

**VILLAGE OF DOWNERS GROVE**  
**Report for the Village Council Meeting**  
**9/12/2017**

<b>SUBJECT:</b>	<b>SUBMITTED BY:</b>
IBM Power 8 Server Purchase and Data Migration Service	Dave Kenny Director, Information Technology

**SYNOPSIS**

A resolution has been prepared authorizing the purchase of an IBM Power 8 server and data migration service from SPS VAR of Atlanta, Georgia in an amount of \$45,375.00.

**STRATEGIC PLAN ALIGNMENT**

The goals for 2015-2017 include *Exceptional Municipal Services*.

**FISCAL IMPACT**

The FY17 Budget includes \$50,000 in the Equipment Replacement Fund (Page 4-38) for this purchase.

**RECOMMENDATION**

Approval on the September 12, 2017 consent agenda.

**BACKGROUND**

The proposal is for the purchase of a new IBM server that will house the Village's computer aided dispatch data and records collection for the police department. The purchase also includes services to migrate the data from the existing server to the new server. The current server has been in use since 2008 and cannot be upgraded due to its EOL (end-of-life) status.

The Village uses Superior, LLC computer aided dispatching for police department records collection, electronic reporting, and records inquiries. Superior holds the propriety rights for all of their software and is considered a sole source vendor to provide maintenance for their products. The Superior police records management system is the central data entry system for all information and reports generated by the police department.

SPS VAR is the only IBM business partner approved by Superior LLC to determine the needs and resources required for Superior applications that run on the IBM hardware platform.

**ATTACHMENTS**

Resolution

Agreement

Addendum

Sole Source Letter

**RESOLUTION NO. \_\_\_\_\_****A RESOLUTION AUTHORIZING EXECUTION OF AN  
AGREEMENT AND ADDENDUM BETWEEN THE VILLAGE OF DOWNERS GROVE  
AND SPS VAR, LLC**

BE IT RESOLVED by the Village Council of the Village of Downers Grove, DuPage County, Illinois, as follows:

1. That the form and substance of a certain Agreement and Addendum (the "Agreement"), between the Village of Downers Grove (the "Customer") and SPS VAR, LLC (the "Contractor"), for the purchase of an IBM Power 8 server and data migration services, as set forth in the form of the Agreement submitted to this meeting with the recommendation of the Village Manager, is hereby approved.

2. That the Village Manager and Village Clerk are hereby respectively authorized and directed for and on behalf of the Village to execute, attest, seal and deliver the Agreement, substantially in the form approved in the foregoing paragraph of this Resolution, together with such changes as the Manager shall deem necessary.

3. That the proper officials, agents and employees of the Village are hereby authorized and directed to take such further action as they may deem necessary or appropriate to perform all obligations and commitments of the Village in accordance with the provisions of the Agreement.

4. That all resolutions or parts of resolutions in conflict with the provisions of this Resolution are hereby repealed.

5. That this Resolution shall be in full force and effect from and after its passage as provided by law.

\_\_\_\_\_  
Mayor

Passed:

Attest: \_\_\_\_\_

Village Clerk

# SPS VAR Product Agreement



## Order Description

SPS VAR (We) agree to supply equipment (Machines) and software (Programs) to Customer (You) and to make available the manufacturer's software services subscriptions (Subscriptions) to you under the terms of this Agreement and upon receipt of a \$ 0 down payment. Collectively, Machines and Programs are referred to as Products.

The price for all Products is shown below. Unless you request otherwise and pay the corresponding charges, all Products are shipped via normal ground transportation. You agree to pay the total price of all Products, shipping charges, applicable sales taxes and the price for the Subscriptions.

Machine/Program	Description	Qty	Unit Price	Amount
<b>8286-41A</b>	<b>SPS VAR NavLine® Solution</b>	1	\$ 29,075.00	\$ 29,075.00
	IBM POWER 8®, Rack mountable ( no rack, included )			
	4 Core, 1 Core Active and Licensed with 9,900 CPW Rating			
	(6) X 283GB Disk Drives (RAID 5 plus HotSpare 1.132TB usable)			
	16 GB Memory			
	50 IBMi User Licenses transferred from 9407-515 sn A1C4A			
	IBMi® OS V7R1			
	Redundant 4 Port, 1 GbE Ethernet NIC Card			
	System Console on Ethernet LAN			
	Redundant 110v Power Supplies			
	TS2250 External LTO 5 Single Tape Drive w/10Tapes			
	Three Year, 24 X 7 Hardware Maintenance			
	Three Year, 9x5 Software Maintenance@ V7.1			

<b>Total Price Excluding Shipping Charges and Sales Taxes:</b>	<b>\$ 29,075.00</b>
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This Order Description and the Additional Terms on page 2 form our complete agreement (the "Agreement") regarding these Products and the Subscriptions and replace any prior oral or written communication between us. In addition, this Agreement takes precedence over any purchase order that you issue for these Products or Subscriptions. By signing below, both of us agree to these terms.

Agreed to:

Village of Downers Grove  
801 Burlington Ave

Downers Grove, IL 60515

By: \_\_\_\_\_  
Authorized signature

Name: (Print) \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_ / \_\_\_ / 2017

Agreed to:

SPS VAR  
3168 Mercer University Dr.  
Suite 200  
Chamblee, GA 30341

By: \_\_\_\_\_  
Authorized signature

Name: (Print) Tom Lewis

Title: President

Date: 8 / 23 / 2017

Agreement Number: 2017081801LBB



## Additional Terms

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### Order, Delivery and Installation

This is a custom order. If you cancel an order for Products within 10 business days prior to their shipment date, then you agree to pay any costs we incur for such cancellation, including cancellation charges we are assessed by our suppliers. However, you may not cancel an order after the Products have been shipped, and you may not cancel an order for Subscriptions after they have begun.

We bear the risk of loss for each Product until it is delivered to you. Thereafter, you assume the risk of loss. You must install all Programs and you must install Machines designated as Customer-set-up by the manufacturer. The manufacturer will install all other Machines.

Within 10 business days of their delivery, you may return any Products that are defective on arrival and cannot be installed. Otherwise, if you wish to return any Products which are not defective and have never been installed, then you must first obtain our written consent and agree to pay any return charges we are assessed by our suppliers. Some Products may not be returnable. Following their installation, you may only return the Products under the provisions of the manufacturer's warranty.

### Payment and Assignment

You agree to pay applicable sales taxes or supply exemption documentation. You are responsible for personal property taxes for all Products from the date they are shipped to you.

We invoice the Products when they are shipped. We invoice Subscriptions when they are processed. We will apply your down payment to the invoice amount (the "Invoice Amount"), which will include the price of Products plus shipping charges and applicable sales taxes and the price for the Subscription. The balance of the Invoice Amount is due within 30 days of the invoice date. **Amounts past due will be assessed a late payment charge of 1.0% per month, which you agree to pay.**

Alternatively, you may assign your obligation to pay the Invoice Amount to the IBM Credit Corporation (ICC). You agree to sign an ICC Certificate of Acceptance, accepting Products within 10 days of their delivery and accepting the Subscriptions. The ICC Certificate of Acceptance constitutes payment to us of the Invoice Amount. We will return your down payment, net of any cancellation or return charges, when we receive payment from ICC. Other than this express permission, you may not assign, or otherwise transfer, this Agreement or your rights under it, or delegate your obligations, without our prior written consent. Any attempt to do so is void.

### Title and License

We transfer title to Machines to you when we (a) receive the total Invoice Amount due and (b) you return any removed parts that become our property during a feature or model upgrade. The application, use and other aspects of the Programs and the Subscriptions are solely governed by the terms and conditions of the applicable agreement between you and the manufacturer.

If you fail to pay the Invoice Amount, including late payment charges, then we may remove and repossess the Machine without notice or demand, and we may request the manufacturer to cancel the Program license or Subscription.

### Warranty

All warranties with regard to the Products or the Subscriptions are provided directly by the manufacturer to you. We warrant only that we are authorized to supply Products and the Subscriptions. **THESE WARRANTIES ARE YOUR EXCLUSIVE WARRANTIES AND WE MAKE NO OTHER WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. We do not warrant uninterrupted or error-free operation of any Product.**

### Limitation of Liability

If you are entitled to recover damages from us, in each instance, regardless of the basis on which damages can be claimed, we are liable only for actual damages caused by a Product in an amount no greater than the price you have paid for the Product that is the subject of the claim. **Under no circumstances are we responsible for (a) loss of, or damage to, your programs, records or data; or (b) special, incidental, consequential or other indirect damages (including lost profits or savings), even if we are informed of their possibility.**

### Disputes

The laws of the State of Illinois govern this Agreement. Venue for any disputes arising out of this agreement shall be in DuPage County, Illinois or the Northern District of Illinois

### Relationship with SunGard Public Sector

SPS VAR is a Premier SunGard Solution Provider. SPS VAR and SunGard Public Sector are independent contractors. Neither party is the agent of the other. Neither party is authorized to make any representations or create any obligation or liability on behalf of the other party. NaviLine is a registered trademark of SunGard Public Sector.

# SPS VAR Services Agreement

## Project Description



SPS VAR, LLC. (We) agree to provide Services described in a Statement of Work below or in an Attachment to our Customer (You) under the terms of this Agreement. You are responsible for project management and for any results achieved, unless specified otherwise in the Statement of Work. We do not provide Services under the terms of your purchase order.

Services are provided and billed either on an hourly ("Hourly Services") or on a fixed-price ("Fixed-Price Services") basis.

For Hourly Services, the Statement of Work specifies the hourly rate, the estimated hours and estimated expenses required to complete the project. This estimate is not a fixed-price commitment. Charges will equal the actual hours worked times the hourly rate, plus actual expenses and applicable sales taxes.

For Fixed-Price Services, the Statement of Work specifies the fixed-price and estimated expenses. This expense estimate is not a fixed-price commitment. Charges will equal the fixed-price plus actual expenses and applicable sales taxes.

<u>Statement of Work</u>	
Project Name: <u>__NaviLine 515 Upgrade__</u>	
<input type="checkbox"/> Hourly Services:	<u>          </u> Hours x \$ <u>      </u> per Hour = <u>          </u> Estimated Total Charges
OR	
<input checked="" type="checkbox"/> Fixed-Price Services:	\$ <u>__16,300.00__</u> Invoiced Upon Product Start
Estimated Expenses:	\$ <u>__N/A__</u> Travel & Living and <u>          </u> Other Expenses
Estimated Start Date:	<u>__09/01/2017__</u> End Date: <u>__09/30/2017__</u>
Services: Remote assistance with one Test and one Final Data Migration with OS upgrade from current 9407-515 sn 1AC4A to new Power8. Includes setup of nightly SAVE21 routine.	

This Project Description, the Statement of Work and the Additional Terms on page 2 form our complete agreement (the "Agreement") regarding these Services and replace any prior oral or written communication between us. By signing below, both of us agree to these terms.

Agreed to: (Customer legal name & address)  
 Village of Downers Grove  
 801 Burlington Avenue.  
 Downers Grove, IL 60515

Agreed to:  
**SPS VAR, LLC**  
 3168 Mercer University Dr.  
 Suite 200  
 Chamblee, GA 30341

By: \_\_\_\_\_  
 Authorized Signature

\_\_\_\_\_  
 Authorized Signature

Name (print): \_\_\_\_\_

Name (print): Tom Lewis

Title: \_\_\_\_\_

Title: President

Date: \_\_\_\_\_

8/23/17

Agreement Number: \_\_2017081802LBB\_\_

# SPS VAR Services Agreement

## Additional Terms

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### Billing

For Hourly Services, the minimum billing increment is fifteen (15) minutes. However, there will be a one-hour minimum for each day in which Services are provided on-site and a fifteen (15) minute minimum for each day in which Services are provided by telephone. We may increase our hourly billing rate and minimums by giving you three (3) months' written notice.

Hourly Services are invoiced weekly as the work progresses. Fixed-Price Services are invoiced as specified in the Statement of Work. Travel and other expenses are invoiced weekly using IRS mileage allowances for automobile transportation and actual cost for all other expenses.

Charges for Services and expenses are due within 15 days from the invoice date. Amounts past due are subject to a late payment charge of 1.0% per month. You agree to pay accordingly.

You agree to pay applicable sales taxes or supply exemption documentation.

### Project Completion and/or Termination

Hourly Services will end when we provide the estimated number of hours or upon the estimated project end date unless you authorize additional hours or an extension of the end date. In the event that additional hours are not authorized for incomplete project which is provided on an Hourly Services basis, we do not warrant that the Services will be completed. Fixed-Price Services will end when the tasks described in the Statement of Work are complete.

Either party may terminate this Agreement on written notice to the other if the other breaches any material provision of this Agreement, including nonpayment of any charges hereunder. Upon termination, we will stop our work in an orderly manner as soon as practical.

You agree to pay for all Services we provide, all materials (including programs, program listings, documentation, reports or other similar works of authorship) we deliver and all expenses we incur through the project's termination, including charges we incur in terminating subcontracts.

### Customer Obligation

You agree to provide us reasonable access to the premises where Services will be provided during your business hours. You will also provide other onsite cooperation and assistance as may be reasonably requested by us. You agree to sign and deliver to us the Acknowledgment of Completion of Services when the tasks described in the Statement of Work are complete, or when we have provided the estimated number of hours of Services for Hourly Services (unless additional hours are authorized), whichever comes first.

### Subcontractors

We have the right subcontract any part of the Services to a third party as we deem appropriate, provided that we will remain ultimately responsible for the Services, subject to the terms of this Agreement.

### Changes to Statements of Work

The Statement of Work may only be changed by a written Change Authorization signed by both of us. The terms of the Change Authorization will prevail over those of the Project Description, the Statement of Work and any previous Change Authorizations.

### Warranty

We warrant that we perform Services using reasonable care and skill in accordance with recognized standards in the industry. **WE DO NOT PROVIDE ANY OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.** We do not warrant uninterrupted or error free operation of any Service.

### Limitation of Liability

In the event that you are entitled to recover damages from us, in each instance, regardless of the basis on which you are entitled to claim damages from us, we are liable only for an amount no greater than the sum of all payments you have made to us. This limit also applies to liabilities of any of our subcontractors. It is the maximum for which we and our subcontractors are collectively responsible. **Under no circumstances are we or our subcontractors responsible to you or third parties for 1) loss of, or damage to, your records or data; or 2) special, incidental, consequential or other indirect damages (including lost profits or savings), even if we are informed of their possibility.**

### Disputes

The laws of the State of Illinois govern this Agreement. Venue for any disputes arising out of this agreement shall be in DuPage County, Illinois or the Northern District of Illinois

Agreement Number: 2017081802LBB

# SPS VAR Services Agreement

## Acknowledgement of Completion of Services

Customer hereby acknowledges that the Services required to be provided under Services Agreement No. 2017081802LBB have been completed, and such Services are hereby accepted.

Village of Downers Grove

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

**ADDENDUM  
SPS VAR AND THE VILLAGE OF DOWNERS GROVE**

**The following terms shall apply to the Product Agreement and to the Services Agreement between SPS VAR, LLC (“Contractor”) and the Village of Downers Grove (“Village”):**

**A. USE OF VILLAGE'S NAME**

The Contractor is specifically denied the right of using in any form or medium the name of the Village for public advertising unless express permission is granted by the Village.

**B. CAMPAIGN DISCLOSURE**

Contractor shall execute the Campaign Disclosure Certificate, attached hereto.

**C. BILLING & PAYMENT PROCEDURES**

Payment will be made upon receipt of an invoice referencing Village purchase order number. Once an invoice and receipt of materials or service have been verified, the invoice will be processed for payment in accordance with the Village payment schedule. The Village will comply with the Local Government Prompt Payment Act, 50 ILCS 505/1 et seq., in that any bill approved for payment must be paid or the payment issued to the Contractor within 30 days of receipt of a proper bill or invoice

**D. PATRIOT ACT COMPLIANCE**

The Contractor represents and warrants to the Village that neither it nor any of its principals, shareholders, members, partners, or affiliates, as applicable, is a person or entity named as a Specially Designated National and Blocked Person (as defined in Presidential Executive Order 13224) and that it is not acting, directly or indirectly, for or on behalf of a Specially Designated National and Blocked Person. The Contractor further warrants to the Village that the Contractor and its principals, shareholders, members, partners, or affiliates, as applicable are not, directly or indirectly, engaged in, and are not facilitating, the transactions contemplated by this Contract on behalf of any person or entity named as a Specially Designated National and Blocked Person.

**E. NONDISCRIMINATION**

Contractor shall, as a party to a public contract:

- (a) Refrain from unlawful discrimination in employment and undertake affirmative action to assure equality of employment opportunity and eliminate the effects of past discrimination;
- (b) Certify that it is an "equal opportunity employer" as defined by Section 2000(e) of Chapter 21, Title 42, U.S. Code Annotated and Executive Orders #11246 and #11375, which are incorporated herein by reference. The Equal Opportunity clause, Section 6.1 of the Rules and Regulations of the Department of Human Rights of the State of Illinois, is a material part of this Contract.

It is unlawful to discriminate on the basis of race, color, sex, national origin, ancestry, age, marital status, physical or mental handicap or unfavorable discharge for military service. Contractor shall comply with standards set forth in Title VII of the Civil Rights Act of 1964, 42 U.S.C. Sec. 2000 et seq., The Human Rights Act of the State of Illinois, 775 ILCS 5/1-101et. seq., and The Americans With Disabilities Act, 42 U.S.C. Sec. 12101 et. seq.

**F. SEXUAL HARASSMENT POLICY**

The Contractor, as a party to a public contract, represents that it has a written sexual harassment policy.

**G. EQUAL EMPLOYMENT OPPORTUNITY**

In the event of the Contractor's non-compliance with the provisions of this Equal Employment Opportunity Clause, the Illinois Human Rights Act or the Rules and Regulations of the Illinois Department of Human Rights ("Department"), the Contractor may be declared ineligible for future contracts or subcontracts with the State of Illinois or any of its political subdivisions or municipal corporations, and the contract may be canceled or voided in whole or in part, and such other sanctions or penalties may be imposed or remedies invoked as provided by statute or regulation. During the performance of this Contract, the Contractor agrees as follows:

That it will not discriminate against any employee or applicant for employment because of race, color, religion, sex, marital status, national origin or ancestry, age, physical or mental handicap unrelated to ability, sexual orientation, sexual identity or an unfavorable discharge from military service; and further that it will examine all job classifications to determine if minority persons or women are underutilized and will take appropriate affirmative action to rectify any such underutilization.

That, in all solicitations or advertisements for employees placed by it or on its behalf, it will state that all applicants will be afforded equal opportunity without discrimination because of race, color, religion, sex, marital status, national origin or ancestry, age, physical or mental handicap unrelated to ability, or an unfavorable discharge from military services.

That it will include verbatim or by reference the provisions of this clause in every subcontract it awards under which any portion of the contract obligations are undertaken or assumed, so that such provisions will be binding upon such subcontractor. In the same manner as with other provisions of this contract, the Contractor will be liable for compliance with applicable provisions of this clause by such subcontractors; and further it will promptly notify the contracting agency and the Department in the event any subcontractor fails or refuses to comply therewith. In addition, the Contractor will not utilize any subcontractor declared by the Illinois Human Rights Commission to be ineligible for contracts or subcontracts with the State of Illinois or any of its political subdivision or municipal corporations.

**H. DRUG FREE WORK PLACE**

Contractor, as a party to a public contract, certifies and agrees that it will provide a drug free workplace and that it has a policy addressing same.

**I. STANDARD OF CARE**

Services performed by Contractor under this Contract will be conducted in a manner consistent with that level of care and skill ordinarily exercised by members of the profession currently practicing in the same locality under similar conditions. No other representations express or implied, and no warranty or guarantee is included or intended in this Contract, or in any report, opinions, and documents or otherwise.

**J. COOPERATION WITH FOIA COMPLIANCE**

Contractor acknowledges that the Freedom of Information Act may apply to public records in possession of the Contractor or a subcontractor. Contractor and all of its subcontractors shall cooperate with the Village in its efforts to comply with the Freedom of Information Act. 5 ILCS 140/1 et.seq.

**K. INUSURANCE**

The Contractor shall be required to obtain, from a company or companies lawfully authorized to do business in the jurisdiction in which the project is located, such general liability insurance which, at a minimum, will protect the Contractor from the types of claims set forth below which may arise out of or result from the Contractor's operations under this Contract and for which the Contractor may legally liable:

Claims under workers compensation, disability benefit and other similar employee benefit acts which are applicable to the operation to be performed;

Claims for damages resulting from bodily injury, occupational sickness or disease, or death of the Contractor's employees;

Claims for damages resulting from bodily injury, sickness or disease, or death of any person other than the Contractor's employees;

Claims for damages insured by the usual personal injury liability coverage which are sustained: (1) by a person as a result of an offense directly or indirectly related to employment of such person by the Contractor, or (2) by another person;

Claims for damages, other than to the work itself, because of injury to or destruction of tangible property, including loss of use resulting therefrom;

Claims for damages because of bodily injury, death of a person or property damage arising out of ownership, maintenance or use of a motor vehicle;

Claims for damages as a result of professional or any other type of negligent

action by the Contractor or failure to properly perform services under the scope of the agreement between the Contractor and the Village.

The Contractor shall demonstrate having insurance coverage for a minimum of \$1 million for professional liability (errors and omissions).

**CONTRACTOR:**

SPS VAR, LLC \_\_\_\_\_  
Company Name

Date: \_\_\_\_\_ 8/23/17 \_\_\_\_\_

\_\_\_\_ PO Box 8869 \_\_\_\_\_  
Street Address of Company

\_\_\_\_ [info@spsvar.com](mailto:info@spsvar.com) \_\_\_\_\_  
Email Address


\_\_\_\_ Atlanta, GA 31106 \_\_\_\_\_  
City, State, Zip

\_\_\_\_ Dora Boyd \_\_\_\_\_  
Contact Name (Print)

\_\_\_\_ 770-216-4458 \_\_\_\_\_  
Business Phone

\_\_\_\_ 770-216-4453 \_\_\_\_\_  
24-Hour Telephone

\_\_\_\_ 770-216-4461 \_\_\_\_\_  
Fax

\_\_\_\_  \_\_\_\_\_  
Signature of Officer, Partner or  
Sole Proprietor

\_\_\_\_ Tom Lewis, President \_\_\_\_\_  
Print Name & Title

ATTEST: If a Corporation

\_\_\_\_\_  
Signature of Corporation Secretary

**VILLAGE OF DOWNERS GROVE:**

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Title

\_\_\_\_\_  
Date

### CAMPAIGN DISCLOSURE CERTIFICATE

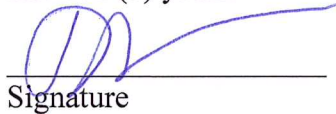
The Campaign Disclosure Certificate is required pursuant to the Village of Downers Grove Council Policy on Ethical Standards and is applicable to those campaign contributions made to any member of the Village Council.

Said Campaign Disclosure Certificate requires any individual or entity bidding to disclose campaign contributions, as defined in Section 9-1.4 of the Election Code (10 ILCS 5/9-1.4), made to current members of the Village Council within the five (5) year period preceding the date of the bid or proposal release.

By signing the Contract, Contractor agrees to refrain from making any campaign contributions as defined in Section 9-1.4 of the Election Code (10 ILCS 5/9-1.4) to any Village Council member and any challengers seeking to serve as a member of the Downers Grove Village Council.

Under penalty of perjury, I declare:

Contractor has not contributed to any elected Village position within the last five (5) years.

  
\_\_\_\_\_  
Signature

\_\_\_\_\_  
Tom Lewis  
Print Name

Contractor has contributed a campaign contribution to a current member of the Village Council within the last five (5) years.

Print the following information:

Name of Contributor: \_\_\_\_\_  
(company or individual)

To whom contribution was made: \_\_\_\_\_

Year contribution made: \_\_\_\_\_ Amount: \$ \_\_\_\_\_

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Print Name



July 19, 2017

Bill Herman  
Village of Downers Grove  
801 Burlington Ave  
Downers Grove, IL 60515

Dear Mr. Herman:

This letter is intended to reflect that SPSVAR, LLC is the only Premier Solution Provider that provides IBM hardware and maintenance for Superior LLC. Superior LLC does not work directly with any other iSeries hardware provider.

Superior LLC recognizes that you have the choice in which hardware and hardware maintenance vendor your City chooses to work with. However, this may present issues that may not be present with SPSVAR, LLC given their experience and depth of knowledge of our products. We work with SPSVAR, LLC to certify the products they offer our customers.

SPSVAR, LLC is the only IBM business partner approved by Superior LLC to determine the needs and resources required for the Superior NavLine applications that run on the IBM hardware platform.

If you have any questions or require additional information, please do not hesitate to contact me at 800-727-8088.

Sincerely,

A handwritten signature in black ink that reads "KEVIN LAFEBER". The signature is written in a cursive style with some capital letters.

Kevin Lafeber  
President & CCO