

**VILLAGE OF DOWNERS GROVE**  
**REPORT FOR THE VILLAGE COUNCIL MEETING**  
**November 18, 2014 Agenda**

SUBJECT:	TYPE:	SUBMITTED BY:
FireHouse Software Upgrade	Resolution Ordinance ✓ Motion Discussion Only	James Jackson, Fire Chief

**SYNOPSIS**

A motion is requested to authorize the purchase of FH WEB from Xerox Government Systems, LLC in an amount not to exceed \$30,270 to upgrade the Village's current incident reporting software.

**STRATEGIC PLAN ALIGNMENT**

The Strategic Goals for 2011-2018 identified *Exceptional Municipal Services*.

**FISCAL IMPACT**

The FY14 budget includes \$53,000 in the Equipment Replacement Fund for the upgrade of Firehouse software.

**RECOMMENDATION**

Approval on the November 18, 2014 consent agenda.

**BACKGROUND**

The Fire Department uses Firehouse Software for emergency incident reporting, a reporting process mandated by the State of Illinois. The current software is workstation specific, does not allow for mobility and requires staff to manually complete updates on each workstation. Firehouse offers a web-enabled version, FH WEB, that will improve access from mobile devices and reduce technical support time while maintaining security.

Some of the benefits include:

- Mobility to Firehouse software from any workstation or mobile device with an internet connection
- Faster access when in the field with iPad, Android devices, or Toughbooks
- System upgrades and updates are performed at the server and not every workstation.

FH WEB is a sole source product from Xerox Government Systems.

**ATTACHMENTS**

FH WEB Upgrade Quote from Xerox Government Systems, LLC  
 Sole Source Document





September 6, 2012

Village of Downers Grove

To Whom It May Concern:

FIREHOUSE Software develops, markets and supports FIREHOUSE Software® (FH). We are the sole retailer and maintenance / support provider for the FH Software.

Thank you for your interest in FH.

Best Regards,

Justin Powell  
National Sales Manager

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