

Staff Responses to Council Questions
September 15, 2015

8. First Reading

MOT 2015-6419 A. Motion: Authorize a \$20,000 contribution to the DuPage Senior Citizens Council (DSCC) for the Meals on Wheels Program in FY 2015

What is the average cost to the Village when the police department performs a wellness check?

The Village does not track the costs of individual calls as they are a part of overall services provided by the Police Department. Typically, the Police Department receives 20,000 calls for service annually. With a total budget of \$16,000,000, this is an average of \$800 per call.

Two officers are dispatched to a well-being check. The length of the call can range from a brief period if there are no issues, to several hours if the case results in an arrest, hospitalization or other investigation or evaluation. In 2014 the Police Department responded to 986 well being checks. The Police Department has responded to 796 cases YTD.

What is the average cost to the Village when the fire department answers an EMS call for an elderly resident?

The Village does not track the costs of individual calls because they are part of the services provided. The Fire Department responds to approximately 5,900 calls annually; with a total budget of approximately \$15,000,000, this is an average of \$2,542 per call.

Among comparable Illinois communities, do police departments routinely perform wellness checks?

Yes, this is a common practice for Police Departments.

Online Comments

There are no online comments.