



MANAGER'S REPORT FOR AUGUST 30, 2013
GENERAL INFORMATION AND RESPONSES TO MAYOR & COMMISSIONER REQUESTS

Places to be this Week...

Labor Day - Village Hall will be closed on **Monday, September 2** for the Labor Day holiday.

Village Council Meeting - The next Village Council meeting will be held on **Tuesday, September 3, 2013 at 7 p.m.** in the Council Chambers at Village Hall.

Future Calendar Reminders...

ComEd Town Hall Meeting - The Village will host a Town Hall meeting with ComEd on **Thursday, September 19, 2013 at 7p.m. at the Public Works Building (5101 Walnut).**

Taxi Coupon Report - In response to a request from a Council member, staff has prepared a report on the taxi cab coupon program. The Taxi Coupon Program assists eligible participants with their transportation needs. The Village provides a 50% subsidy to offset the cost of taxi services. Participants use coupons in place of cash to pay for taxi fares. The Taxi Coupon program is open to:

- Village residents age 65 years or older
- Village residents with disabilities who have a valid RTA card

Participants must register with the Village and may register at any time during the year. Participants may purchase up to 60 coupons per month (720 per year). Each coupon is worth \$1 towards cab fare and costs \$.50 to purchase. The cab companies redeem the coupons at the Village for face value.

The FY13 Budget includes \$60,000 in the General Fund for this program. The Village has budgeted \$60,000 per year for this program since 2010. Through July 2013 the net cost of the program is \$15,591 versus a budget of \$35,000 for the same time period and a year-end projection of \$45,000 or less. In 2012, the cost of the program was about \$49,000. In 2011, the program expenses were near the budgeted amount of \$60,000.

Taxi Coupon Program Performance, 2009 to 2013

Year	Registered Users	Coupons Purchased	Revenue	Coupons Redeemed	Cost
2013 (thru 7/31)	337	55,660	27,830	43,421	15,591
2013 (projected)	400	110,000	55,000	100,000	45,000
2012	434	113,358	56,679	105,300	48,621
2011	498	121,652	60,826	120,541	59,715
2010	516	120,291	60,146	153,245	93,100
2009	489	219,674	65,902	196,882	130,980

With the approval of the FY10 budget, the Village made changes to the taxi subsidy program. Effective January 1,

2010, the subsidy level was reduced from 70% to 50% and the maximum number of coupons to be purchased in one month was reduced from 100 to 60. In FY10, it was expected that 120,000 coupons would be purchased. The actual purchased was 120,291. Redeemed coupons were expected to be 120,000. Actual redemptions were 153,245 due to stockpiling of coupons in late 2009 after announcement of the change in the program. This produced a net cost to the Village of \$93,100 versus the \$60,000 budgeted.