

VILLAGE OF DOWNERS GROVE

Report for the Village Council

10/3/2017

SUBJECT:	SUBMITTED BY:
Resolution authorizing an intergovernmental agreement between the Village and the County of DuPage	Kurt Bluder, Chief

SYNOPSIS

A resolution has been prepared authorizing approval of an intergovernmental agreement between the Village and the County of DuPage on behalf of its Emergency Telephone System Board (ETSB) for reimbursement of eligible one-time expenses incurred by the Village during the consolidation with DuPage Public Safety Communications (DU-COMM) for emergency dispatching services.

STRATEGIC PLAN ALIGNMENT

The goals for 2017-2019 include *Exceptional Municipal Services and Steward of Financial Sustainability. Identify and Execute a Major Consolidation is a Top Priority Action Item for 2015-2017.*

FISCAL IMPACT

The net cost of consolidation with DU-COMM is \$163,797, (66,203 lower than the project budget).

	Actual	Budget	Difference
Expenses	\$574,295	\$545,000	\$29,295
Revenues from Reimbursement	\$410,498	\$315,000	\$95,498
Net Cost to Village	\$163,797	\$230,000	(\$66,203)

RECOMMENDATION

Approval on the October 3, 2017 consent agenda.

BACKGROUND

On May 17, 2016, the Village Council directed staff to pursue membership in DU-COMM for the provision of emergency dispatching services. The Village completed the consolidation on April 26, 2017. The County of DuPage, on behalf of its ETSB, provides financial assistance to facilitate the consolidation of emergency dispatching services and decommissioning of Public Safety Answering Points (PSAPs). Under ETSB policy #911-001, the Village is requesting reimbursement of eligible one-time consolidation expenses in the amount of \$410,498.33.

ATTACHMENTS

Resolution
Agreement
ETSB Cost sheet

RESOLUTION NO. ____**A RESOLUTION AUTHORIZING EXECUTION OF AN INTERGOVERNMENTAL
AGREEMENT BETWEEN THE VILLAGE OF DOWNERS GROVE
AND THE COUNTY OF DUPAGE**

BE IT RESOLVED by the Village Council of the Village of Downers Grove, DuPage County, Illinois, as follows:

1. That the form and substance of a certain Intergovernmental Agreement (the "Agreement"), between the Village of Downers Grove (the "Agency") and DuPage County (the "County"), for reimbursement of expenses in connection with the consolidation with DuPage Public Safety Communications ("DU-COMM") for emergency dispatch services, as set forth in the form of the Agreement submitted to this meeting with the recommendation of the Village Manager, is hereby approved.

2. That the Mayor and Village Clerk are hereby respectively authorized and directed for and on behalf of the Village to execute, attest, seal and deliver the Agreement, substantially in the form approved in the foregoing paragraph of this Resolution, together with such changes as the Manager shall deem necessary.

3. That the proper officials, agents and employees of the Village are hereby authorized and directed to take such further action as they may deem necessary or appropriate to perform all obligations and commitments of the Village in accordance with the provisions of the Agreement.

4. That all resolutions or parts of resolutions in conflict with the provisions of this Resolution are hereby repealed.

5. That this Resolution shall be in full force and effect from and after its passage as provided by law.

Mayor

Passed:

Attest: _____

Village Clerk

**Intergovernmental Agreement By and Between
the County of DuPage on behalf of its Emergency Telephone System Board
And the Village of Downers Grove**

The County of DuPage, hereinafter referred to as “the County”, a body corporate and politic, on behalf of its Emergency Telephone System Board, hereinafter referred to as “DuPage ETSB,” and Village of Downers Grove, hereinafter referred to as “the Agency,” are entering into this agreement based on the following criteria:

1. The Agency is a public safety agency that is a member of the DuPage ETSB.
2. If applicable, the Agency has submitted, in writing, its request to terminate staffing and operational support as a host agency for a PSAP of the DuPage ETSB 9-1-1 System.
3. The Agency has submitted, in writing, its intent to migrate to a consolidated center for purposes of E9-1-1 dispatch services and seeking financial assistance for this purpose.
4. Financial assistance for Criteria 2 and 3 are in the best interest of and will result in an overall cost savings to DuPage ETSB.
5. DuPage ETSB has submitted the change in 9-1-1 System to the ICC for approval and has received approval for the plan modification.
6. The parties have reviewed the cost sheet and agreed upon the applicable costs associated with the closure of the PSAP and the migration of the Agency to a consolidated center. The expenses are a made a part of this Agreement as Attachment A.
7. The agreed upon costs are allowed by statute, administrative code and/or ICC regulations.
8. The agreement has been reviewed and approved by the DuPage County State’s Attorney’s office.
9. The County is executing this Agreement on behalf of the DuPage County ETSB and shall not be liable for any acts or omissions of the ETSB arising from this Agreement.

The DuPage ETSB will bear the financial responsibility for the re-engineering and relocation of the 9-1-1 System services and equipment as designed in the ICC approved modifications to the DuPage ETSB 9-1-1 System Plan as detailed in this agreement.

The DuPage ETSB will provide financial assistance for the migration of a hosting agency or a requesting agency to a consolidated center as detailed in Attachment A.

The Agency further understands and agrees that it shall not be eligible for any additional financial support from DuPage ETSB if it breaks the governance agreement under by which the DuPage ETSB provided monetary assistance. The Agency understands and agrees that any desired change in the method by which it receives E9-1-1 services must have prior approval from the DuPage ETS Board and subsequently the ICC as defined by statute. If the change in the E9-1-1 Plan is in the best interest of and will result in an overall cost savings to DuPage ETSB, then DuPage ETS Board may consider providing financial assistance.

Funding received for any costs that are not a part of the E9-1-1 system this agreement constitutes a onetime reimbursement. DuPage ETSB has no continuing obligation for the maintenance, support, or replacement of any such item on Attachment A.

[If applicable] The DuPage ETSB will finance the Agency’s reserve fund contribution or administrative fund. The Agency shall be responsible for any penalties it incurs as a result of termination with the governance agreement it enters into with the consolidated center and shall reimburse the DuPage ETSB the full amount of the reserve contribution within 90 days from the date the governance agreement is terminated. Such agreement shall remain in effect for a period of 5 years from the date of cut over of E9-1-1 services.

DuPage ETSB and the Agency hereby release and agree that each shall indemnify and hold harmless the other party and all of its present, former and future officers, including board members, commissioners, employees, attorneys, agents and assigns from and against any and all losses, liabilities, damages, claims, demands, fines, penalties, causes of action, costs and expenses whatsoever, including, but not limited to, attorneys' fees and court costs, present or future, known or unknown, sounding in law or equity that arise out of or from or otherwise relate, directly or indirectly, from its duties under this Agreement or to the use of the items for which DuPage ETSB has provided reimbursement to the extent authorized by law, including, but not limited to any injury or damage caused by the failure of the supplied equipment to function properly or to operate as designed.

The Agency acknowledges that the participation of the County, a unit of local government, is required solely for the execution of this Agreement on behalf of the DuPage ETSB and for no other purpose. Upon execution, the County shall have no other duties, rights, or responsibilities with respect to the Agreement. The Agency shall indemnify and hold the County harmless and all of its present, former and future officers, including board members, commissioners, employees, attorneys, agents and assigns from and against any and all losses, liabilities, damages, claims, demands, fines, penalties, causes of action, costs and expenses whatsoever, including, but not limited to, attorneys' fees and court costs, present or future, known or unknown, sounding in law or equity that arise out of or from or otherwise relate, directly or indirectly, to this Agreement. The DuPage ETSB shall reimburse the County for any and all expenses it may incur as a result of this Agreement.

Each party represents to the other that:

1. it has obtained all necessary approvals, consents and authorizations to enter into this Agreement;
2. the person executing this Agreement on behalf of their party has the authority to do so;
3. upon execution of this Agreement by the parties, it is a valid and binding, enforceable in accordance with its terms; and
4. the execution, delivery, and performance of this Agreement does not violate any bylaw, charter, regulation, law or any other governing authority of the party.

The parties hereby enter into this Agreement as of the Effective Date.

DuPage ETSB

By: _____

Name: Gary Grasso

Title: Chairman

Date: _____

Agency

By: _____

Name: _____

Title: _____

Date: _____

COUNTY OF DUPAGE

By: _____

Name: Daniel J. Cronin

Title: Chairman

Date: _____

ETSB Reimbursement

ETSB Cost Worksheet

911 Call boxes Indoor/Outdoor	\$9,622.99
Admin Fee w/in ETSB (not to exceed \$50,000 per agency)	\$32,194.00
AT&T Call Forwarding of Emergency Lines [RCF] [6 months of reimbursement]	
AT&T Installation of New Phone Lines	
Data Circuit part of ETSB 911 system	
Pre-Approved cost to relocate dispatch head end radio equipment (DEDIRS and Conventional) required for dispatch (excludes field located receivers and similar equipment)	
Relocation dispatch head end Station Alerting (e.g. Zetron) equipment, but excludes station located equipment	
Microwave link for CAD, if needed	\$112,959.34
Capital contribution or Reserve Contribution w/in DuPage ETSB (one, not both) (per agency, not to exceed \$150,000 or \$300,000 per municipality, if police and fire departments consolidate)	\$255,722.00
Routers and programming to interconnect ETSB networks	
Upgrades to PSAP: Central electronics/other upgrades req for existing positions ETSB [whatever is needed for facility according to Admin Code Part 725] pre-approved	
AVL 42" monitor	
Current Total	\$410,498.33

DU-COMM*DuPage Public Safety Communications*

600 Wall Street
 Glendale Heights, Illinois 60139
 Phone 630.260.7500 Fax 630.924.9280

INVOICE

The following invoice number must appear on all related correspondence, shipping papers, and payment records:

INVOICE NUMBER: 16105**ORIGINAL****Billed To:**

Downers Grove Police Dept
 825 Burlington Ave.
 Downers Grove, IL 60515

Consolidation to DU-COMM

INVOICE DATE	TERMS
July 26, 2017	30

CHRG CODE	DESCRIPTION	FIXED CHARGE	QTY	PRICE	AMOUNT
00-Misc	Reserve Contribution	184251	0.00	0.0000000000	\$184,251.00

Checks or Money Orders Payable to: DU-COMM
 NO CASH ACCEPTED

INVOICE TOTAL:**\$184,251.00**

DU-COMM

DuPage Public Safety Communications

600 Wall Street
Glendale Heights, Illinois 60139
Phone: 630.260.7500 Fax: 630.924.9280

INVOICE

The following invoice number must appear on all related correspondence, shipping papers, and payment records:

INVOICE NUMBER: 16104

Billed To:

Downers Grove Fire Dept
5420 Main Street
Downers Grove, IL 60515

ORIGINAL

Consolidation to DU-COMM

INVOICE DATE	TERMS
July 26, 2017	30

CHRG CODE	DESCRIPTION	FIXED CHARGE	QTY	PRICE	AMOUNT
00-Misc	Reserve Contribution	71471	0.00	0.0000000000...	\$71,471.00

Checks or Money Orders Payable to: DU-COMM
NO CASH ACCEPTED

INVOICE TOTAL:

\$71,471.00

DU-COMM

DuPage Public Safety Communications

600 Wall Street
Glendale Heights, Illinois 60139
Phone 630.260.7500 Fax 630.924.9280

INVOICE

The following invoice number must appear on all related correspondence, shipping papers, and payment records:

INVOICE NUMBER: 16040

ORIGINAL

Billed To:

Downers Grove Police Dept
825 Burlington Ave
Downers Grove, IL 60515

*Agency specific equipment needs will be
invoiced separately.*

INVOICE DATE	TERMS
April 26, 2017	30

CHRG CODE	DESCRIPTION	FIXED CHARGE	QTY	PRICE	AMOUNT
00-Misc	3% Administrative Fee	23920	0.00	0.000000000...	\$23,920.00

Checks or Money Orders Payable to: DU-COMM
NO CASH ACCEPTED

INVOICE TOTAL:

\$23,920.00

DU-COMM*DuPage Public Safety Communications*

600 Wall Street
 Glendale Heights, Illinois 60139
 Phone 630.260.7500 Fax 630.924.9280

INVOICE

The following invoice number must appear on all related
 correspondence, shipping papers, and payment records:

INVOICE NUMBER: 16019**ORIGINAL****Billed To:**

Downers Grove Police Dept
 825 Burlington Ave
 Downers Grove, IL 60515

Attention - Sharon Gillette

INVOICE DATE	TERMS
April 07, 2017	0

CHRG CODE	DESCRIPTION	FIXED CHARGE	QTY	PRICE	AMOUNT
00-Rebill	E-102721 Velocitel - Downers Grove Tower Mapping	0	1.00	1900.000000...	\$1,900.00
00-Rebill	E-104235 Velocitel - Downers Grove Structural Analysis	0	1.00	1200.000000...	\$1,200.00
<p>Doc #: 196579 Po. #: 7d60.00253 002468 001.60.681.5870.0000 CF TD 4/26/17 4/6</p>					

Checks or Money Orders Payable to: DU-COMM
 NO CASH ACCEPTED

INVOICE TOTAL:**\$3,100.00**

DU-COMM*DuPage Public Safety Communications*

600 Wall Street
 Glendale Heights, Illinois 60139
 Phone 630.260.7500 Fax 630.924.9280

INVOICE

The following invoice number must appear on all related correspondence, shipping papers, and payment records:

INVOICE NUMBER: 16054**ORIGINAL****Billed To:**

Downers Grove Police Dept
 825 Burlington Ave
 Downers Grove, IL 60515

Attention - Shanon Gillette
 LaMarche Battery Charger Project

INVOICE DATE	TERMS
June 01, 2017	30

CHRG CODE	DESCRIPTION	FIXED CHARGE	QTY	PRICE	AMOUNT
00-Rebill	688209 C&D Tech- Tower Batteries (4)	0	1.00	985.3400000...	\$985.34
00-Rebill	ILHAN35095 Fastenal Co-Battery Cable and Lugs	0	1.00	298.7599999...	\$298.76
00-Rebill	989085152 Graybar-Unistrut Mounting	0	1.00	177.4799999...	\$177.48
00-Rebill	989773418 Graybar-Distribution Panel Cable Lugs	0	1.00	12.02000000...	\$12.02
00-Rebill	2841050-Hutton-Distribution Panel	0	1.00	365.8500000...	\$365.85
00-Rebill	122781 LaMarche 24V Battery Charger	0	1.00	2284.800000...	\$2,284.80
00-Rebill	0217-109 PNC-Home Depot-Power Install Tools, Box, Covers	0	1.00	41.96000000...	\$41.96
00-Rebill	0217-110 PNC Amazon-Adapter Tool	0	1.00	74.99000000...	\$74.99
00-Rebill	0417-106 PNC Amazon-Microwave Rack Power Strip	0	1.00	47.61000000...	\$47.61

INVOICE TOTAL:**\$4,288.81**

Checks or Money Orders Payable to: DU-COMM
 NO CASH ACCEPTED

V-Comm / Downers Grove Firewall

REMIT PAYMENT TO.

INVOICE

ACH INFORMATION.
THE NORTHERN TRUST
50 SOUTH LASALLE STREET
CHICAGO, IL 60675

E-mail Remittance To gachremittance@cdw.com
ROUTING NO 071000152
ACCOUNT NAME CDW GOVERNMENT
ACCOUNT NO 91057

CDW Government
75 Remittance Drive, Suite 1515
Chicago, IL 60675-1515

RETURN SERVICE REQUESTED

INVOICE NUMBER	INVOICE DATE	CUSTOMER NUMBER
HJV8393	03/30/17	4657836
SUBTOTAL	SHIPPING	SALES TAX
\$1,109.97	\$0.00	\$0.00
DUE DATE		AMOUNT DUE
04/29/17		\$1,109.97

922 1 MB 0.423 E0303X 10492 02348521953 S2 P4102367 0001 0001



VILLAGE OF DOWNERS GROVE
ACCTS PAYABLE
801 BURLINGTON AVE
DOWNERS GROVE IL 60515-4776

CDW Government
75 Remittance Drive
Suite 1515
Chicago, IL 60675-1515

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

INVOICE DATE	INVOICE NUMBER	PAYMENT TERMS				DUE DATE
03/30/17	HJV8393	Net 30 Days				04/29/17
ORDER DATE	SHIP VIA	PURCHASE ORDER NUMBER				CUSTOMER NUMBER
03/22/17	DROP SHIP-GROUND	IS1700148				4657836
ITEM NUMBER	DESCRIPTION	QTY ORD	QTY SHIP	QTY B/O	UNIT PRICE	TOTAL
4477661	PALO ALTO NETWORKS PA-220 Manufacturer Part Number: PAN-PA-220	1	1	0	779.99	779.99
4477533	PALO ALTO THREAT PREVENTION SUB 1Y Manufacturer Part Number: PAN-PA-220-TP Electronic distribution - NO MEDIA	1	1	0	149.99	149.99
4477843	PALO ALTO 1YR PREM SUP PA220 Manufacturer Part Number: PAN-SVC-PREM-220 Electronic distribution - NO MEDIA	1	1	0	179.99	179.99

001,17,171,5470,0000

Vendor ID 001264

Acct #

Date Entered 4-4-17

G/L Date 4-19-17

Entered by

GO GREEN!

CDW is happy to announce that paperless billing is now available! If you would like to start receiving your invoices as an emailed PDF, please email CDW at paperlessbilling@cdw.com. Please include your Customer number or an Invoice number in your email for faster processing.

REDUCE PROCESSING COSTS AND ELIMINATE THE HASSLE OF PAPER CHECKS!

Begin transmitting your payments electronically via ACH using CDW's bank and remittance information located at the top of the attached payment coupon. Email credit@cdw.com with any questions.

ACCOUNT MANAGER	SHIPPING ADDRESS:	SUBTOTAL	
NICK WEAVER 312-547-2675 nickwea@cdwg.com	VILLAGE OF DOWNERS GROVE ACCTS PAYABLE 801 BURLINGTON AVE DOWNERS GROVE IL 60515-4776	\$1,109.97	
SALES ORDER NUMBER		SHIPPING	\$0.00
HTTM735		SALES TAX	\$0.00
		AMOUNT DUE	\$1,109.97

Cage Code Number 1KH72
DUNS Number 02-615-7235

ISO 9001 and ISO 14001 Certified
CDW GOVERNMENT FEIN 36-4230110

HAVE QUESTIONS ABOUT YOUR ACCOUNT?
PLEASE EMAIL US AT credit@cdw.com

VISIT US ON THE INTERNET AT www.cdwg.com

5

Dalcomm.



More saving.
More doing.™

2101 WEST 75TH STREET, DARIEN, IL 60561
(630) 271-9600 STORE MGR MANNY GONZALEZ

1905 00005 54337 04/05/17 09:48 AM
CASHIER ALEXANDRIA

858061006055 24-4PR5 1000 <A>
24/4 CAT5E RISER GRAY 1000 FT
2085.97 171.94N

	SUBTOTAL	171.94
	SALES TAX	0.00
TAX EXEMPT	TOTAL	\$171.94
XXXXXXXXXXXX4093	MASTERCARD	USD\$ 171.94
AUTH CODE 028061/8054970		TA
Chip Read		
AID A00000000041010	MASTERCARD	
TVR 0000008000		
IAD 011060900322000063C400000000000000FF		
TSI E800		
ARC 00		

P.O.#/JOB NAME: BSV



1905 05 54337 04/05/2017 0569

RETURN POLICY DEFINITIONS
POLICY ID DAYS POLICY EXPIRES ON
1 90 07/04/2017
A THE HOME DEPOT RESERVES THE RIGHT TO
LIMIT / DENY RETURNS. PLEASE SEE THE
RETURN POLICY SIGN IN STORES FOR
DETAILS.

BUY ONLINE PICK-UP IN STORE
AVAILABLE NOW ON HOMEDEPOT.COM
CHECKOUT LINEY AND MORE
READY IN LESS THAN 2 HOURS

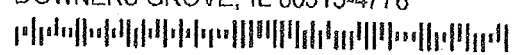
Cable Wire



1025 Eldorado Blvd., Broomfield, CO 80021

02100100110 HP 01 20170001 11111111 0002002 0007

VILLAGE OF DOWNERS GROVE
801 BURLINGTON AVE
DOWNERS GROVE, IL 60515-4776



Invoice Page 1 of 4
Billing Account Number **5-KNCGCFGK**
Invoice Number **56195200**
Payment Due **July 01, 2017**
Invoice Date **June 01, 2017**

How to reach Level 3:
1-877-2LEVEL3 (1-877-253-8353)
Billing@level3.com



Invoice of Level 3 Communications, LLC

Check out the MyLevel3 customer portal!

Learn how to manage your Level 3 services and account online, anytime using the MyLevel3 customer portal: customerportal.level3.com.

Going Green has never been easier with Level 3's paperless invoices. Sign up and receive your invoice via the MyLevel3 customer portal! It's easy, go to: My.Level3.com and select Billing > Invoice Management > Setup > Paperless Billing. If you prefer to receive it via email call the number at the top of your invoice. Thank you for Going Green!

Bill-At-A-Glance

Previous Statement Balance	0.00
Payments	0.00
Credits/Adjustments	0.00
Balance	0.00

Current Charges **1,777.79**

Total Amount Due USD 1,777.79

Thank you for choosing Level 3 for your telecommunication needs. Should you have any questions about your invoice, contact our Billing Department at 1-877-2LEVEL3. Level 3 is committed to delivering a superior service experience and we look forward to doing business with you.

News You Can Use

MyLevel3SM (formerly the Level(3)Enabled Portal) gives you the ability to view, download, validate and analyze your invoices, manage billing disputes and requests, and pay your bills online. And with the new intuitive dashboard design, you have instant access to all of these features directly from your homepage. Visit customerportal.level3.com today to learn more about all of the ways MyLevel3 can help make your billing process faster and easier than ever before.



WIRE TRANSFER INFORMATION:
Wells Fargo Bank
Account# 4945097467
ABA# 121 000 248
SWIFT# WFBUS66

Remittance - We appreciate your business!

Name **VILLAGE OF DOWNERS GROVE**
Billing Account Number **5-KNCGCFGK 1**
Invoice Number **56195200**
Payment Due **July 01, 2017**

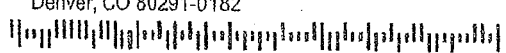
Total Amount Due USD 1,777.79

Pay your bill online at: customerportal.level3.com

Amount Enclosed:

--	--	--	--	--	--	--	--	--	--

Level 3 Communications, LLC
PO Box 910182
Denver, CO 80291-0182



- Detach and enclose this portion with your payment
- Make check payable to Level 3 Communications, LLC
- Write the invoice number on the check
- Mail check to address noted in this Remittance section

170701 000000056195200 00000000000525373672 1 2 00000177779 0



Billing Account Number

5-KNCGCFGK

Invoice Number

56195200

Invoice Date

Jun 01, 2017

1. What is PICC?

PICC can also be called Carrier Line Charge. The Federal Communications Commission (FCC) mandated that all long distance companies pay the local telephone company a monthly PICC on most of your telephone lines. This charge is passed to you and may increase or decrease from time to time.

2. What is the Federal Universal Service Fund Surcharge?

Federal Universal Service Fund Surcharge is the recovery of the amount due to the Federal Universal Service Fund. Universal service is a Federal Communications Commission (FCC) program designed to ensure affordable access to telecommunications services to low-income customers, rural areas, school and libraries, and rural healthcare facilities. The Federal Universal Service fund was established by Congress in order to promote and encourage telecommunications infrastructure and service availability nationwide. All telecommunications providers that offer interstate and international voice and data, private line, directory assistance and other regulated services in the United States are required by the FCC to contribute on an equitable and nondiscriminatory basis to the Federal Universal Service Fund.

3. What is the Cost Recovery Fee?

A Cost Recovery Fee allows Level 3 to recover regulatory fees and expenses incurred by Level 3 such as FCC regulatory fees, federal regulatory fees to fund programs, various State Public Utilities Commission (PUC) fees, various state business licenses, and various state annual regulatory fees.

4. What is the Property Surcharge?

A Property Surcharge allows Level 3 to recover a portion of the property tax it pays to state and local jurisdictions.

5. What is the MyLevel3 Customer Portal?

The MyLevel3 Customer Portal provides you with convenient and secure billing options. You can:

- View, download and analyze your Level 3 invoices
- Pay your invoices easily online with the option to set up recurring payments
- Submit and manage billing inquiries, disputes and requests
- Create standard and custom reports
- "Go green" by turning off your paper invoice

Not a current Portal user? Visit customerportal.level3.com for more information on how to register. For any questions related to the Portal, email PortalAccess@level3.com or call 1-877-8LEVEL3.

6. When is my invoice available on MyLevel3 Customer Portal?

You can view your invoice in MyLevel3 Customer Portal approximately 3 to 5 days after your Invoice Date. Your Invoice Date is shown on the top right corner of your invoice.

7. What is a Prorate?

Some products and services are billed one month in advance. If you sign up for one of these services in the middle of your billing period, your charges for that time period will be less than a full month's charge. This partial month charge is called a prorate.

8. When is my invoice due?

Your invoice is due upon receipt unless payment terms are specifically identified in your Master Services Agreement. If the total amount is not paid on time, your account is considered past due. Failure to pay a past due amount is considered a material breach of contract and may result in suspension of service and subsequent termination of your service contract.

Level 3 Communications, LLC is a disregarded entity for U.S. federal tax purposes into Level 3 Financing, Inc. Federal Tax Id 47-0735805

9. How will credits appear on my invoice?

Credits will appear in the Credits section of the invoice. Credits are identified with brackets surrounding the amount.

10. What is a Payphone Surcharge?

The Payphone Surcharge compensates the payphone owner for the use of their phones. This surcharge is mandated by the FCC and applies to all completed calls placed from a payphone when using toll-free numbers or any similar access codes. These calls are identified with a "H" next to the call amount in the Usage Detail section.

11. What is a Minimum Usage Charge?

A Minimum Usage Charge is the difference between your monthly usage guarantee, as agreed upon in your Service Contract, and your monthly usage plus applicable monthly recurring charges. This charge will only appear on your invoice if your monthly usage falls below your monthly usage guarantee.

12. How do I submit a dispute?

If you have any questions or concerns about your invoice, please contact the Billing Inquiry Department at 1-877-2LEVEL3 or through the MyLevel3 Customer Portal (<https://mylevel3.net>). Level 3 must be notified and receive a written explanation for the disputed charges within 30 days of the due date. The written explanation of the dispute must include the following information:

- Account name and number
- Date of invoice
- Amount of disputed charges
- Type of disputed charges
- Reason charges are being disputed

Upon our receipt of such notification and written explanation, we will begin investigating the reason the charges are being disputed. Any unpaid charges will accrue late fees and the settlement of the late fees will be addressed upon the resolution of the disputed charges.

13. How do I submit a disconnect request?

Customer initiated disconnect requests can be submitted through MyLevel3 Customer Portal at: <http://customerportal.level3.com> or <http://www1.level3.com/disco/disco.html>

The service(s) you request to be disconnected will have an estimated Bill Stop Date of 30 days from the received date of the request unless the requested date is greater than 30 days from the received date or your contract states otherwise. Any subsequent requests for assistance or questions can be emailed directly to disconnects@level3.com.

14. How do I use the Telecommunication Relay Service (TRS)?

To utilize the TRS system, simply dial 711. For additional information, consult the FCC website: <http://www.fcc.gov/cgb/dro/trs.html>

Level 3 Communications, LLC Tax ID: GST/HST#: 84539 3941 RT 0001
QST#: 1214162918

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5-KNCGCFGK
56195200
Jun 01, 2017

Billing Account Number
Invoice Number
Invoice Date

VILLAGE OF DOWNERS GROVE

SERVICE LEVEL ACTIVITY

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
5-KNCGCFGK BDJJ5722						
BBSJ22964	Private Line	Loc A: 600 WALL ST, GLENDALE HEIGHTS, IL				
	Access Local DS1	MRC Jun 01, 2017 - Jun 30, 2017	1	149.85	43.20	193.05
	Access Local DS1	MRC May 24, 2017 - May 31, 2017	1	38.67	11.15	49.82
BBSJ22965	Private Line	Loc A: 801 BURLINGTON AVE, DOWNERS GROVE, IL				
	Access Local DS1	MRC Jun 01, 2017 - Jun 30, 2017	1	149.85	43.20	193.05
	Access Local DS1	MRC May 24, 2017 - May 31, 2017	1	38.67	11.15	49.82
BBSJ22966	Private Line	Loc A: 600 WALL ST, GLENDALE HEIGHTS, IL				
	Transport Connection DS1	MRC Jun 01, 2017 - Jun 30, 2017	1	201.00	57.96	258.96
	Transport Connection DS1	MRC May 24, 2017 - May 31, 2017	1	51.87	14.94	66.81
Total BDJJ5722				1,379.91	397.88	1,777.79
Total 5-KNCGCFGK				1,379.91	397.88	1,777.79



DU-COMM*DuPage Public Safety Communications*

600 Wall Street
 Glendale Heights, Illinois 60139
 Phone 630.260.7500 Fax 630.924.9280

INVOICE

The following invoice number must appear on all related correspondence, shipping papers, and payment records:

INVOICE NUMBER: 16055**Billed To:**

Downers Grove Police Dept
 825 Burlington Ave
 Downers Grove, IL 60515

ORIGINAL

Attn: Shanon Gillette
 Station Alerting/Phone Line Projects

INVOICE DATE	TERMS
June 01, 2017	30

CHRG CODE	DESCRIPTION	FIXED CHARGE	QTY	PRICE	AMOUNT
0-Rebill	571897 Tessco-Antennas/Equipment	0	1.00	2046.430000...	\$2,046.43
0-Rebill	719634 Tessco- 220 Antennas	0	1.00	616.0000000...	\$616.00
0-Rebill	830303 Tessco-IP Mux (E&M)	0	1.00	1372.859999...	\$1,372.86
0-Rebill	830383 Tessco-RAD IP Mux Equipment	0	1.00	13607.26000...	\$13,607.26
0-Rebill	867093 Tessco-IP Mux (E&M)	0	1.00	4090.949999...	\$4,090.95
0-Rebill	871819 Tessco-Credit Shipping	0	1.00	-9.21000000...	(\$9.21)
0-Rebill	1316881 Sound Inc. Wall Cabinets (3)	0	1.00	2025.000000...	\$2,025.00
0-Rebill	989037315 Graybar-Rack Shelves	0	1.00	360.6000000...	\$360.60
0-Rebill	989110991 Graybar-Wire, Rod, Connectors	0	1.00	487.6399999...	\$487.64
0-Rebill	989975821 Graybar-220 Audio Adapter	0	1.00	17.56000000...	\$17.56
0-Rebill	989986266 Graybar-Ground Lugs	0	1.00	50.92000000...	\$50.92
0-Rebill	990084216 Graybar-Antenna Mounting	0	1.00	64.83000000...	\$64.83
0-Rebill	990135704 Graybar-Wire Lugs	0	1.00	11.79000000...	\$11.79
0-Rebill	990895493 Graybar-Antenna Mounting	0	1.00	23.98000000...	\$23.98
0-Rebill	0217-110 PNC Amazon-Cabinets/Panels (3)	0	1.00	603.8999999...	\$603.90
0-Rebill	0317-110 PNC Frys-Terminal Strips(4)Rings(5)	0	1.00	34.41000000...	\$34.41
0-Rebill	0417-106 PNC HomeDepot-Power Connectors	0	1.00	2.990000000...	\$2.99
0-Rebill	0417-107 PNC Frys/Home Depot Antenna Mount,Tools, Supplies	0	1.00	47.08000000...	\$47.08
0-Rebill	0417-108 PNC Newarkinone-Terminal Blocks	0	1.00	53.33000000...	\$53.33
0-Rebill	17MOV0073 Racom-Tait 220 Radios/Interface (4)	0	1.00	2156.000000...	\$2,156.00

INVOICE TOTAL:**\$27,664.32**

Checks or Money Orders Payable to: DU-COMM
 NO CASH ACCEPTED

**Final Details for Order #106-3084681-3107444**

Print this page for your records.

Order Placed: March 16, 2017

Amazon.com order number: 106-3084681-3107444

Order Total: \$3,119.25

Shipped on March 18, 2017

Items Ordered

6 of: Cisco 7900 Series Unified IP VOIP Phone - 7965G.

Sold by: CommShop ([seller profile](#))

Condition: New

Price

\$207.95

Shipping Address:

Bill Herman

801 BURLINGTON AVE

DOWNERS GROVE, IL 60515-4776

United States

Item(s) Subtotal: \$1,247.70

Shipping & Handling: \$24.79

Free Shipping: -\$24.79

Total before tax: \$1,247.70

Sales Tax: \$0.00

Shipping Speed:

Two-Day Shipping

Total for This Shipment: \$1,247.70

Shipped on March 17, 2017

Items Ordered

3 of: Cisco 7900 Series Unified IP VOIP Phone - 7965G.

Sold by: CommShop ([seller profile](#))

Condition: New

Price

\$207.95

Shipping Address:

Bill Herman

801 BURLINGTON AVE

DOWNERS GROVE, IL 60515-4776

United States

Item(s) Subtotal: \$623.85

Shipping & Handling: \$12.40

Free Shipping: -\$12.40

Total before tax: \$623.85

Sales Tax: \$0.00

Shipping Speed:

Two-Day Shipping

Total for This Shipment: \$623.85

Shipped on March 18, 2017

Items Ordered**Price**

\$207.95

6 of: Cisco 7900 Series Unified IP VOIP Phone - 7965G.

Sold by: CommShop ([seller profile](#))

Condition: New

Shipping Address:

Bill Herman
801 BURLINGTON AVE
DOWNERS GROVE, IL 60515-4776
United States

Item(s) Subtotal: \$1,247.70
Shipping & Handling: \$24.78
Free Shipping: -\$24.78

Total before tax: \$1,247.70
Sales Tax: \$0.00

Shipping Speed:

Two-Day Shipping

Total for This Shipment: \$1,247.70

Payment information

Payment Method:

MasterCard | Last digits: 0960
Your PO #: is17.00146 gl#
001.70.722.5770

Item(s) Subtotal: \$3,119.25
Shipping & Handling: \$61.97
Free Shipping: -\$61.97

Total before tax: \$3,119.25

Estimated tax to be collected: \$0.00

Billing address

Bill Herman
801 BURLINGTON AVE
DOWNERS GROVE, IL 60515-4776
United States

Grand Total: \$3,119.25

Credit Card transactions

MasterCard ending in 0960: March 18, 2017: \$1,247.70

MasterCard ending in 0960: March 18, 2017: \$623.85

MasterCard ending in 0960: March 18, 2017: \$1,247.70

To view the status of your order, return to [Order Summary](#).

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**Final Details for Order #106-8754343-0345033**Print this page for your records.

Order Placed: March 14, 2017

Amazon.com order number: 106-8754343-0345033

Order Total: \$199.50

Shipped on March 15, 2017**Items Ordered**

1 of: Cisco 7900 Series Unified IP VOIP Phone - 7965G.

Sold by: Teleconnect Direct ([seller profile](#))

Condition: New

Price

\$199.50

Shipping Address:

Bill Herman

801 BURLINGTON AVE

DOWNERS GROVE, IL 60515-4776

United States

Item(s) Subtotal: \$199.50

Shipping & Handling: \$0.00

Total before tax: \$199.50

Sales Tax: \$0.00

Shipping Speed:

Standard Shipping

Total for This Shipment: \$199.50

Payment information**Payment Method:**

MasterCard | Last digits: 0960

Your PO #: 001.60.636.5391.0000

Item(s) Subtotal: \$199.50

Shipping & Handling: \$0.00

Total before tax: \$199.50

Estimated tax to be collected: \$0.00

Billing address

Bill Herman

801 BURLINGTON AVE

DOWNERS GROVE, IL 60515-4776

United States

Grand Total: \$199.50**Credit Card transactions**

MasterCard ending in 0960: March 15, 2017: \$199.50

To view the status of your order, return to [Order Summary](#).



6808 Hobson Valley Dr. #105 Woodridge IL, 60517
 Phone: (630) 960-5060 Fax: (630) 960-4823
 www.totalfireandsafety.com

INVOICE

Bill To:
 Village of Downers Grove
 801 Burlington Ave
 Downers Grove, IL 60515

Invoice Number	108473
Invoice Date	4/26/2017
Date Due	05/11/2017
Account	20632
Purchase Order	pd60.00283

Service Location:
 Police Department
 825 Burlington Ave.
 Downers Grove, IL 60515

Product/Service	Description	Qty	Price	Amount
Job # 196486-1 4/26/2017	Security System Service - Install Panic Buttons			Police Department
BS196486	Village of Downers Grove - Job#196486 (Labor)	0.50	\$2,500.00	\$1,250.00
BP196486	Village of Downers Grove - Job#196486 (Material)	0.50	\$3,144.24	\$1,572.12
Job # 196486-2 4/26/2017	Security System Service - Install Panic Buttons			Police Department
BS196486	Village of Downers Grove - Job#196486 (Labor)	0.50	\$2,500.00	\$1,250.00
BP196486	Village of Downers Grove - Job#196486 (Material)	0.50	\$3,144.24	\$1,572.12
Subtotal:				\$5,644.24
Tax:				\$0.00
Total Due:				\$5,644.24

Doc # 147645

P.O. #: pd60.00283

Invoice # 008450

Invoice # 001.14.142.5430.0000

Invoice # 001.14.142.5430.0000

Invoice # 001.14.142.5430.0000

Invoice # 001.14.142.5430.0000

License # 127-001134 4FSC-0248

Interest of 1.75% per month (21% annual) will be charged to all invoices past due. All collection and legal fees will be your responsibility. All products remain property of Total Fire & Safety until invoice is paid in full.



6808 Hobson Valley Dr. #105 Woodridge IL, 60517
 Phone: (630) 960-5060 Fax: (630) 960-4823
 www.totalfireandsafety.com

Invoice Number	108474
Invoice Date	4/3/2017
Date Due	04/18/2017
Account	20632
Purchase Order	

INVOICE

Bill To:
 Village of Downers Grove
 801 Burlington Ave
 Downers Grove, IL 60515

Service Location:
 Police Department
 825 Burlington Ave.
 Downers Grove, IL 60515

Product/Service	Description	Qty	Price	Amount
Job # 191914-1 4/3/2017	Security System Service - Panic Button Project			Police Department
AL03	Fire Alarm Labor / Service / Hour Second Technician	3.00	\$110.00	\$330.00
Job # 191914-2 4/3/2017	Security System Service - Panic Button Project			Police Department
AL03	Fire Alarm Labor / Service / Hour Performed a walk thru of panic alarm buttons/system in Police Department & Village Hall. Quote needed to install 2x new wireless systems and wireless panic buttons.	3.00	\$110.00	\$330.00
Subtotal:				\$660.00
Tax:				\$0.00
Total Due:				\$660.00

License # 127-001134 4FSC-0248

Interest of 1.75% per month (21% annual) will be charged to all invoices past due. All collection and legal fees will be your responsibility. All products remain property of Total Fire & Safety until invoice is paid in full.