

VILLAGE OF DOWNERS GROVE
REPORT FOR THE VILLAGE COUNCIL WORKSHOP
MAY 27, 2008 AGENDA

SUBJECT:	TYPE:	SUBMITTED BY:
Approval of Sungard Public Sector Inc. Maintenance Agreement	✓ Resolution Ordinance Motion Discussion Only	Robert Porter Chief of Police

SYNOPSIS

A resolution has been prepared authorizing the approval of the Sungard Public Sector Inc. maintenance agreement in the amount of \$118,125.59. This agreement covers updates, service and support for computer software applications utilized by the Police and Fire Departments on the Village's Sungard Public Sector CAD Computer system.

STRATEGIC PLAN ALIGNMENT

The Five Year Plan and Goals for 2007-2012 identified *Top Quality Village Infrastructure and Facilities*. A supporting objective of this goal is *Village Facilities: Operating Efficiently, Promoting Productivity and Supporting Effective Customer Friendly Services*.

FISCAL IMPACT

The Police Department and Fire Department FY08 budgets provide \$118,125.59 for this expenditure.

RECOMMENDATION

Approval on the June 3, 2008, consent agenda.

BACKGROUND

The Village has been utilizing the Sungard Public Sector CAD system for dispatching, records collection, electronic reporting, and LEADS inquiries for almost twenty years and it has proven to be a very reliable system. At the Village's request, this maintenance agreement has been prorated and has consolidated all of the products into one agreement. Sungard Public Sector holds the proprietary rights for all of their software and, therefore, should be considered a sole source vendor to provide maintenance for their products.

Below is a brief description of some of the software applications that this agreement covers:

- Looking Glass Mapping provides the dispatchers with a visual display of all Police/Fire/EMS calls and the Fire Department's AVL information. It also provides the officers visual maps on their laptops when they are dispatched to calls.
- QREP is a reporting tool used to extract data and write programs for CAD and Records databases.
- HEG Client Licenses provides a Windows view of the CAD/CRIMES data screens.
- Mobil Data Browser Client is the base product that drives all of the Public Safety personnel's ability to receive and send information to Dispatch and provides access to LEADS, which allows officers to obtain license plate, driver's license, and criminal history information.
- Field Reporting Client provides the products that drive the Police Department's electronic field reporting system.
- E911 CAD400 Interface provides the interface for the ALI/ANI information for the 911 system that automatically enters the name, address, and phone number of the caller into CAD.

- CAD400 Redundancy is the secondary CAD system that runs on a separate AS400 system that mirrors and provides back-up to the primary CAD system.
- Pager Connect Interface interface's CAD with the Byteware paging system. This system allows staff to pre-set call types, status changes, and call outs in CAD that will automatically send pages to pre-defined groups such as, Fire Command, Police Command, and FIAT members.
- Imageware Mugshot Interface interfaces the mugshot system with the CRIMES adult arrest and juvenile arrest system.
- Zetron 26 Interface automatically tones out Fire/EMS equipment when Dispatch enters the units on a call.
- CAD-Computer Aided Dispatch is the central system that all of the above systems connect to. This system provides dispatchers with all of the data and information needed to dispatch Public Safety personnel to calls efficiently.
- CRIMES-Police Records Management System is the central data entry system for all information or reports generated by the Police Department.
- LEADS state/NCIC Interface provides LEADS access to all police officers on patrol.
- Firehouse Interface downloads the CAD call data to the Firehouse server and starts to prepare a fire department report.
- AVL-Automatic Vehicle Locator is used by the Fire Department to track the location of their units. It assists Dispatch in locating the closest fire unit to a call.

ATTACHMENTS

Resolution

RESOLUTION NO. _____

**A RESOLUTION AUTHORIZING EXECUTION OF A MAINTENANCE
AGREEMENT BETWEEN THE VILLAGE OF DOWNERS GROVE
AND SUNGARD PUBLIC SECTOR, INC.**

BE IT RESOLVED by the Village Council of the Village of Downers Grove, DuPage County, Illinois,
as follows:

1. That the form and substance of a certain Agreement (the “Agreement”), between the Village of Downers Grove (“Customer”) and SunGard Public Sector, Inc. (“SunGard Public Sector”), for maintenance, service and support for the Village’s CAD computer system software applications utilized by the police and fire departments, as set forth in the form of the Agreement submitted to this meeting with the recommendation of the Village Manager, is hereby approved.

2. That the Village Manager and Village Clerk are hereby respectively authorized and directed for and on behalf of the Village to execute, attest, seal and deliver the Agreement, substantially in the form approved in the foregoing paragraph of this Resolution, together with such changes as the Manager shall deem necessary.

3. That the proper officials, agents and employees of the Village are hereby authorized and directed to take such further action as they may deem necessary or appropriate to perform all obligations and commitments of the Village in accordance with the provisions of the Agreement.

4. That all resolutions or parts of resolutions in conflict with the provisions of this Resolution are hereby repealed.

5. That this Resolution shall be in full force and effect from and after its passage as provided by law.

Mayor

Passed:

Attest: _____
Village Clerk