## VILLAGE OF DOWNERS GROVE REPORT FOR THE VILLAGE COUNCIL MEETING November 18, 2014 Agenda

SUBJECT:	TYPE:		SUBMITTED BY:			
		Resolution				
		Ordinance				
	$\checkmark$	Motion				
FireHouse Software Upgrade		<b>Discussion Only</b>	James Jackson, Fire Chief			

## **S**YNOPSIS

A motion is requested to authorize the purchase of FH WEB from Xerox Government Systems, LLC in an amount not to exceed \$30,270 to upgrade the Village's current incident reporting software.

#### **STRATEGIC PLAN ALIGNMENT**

The Strategic Goals for 2011-2018 identified Exceptional Municipal Services.

## **FISCAL IMPACT**

The FY14 budget includes \$53,000 in the Equipment Replacement Fund for the upgrade of Firehouse software.

#### RECOMMENDATION

Approval on the November 18, 2014 consent agenda.

#### BACKGROUND

The Fire Department uses Firehouse Software for emergency incident reporting, a reporting process mandated by the State of Illinois. The current software is workstation specific, does not allow for mobility and requires staff to manually complete updates on each workstation. Firehouse offers a web-enabled version, FH WEB, that will improve access from mobile devices and reduce technical support time while maintaining security.

Some of the benefits include:

- Mobility to Firehouse software from any workstation or mobile device with an internet connection
- Faster access when in the field with iPad, Android devices, or Toughbooks
- System upgrades and updates are performed at the server and not every workstation.

FH WEB is a sole source product from Xerox Government Systems.

#### **A**TTACHMENTS

FH WEB Upgrade Quote from Xerox Government Systems, LLC Sole Source Document

Xerox Government Systems, LLC 2900 100th St Suite 309 Urbandale, Iowa 50322 Phone: 800-921-5300 Fax: 515-288-4825 E-Mail: roger.dedoncker@xerox.com



# Estimate 54921

CUSTOMER NO. 331705

#### **FH WEB UPGRADE**

**BILL TO:** 

**Downers Grove Fire Dept (IL)** Fire Station #2 5420 Main Street Downers Grove, IL 60515

#### SHIP TO:

Downers Grove Fire Dept Jim Jackson 5420 Main Street Downers Grove, IL 60515 Phone: (630)434-5980 Fax: (630)434-5998

## REP P.O. NUMBER TERMS QUOTE DATE EXPIRATION DATE SHIP VIA

Roger DeDoncker

Net 15 9/17/2014

10/17/2014

Part Number	Description	Qty	Each	IC SALES	An	nount	
330001	FH Web - Bundled System	1	\$10,80	0.00	\$10,	800.00	
330002	FH Web Additional Licenses	12	\$1,615.00		\$19,380.00		
373005	FH Web - Complete System Support	1	\$1,850.00		\$1,850.00		
373001	FH Web Additional User Support	12	\$270.00		\$3,240.00		
SubTotal	ıbTotal			\$35,270.00		,270.00	
360038	Prior purchase Credit Quote will upgrade your current FH Enterprise Version up to the FH Web Version. This version is maintained on your hardware and administered by your IT people. This version provides internet access to your Firehouse Software database.	your current FH Enterprise H Web Version. This version our hardware and our IT people. This version ccess to your Firehouse		\$,000.00 \$-5,		000.00	
			Sales Tax (0%)		:	\$0.00	
			Qu	otation Total:		\$30,270.00	

#### **Quotation Acceptance:**

Signature :

Print Name:





September 6, 2012

Village of Downers Grove

To Whom It May Concern:

FIREHOUSE Software develops, markets and supports FIREHOUSE Software® (FH). We are the sole retailer and maintenance / support provider for the FH Software.

Thank you for your interest in FH.

Best Regards,

Justin Powell National Sales Manager

Xerox Corporation 2900 100<sup>th</sup> St., Suite 309 • Urbandale, Iowa 50322 800.921.5300 • 515.288.4825 (fax)

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