

VILLAGE OF DOWNERS GROVE
REPORT FOR THE VILLAGE COUNCIL MEETING
MAY 20, 2014 AGENDA

SUBJECT:	TYPE:	SUBMITTED BY:
Approval of Sungard HTE Maintenance Agreement	✓ Resolution Ordinance Motion Discussion Only	Robert Porter Chief of Police

SYNOPSIS

A resolution has been prepared authorizing the approval of the renewal of the Sungard Public Sector Inc. maintenance agreement in the amount of \$108,327.06. This agreement covers updates, service, and support for computer software applications utilized by the Downers Grove and Westmont police and fire departments on the Village’s Sungard Public Sector CAD Computer system. The new agreement will begin May 1, 2014 and end April 30, 2015.

STRATEGIC PLAN ALIGNMENT

The goals for 2011-2018 identified *Exceptional Municipal Organization*. A supporting objective of this goal is *Top Quality Core Services Responsive to Current and Future Community and Resident Needs*.

FISCAL IMPACT

The FY14 budget includes \$108,000 for this agreement.

RECOMMENDATION

Approval on the May 20, 2014 consent agenda.

BACKGROUND

The Village uses Sungard Public Sector CAD (Computer Aided Dispatching) for dispatching, records collection, electronic reporting, and records inquiries. Sungard holds the proprietary rights for all of their software and is considered a sole source vendor to provide maintenance for their products. This maintenance agreement includes the costs associated with providing dispatch services for the Village of Westmont. Westmont is responsible for \$11,878.84 of these costs and will be billed as outlined in the Intergovernmental Agreement between Downers Grove and Westmont.

Below is a brief description of some of the software applications that this agreement covers:

- CAD-Computer Aided Dispatch – Central system for dispatching Public Safety personnel to calls efficiently.
- CRIMES-Police Records Management System is the central data entry system for all information or reports generated by the Police Department.
- Firehouse Interface – Interface to Fire Department records management system.
- Looking Glass Mapping – Mapping display for dispatchers and officers
- QREP – Reporting tool for pulling data from the records management system
- Mobil Data Browser Client – Software that provides the ability to receive and send information to Dispatch and provides access to LEADS, which allows officers to obtain license plate, driver’s license, and criminal history information.
- Field Reporting Client - Electronic field reporting system.
- Imageware Mugshot Interface – Interface to adult arrest and juvenile arrest system.
- ISIS interface provides LEADS access to all police officers on patrol.

ATTACHMENTS
Resolution
Contract Extension

RESOLUTION NO. _____

**A RESOLUTION AUTHORIZING EXECUTION OF AN EXTENSION TO THE
AGREEMENT BETWEEN THE VILLAGE OF DOWNERS GROVE
AND SUNGARD PUBLIC SECTOR, INC.**

BE IT RESOLVED by the Village Council of the Village of Downers Grove, DuPage County, Illinois, as follows:

1. That the form and substance of a certain Agreement (the “Agreement”), between the Village of Downers Grove (“Customer”) and SunGard Public Sector, Inc. (“SunGard Public Sector”), for maintenance, service and support for the Village’s CAD computer system software applications utilized by the police and fire departments, as set forth in the form of the Agreement submitted to this meeting with the recommendation of the Village Manager, is hereby approved.

2. That the Village Manager and Village Clerk are hereby respectively authorized and directed for and on behalf of the Village to execute, attest, seal and deliver the Agreement, substantially in the form approved in the foregoing paragraph of this Resolution, together with such changes as the Manager shall deem necessary.

3. That the proper officials, agents and employees of the Village are hereby authorized and directed to take such further action as they may deem necessary or appropriate to perform all obligations and commitments of the Village in accordance with the provisions of the Agreement.

4. That all resolutions or parts of resolutions in conflict with the provisions of this Resolution are hereby repealed.

5. That this Resolution shall be in full force and effect from and after its passage as provided by law.

Mayor

Passed:

Attest: _____
Village Clerk

**EXTENSION TO THE AGREEMENT BETWEEN
THE VILLAGE OF DOWNERS GROVE AND
SUNGARD PUBLIC SECTOR INC.**

The Village of Downers Grove, Illinois and SunGard Public Sector Inc. entered into a Support Services Agreement and Addendum for updates, service and support for computer software applications utilized by the fire and police departments on or about June 12, 2013. Pursuant to the terms stated therein, the parties desire to extend that contract for a one-year period under the following terms:

1. The Provider agrees to provide the services at the rates as shown on Invoice Numbers 78999 and 79135 attached hereto for a total amount of \$108,347.06.
2. All other terms from the June 12, 2013 Support Services Agreement and Addendum remain in full force and effect.
3. The extension shall continue for a one-year period ending April 30, 2015.

VILLAGE OF DOWNERS GROVE

SUNGARD PUBLIC SECTOR INC.

DocuSigned by:
Raymond Perkey

219FC326FD26435...

Raymond Perkey

Title: VP - Services

Attest:

April Holden, Village Clerk

Date: 5/5/2014

Date: _____

SUNGARD PUBLIC SECTOR

1000 Business Center Drive
 Lake Mary, FL 32746
 800-727-8088
 www.sungardps.com

Invoice

<i>Company</i>	<i>Document No</i>	<i>Date</i>	<i>Page</i>
LG	78999	15/Mar/2014	1 of 3

Bill To: Village of Downers Grove - Redundancy
 825 Burlington Avenue
 DOWNERS GROVE, IL 60515
 United States
 Attn: Tracy Adams 630-434-5500

Ship To: Village of Downers Grove - Redundancy
 825 Burlington Avenue
 DOWNERS GROVE, IL 60515
 United States
 Attn: Tracy Adams 630-434-5500

<i>Customer Grp/No.</i>	<i>Customer Name</i>	<i>Customer PO Number</i>	<i>Currency</i>	<i>Terms</i>	<i>Due Date</i>
1	1382LG	Village of Downers Grove - Redundancy	USD	NET30	14/Apr/2014

No	SKU Code/Description/Comments	Units	Rate	Extended
Contract No. 071598				
15	Message Switch Upgrade to 101-200 Users Maintenance Start: 01/May/2014, End: 30/Apr/2015	1.00	16,056.11	16,056.11
16	Mobile Data Browser Client Maintenance Start: 01/May/2014, End: 30/Apr/2015	2.00	202.14	404.28
17	FIELD INCIDENT REPORTING Maintenance Start: 01/May/2014, End: 30/Apr/2015	2.00	202.14	404.28
Contract No. 080773				
21	ISIS Switch Maintenance Start: 01/May/2014, End: 30/Apr/2015	1.00	5,736.28	5,736.28
Contract No. 080788				
18	NaviLine CAD 400 Maintenance Start: 01/May/2014, End: 30/Apr/2015	1.00	11,565.43	11,565.43
19	NaviLine - Crimes Management Maintenance Start: 01/May/2014, End: 30/Apr/2015	1.00	9,970.19	9,970.19
20	QRep Catalogs for C3 & CC Maintenance Start: 01/May/2014, End: 30/Apr/2015	2.00	338.72	677.44
Contract No. 100924				
22	Naviline Multi Agency CAD400 Maintenance Start: 01/May/2014, End: 30/Apr/2015	1.00	1,323.76	1,323.76
Contract No. 110385				
23	NaviLine - Crimes Management (Westmont) Maintenance Start: 01/May/2014, End: 30/Apr/2015	1.00	1,145.15	1,145.15
Contract No. 111628				
24	Police to Police Maintenance Start: 01/May/2014, End: 30/Apr/2015	1.00	0.00	0.00
Contract No. 20020426				
1	QRep Administrator Maintenance Start: 01/May/2014, End: 30/Apr/2015	1.00	340.93	340.93
2	QRep End User	2.00	340.93	681.86

Page Total 48,305.71

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Customer Grp/No.	Customer Name	Customer PO Number	Currency	Terms	Due Date
1 1382LG	Village of Downers Grove - Redundancy		USD	NET30	14/Apr/2014

No	SKU Code/Description/Comments	Units	Rate	Extended
	Maintenance Start: 01/May/2014, End: 30/Apr/2015			
	Contract No. 20020564			
3	Mobile Data Browser-Police Client Maintenance Start: 01/May/2014, End: 30/Apr/2015	68.00	207.60	14,116.80
4	Mobile Data Browser-Fire Client Maintenance Start: 01/May/2014, End: 30/Apr/2015	15.00	207.60	3,114.00
5	Field Reporting Server Software Maintenance Start: 01/May/2014, End: 30/Apr/2015	1.00	5,665.26	5,665.26
6	FIELD INCIDENT REPORTING Maintenance Start: 01/May/2014, End: 30/Apr/2015	68.00	207.60	14,116.80
7	E911-CAD400 Maintenance Start: 01/May/2014, End: 30/Apr/2015	1.00	1,223.74	1,223.74
8	CAD400 - Redundancy Maintenance Start: 01/May/2014, End: 30/Apr/2015	1.00	4,446.98	4,446.98
9	Pager Connect - CAD 400 Maintenance Start: 01/May/2014, End: 30/Apr/2015	1.00	819.47	819.47
10	Mugshot Imageware Maintenance Start: 01/May/2014, End: 30/Apr/2015	1.00	1,890.24	1,890.24
	Contract No. 20031010			
11	Mobile Data Browser Client -CAD 400 Maintenance Start: 01/May/2014, End: 30/Apr/2015	8.00	207.60	1,660.80
12	QRep End User Maintenance Start: 01/May/2014, End: 30/Apr/2015	3.00	340.93	1,022.79
	Contract No. 20041259			
13	CAD400 to FIREHOUSE INTERFACE Maintenance Start: 01/May/2014, End: 30/Apr/2015	1.00	3,649.36	3,649.36
	Contract No. 20050381			
14	MOBILE DATA BROWSER (CAD IV OR CAD V) Maintenance Start: 01/May/2014, End: 30/Apr/2015	4.00	207.60	830.40

Page Total 52,556.64

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1 1382LG	Village of Downers Grove - Redundancy		USD	NET30	14/Apr/2014

No	SKU Code/Description/Comments	Units	Rate	Extended

Remit Payment To: SunGard Public Sector Inc.
 Bank of America
 12709 Collection Center Drive
 Chicago, IL 60693

Subtotal	100,862.35
Sales Tax	0.00
Invoice Total	100,862.35
Payment Received	0.00
Balance Due	100,862.35

SUNGARD® PUBLIC SECTOR

1000 Business Center Drive
 Lake Mary, FL 32746
 800-727-8088
 www.sungardps.com

Invoice

Company	Document No	Date	Page
LG	79135	15/Mar/2014	1 of 1

Bill To: Village of Downers Grove - Redundancy
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 DOWNERS GROVE, IL 60515
 United States
 Attn: Tracy Adams 630-434-5500

Ship To: Village of Downers Grove - Redundancy
 825 Burlington Avenue
 DOWNERS GROVE, IL 60515
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 Attn: Tracy Adams 630-434-5500

Customer Grp/No.	Customer Name	Customer PO Number	Currency	Terms	Due Date
1	1382LG	Village of Downers Grove - Redundancy	USD	NET30	14/Apr/2014

No	SKU Code/Description/Comments	Units	Rate	Extended
Contract No. 20031010				
1	LG Mobile - 69 Units Maintenance Start: 01/May/2014, End: 30/Apr/2015	69.00	104.41	7,204.29
Contract No. 20050381				
2	GTG Looking Glass Mobile Maintenance Start: 01/May/2014, End: 30/Apr/2015	2.00	130.21	260.42
Page Total				7,464.71

Remit Payment To: SunGard Public Sector Inc.
 Bank of America
 12709 Collection Center Drive
 Chicago, IL 60693

Subtotal	7,464.71
Sales Tax	0.00
Invoice Total	7,464.71
Payment Received	0.00
Balance Due	7,464.71