

VILLAGE OF DOWNERS GROVE
Report for the Village
12/17/2019

SUBJECT:	SUBMITTED BY:
Downtown Parking System Review	Michael Baker Deputy Village Manager

SYNOPSIS

A motion is requested to accept the Downtown parking system presentation and reports, and refer discussion of this matter to the Transportation and Parking Commission and Downtown Management Corporation.

STRATEGIC PLAN ALIGNMENT

The Long Range Plan for 2019-2021 identifies *Develop and Implement a Downtown Parking Plan* as a Priority Action Item.

FISCAL IMPACT

N/A

UPDATE & RECOMMENDATION

This item was discussed at the December 10, 2019 Village Council meeting. Staff recommends approval on the December 17, 2019 consent agenda.

BACKGROUND

The Village's 2019-2021 Long Range Plan includes as a Priority Action Item, *Develop and Implement a Downtown Parking Plan*.

This project will result in:

- An analysis of the impacts on parking in the Downtown from the three recently constructed buildings (Marquis on Maple, Burlington Station and Maple & Main)
- An analysis of parking supply and demand overall
- Recommended improvements to parking operations and options available to expand parking resources

The attached presentation and reports provide this information. The presentation slides included as the first attachment will be presented at the Village Council meeting on December 10.

ATTACHMENTS

Staff Prepared Presentation

Downtown Parking Analysis Report Survey Results

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Downtown Parking



Presentation to Village Council
December 10, 2019





Introduction

Downtown parking has always been a challenge

5th Avenue New York City, 1900



Downtown Downers Grove, 1959



Downtown Downers Grove, 1987



Downtown Downers Grove, 2019





Overview of Presentation

1. The Challenge
2. Parking as a Public Service
3. The Process
4. The Survey Results
5. The Key Findings
6. The Recommendations
7. The Next Steps



The Challenge

Balancing Desirable Attributes of Downtown
with Parking



Desired Attributes of Downtown:

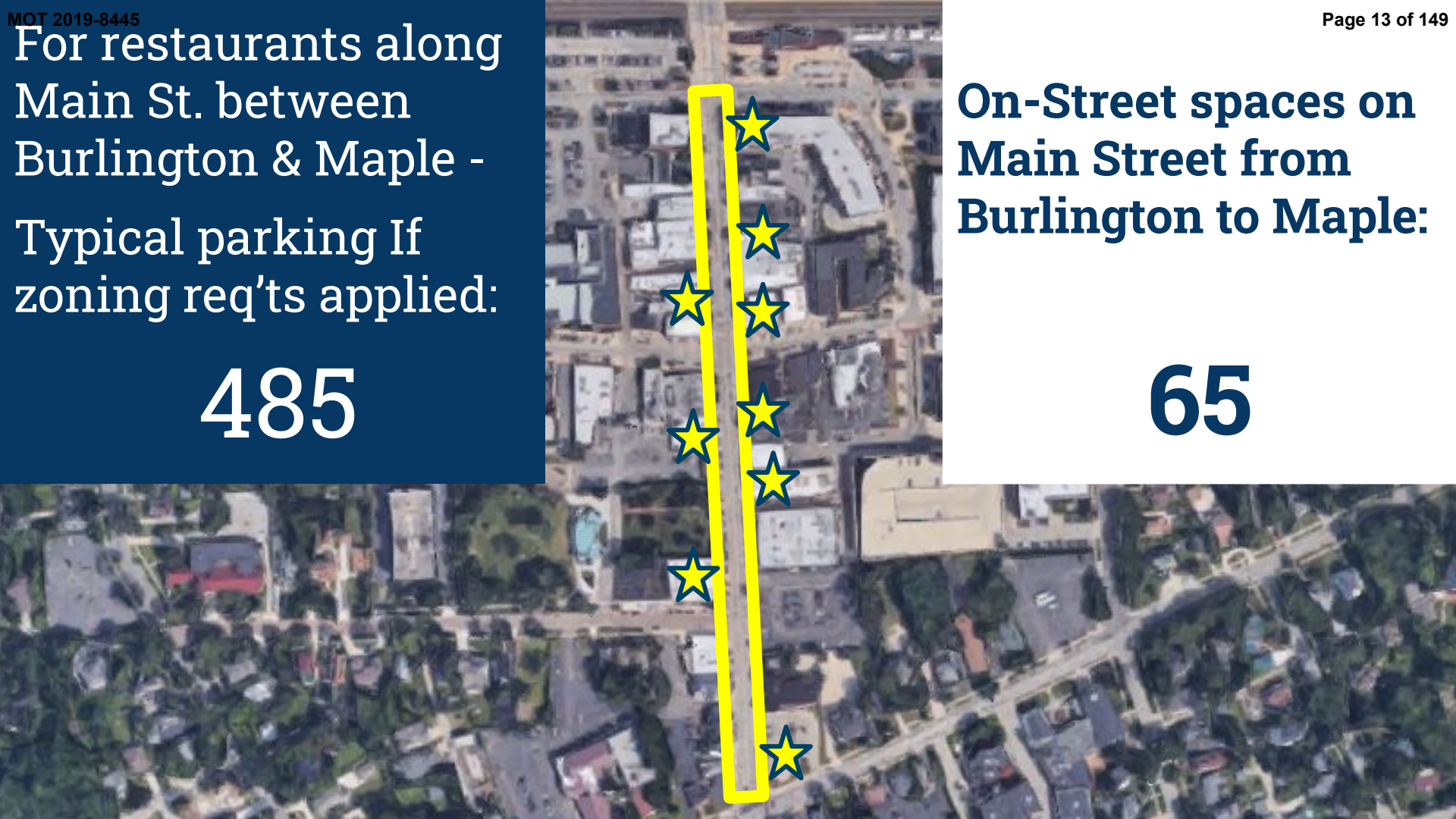
- Mix of uses: retail, service, office, entertainment, civic, religious, etc.
- Compact and walkable
- Transit-oriented
- Center for events & activities
- Charming and authentic
- Heart of the community

For restaurants along
Main St. between
Burlington & Maple -
Typical parking If
zoning req'ts applied:

485

**On-Street spaces on
Main Street from
Burlington to Maple:**

65





Parking as a Public Service



The
Village of Downers Grove
is in the business
of creating a
desirable
Downtown

The
Village is also in the
business of providing
public parking
Downtown

The amount, location &
price are all policy decisions
that result in a level of service





It may be helpful to
start thinking about
Downtown parking
in terms of a
level of service.



It may be helpful to
start thinking about
Downtown parking
in terms of a
level of service.



The Process

The Process

1. 2011 Parking Study Conducted by Rich & Assoc.
2. 2019 Parking Study Update
 - a. Stakeholder Engagement led by Rich & Assoc.
 - b. Parking System Observations & Counts Performed by Rich & Assoc. and Walker Consulting
 - c. Analysis & Recommendations by Walker Consulting





The Survey Results

Open online survey conducted in June 2019

Survey Results Summary

1. 1,606 total responses from residents/visitors, Downtown employees, Downtown business owners & commuters
2. 79% stated that there are not enough publicly available spaces for customers and visitors
3. 80% of respondents are willing to walk two blocks or less
4. 46% of visitors most often park on the street, while 46% park in the deck or a public lot
5. 53% indicated there is not enough commuter parking
6. 43% of business owners do not have a policy discouraging employees from parking on street

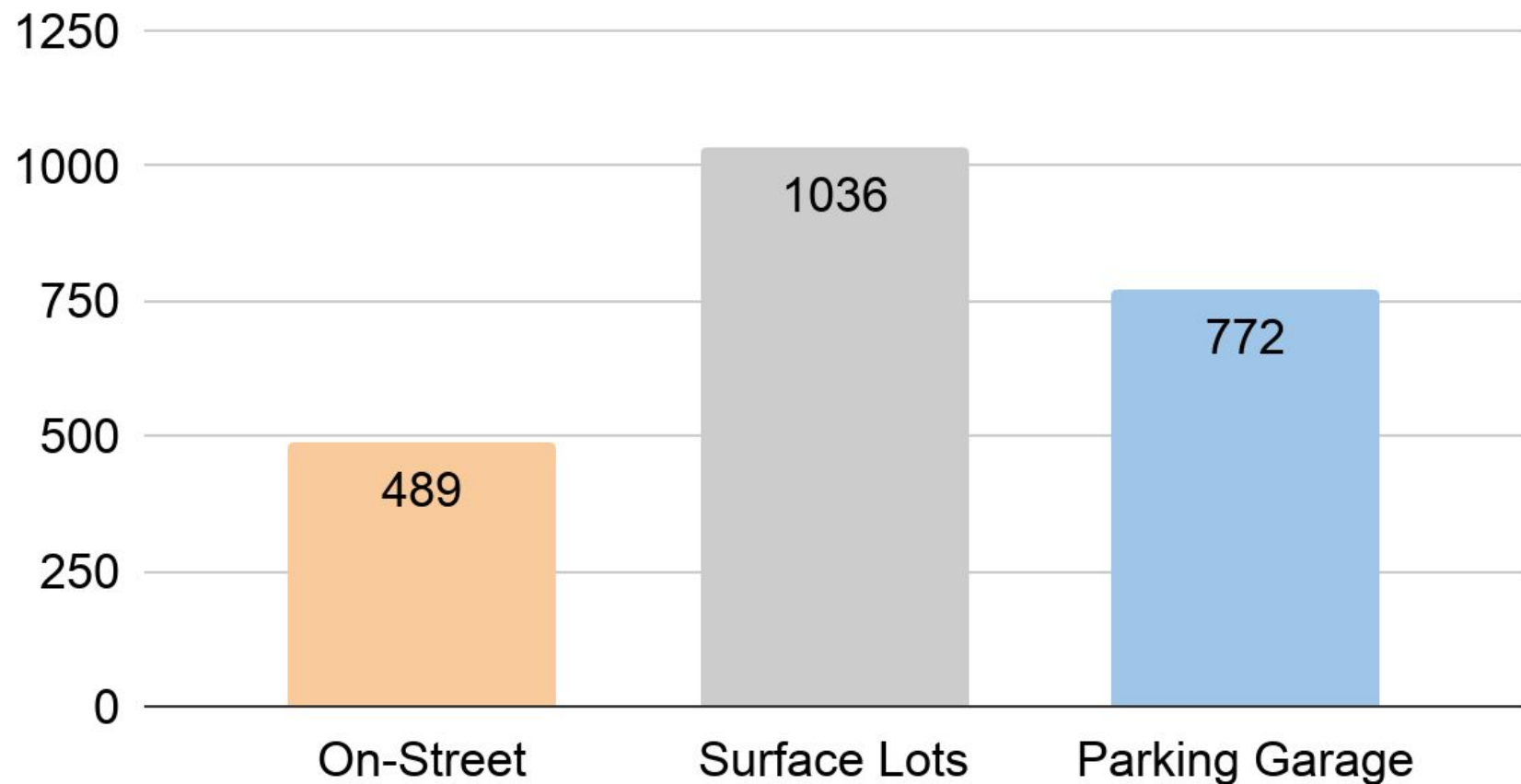


The Key Findings

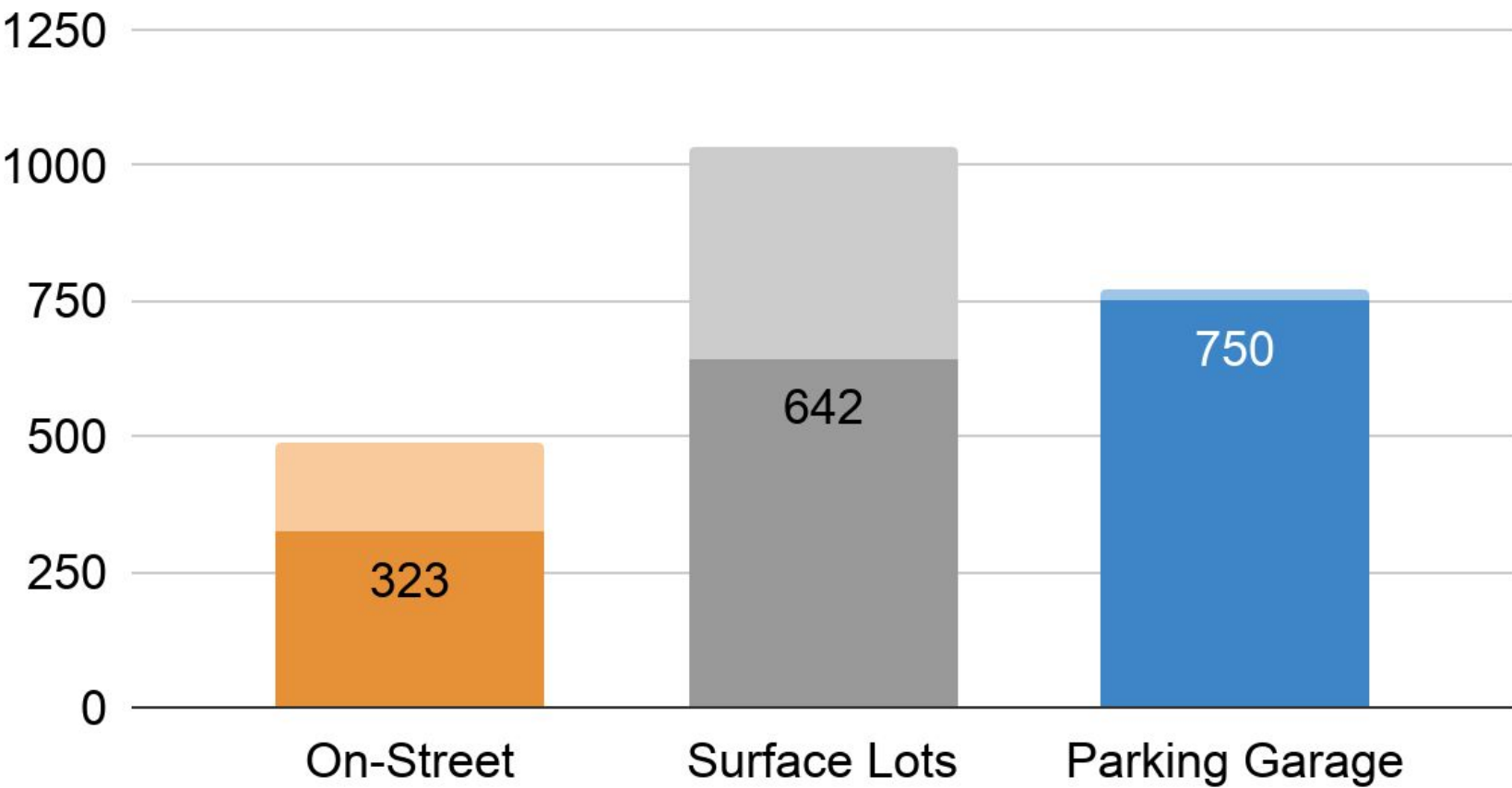
Parking Analysis Key Findings

1. 25% of parking spaces were available during peak hour demand 12:00 to 1:00pm.
2. The amount of available spaces increased to 46% at 4:00pm.
3. On-street parking occupancy increased since 2011 by 4.9% and off-street parking decreased by 6.5%
4. There is a slight parking surplus for residents at Maple & Main Apartments, and minor deficits for resident parking at Burlington Station and Marquis on Maple.

Parking Type, Number of Spaces



Parking Type, Number of Spaces, Occupancy at Peak



LEGEND



 Study Area Boundary

 Block Numbers

 Off-Street Facilities

 No Parking On-Street

Occupancy %	Off-Street	On-Street
0-50%		
51-75%		
76-90%		
91-100%		

- Off-Street Facilities:
- A. Forest Ave AT&T Lot
 - B. Lot A
 - C. Lot C
 - D. Lot F
 - E. Lot F (Meters)
 - F. Forest Lot North
 - G. Lot B
 - H. Lot L
 - I. Village Hall Lot
 - J. Library Lot
 - K. First Congregational Church Lot
 - L. Downers Grove Parking Garage



Survey:

Many respondents expressed dissatisfaction and frustration with the current parking system.

Analysis:

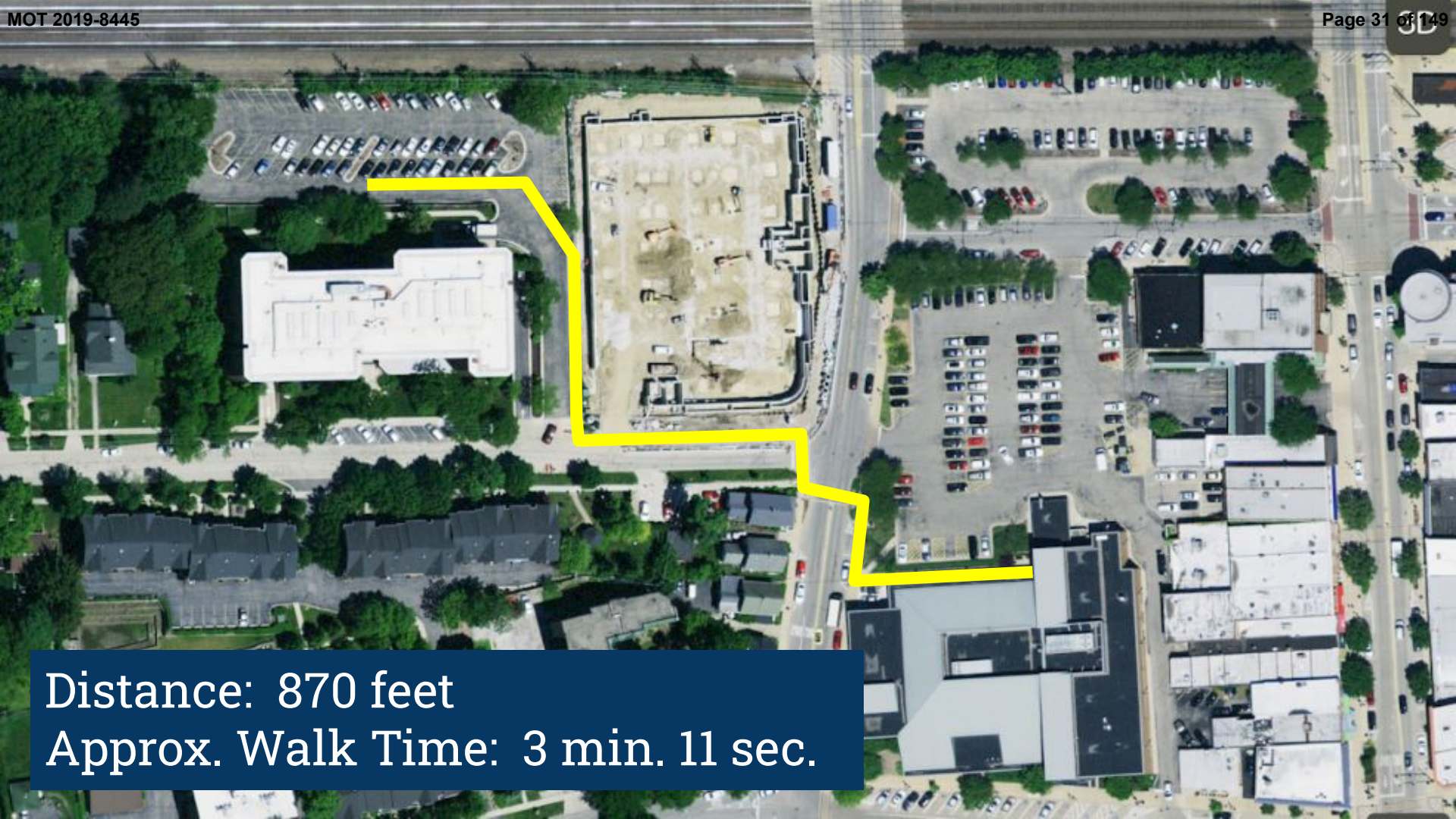
Even during peak demand, there are reasonably accessible spaces available to most users of the system.



Saturday, Nov. 23 - 12:45pm



Saturday, Nov. 23 - 12:46pm



Distance: 870 feet
Approx. Walk Time: 3 min. 11 sec.





The Recommendations



Key Recommendations

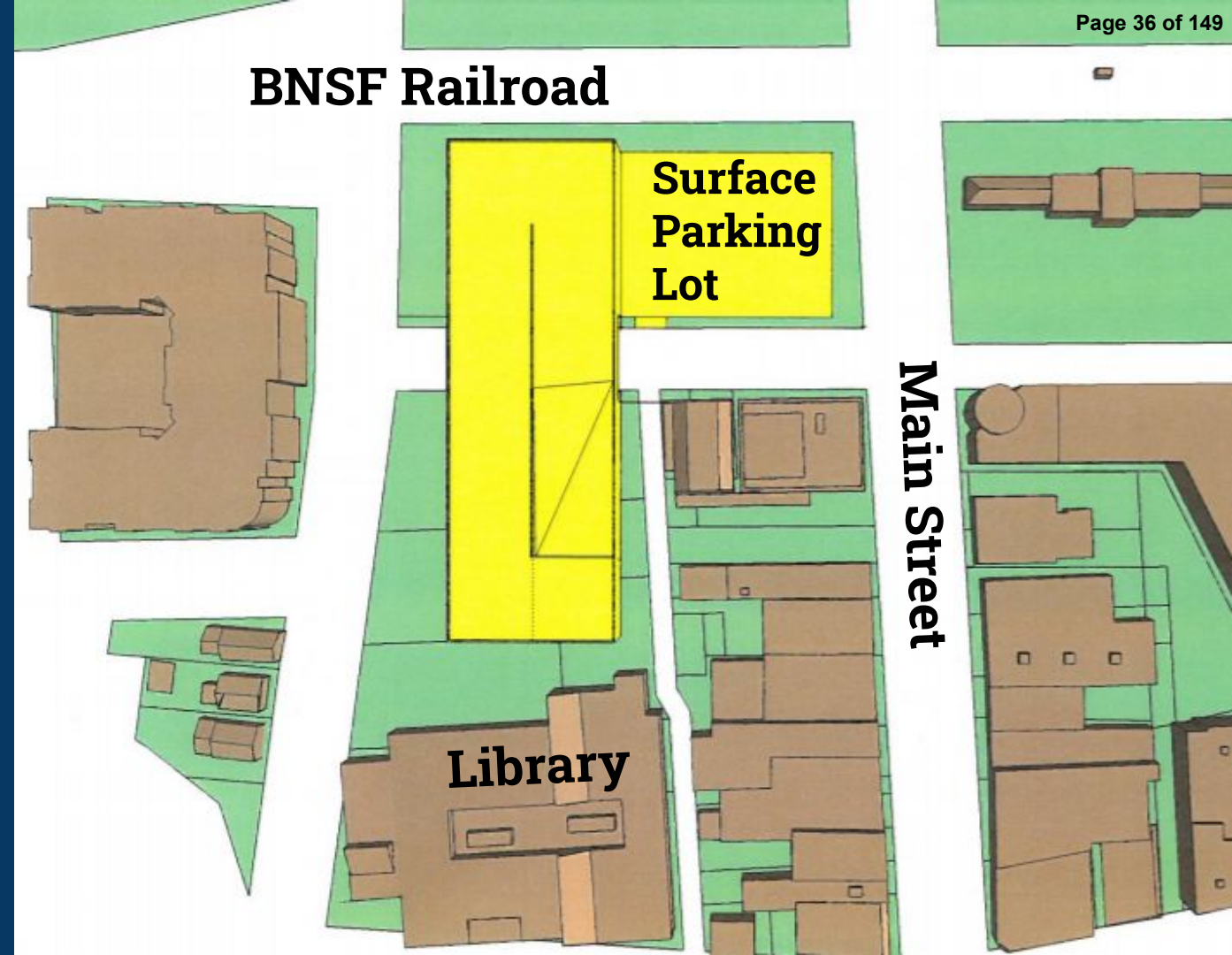
1. Do not pursue additional structured parking at this time
2. Formalize Recommended Level of Service concept
3. Consider operational, technological and policy improvements to the existing system
4. Promote walkability of Downtown area



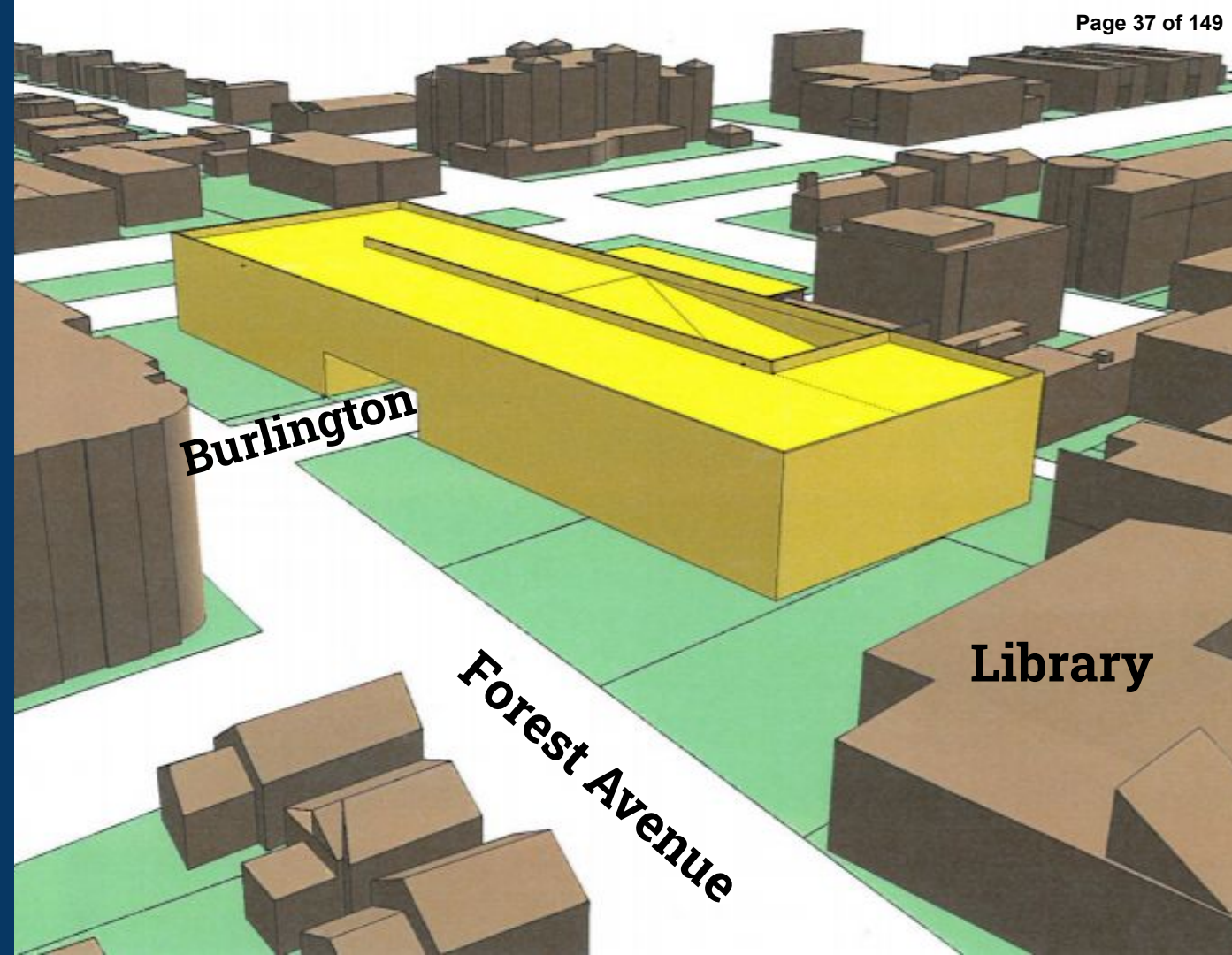
If Council would like to explore options for adding parking in the “red zone”, consider:

1. Moving commuters from the parking deck to the Civic Center property
2. Constructing a parking deck at the Forest Lot North / Library Lot

If the Village
were to design
and construct a
new deck that
spans Library
Lot & Forest
North Lot...



...it is estimated to cost \$12.7 million and would add 260 net new spaces. (\$49,000 per net new space)




Next Steps

Present findings and recommendations to Transportation & Parking Commission (TAP) and Downtown Management Corporation (DMC) in January/February



Recommendations in Detail

- 
1. Do **not** pursue additional structured parking at this time
 2. Formalize Recommended Level of Service concept
 3. Promote walkability of the Downtown
 4. Resident overnight (Lot R) permits - Increase volume, expand access to & consider other parking locations
 5. Expand shared parking opportunities by partnering with private lot owners (AT&T Lot/Forest, Masonic Temple, 5207 Main, Church lots, etc.)
 6. Improve directional and lot signage throughout system (includes potential use of changeable copy signs)
 7. Improve ease of use and streamline parking webpages
 8. Evaluate expanded use of valet service & potential shared-valet arrangements
 9. Improve ease of use and ability to access guest overnight parking
 10. Install electric vehicle charging stations
 11. Consider shared, on-demand vehicle arrangements
 12. Consider relocation of employee permit (DB) and commuter parking areas
 13. Introduce technology that effectively improves user experience, awareness of & access to the parking system
 14. Engage Downtown Management Corp. on strategies to improve parking system usage by businesses/employees
 15. Engage METRA regarding commuter system operations to include potential fee adjustments, system maintenance cost sharing, etc.



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DOWNTOWN PARKING ANALYSIS EXECUTIVE SUMMARY

Village of Downers Grove, Illinois
December 2019



BUILDING ENVELOPE

FORENSIC RESTORATION

PARKING DESIGN

PARKING & MOBILITY

OPERATIONS & TECHNOLOGY



INTRODUCTION

The Village of Downers Grove, Illinois (“the Village”), retained Walker Consultants (“Walker”) to provide parking consulting services regarding the downtown public parking system. The goal of the engagement is to review the current parking conditions in the downtown, identify the impact that new land uses have had on parking demand, and provide guidance and recommendations regarding future parking planning policy and operations. This report provides a summary of Walker’s results and recommendations.

PROJECT UNDERSTANDING

The Village recently completed an extensive data collection and community engagement effort that includes documentation of current parking conditions in the downtown area. The Village requested that Walker Consultants perform an evaluation of the available parking market data and community input and address the following questions:

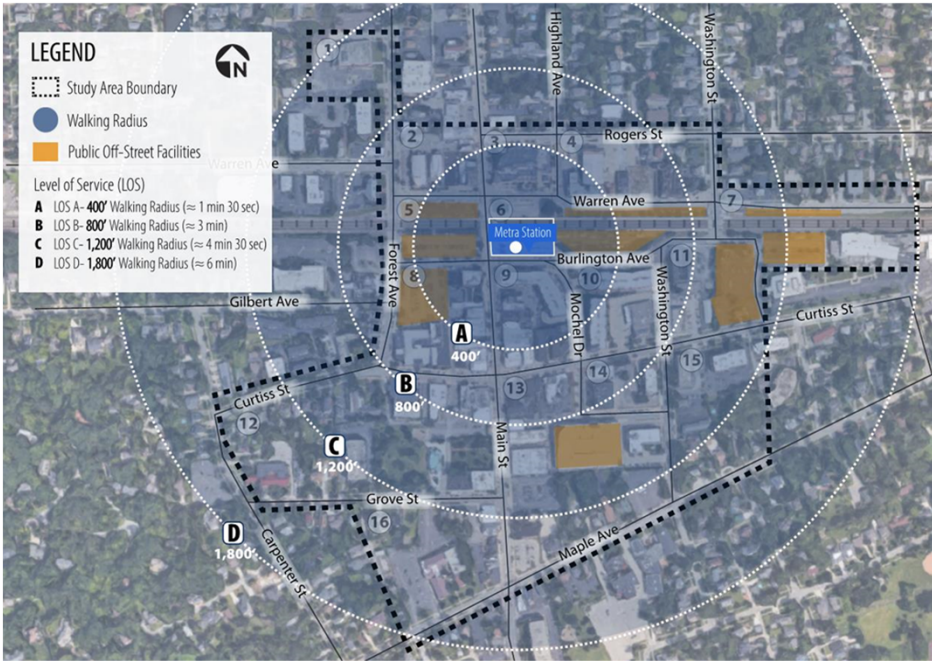
- How has the presence of more restaurants, as well as any other changes in the make-up of downtown impacted parking demand over the past decade?
- What is the parking adequacy for each of the three new residential and mixed-use buildings in downtown Downers Grove? The developments include:
 - Burlington Station
 - Marquis on Maple
 - Maple & Main
- How do the three residential buildings impact the overall parking system?

DOWNTOWN PARKING MISSION STATEMENT

The public parking system in downtown Downers Grove is a network of resources and policies designed in partnership with the community to provide citizens, visitors, and businesses equitable access to goods and services. The public parking system is designed to support economic development initiatives by connecting people and places. As the community changes over time and old land uses are repurposed, and the popularity of new destinations rise and decline, the public parking system must allow for flexibility. While the quality of the parking system may be perceived based on an isolated surplus or shortfall, the performance metrics used to determine the effectiveness of the parking system to connect the community must include the measurement of the overall downtown mission. The parking system performance is the result of policy governance that focuses on top-line metrics and monitors the overall quality of service, customer experience, and operational governance that values citizen safety and accessibility.

Each downtown shopper, visitor, employee, and commuter may have different expectations of acceptable walking distances, time restrictions, and accessibility (Levels of Service, or LOS) based on the type of parking they select, short- or long-term. On-street spaces in core areas should turnover frequently, allowing for retail and customer short-term parkers, while off-street spaces in peripheral areas (Commuter Lots, Garage) should allow for longer durations of stay and cater more towards Metra commuters, employees of downtown businesses, and residents.

Exhibit:
Downtown
Downers
Grove
Walking
Distance
Level of
Service



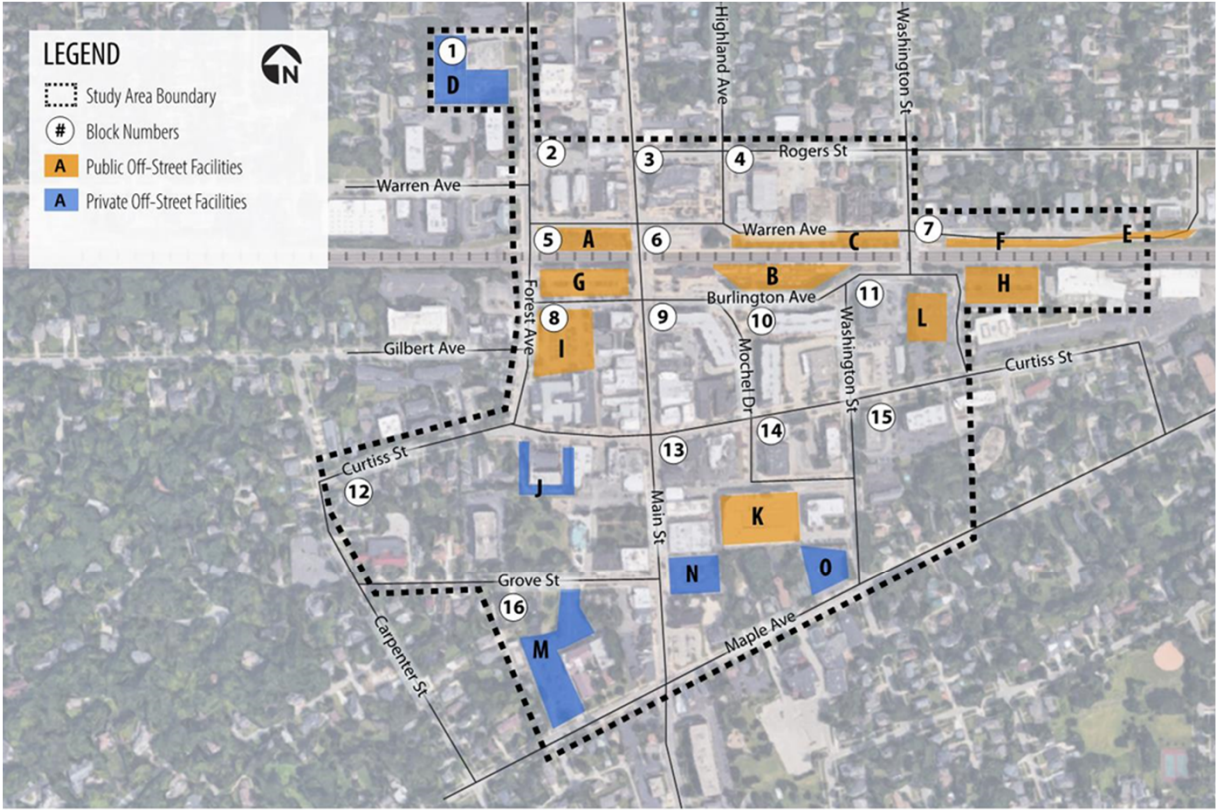
Source: Google
Earth, Walker
Consultants, 2019

Block #	Lot ID	Total Spaces	LOS
5	Lot A	47	A
5	Forest Lot North	84	A
6	Lot B	67	A
6	Lot C	65	B
8	Library Lot	77	B
11	Lot L	87	C
7	Lot F	52	C
13	Downers Grove Parking Garage	772	C
7	Civic Center Lot	98	D
7	Warren Ave. Meters	38	D
Total		1,387	

Source: Walker Consultants, 2019

CURRENT PARKING INVENTORY

- Parking inventory counts occurred on **Tuesday, October 29th, 2019.**
- A total of **2,297±** parking spaces are located in the study area, of which **1,808** or **79 percent** are off-street spaces.



OFF-STREET PARKING FACILITY USER TYPE

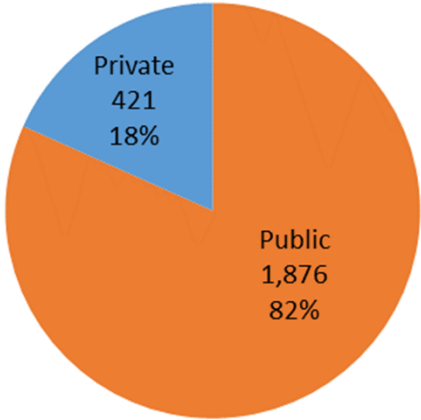
Source: Google Earth, Walker Consultants, 2019

Off-Street Facilities + User Type:

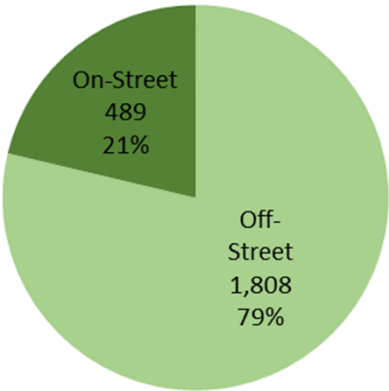
- A. Lot A - Commuter Permit / 3hr Customer
- B. Lot B - Commuter Permit
- C. Lot C - Commuter Permit / 2hr Customer
- D. Forest Ave AT&T Lot - AT&T Employees / Oak Tree Towers Residents
- E. Warren Ave. Meters - 12hr Meters
- F. Lot F - Commuter Permit
- G. Forest Lot North - DB Permit (Downtown Employee) / 3hr Customer
- H. Civic Center Lot - Staff / 2hr / Reserved

- I. Library Lot - 3hr Parking
- J. First Congregational Church Lot - Private Parking
- K. Downers Grove Parking Garage - 4hr Customer / DB Permit / Commuter Daily Fee / Lot R (Resident Overnight Permits)
- L. Lot L - Commuter Permit
- M. First United Methodist Church Lot - Private Parking
- N. Medical Office Building Lot - Private Parking
- O. First Baptist Church Lot - Private Parking

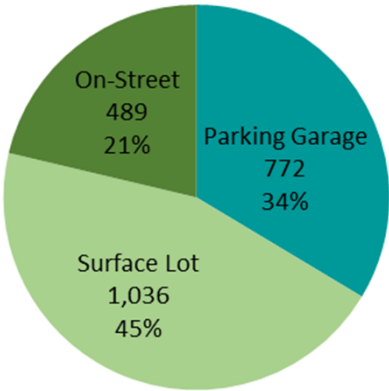
Parking Designation



Parking Location

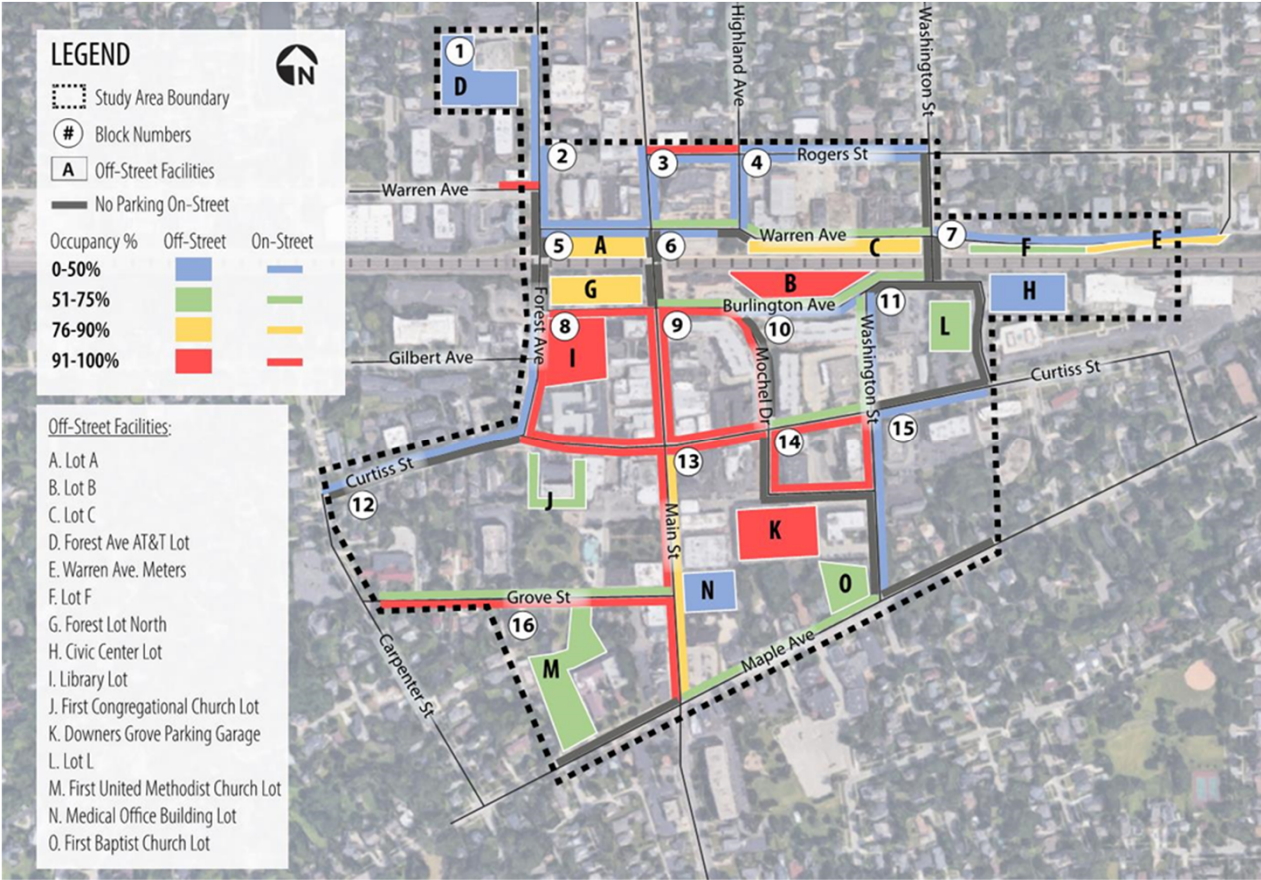


Parking Type



PARKING OCCUPANCY

- 2019 Peak Weekday Parking Demand at 12:00 pm *
- 1,715 vehicles parked in 2,297 spaces = 75 percent parking utilization
- On-street spaces are 66 percent utilized (323 vehicles in 489 spaces)
- Off-street spaces are 77 percent utilized (1,392 vehicles in 1,808 spaces)



Source: Google Earth, Walker Consultants, 2019

Parking Type	Inventory (2019)	Rich & Associates Occupancy (June 2011)							
		10:00 AM	Occ. %	12:00 PM	Occ. %	2:00 PM	Occ. %	4:00 PM	Occ. %
On-Street	489	266	54.4%	308	63.0%	278	56.9%	290	59.3%
Off-Street	1,808	1,406	77.8%	1,488	82.3%	1,387	76.7%	1,234	68.3%
Total	2,297	1,672	72.8%	1,796	78.2%	1,665	72.5%	1,524	66.3%

Parking Type	Inventory (2019)	Walker Consultants Occupancy (October 2019)							
		10:00 AM	Occ. %	12:00 PM	Occ. %	2:00 PM	Occ. %	4:00 PM	Occ. %
On-Street	489	262	53.6%	323	66.1%	278	56.9%	296	60.5%
Off-Street	1,808	1,376	76.1%	1,392	77.0%	1,326	73.3%	934	51.7%
Total	2,297	1,638	71.3%	1,715	74.7%	1,604	69.8%	1,230	53.5%

Parking Type	Inventory (Variance)	Variance (+/-)							
		10:00 AM	Occ. %	12:00 PM	Occ. %	2:00 PM	Occ. %	4:00 PM	Occ. %
On-Street	0	-4	-1.5%	15	4.9%	0	0.0%	6	2.1%
Off-Street	0	-30	-2.1%	-96	-6.5%	-61	-4.4%	-300	-24.3%
Total	0	-34	-2.0%	-81	-4.5%	-61	-3.7%	-294	-19.3%

* The off-street inventory and occupancy counts (2011 and 2019) do not include the Main & Maple surface lot as that was eliminated at the time the Maple & Main apartment project was constructed.

Source: Rich & Associates, Walker Consultants, 2019

Exhibit: Parking Demand Comparison with 2011

- The total parking occupancy decreased by approximately 4.5 percent from 2011 to 2019.
- On-street occupancy is marginally higher or unchanged at the hours of 12:00 pm, 2:00 pm, and 4:00 pm, and down only marginally at 10:00 am.
- Current Village perception is on-street parking occupancy is up significantly when data indicates only a slight increase of 4.9 percent (15 vehicles during peak times). Shifts or redistribution of on-street parking demand patterns in downtown Downers Grove likely explains the current perceptions of some community members.
- Off-street occupancies are down for all four observation periods (down 2.1%, 6.5%, 4.4% and 24.3%, respectively). The decrease could partially be attributed to more employees telecommuting in 2019 and electing not to commute to downtown Chicago on the Metra daily.

Exhibit:
12:00 pm
Peak
Demand,
2019

* Parking occupancy counts occurred on Tuesday, October 29th with additional spot checks on Friday, November 8th, 2019

RESIDENTIAL PARKING DEMAND

Based on discussions with the various developments, there is a current need for approximately **354** resident spaces, which represents a **seven (7) space deficit** when compared to the on-site capacity of **347** spaces. Please note not all Marquis on Maple units have been sold, so this deficit could grow slightly.

Development	Number of Units	Parking Spaces	Parking Ratio	Resident Parking Demand ¹	Surplus / (Deficit)	Guest Peak Demand Ratio ²	Guest Parking Demand	Surplus / (Deficit)
Burlington Station ³	89	106	1.19	110	(4)		3	(7)
Maple & Main	115	162	1.41	160	2	.10/unit	12	(10)
Marquis on Maple	55	79	1.44	84	(5)	.10/unit	6	(11)
Total	259	347	1.34	354	(7)		20	(27)
National Average ⁴			1.07-1.12					
Notes ¹ Current parking demand was determined in discussion with development representatives. ² Ratio provided by the Urban Land Institute and Walker's Shared Parking Model. ³ Burlington Station guest peak parking demand is three (3) vehicles, per development representatives. ⁴ National average provided by Institute of Transportation Engineers, 2019.								

Source: Walker Consultants, 2019

When including guest parking demand for the Maple & Main and Marquis on Maple developments, Walker utilized industry-standard guest parking ratios for suburban, commuter rail residential development to determine an approximate guest parking peak demand. Burlington Station representatives stated that their peak guest parking demand occurred on weekends and was approximately three vehicles. The guest parking demand cumulatively is approximately 20 spaces. When added to the resident deficit of seven spaces, the **total parking deficit is approximately 27 spaces.**

Walker utilized the Institute of Transportation Engineers Parking Generation Manual, 5th Edition (2019), to determine a peak demand national average for low- to mid-rise residential developments in suburban areas within one-half mile of rail transportation. The average peak period parking demand at residential developments in similar suburban communities around the country is **1.07-1.12 vehicles per unit.** This is approximately .24 lower than the average spaces per unit at the three new residential developments in downtown Downers Grove.

RECOMMENDATIONS

1. Based on Walker's research and analysis, we do not recommend structured parking in the core downtown area at this time.
2. Allow all apartment residents the opportunity to obtain a Lot R permit and consider an oversell factor while utilizing the roof level of the garage during weekday's overnight.
3. Encourage the improved use and efficiency of existing public parking resources through shared parking.
4. Simplify and consolidate commuter lot signage for user-education and Village branding purposes.
5. Promote the walkability of downtown, particularly to and from public parking facilities, through new and improved signage and educational opportunities.
6. Improve and streamline the various Village parking webpages.
7. Extend two-hour time limited parking until 8:00 pm on Main and Curtiss Streets downtown.
8. Implement Three-Hour Time Limited Customer Parking at Commuter Parking Lots A, B, and Forest Avenue Lot North after 11:00 am.
9. Remove Underutilized 15-Minute Spaces in Peripheral Locations and Change to Two-Hour Spaces.



Downtown Parking Analysis

Downers Grove, Illinois

December 5th, 2019 (*Final Report*)

Prepared for: Village of Downers Grove



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INTRODUCTION

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2. What is the parking adequacy for each of the three new residential and mixed-use buildings in downtown Downers Grove? The developments include:
 - a) Burlington Station
 - b) Marquis on Maple
 - c) Maple & Main
3. How do the three residential buildings impact the overall parking system?

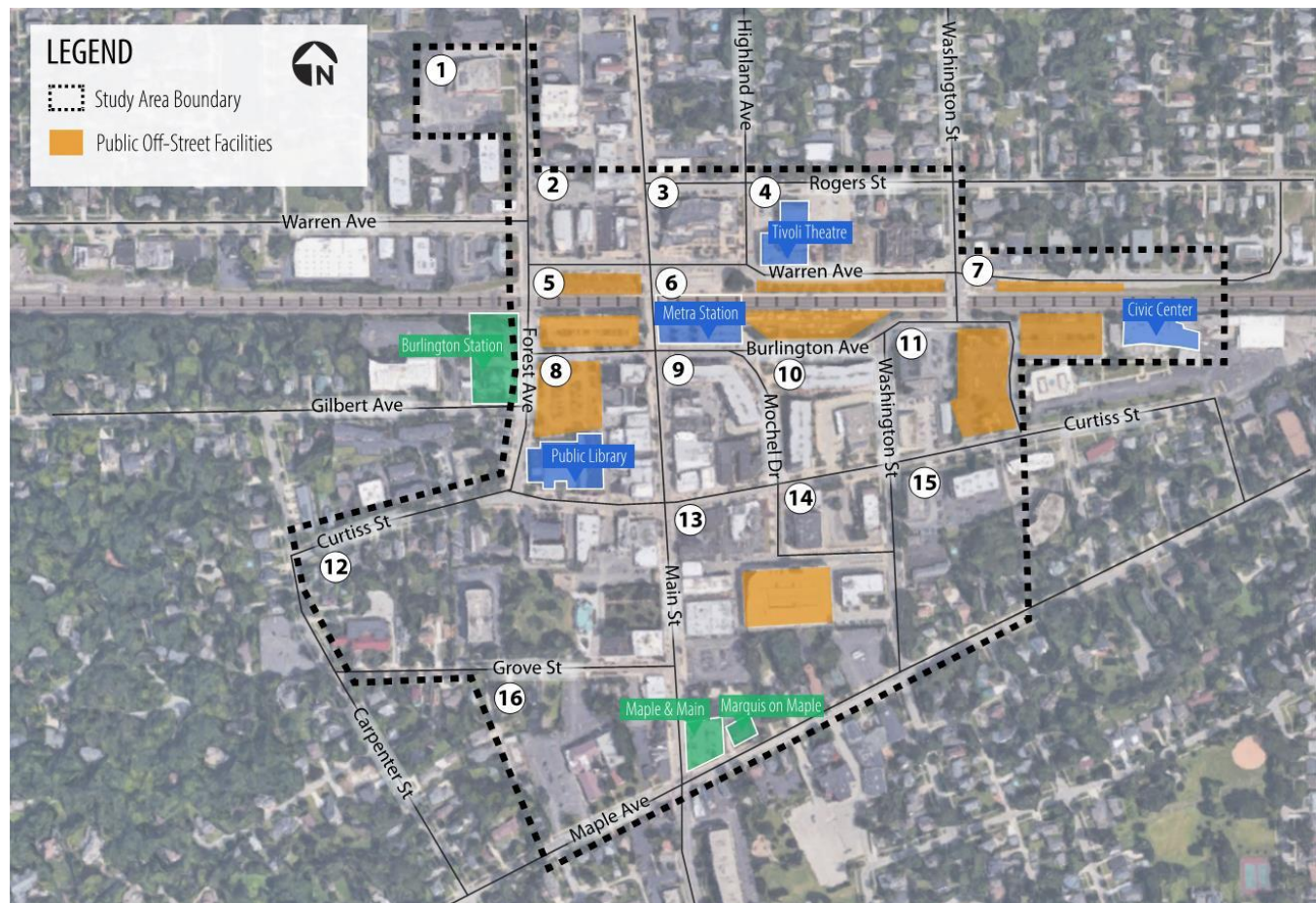
The report includes 1) Walker’s review of the current parking market conditions, 2) answers to the Village’s parking-related questions, and 3) recommendations for improvements and policy changes that could be implemented to improve the overall delivery of parking services to the community.

EXISTING CONDITIONS

STUDY AREA

The study area is defined for this analysis as the geographical area generally bound by Rogers Street to the north; Maple Avenue to the south; Carpenter Street to the west; and the Civic Center to the east. The study area represents the majority of downtown Downers Grove and all on-street and publicly available off-street parking facilities that are within that area, as well as private parking supply. This purposeful configuration encompasses the wide variety of land uses and captures the unique parking characteristics within downtown Downers Grove. The study area was further divided into 16 blocks to measure and evaluate the local parking conditions more precisely. Exhibit 1 highlights the boundaries of the study area.

Exhibit 1: Study Area



Source: Google Earth, Walker Consultants, 2019



FINAL REPORT

VILLAGE OF DOWNERS GROVE PARKING ANALYSIS

PARKING SUPPLY

The current publicly-available on- and off-street parking supply, as well as five (5) private parking lots, was inventoried by Walker on Tuesday, October 29th, 2019. A total of **2,297±** parking spaces are located in the study area, of which **1,808** or **79 percent** are off-street spaces. The off-street inventory is presented by block and facility in Exhibit 2. The on-street inventory is presented in Exhibit 6.

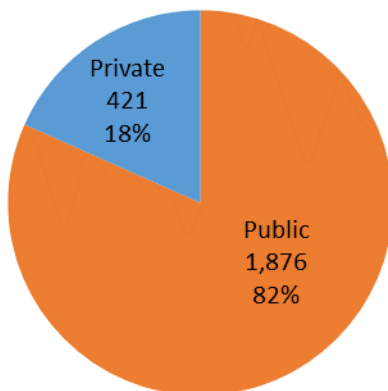
Exhibit 2: Off-Street Parking Supply Summary

Block #	Lot ID	Total Spaces
1	Forest Ave AT&T Lot	110
5	Lot A	47
5	Forest Lot North	84
6	Lot C	65
6	Lot B	67
7	Lot F	52
7	Warren Ave. Meters	38
7	Civic Center Lot	98
8	Library Lot	77
11	Lot L	87
12	First Congregational Church Lot	28
13	Downers Grove Parking Garage	772
13	Medical Office Building Lot	76
13	First Baptist Church Lot	68
16	First United Methodist Church Lot	139
Total		1,808

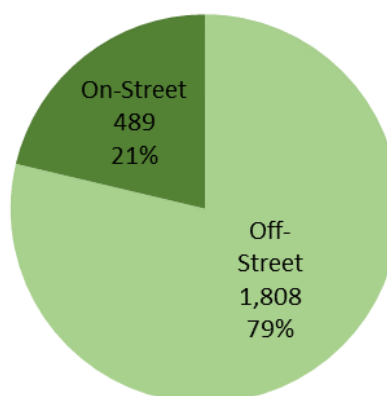
Source: Walker Consultants, 2019

Exhibit 3: Parking Supply Information

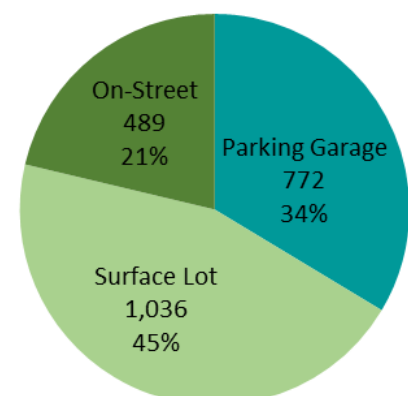
Parking Designation



Parking Location



Parking Type



Source: Walker Consultants, 2019

Exhibit 4 presents the various off-street parking facilities by user type and restrictions. Please note these are the general restrictions for each facility and additional, minor restrictions exist at many of the facilities.

Exhibit 4: Off-Street Facilities by User Type



OFF-STREET PARKING FACILITY USER TYPE

Off-Street Facilities + User Type:

- | | |
|---|--|
| A. Lot A - Commuter Permit / 3hr Customer | I. Library Lot - 3hr Parking |
| B. Lot B - Commuter Permit | J. First Congregational Church Lot - Private Parking |
| C. Lot C - Commuter Permit / 2hr Customer | K. Downers Grove Parking Garage - 4hr Customer / DB Permit / Commuter Daily Fee / Lot R (Resident Overnight Permits) |
| D. Forest Ave AT&T Lot - AT&T Employees / Oak Tree Towers Residents | L. Lot L - Commuter Permit |
| E. Warren Ave. Meters - 12hr Meters | M. First United Methodist Church Lot - Private Parking |
| F. Lot F - Commuter Permit | N. Medical Office Building Lot - Private Parking |
| G. Forest Lot North - DB Permit (Downtown Employee) / 3hr Customer | O. First Baptist Church Lot - Private Parking |
| H. Civic Center Lot - Staff / 2hr / Reserved | |

Source: Google Earth, Walker Consultants, 2019



PARKING OCCUPANCY

Walker conducted parking occupancy counts in the study area during a typical business day (Tuesday, October 29th, 2019). Occupancy counts were conducted four (4) times during the following periods:

Morning starting at 10:00 AM | **Afternoon** starting at 12:00 PM, 2:00 PM, 4:00 PM

As part of the data collection process, Walker conducted inventory and occupancy checks on Friday, November 8th at a select lots outside the core downtown study area to verify data that was collected previously, and add three surface lots (Lot F, Lot L, and the Civic Center Lot) that were not counted during the initial observation period. It was concluded by Walker, in conjunction with the Village, that the inventory and occupancy numbers that were collected during the initial data collection day (October 29th) and during the spot check day (November 8th), were similar to those collected by Rich & Associates; therefore weekend data collection was not required to address the Village's questions and provide recommendations. Off-street occupancy data is presented by block and facility type in Exhibit 5, and on-street occupancy data is presented in Exhibit 6.

DATA COLLECTION OBSERVATIONS

- *Time of Year and Weather:* Walker's data collection occurred on a late Fall day with 30-degree temperatures, including some light snow flurries, which could've led to slightly lower occupancy counts within the study area, especially when compared with Rich's June occupancy counts.
- *Commuter Lots:*
 - Lots A, B, C, and Forest Avenue Lot North, were all above 85% occupied during the 12:00 PM and 2:00 PM counts, which follows typical demand patterns for these conveniently-located Commuter Lots
 - Lot F was around 55% occupied during peak times
 - All commuter lots showed around 50% availability after 4:00 PM
- The Library (Forest Avenue South) Lot was full or near-full during all observation periods
- Blocks 8, 9, 10, 13, and 14 were above 50% occupied during peak times and evening
- The Forest Avenue AT&T Lot was underutilized (15% peak occupancy) throughout most of the day

Exhibit 5: Off-Street Parking Occupancy

Inventory (Walker)			Peak Demand, 12-1pm (Rich)	Tuesday 10/29/19 Occupancy Counts (Walker)							
				Peak Demand, 12-1pm							
Block #	Lot ID	Total Spaces	Rich Occ. %	10:00 AM	Occ. %	12:00 PM	Occ. %	2:00 PM	Occ. %	4:00 PM	Occ. %
1	Forest Ave AT&T Lot	110		15	13.6%	15	13.6%	16	14.5%	13	11.8%
5	Lot A	47		30	63.8%	40	85.1%	44	93.6%	39	83.0%
5	Forest Lot North	84		69	82.1%	72	85.7%	72	85.7%	42	50.0%
6	Lot C	65		49	75.4%	54	83.1%	57	87.7%	45	69.2%
6	Lot B	67		57	85.1%	61	91.0%	61	91.0%	46	68.7%
7	Lot F	52		27	51.9%	29	55.8%	23	44.2%	15	28.8%
7	Warren Ave. Meters	38		34	89.5%	34	89.5%	27	71.1%	19	50.0%
7	Civic Center Lot	98		47	48.0%	35	35.7%	34	34.7%	22	22.4%
8	Library Lot	77		77	100.0%	77	100.0%	72	93.5%	73	94.8%
11	Lot L	87		47	54.0%	48	55.2%	41	47.1%	29	33.3%
12	First Congregational Church Lot	28	No Count	25	89.3%	17	60.7%	13	46.4%	18	64.3%
13	Downers Grove Parking Garage	772		739	95.7%	746	96.6%	707	91.6%	443	57.4%
13	Medical Office Building Lot	76		26	34.2%	30	39.5%	30	39.5%	23	30.3%
13	First Baptist Church Lot	68		36	52.9%	35	51.5%	33	48.5%	20	29.4%
16	First United Methodist Church Lot	139		98	70.5%	99	71.2%	96	69.1%	87	62.6%
Total		1,808		1,376	76.1%	1,392	77.0%	1,326	73.3%	934	51.7%

Source: Walker Consultants, 2019

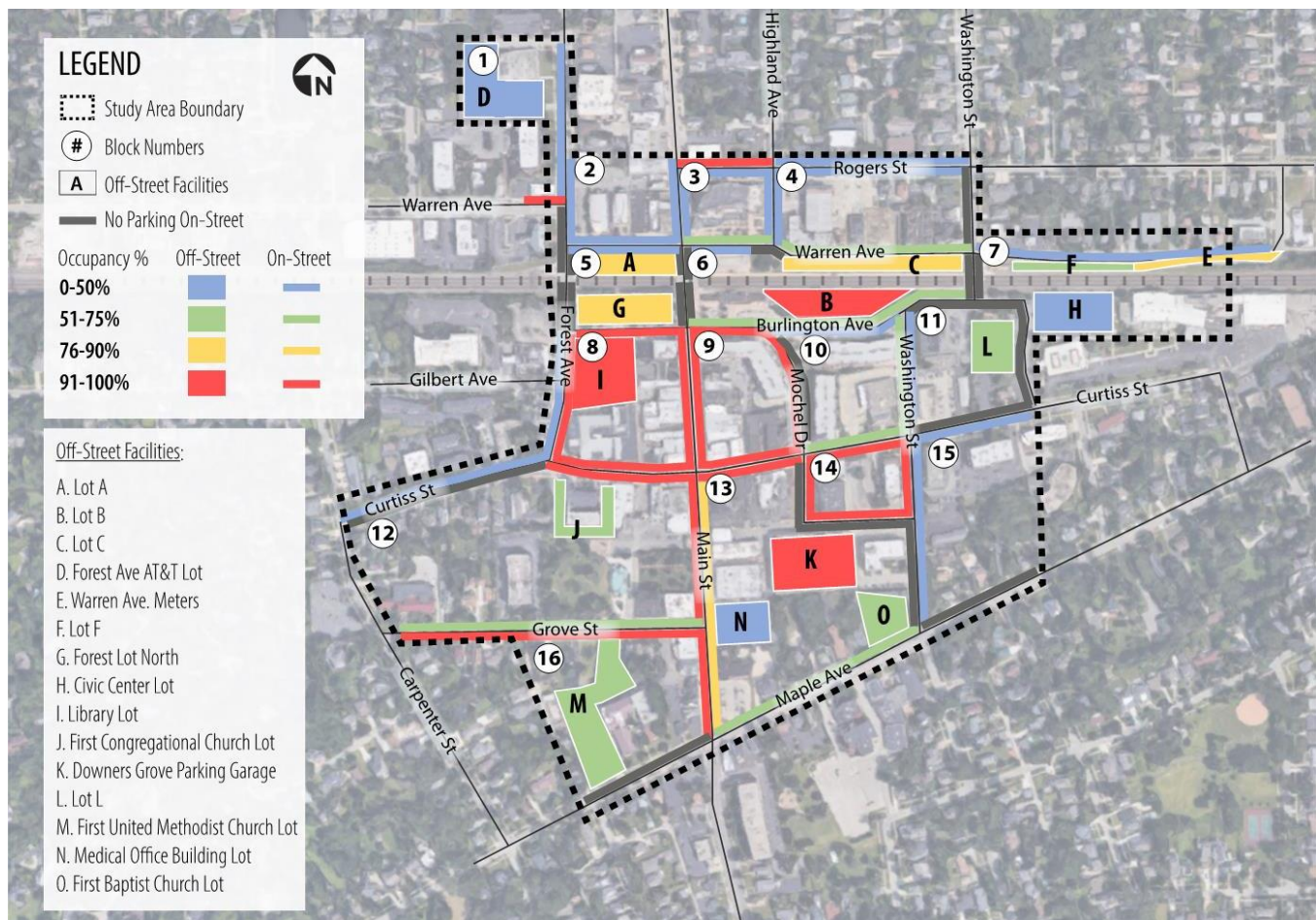


FINAL REPORT VILLAGE OF DOWNERS GROVE PARKING ANALYSIS

Exhibit 6: On-Street Parking Occupancy

Inventory (Walker)			Peak Demand, 12-1pm (Rich)	Tuesday 10/29/19 Occupancy Counts (Walker)							
				Peak Demand, 12-1pm							
Block #	Face	Total Spaces	Rich Occ. %	10:00 AM	Occ. %	12:00 PM	Occ. %	2:00 PM	Occ. %	4:00 PM	Occ. %
1	E	18		13	72.2%	6	33.3%	4	22.2%	3	16.7%
1	E (Adjacent)	0	-	-	-	-	-	-	-	-	-
1	S	3		3	100.0%	3	100.0%	1	33.3%	2	66.7%
2	E	4		2	50.0%	2	50.0%	3	75.0%	0	0.0%
2	S	6		5	83.3%	3	50.0%	4	66.7%	2	33.3%
2	W	7		6	85.7%	2	28.6%	2	28.6%	4	57.1%
3	N	4		4	100.0%	1	25.0%	1	25.0%	0	0.0%
3	N (Adjacent)	9		1	11.1%	9	100.0%	4	44.4%	3	33.3%
3	E	2		2	100.0%	0	0.0%	1	50.0%	2	100.0%
3	S	16		6	37.5%	9	56.3%	6	37.5%	11	68.8%
3	W	5		1	20.0%	1	20.0%	3	60.0%	5	100.0%
4	N	18		1	5.6%	1	5.6%	1	5.6%	0	0.0%
4	N (Adjacent)	4		0	0.0%	2	50.0%	1	25.0%	0	0.0%
4	E	0	-	-	-	-	-	-	-	-	-
4	S	13		7	53.8%	9	69.2%	8	61.5%	6	46.2%
4	W	5		1	20.0%	2	40.0%	3	60.0%	3	60.0%
5	N	9		1	11.1%	2	22.2%	8	88.9%	5	55.6%
5	E	0	-	-	-	-	-	-	-	-	-
5	S	0	-	-	-	-	-	-	-	-	-
5	W	0	-	-	-	-	-	-	-	-	-
6	N	4		1	25.0%	1	25.0%	1	25.0%	1	25.0%
6	E	0	-	-	-	-	-	-	-	-	-
6	S	19		5	26.3%	11	57.9%	5	26.3%	9	47.4%
6	W	0	-	-	-	-	-	-	-	-	-
7	N	8			0.0%		0.0%		0.0%		0.0%
7	W	0	-	-	-	-	-	-	-	-	-
8	N	15		14	93.3%	14	93.3%	10	66.7%	14	93.3%
8	E	9		8	88.9%	9	100.0%	8	88.9%	8	88.9%
8	S	17		13	76.5%	17	100.0%	12	70.6%	16	94.1%
8	W	9		9	100.0%	9	100.0%	8	88.9%	6	66.7%
9	N	17		10	58.8%	15	88.2%	15	88.2%	13	76.5%
9	E	24		21	87.5%	23	95.8%	19	79.2%	15	62.5%
9	S	15		13	86.7%	15	100.0%	15	100.0%	15	100.0%
9	W	11		7	63.6%	10	90.9%	7	63.6%	10	90.9%
10	N	22		8	36.4%	10	45.5%	6	27.3%	12	54.5%
10	E	5		4	80.0%	3	60.0%	4	80.0%	4	80.0%
10	S	7		5	71.4%	4	57.1%	4	57.1%	4	57.1%
10	W	0	-	-	-	-	-	-	-	-	-
11	N	0	-	-	-	-	-	-	-	-	-
11	S	0	-	-	-	-	-	-	-	-	-
11	W	12		4	33.3%	5	41.7%	7	58.3%	3	25.0%
12	N	12		7	58.3%	12	100.0%	9	75.0%	10	83.3%
12	N (Adjacent)	23		9	39.1%	9	39.1%	10	43.5%	10	43.5%
12	E	14		6	42.9%	12	85.7%	9	64.3%	14	100.0%
12	S	19		7	36.8%	12	63.2%	9	47.4%	14	73.7%
13	N	9		5	55.6%	8	88.9%	8	88.9%	9	100.0%
13	E	0	-	-	-	-	-	-	-	-	-
13	S	8		7	87.5%	5	62.5%	6	75.0%	2	25.0%
13	W	25		15	60.0%	21	84.0%	21	84.0%	20	80.0%
14	N	4		1	25.0%	4	100.0%	3	75.0%	3	75.0%
14	E	5		3	60.0%	5	100.0%	2	40.0%	3	60.0%
14	S	15		13	86.7%	15	100.0%	11	73.3%	15	100.0%
14	W	3		1	33.3%	3	100.0%	2	66.7%	2	66.7%
15	N	11		1	9.1%	3	27.3%	4	36.4%	1	9.1%
15	S	0	-	-	-	-	-	-	-	-	-
15	W	16		10	62.5%	7	43.8%	5	31.3%	10	62.5%
16	N	2		0	0.0%	3	150.0%	2	100.0%	1	50.0%
16	E	6		2	33.3%	6	100.0%	6	100.0%	6	100.0%
16	S	0	-	-	-	-	-	-	-	-	-
Total		489		262	53.6%	323	66.1%	278	56.9%	296	60.5%

Source: Walker Consultants, 2019

Exhibit 7: Parking Occupancy Heat Map – 12:00 PM (Peak Demand)


Source: Google Earth, Walker Consultants, 2019

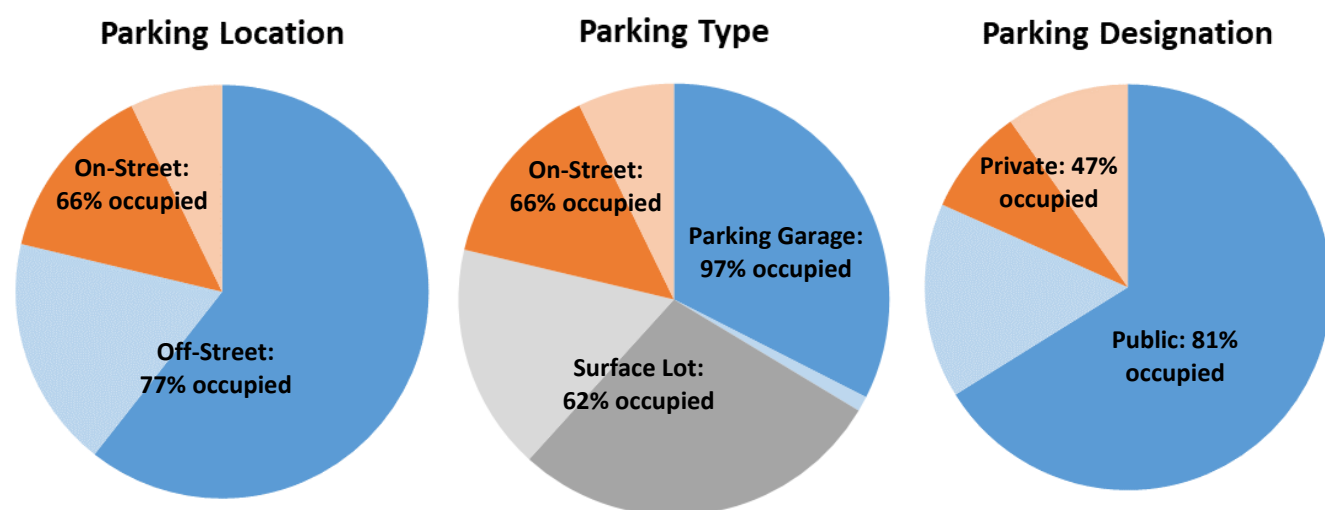
12:00 PM PARKING OCCUPANCY (PEAK DEMAND)

Peak parking occupancy (peak demand) occurred during the 12:00 PM observation with **1,715±** vehicles parked within the study area; **323** of those cars were parked on-street, while **1,392** were parked off-street. The combined totals equate to a **75 percent** parking occupancy rate (1,715 parked vehicles versus 2,297 spaces). Similar to other downtown districts, on-street parking in the core commercial areas along Main and Curtiss Streets are near capacity due to the lunch-time rush. Also, downtown commuter lots are mostly above **75 percent** occupied. The parking occupancy data in Exhibit 7 represents all cars parked in on-street and publicly available off-street facilities during the 12:00 PM observation period.

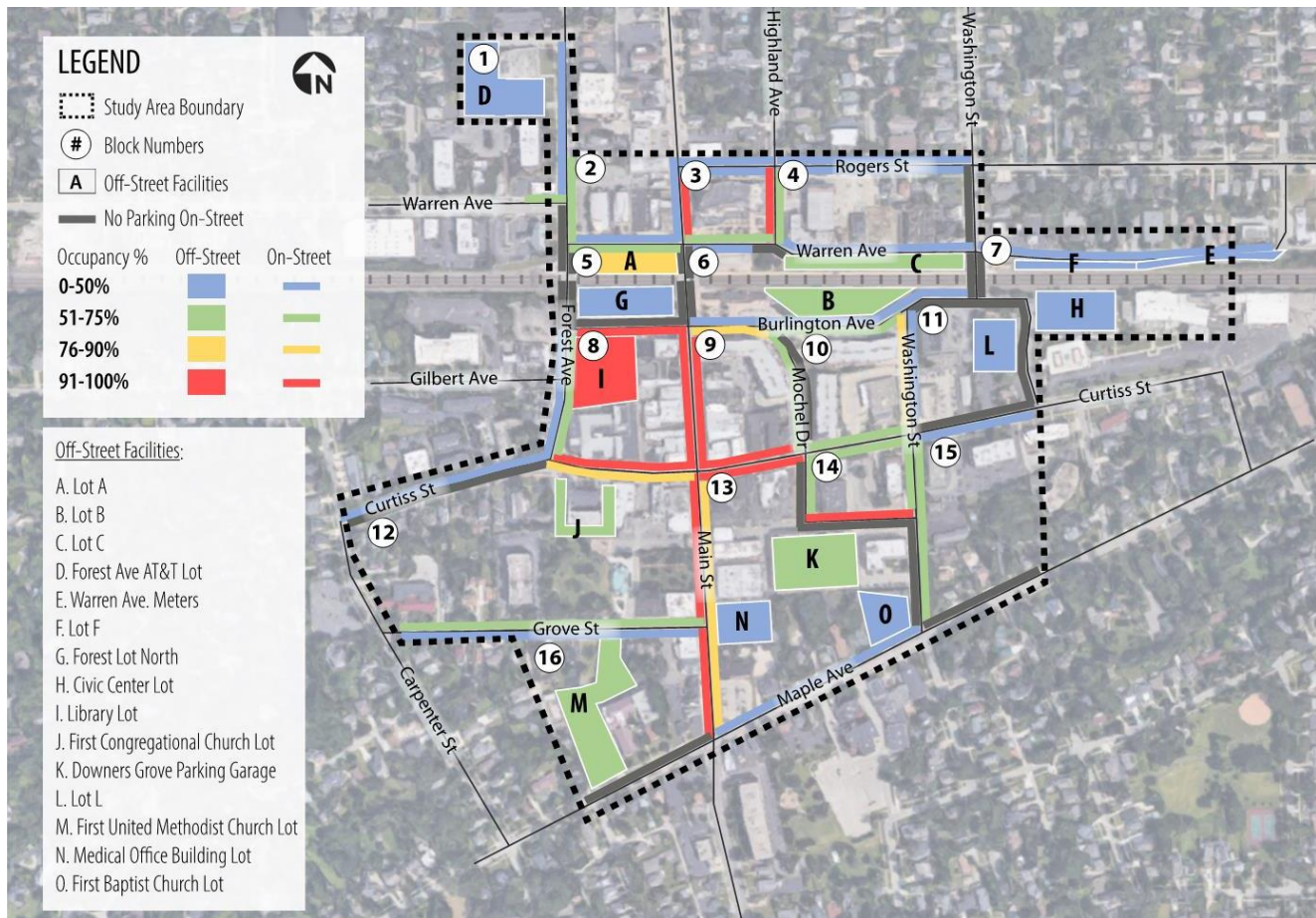
The following Exhibit shows peak parking occupancy (demand) broken down by parking location, type, and designation.



Exhibit 8: Parking Occupancy – 12:00 PM (Peak Demand)



Source: Walker Consultants, 2019

Exhibit 9: Parking Occupancy Heat Map – 4:00 PM


Source: Google Earth, Walker Consultants, 2019

4:00 PM PARKING OCCUPANCY

Walker conducted the last occupancy count at 4:00 PM. A total of **1,230±** vehicles were parked within the study area; **296** of those cars were parked on-street, while **934** were parked off-street. The total equates to a **54 percent** parking occupancy rate (1,230 parked vehicles versus 2,297 spaces). The 4:00 PM occupancy count was the least occupied of the four observation periods (10:00 AM, 12:00 PM, 2:00 PM, 4:00 PM) but had the second-highest on-street parking occupancy percentage at **60.5 percent** (296 cars), after the 12:00 pm observation period. The commuter lots saw a significant decrease in occupancy by the 4:00 PM count, with the highest percentage lot having an occupancy rate of **83 percent**. The lowest occupancy rate among commuter lots was Lot F at **29 percent**. The parking occupancy data in Exhibit 9 above represents all cars parked in on-street and publicly available off-street facilities during the 4:00 PM observation period.



WALKER CONSULTANTS/RICH & ASSOCIATES DATA COMPARISON

The following Exhibit includes a comparison of the core downtown parking occupancy documented by Rich & Associates (Summer 2011) and Walker Consultants (Fall 2019).

Exhibit 10: Core Downtown Occupancy, 2011 vs. 2019

Parking Type	Inventory (2019)	Rich & Associates Occupancy (June 2011)							
		10:00 AM	Occ. %	12:00 PM	Occ. %	2:00 PM	Occ. %	4:00 PM	Occ. %
On-Street	489	266	54.4%	308	63.0%	278	56.9%	290	59.3%
Off-Street	1,808	1,406	77.8%	1,488	82.3%	1,387	76.7%	1,234	68.3%
Total	2,297	1,672	72.8%	1,796	78.2%	1,665	72.5%	1,524	66.3%
Parking Type	Inventory (2019)	Walker Consultants Occupancy (October 2019)							
		10:00 AM	Occ. %	12:00 PM	Occ. %	2:00 PM	Occ. %	4:00 PM	Occ. %
On-Street	489	262	53.6%	323	66.1%	278	56.9%	296	60.5%
Off-Street	1,808	1,376	76.1%	1,392	77.0%	1,326	73.3%	934	51.7%
Total	2,297	1,638	71.3%	1,715	74.7%	1,604	69.8%	1,230	53.5%
Parking Type	Inventory (Variance)	Variance (+/-)							
		10:00 AM	Occ. %	12:00 PM	Occ. %	2:00 PM	Occ. %	4:00 PM	Occ. %
On-Street	0	-4	-1.5%	15	4.9%	0	0.0%	6	2.1%
Off-Street	0	-30	-2.1%	-96	-6.5%	-61	-4.4%	-300	-24.3%
Total	0	-34	-2.0%	-81	-4.5%	-61	-3.7%	-294	-19.3%

* The off-street inventory and occupancy counts (2011 and 2019) do not include the Main & Maple surface lot as that was eliminated at the time the Maple & Main apartment project was constructed.

Source: Rich & Associates, Walker Consultants, 2019

- The total parking occupancy decreased by approximately 4.5 percent from 2011 to 2019. There were 81 fewer vehicles parked during the peak demand period of 12:00 pm in 2019 compared to the same period in 2011.
- The lower occupancy counts in 2019 reflect market conditions during a cold, snowy day in late October, when downtown activity was likely less than was experienced on a summer day in June 2011 when Rich & Associates performed its counts.
- On-street occupancy is marginally higher or unchanged at the hours of 12:00 pm, 2:00 pm, and 4:00 pm, and down only marginally at 10:00 am.
 - Current Village perception is on-street parking occupancy is up significantly when data indicates only a slight increase of 4.9 percent (15 vehicles during peak times). Shifts or redistribution of on-street parking demand patterns in downtown Downers Grove likely explains the current perceptions of some community members.
- Off-street occupancies are down for all four observation periods (down 2.1%, 6.5%, 4.4% and 24.3%, respectively). The decrease could partially be attributed to more employees telecommuting in 2019 and electing not to commute to downtown Chicago on the Metra daily.



DOWNTOWN RESIDENTIAL PARKING DEMAND

On Friday, November 8th, 2019, Walker met with representatives of the new Burlington Station and Maple and Main residential developments. The information discovered throughout the course of these meetings may be found in the Appendix of this report. Based on these discussions with development representatives, in conjunction with national residential parking ratio information, Walker performed the following residential parking adequacy analysis.

Exhibit 11: New Residential Development Parking Demand

Development	Number of Units	Parking Spaces	Parking Ratio	Resident Parking Demand ¹	Surplus / (Deficit)	Guest Peak Demand Ratio ²	Guest Parking Demand	Surplus / (Deficit)
Burlington Station ³	89	106	1.19	110	(4)		3	(7)
Maple & Main	115	162	1.41	160	2	.10/unit	12	(10)
Marquis on Maple	55	79	1.44	84	(5)	.10/unit	6	(11)
Total	259	347	1.34	354	(7)		20	(27)
<i>National Average⁴</i>			1.07-1.12					
Notes ¹ Current parking demand was determined in discussion with development representatives. ² Ratio provided by the Urban Land Institute and Walker's Shared Parking Model. ³ Burlington Station guest peak parking demand is three (3) vehicles, per development representatives. ⁴ National average provided by Institute of Transportation Engineers, 2019.								

Source: Various Developments, Village of Downers Grove, Institute of Transportation Engineers, Walker Consultants, 2019

Based on discussions with the various developments, there is a current need for approximately 354 resident spaces, which represents a seven (7) space deficit when compared to the on-site capacity of 347 spaces. Please note that not all Marquis on Maple units have been sold, so this deficit could grow slightly.



When including guest parking demand for the Maple & Main and Marquis on Maple developments, Walker utilized industry-standard guest parking ratios for suburban, commuter rail residential development to determine an approximate guest parking peak demand. Burlington Station representatives stated that their peak guest parking demand occurred on weekends and was approximately three vehicles. The guest parking demand cumulatively is approximately 20 spaces. When added to the resident deficit of seven spaces, the total parking deficit is approximately 27 spaces.

Walker utilized the Institute of Transportation Engineers Parking Generation Manual, 5th Edition (2019), to determine a peak demand national average for low- to mid-rise residential developments in suburban areas within one-half mile of rail transportation. The average peak period parking demand at residential developments in similar suburban communities around the country is 1.07-1.12 vehicles per unit. This is approximately .24 lower than the average spaces per unit at the three new residential developments in downtown Downers Grove.

RECOMMENDATIONS

DOWNTOWN RESTAURANT AND RETAIL PARKING DEMAND

Walker performed a parking inventory and occupancy survey of the core downtown area of Downers Grove on Tuesday, October 29th. While there are localized areas that experience higher levels of parking demand, the overall supply exceeds demand within the core downtown area. Downers Grove has realized extensive economic and commercial real estate growth over the last ten years. Several new restaurants have opened in the downtown. The combined restaurant activity generates a localized increase in pedestrian and vehicular traffic. The repurposed land uses have shifted parking demand patterns; however, the data analysis concludes the overall public parking system can absorb and satisfy the incremental increase in localized parking demand.

The public parking system in downtown Downers Grove is a network of resources and policies designed in partnership with the community to provide citizens, visitors, and businesses equitable access to goods and services. The public parking system is designed to support economic development initiatives by connecting people and places. As the community changes over time and old land uses are repurposed, and the popularity of new destinations rise and decline, the public parking system must allow for flexibility. While the quality of the parking system may be perceived based on an isolated surplus or shortfall, the performance metrics used to determine the effectiveness of the parking system to connect the community must include the measurement of the overall downtown mission. The parking system performance is the result of policy governance that focuses on top-line metrics and monitors the overall quality of service, customer experience, and operational governance that values citizen safety and accessibility.

Each downtown shopper, visitor, employee, and commuter may have different expectations of acceptable walking distances, time restrictions, and accessibility based on the type of parking they select, short- or long-term. On-street spaces in core areas should turnover frequently, allowing for retail and customer short-term parkers, while off-street spaces in peripheral areas (Commuter Lots, Garage) should allow for longer durations of stay and cater more towards Metra commuters, employees of downtown businesses, and residents.

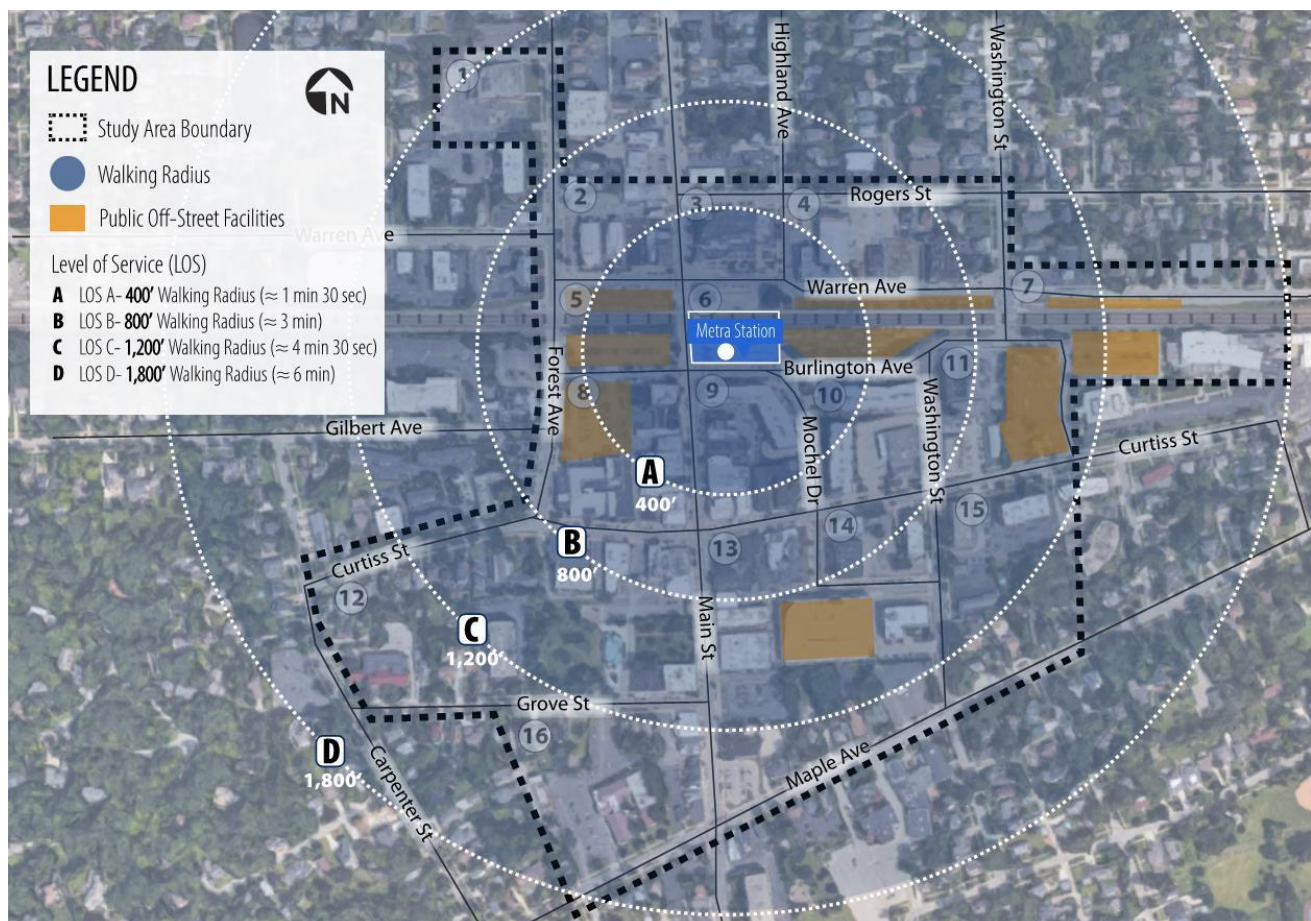
DOWNTOWN WALKABILITY AND DENSITY

In economically vibrant downtowns and commercial districts throughout the country, building and land use development density are preferred over an abundance of underutilized or partially vacant surface parking lots. Downtown patrons may have to walk further to get to and from their vehicle to their destination, but this sidewalk

traffic contributes to a healthy downtown pedestrian ecosystem and promotes economic activity. In Downers Grove, a premier customer Level of Service (LOS) A or B for restaurant parkers is attainable when utilizing peripheral on-street areas and the public garage during the day and the commuter lots during the evening. In a downtown commercial environment, sharing the available parking assets (shared parking) allows for the highest and best use of the existing parking supply. This shared parking demand management strategy allows for the sharing of parking spaces among uses in a commercial district mixed-use environment – in lieu of providing a minimum number of parking spaces for each land use. It is defined further as the ability to use the same parking resource by multiple nearby or adjacent land uses without encroachment. This efficient use of public parking and the citizen-centric approach to providing a level of service choice helps the Village maximize the use of public resources.

Downtown visitors, customers, and employees each have a unique perception of what is an acceptable parking location in relation to their destination. Employees are typically more willing to park further away, while visitors and customers desire access to the most proximate parking available. In the following Exhibit, walking times are presented to help provide a common context of acceptable parking locations in relation to the study area. The majority of the restaurants and retail located in downtown Downers Grove are serviced by public parking supply located within walking distance LOS A or B. Typical walking times in the study area are between one (1) and six (6) minutes from all downtown public parking facilities to core downtown destinations.

Exhibit 12: Downers Grove Walking Distance LOS



Source: Google Earth, Walker Consultants, 2019



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A list of the Village’s public parking facilities and the associated walking distance LOS from the Downers Grove Main Street Metra Station is provided in the following Exhibit.

Exhibit 13: Downers Grove Walking Distance LOS by Public Parking Facility

Block #	Lot ID	Total Spaces	LOS
5	Lot A	47	A
5	Forest Lot North	84	A
6	Lot B	67	A
6	Lot C	65	B
8	Library Lot	77	B
11	Lot L	87	C
7	Lot F	52	C
13	Downers Grove Parking Garage	772	C
7	Civic Center Lot	98	D
7	Warren Ave. Meters	38	D
Total		1,387	

Source: Walker Consultants, 2019

Primary Factors Contributing to Walkability

- Spacious and unobstructed sidewalks and pedestrian crosswalks
- Safe street designs that separate pedestrians and vehicles
- Interesting building stock with vibrant and useful ground-level businesses
- Proximity to a regional commuter rail transit station

Some can view regional shopping centers as direct competition to downtown shopping districts. Customer and employee access to free parking, along with the volume of products and services offered within a shopping center, are often identified as potential competitive advantages.

As a comparison, at Oakbrook Center in Oak Brook, Illinois, the same walking distance LOS applies to the majority of the outdoor retail center. A patron can walk from the central pick-up and drop-off area (or central parking garage) and access any destination in the retail center within a LOS A or B walking distance. Oakbrook Center walking distances are shown in the following Exhibit. At Oakbrook Center, most of the surface parking supply is located beyond a three (3) minute walking time to the middle of the shopping center.

Exhibit 14: Oakbrook Center Walking Distance LOS



Source: Google Earth, Walker Consultants, 2019

- Walker recommends that the Village continue to promote walkability and high Level of Service (LOS) walking distances in and around its downtown.
- Signage can be changed to reflect walking distances and times, similar to how it is presented in the Exhibits above.



- Additions and revisions can be made to the Village's website to provide walking distance and time information from the public parking garage and commuter lots to the Metra Station, Library, Tivoli Theatre, restaurants on Main Street, and other places of interest.
- As stated earlier, based on Walker's research and analysis, the development of new structured parking in the core downtown area is not recommended at this time.

GREATER EFFICIENCY THROUGH SHARED PARKING

Existing publicly accessible parking spaces and facilities should be utilized as efficiently as possible. Ideally, existing parking should be utilized to the best level possible before significant financial and real estate assets are devoted to constructing more parking. Increasing efficiency is typically accomplished by sharing parking. We recommend that, to the extent possible, new and existing development in downtown Downers Grove share parking, public or private, with other uses to minimize the need to build more supply. A municipality can overbuild parking supply when public resources are not proactively managed for the maximization of use. Shared parking is the use of a parking space or facility to serve two or more individual land uses without conflict or encroachment. It is a policy and process endorsed by the Urban Land Institute (ULI) and International Council of Shopping Centers (ICSC). Walker has worked closely to model the process with both organizations.

The ability to share parking spaces is the result of two conditions:

1. Variations in the accumulation of vehicles by hour, by day, and by season at the land uses, and
2. Relationships among the land uses that result in visiting multiple land uses on the same vehicular trip.

Shared parking is an accepted practice widely relied upon in mixed-use commercial districts and developments. Parking in downtown commercial districts is typically shared due to the mix of land uses and the high cost of real estate and structured parking in the district.

As successfully shared parking results in increased efficiency and use of a parking space, the community benefits are measurable. These include reduced development costs, greater availability for businesses or other destinations as opposed to simply car storage, and generally a more pleasing aesthetic or landscape. We note that too much parking, particularly when parking is not shared, often leads to a cycle; large areas devoted to parking result in distances between destinations that are too great or unpleasant to walk. This planning approach results in the need or desire to drive between destinations and impacts the vibrancy of a dense downtown.

COMMUTER LOT SIGNAGE

During Walker's site visits, while the Commuter Lots were nearly full, all lots had some space availability after 11:00 am, when parking opens to retail customers. On one occasion, Walker observed three vehicles circling looking for a space in the full Library Lot, while the Forest North Lot directly across Burlington Avenue had five vacant spaces. Walker observed this condition at other downtown Commuter Lots as well. Approximately ten to twenty spaces sat vacant during weekday daytime hours. This likely is due to the fact that in 2019, more office employees are telecommuting and not commuting to work via Metra, leaving some spaces open for customer or retail parkers. While not as proximate as an on-street space directly in front of a patron's destination, Walker believes that the Commuter Lots offer a positive parking experience that is one to two blocks from core downtown destinations along Main and Curtiss Streets. Encouraging downtown parkers to park in the Commuter Lots can be achieved through improved signage, marketing, and branding. The following Exhibit includes examples of current signage at Commuter Lot B.

Exhibit 15: Commuter Lot Customer Parking



Source: Walker Consultants, 2019

- Walker recommends the Village consider amending Commuter Lot signage to more clearly highlight free parking after 11:00 am on weekdays and all-day during weekends. On many of the signs, similar to the examples shown above, the information is often at the bottom of the sign or hidden amongst a variety of messages and information.
- Numerous signs in a small area ("sign clutter") can be distracting to a driver and may not allow sufficient time to be read, particularly with traffic following. We also recommend consolidating commuter lot signage if possible. While these signs may share a lot of information, it can be presented on one sign in a way that is clear and concise.
- Signage can also be tied in with a village-wide marketing and branding strategy, while still conveying a clear message, as shown in the following public parking signage example in Holland, Michigan.

Exhibit 16: Sample Signage – Holland, Michigan



Source: Walker Consultants, 2019



NEW RESIDENTIAL/MIXED-USE DEVELOPMENTS

Through conversations with representatives at the three new residential/mixed-use developments in downtown, Walker has determined that a parking surplus currently exists at the Maple & Main development. A minor on-site parking deficit exists at both the Burlington Station and Marquis on Maple developments. These minor deficits are relatively insignificant and do not create a parking deficit or (under-supply) of parking in the downtown public parking system as a whole. Minor policy and operational improvements, particularly in regard to Lot R permit parking, can be implemented to address the localized deficits that currently exist at both developments.

Lot R permits are designated for use on the first level of the public garage during the daytime and overnight hours. These permits cost \$195 per quarter and there are currently 66 permits issued to eligible Downtown property owners that provide qualifying proof of residency. As of November 2019, there are 15 individuals on the waitlist seeking to obtain a Lot R permit.

Demand for Lot R permits has grown in recent months. This is attributable to five (5) permit requests from Marquis on Maple residents, along with requests from residents at 5227 Main Street. The 5227 Main property is an apartment building with no dedicated resident parking. Residents had previously been parking at a nearby church before the property owner discontinued permission to park in the church parking lot in October of 2019.

The combined on-site parking shortfall at the three new residential developments represents a need for approximately nine spaces (four at Burlington Station and five at Marquis on Maple).

- Consider revising Village Code to allow apartment tenants (including, but not limited to, Burlington Station and Maple & Main) to park in Lot R. A resident is generally defined as a long-term dweller within a municipality, and apartment tenants can be long-term residents in the downtown community.
- We recommend an oversell factor at Lot R of five (5) to ten (10) percent. If demand warrants, it is a best practice to oversell residential permit spaces in public parking supply by five to ten percent due to residents being out of town or having found another parking alternative for an overnight period. This is an extension of what the Village is already doing at Lot R by letting customer parkers utilize spaces that are not being utilized by resident parkers.
- Any resident overnight vehicles that cannot park on the first floor of the public garage should be able to park from 6:00 pm to 6:00 am on the rooftop level of the garage. Spaces will remain first-come-first-serve, but the rooftop parking will allow access to additional parking supply in spaces that are normally available and unoccupied overnight. Please note resident parkers will need to move their vehicles out of the rooftop spaces by 6:00 am for commuter parkers to utilize these spaces during the daytime.
- Temporary on-street overnight parking permissions (12 nights total in a 12-month period) and temporary Lot L overnight permissions (five nights total per calendar month) will continue to be an option for resident parkers and their guests.
- Based on Walker's research and analysis, we do not recommend structured parking in the core downtown area at this time.



ADDITIONAL RECOMMENDATIONS FOR CONSIDERATION

Village Parking Website

For clarity and simplicity, Walker recommends the Village provide headings and links at the top center of the Parking and Transportation webpage for each parking sub-page (Commuter Parking, Downtown Employee Parking, Downtown Shopper Parking, and Overnight Parking/Parking Tickets/Vehicle Stickers). The sub-heading could be below a larger “Downtown Parking” heading. Walker also recommends moving the General Parking Reminders section closer to the top of the page.

On the Overnight Parking/Parking Tickets/Vehicle Stickers page, we recommend providing more information regarding the temporary overnight permissions (number allotted per resident/vehicle, instructions for requesting permission), in addition to the Overnight Parking Request Form. Regarding the temporary overnight parking permissions, Walker recommends more clarity on the online submittal form. Currently, it states “Please enter the **Actual Calendar Date** you wish to park on the street”. As parking is prohibited on village streets from 2:00 am to 6:00 am, we recommend changing the language to state “As parking is prohibited on Village streets from 2:00 am to 6:00 am, please enter the following day’s date. *For example*, if you wish to park the night of November 1st (overnight November 1st into November 2nd), please enter November 2nd as your start and end date. If you wish to park the nights of November 1st AND 2nd, please enter November 2nd as your start date and November 3rd as your end date”.

Extend Two-Hour Time Limited Parking Until 8:00 PM on Main and Curtiss Streets

Village officials informed Walker that the perception is that on-street parking is full throughout downtown during dinner/early-evening hours. Currently, the on-street parking is time-restricted until 6:00 pm. In theory, an individual could park their vehicle at 4:01 pm and not move it again until 2:00 am when the overnight parking restriction goes into effect. To increase turnover later into the evening on key downtown streets, Walker recommends extending the two-hour time limit until 8:00 pm on Main Street between the BNSF railroad tracks and Grove and on Curtiss Street between Forest and Washington. While enforcement hours will need to be extended, the added time restrictions will promote additional turnover leaving spaces unoccupied for additional evening on-street parkers. This adjustment to on-street parking policy helps to increase the availability of on-street supply. A planning goal to achieve parking equilibrium is to make roughly one to two parking spaces available per block during typical busy periods. Additionally, the goal of the extended time limits is to increase the number of cars parked in each space per day by decreasing the length of stay of each car parked on-street in the evenings.

Additional On-Street Strategies:

- Maximize the turnover of on-street spaces, including during evening hours and other times when demand for on-street spaces remains high.
- Reduce the number of drivers cruising streets in search of parking or waiting in traffic for other vehicles to vacate on-street spaces.
- Increase the utilization of parking spaces that currently sit unused for significant periods.
- Concentrate parking enforcement activities on habitual violators rather than drivers who occasionally overstay a time limit.



- If possible, keep a portion of parking revenue local to educate community members and provide aiding ancillary downtown strategies including:
 - Improved bicycle access and pedestrian friendliness of the area, and
 - Improved signage and wayfinding for off-street parking.

Implement Three-Hour Time Limited Customer Parking at Commuter Parking Lots A, B, and Forest Avenue Lot North after 11:00 am

Similar to how the first level of the parking garage allows for four-hour customer parking, Walker recommends instituting a three-hour time limit on customer parking (after 11:00 am) at Commuter Lots A, B, and Forest Avenue Lot North. In coordination with extending time limits on Main and Curtiss, this policy would be an effort to create more turnover and maximize the availability of the open (non-commuter occupied) spaces within these lots. These lots were chosen due to their prime downtown location near Main Street and the Metra station, which offers a slightly higher LOS than the public garage, thus a slightly more restrictive time limit (three hours versus four hours). Additionally, Lot A and Forest Avenue Lot North already have some three-hour spaces, so the signage changes and user behavior adjustments would be minimized. This change would also align these lots with the three-hour time limit currently instituted at the Library (Forest Avenue South) Lot. This would also help encourage longer-term downtown employee parkers to park in the more peripheral commuter lots (C, D, F, and L) as some afternoon and evening employees may be utilizing these lots unrestricted after 11:00 am when customer and shorter-term parkers would best utilize the most proximate spaces.

Remove Underutilized 15-Minute Spaces in Peripheral Locations and Change to Two-Hour Space

During Walker's site observations, some of the 15-minute loading zone spaces were lightly utilized, particularly in areas further away from the intersection of Main and Curtiss Streets. While we understand that Public Works has recently installed some new 15-minute spaces, we recommend the Village study the use of some of the outer spaces, and if utilization is low, consider converting these spaces back to two-hour spaces. If the parking space was installed at the specific request of a downtown business, we do not recommend reverting to a two-hour space. Additionally, the Village should only consider removing a maximum of two or three spaces as loading zone spaces are essential in a busy downtown commercial district.

Appendix



APPENDIX

New Downtown Residential Developments

On Friday, November 8th, 2019, Walker met with representatives of the new Burlington Station and Maple and Main residential developments. The following information offers a summary of the two meetings.

Burlington Station

- 89 units, 106 on-site spaces in a first-floor garage
- The development is 100 percent leased
- \$100 per month for the first spot, \$250 per month for the second spot
- Residents currently need a total of four (4) spaces for second vehicles
- One resident is currently parking a second vehicle at a family member's house in Plainfield, IL, while other residents are finding additional alternative places to store a second vehicle
- The development discourages on-site storage of a second vehicle
- Uber credits were attempted and were not well-received
- Envoy on-demand electric vehicle is currently used as an on-site carshare program
 - App-based
 - Currently one (1) vehicle
 - Well received by residents
- Overnight guest parking is a concern
 - Peak demand during weekends
 - 2-3 guest vehicles at peak
 - Dates are confusing when reserving the overnight parking permission (On-street parking is prohibited between 2:00 am and 6:00 am)
- Approximately four (4) units do not currently require a space
- There are currently approximately 25 second-vehicles spaces in the garage
- The garage currently has centrally located electric vehicle charging stations

Maple & Main

- 115 units, 162 on-site spaces in a three-level underground garage
- \$135 for regular space, \$125 for compact space, \$200 for tandem space
 - Total of 20 tandem space, each is adjacent to the residents' associated space
- Spaces are assigned by the residential unit
- Approximately 50 percent of residents have a second vehicle
- A surplus of approximately two (2) spaces currently exists.
- The development is 100 percent leased
- Guest parking is not permitted on-site
- The development sees consistent parking demand patterns, with a slight dip in resident demand during weekends
- There are currently two (2) spaces reserved for the to-be-leased on-site retail space
- Move-ins/outs and loading are a concern as there is currently no adjacent on-street loading zone
- Maple & Main employees utilize the employee DB permits and park in the public garage
- Zipcar carshare was considered, but it is too much of an insurance liability



Marquis on Maple

On behalf of Walker, Village staff contacted representatives of the Marquis on Maple condominium building on Friday, November 22nd, 2019 and they were able to provide the following information.

- 55 units, 79 on-site parking spaces in the underground garage and small surface lot
- Five (5) units remain for sale – three (3) 3-bedroom units (which have two deeded and dedicated parking spaces each) and two (2) 2-bedroom units (which have one deeded and dedicated space each)
- There are currently three (3) units under contract
- 47 units are currently occupied
- There are no spaces available for guest parking in the building, guests will use on-street spaces near the building

Additionally, the Village reviewed 2019 county tax records and provided the following information.

- 17 individual property owners have two spaces deeded to them
- 23 individual property owners have one space deeded to them
- Four (4) residents have obtained Lot R permits (one of the four has a second deeded on-site space)
- One (1) resident is on the Lot R permit waitlist

Downers Grove Business Owners / Operators Survey Results

Business Name

Answered 31
Skipped 1

Respondents	Responses
1	Charlie & Grace Consignment Boutique
2	Gatto's
3	Jeans and a Cute Top Shop
4	S.M.A.R.T. Learning Strategies
5	Main Street Barbershop
6	Alder Grove Counseling
7	221 Creations
8	Aurelio's pizza
9	Irving & Associates in Behavioral I Health, P.C.
10	Oakley Home Builders
11	Be Fit Physical Therapy & Pilates, LTD
12	Games Workshop
13	Amalgam Martial Academy
14	Capri of Downers Grove
15	Zach Frazier Orthodontics
16	Style Studio
17	Timberline Train Shop, Ltd.
18	Tivoli Bowl
19	The Galleria Hair Salon
20	One Smooth Stone
21	Spice & Tea Merchants
22	Beil & Stromberg Insurance
23	Great Harvest Bread Co.
24	CITIBANK
25	Rhoades Brothers, Inc.
26	Evelyn Jane Boutique
27	Washington street barber shop
28	Kerrigan Insurance Agency
29	Culinary Teas
30	Happy Dog Barkery
31	Zealth Digital Marketing

Business Address

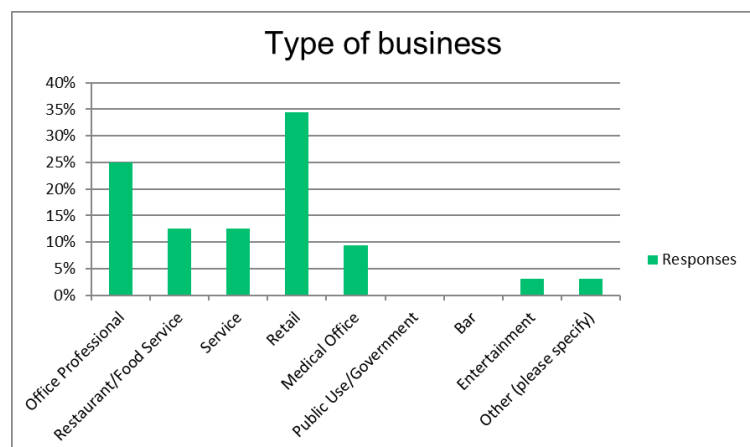
Answered 31
Skipped 1

Respondents	Responses
1	937 Curtiss Ave.
2	5123 main st
3	5116 Main Street.
4	5117B Main Street Suite 2
5	5232 Main Street
6	4923 Main street
7	1008 Curtiss St., Suite 2, Downers Grove, IL
8	940 warren ave
9	5151 Mochel Drive, Ste. 307
10	5216 Main St & 4912 Main St
11	4934 Main Street
12	947 Burlington Ave
13	923 Curtiss St.
14	5101 S MAIN ST
15	4909 Forest
16	1015 Curtiss
17	5228 Main St.
18	938 Warren Ave
19	5147 Mochel Drive
20	5222 Main Street
21	5111 Main St
22	1011 Curtiss
23	5117 Main StreetDowners Grove, IL 60515
24	5134 MAIN ST
25	4919 S. Main Street
26	1008 Curtiss St #1
27	5115 Washington stDowners grove
28	4927 Main St
29	5143 Mochel
30	5118 Main St.
31	5117B Main St. Downers Grove, IL

Type of business

Answer Choices	Responses
Office Professional	25% 8
Restaurant/Food Service	13% 4
Service	13% 4
Retail	34% 11
Medical Office	9% 3
Public Use/Government	0% 0
Bar	0% 0
Entertainment	3% 1
Other (please specify)	3% 1
Answered	32
Skipped	0

Respondents	Other (please specify)
1	Martial arts

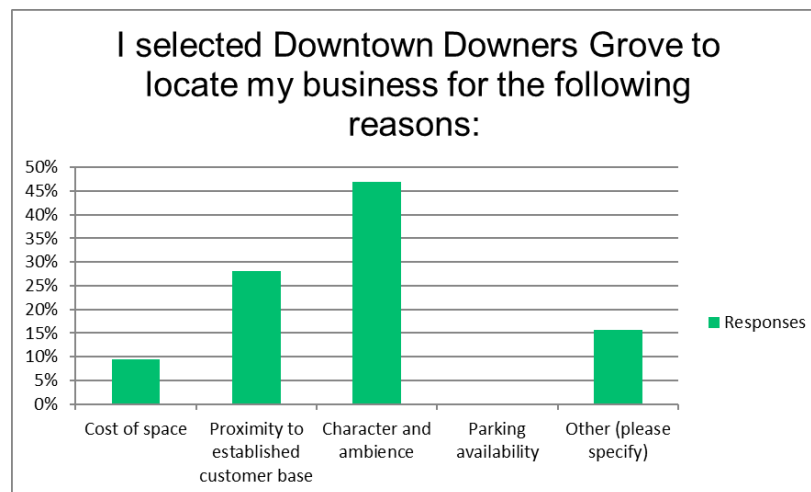


Downers Grove Business Owners / Operators Survey Results

I selected Downtown Downers Grove to locate my business for the following reasons:

Answer Choices	Responses	
Cost of space	9%	3
Proximity to established customer base	28%	9
Character and ambience	47%	15
Parking availability	0%	0
Other (please specify)	16%	5
Answered		32
Skipped		0

Respondents	Other (please specify)
1	Close to home, and, opportunity for my business as there are not many Educational Therapists in the area and the need is great.
2	My hometown.
3	Was here for years before me
4	Cost of Space and Proximity to home
5	Close to home

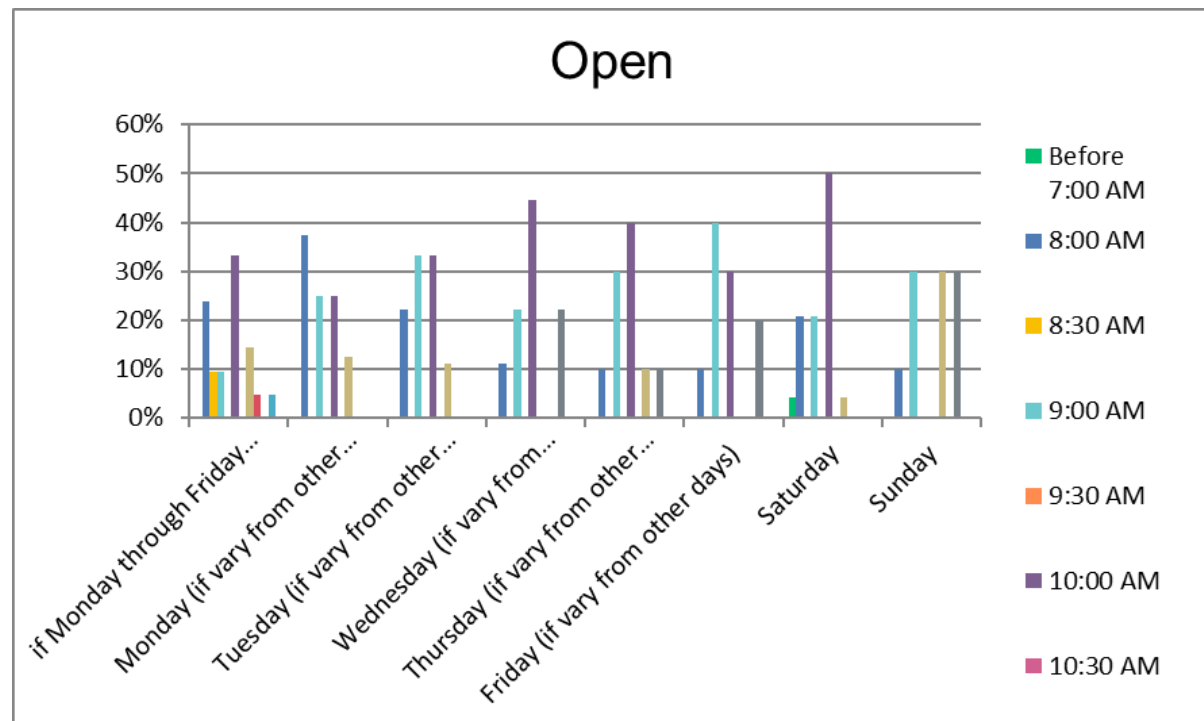


Downers Grove Business Owners / Operators Survey Results

What are your business hours?

Open	Before 7:00 AM		8:00 AM		8:30 AM		9:00 AM		9:30 AM	
if Monday through Friday hours are the same	0%	0	24%	5	10%	2	10%	2	0%	0
Monday (if vary from other days)	0%	0	38%	3	0%	0	25%	2	0%	0
Tuesday (if vary from other days)	0%	0	22%	2	0%	0	33%	3	0%	0
Wednesday (if vary from other days)	0%	0	11%	1	0%	0	22%	2	0%	0
Thursday (if vary from other days)	0%	0	10%	1	0%	0	30%	3	0%	0
Friday (if vary from other days)	0%	0	10%	1	0%	0	40%	4	0%	0
Saturday	4%	1	21%	5	0%	0	21%	5	0%	0
Sunday	0%	0	10%	1	0%	0	30%	3	0%	0

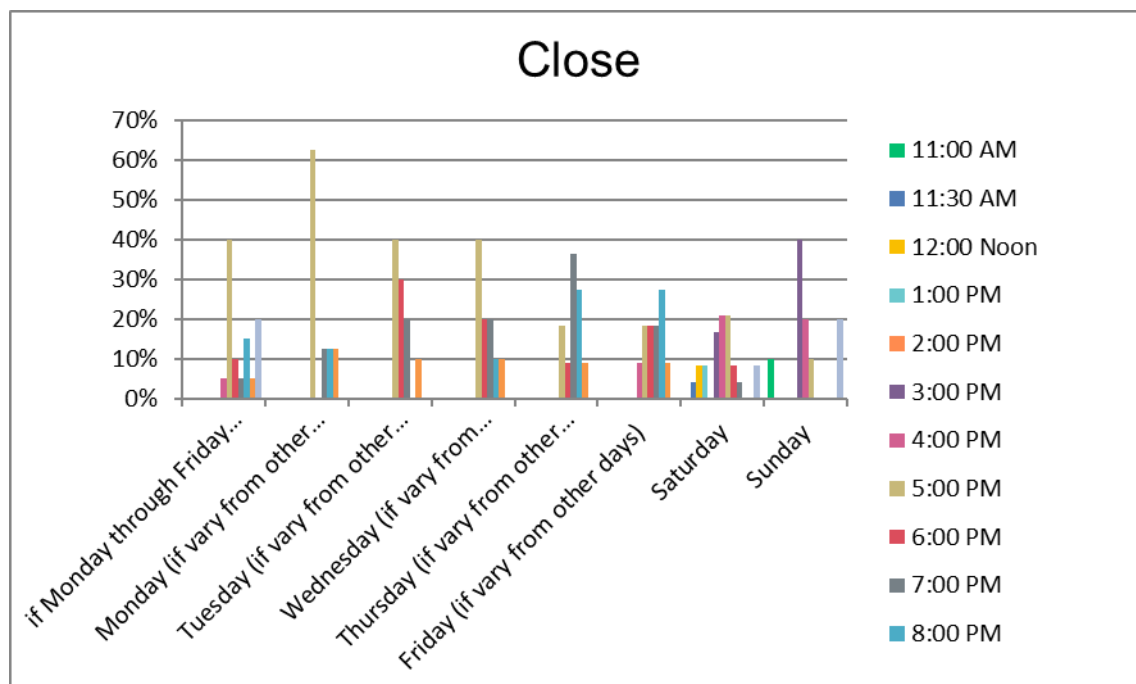
10:00 AM		10:30 AM		11:00 AM		11:30 AM		12:00 Noon		5:00 PM		6:00 PM		Total
33%	7	0%	0	14%	3	5%	1	0%	0	5%	1	0%	0	21
25%	2	0%	0	13%	1	0%	0	0%	0	0%	0	0%	0	8
33%	3	0%	0	11%	1	0%	0	0%	0	0%	0	0%	0	9
44%	4	0%	0	0%	0	0%	0	22%	2	0%	0	0%	0	9
40%	4	0%	0	10%	1	0%	0	10%	1	0%	0	0%	0	10
30%	3	0%	0	0%	0	0%	0	20%	2	0%	0	0%	0	10
50%	12	0%	0	4%	1	0%	0	0%	0	0%	0	0%	0	24
0%	0	0%	0	30%	3	0%	0	30%	3	0%	0	0%	0	10
Answered														30
Skipped														2



Downers Grove Business Owners / Operators Survey Results

Close	11:00 AM		11:30 AM		12:00 Noon		1:00 PM		2:00 PM	
if Monday through Friday hours are the same	0%	0	0%	0	0%	0	0%	0	0%	0
Monday (if vary from other days)	0%	0	0%	0	0%	0	0%	0	0%	0
Tuesday (if vary from other days)	0%	0	0%	0	0%	0	0%	0	0%	0
Wednesday (if vary from other days)	0%	0	0%	0	0%	0	0%	0	0%	0
Thursday (if vary from other days)	0%	0	0%	0	0%	0	0%	0	0%	0
Friday (if vary from other days)	0%	0	0%	0	0%	0	0%	0	0%	0
Saturday	0%	0	4%	1	8%	2	8%	2	0%	0
Sunday	10%	1	0%	0	0%	0	0%	0	0%	0

3:00 PM		4:00 PM		5:00 PM		6:00 PM		7:00 PM		8:00 PM		9:00 PM		Later than 9:00 PM		Total
0%	0	5%	1	40%	8	10%	2	5%	1	15%	3	5%	1	20%	4	20
0%	0	0%	0	63%	5	0%	0	13%	1	13%	1	13%	1	0%	0	8
0%	0	0%	0	40%	4	30%	3	20%	2	0%	0	10%	1	0%	0	10
0%	0	0%	0	40%	4	20%	2	20%	2	10%	1	10%	1	0%	0	10
0%	0	0%	0	18%	2	9%	1	36%	4	27%	3	9%	1	0%	0	11
0%	0	9%	1	18%	2	18%	2	18%	2	27%	3	9%	1	0%	0	11
17%	4	21%	5	21%	5	8%	2	4%	1	0%	0	0%	0	8%	2	24
40%	4	20%	2	10%	1	0%	0	0%	0	0%	0	0%	0	20%	2	10
													Answered		30	
													Skipped		2	



Downers Grove Business Owners / Operators Survey Results

If your business hours of operation change seasonally, please explain the changes hours / days by season.

Answered	12	
Skipped	20	
Respondents	Responses	
1	Fridays we close at 6 pm, however we stay open until 8 during the summer for the car show on Main Street.	
2	We are open late on Friday in the summer for Car Show night and longer hours during holiday season.	
3	Saturday and Sunday by appt only	
4	We have extended hours during the holiday season where we are open 7 days a week.	
5	At Christmas time we open on Sundays from 1PM to 4PM.	
6	N/A	
7	We work longer hours during the holiday seasons	
8	Thursday - Sat hours become equal to Mon-Wed in Winter months	
9	N/A	
10	Later hours between Thanksgiving and Xmas	
11	They don't	
12	Internet based business, we are technically open 24-hrs	

Primary sales or office space in square feet?
(If restaurant or food service, skip and go to next question)

Answered	23	
Skipped	9	
Respondents	Responses	
1	616	
2	1500	
3	100 sq ft	
4	1000	
5	1100	
6	1,000 sq ft	
7	900	
8	3500	
9	1000?	
10	1600	
11	3000	
12	650	
13	1800	
14	6000	
15	1000	
16	1,500	
17	2000	
18	280 sq. ft.	
19	700	
20	600	
21	2000	
22	3500	
23	We have a small office in the Downers Grove Commons with the shared main spaces.	

If restaurant or food service

Answer Choices	Responses	
Indoor Seating Capacity	100%	5
Seasonal Outdoor Seating Capacity	60%	3
	Answered	5
	Skipped	27

Respondents	Indoor Seating Capacity	Seasonal Outdoor Seating Capacity
1	125	
2	Downers Grove	Downers Grove
3	125	32
4	150	
5	40	4

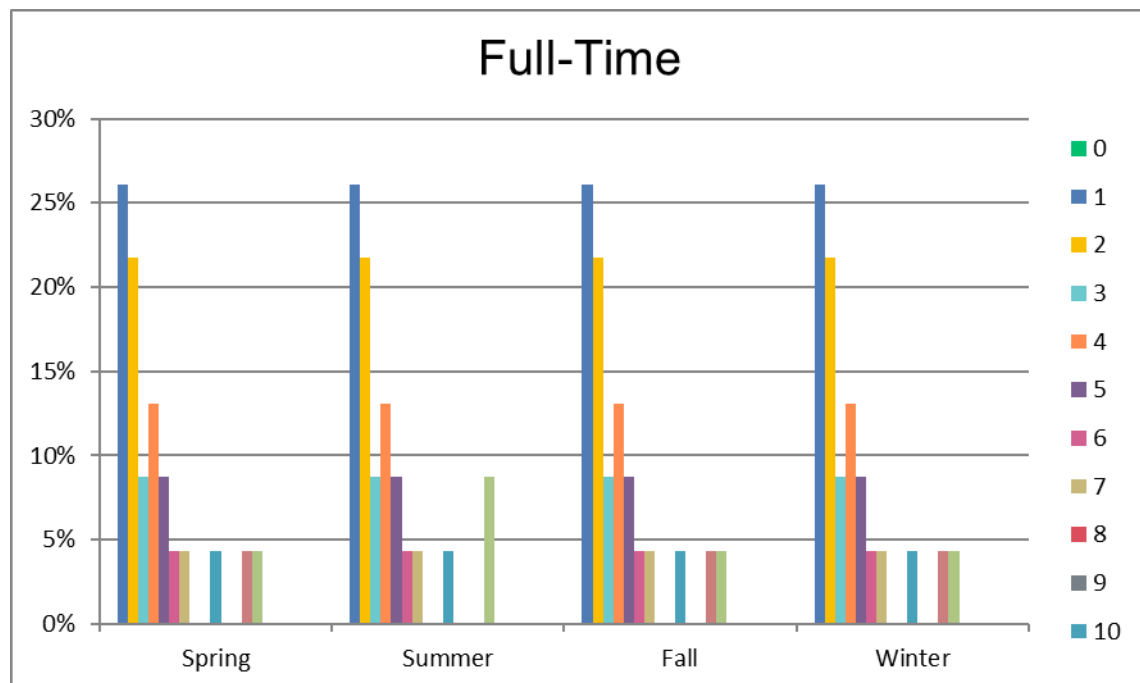
Downers Grove Business Owners / Operators Survey Results

How many people work here (Full-Time vs. Part-Time) by season? (Choices are given for 0 to 20 employees. If more than 20, please report actual number in the comment box).

Full-Time	0		1		2		3		4		5		6	
Spring	0%	0	26%	6	22%	5	9%	2	13%	3	9%	2	4%	1
Summer	0%	0	26%	6	22%	5	9%	2	13%	3	9%	2	4%	1
Fall	0%	0	26%	6	22%	5	9%	2	13%	3	9%	2	4%	1
Winter	0%	0	26%	6	22%	5	9%	2	13%	3	9%	2	4%	1

7		8		9		10		11		12		13		14	
4%	1	0%	0	0%	0	4%	1	0%	0	0%	0	4%	1	4%	1
4%	1	0%	0	0%	0	4%	1	0%	0	0%	0	0%	0	9%	2
4%	1	0%	0	0%	0	4%	1	0%	0	0%	0	4%	1	4%	1
4%	1	0%	0	0%	0	4%	1	0%	0	0%	0	4%	1	4%	1

15		16		17		18		19		20		Total
0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	23
0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	23
0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	23
0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	23
If more than 20 full or part-time, please specify number of employees												3
Answered												30
Skipped												2

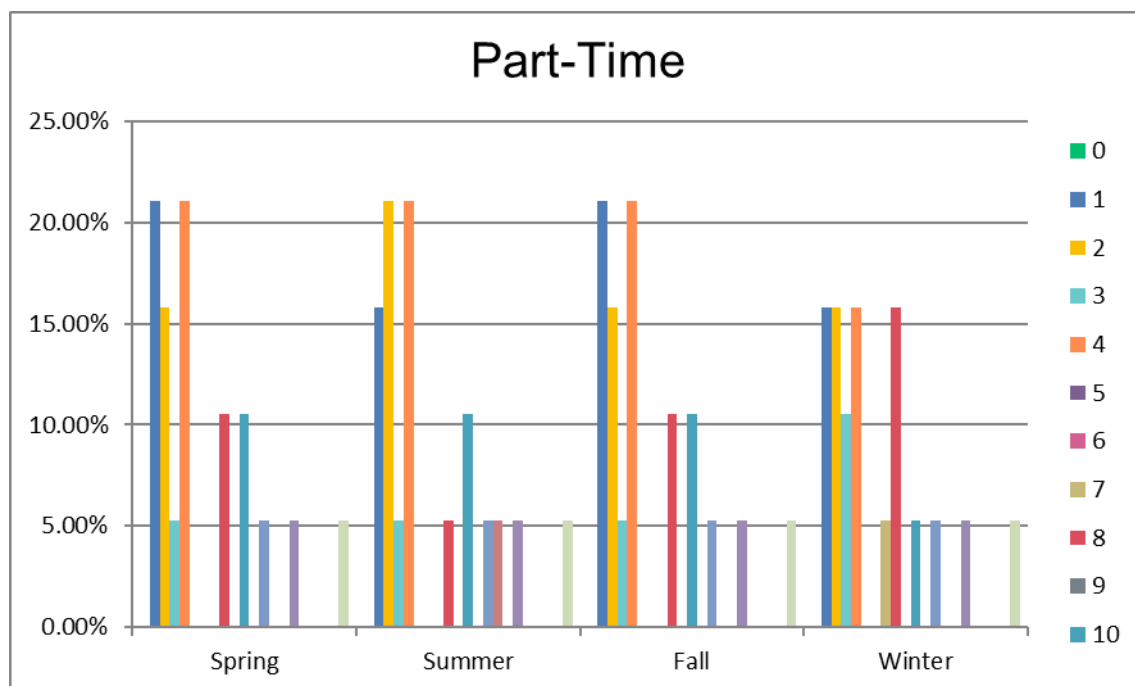


Downers Grove Business Owners / Operators Survey Results

Part-Time	0		1		2		3		4		5		6	
Spring	0.00%	0	21%	4	16%	3	5%	1	21%	4	0%	0	0%	0
Summer	0.00%	0	16%	3	21%	4	5%	1	21%	4	0%	0	0%	0
Fall	0.00%	0	21%	4	16%	3	5%	1	21%	4	0%	0	0%	0
Winter	0.00%	0	16%	3	16%	3	11%	2	16%	3	0%	0	0%	0

7		8		9		10		11		12		13		14	
0%	0	11%	2	0%	0	11%	2	0%	0	5%	1	0%	0	0%	0
0%	0	5%	1	0%	0	11%	2	0%	0	5%	1	5%	1	0%	0
0%	0	11%	2	0%	0	11%	2	0%	0	5%	1	0%	0	0%	0
5%	1	16%	3	0%	0	5%	1	0%	0	5%	1	0%	0	0%	0

15		16		17		18		19		20		Total
5%	1	0%	0	0%	0	0%	0	0%	0	5%	1	19
5%	1	0%	0	0%	0	0%	0	0%	0	5%	1	19
5%	1	0%	0	0%	0	0%	0	0%	0	5%	1	19
5%	1	0%	0	0%	0	0%	0	0%	0	5%	1	19
If more than 20 full or part-time, please specify number of employees												3
Answered												30
Skipped												2



Respondents	If more than 20 full or part-time, please specify number of employees here
1	Summer up to 35-40 part time Rest of seasons around 30 part time. All differen days
2	We have typically about 8 full time people and 8 part time employees depending on our needs.
3	22

Downers Grove Business Owners / Operators Survey Results

How many parking spaces?

			Answer Choices		Responses	
			Owned or leased with building or business		100%	25
			Owned or leased nearby (not adjacent to business)		52%	13
					Answered	25
					Skipped	7
Respondents	Owned or leased with building or business	Owned or leased nearby (not adjacent to business)				
1	0	0				
2	0	0				
3	Parking lot					
4	2 until 5 pm, 1 after 5 pm but many times someone else illegally parks in our spot					
5	zero	zero				
6	2					
7	9 in one building, 3 in another					
8	8					
9	0	0				
10	0	0				
11	4	3				
12	1					
13	50					
14	3					
15	2					
16	7, as few as 4 during the winter					
17	one shared for deliveries back alleyway	None - Purchase parking passes for employee each quarter				
18	2					
19	3 spaces when available	0				
20	none	none				
21	0	0				
22	3					
23	0	8				
24	3	0				
25	0	0				

How many customers do you typically have in a day?

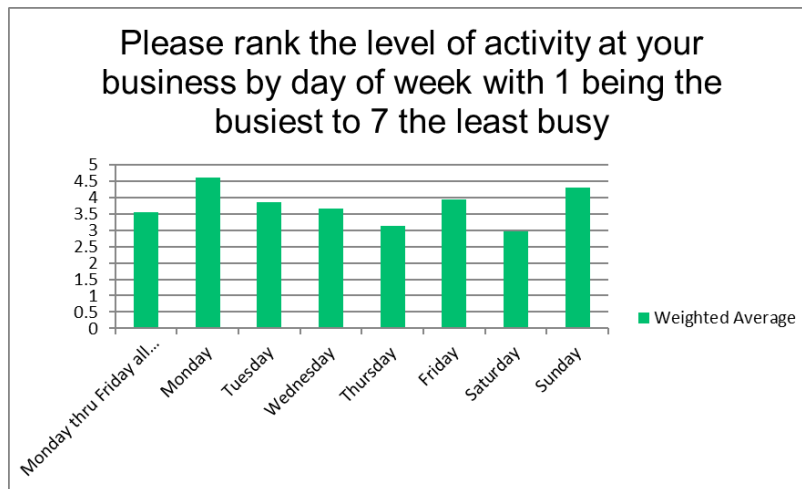
Answer Choices	Responses	
Spring	100%	29
Summer	97%	28
Fall	97%	28
Winter	97%	28
	Answered	29
	Skipped	3

Respondents	Spring	Summer	Fall	Winter
1	10-15	15-20	15-20	10-15
2	20	30	40	20
3	4	4	4	4
4	30	30	30	30
5	25	25	25	25
6	20-25	30-40	30	40-50
7	200-300	200-300	Same	Same
8	20	18	20	20
9	1	1	1	1
10	20-25	20-25	20-25	20-25
11	15-20	20	15	30
12	5	5	5	5
13	150			
14	40	40	40	40
15	20	20	30	30
16	5	3	5	7
17	40	50	80	80
18	100	100	100	100
19	1	1	1	1
20	10	25	10	40
21	these assume walk ins ~ 5	5	5	5
22	100	130	130	80
23	50	50	50	50
24	0-1	0-1	0-1	0-1
25	18	18	18	30
26	40 to 60	50 to 60	50 to 60	40 to 60
27	1	1	1	1
28	125	135	140	175
29	varies	varies	varies	varies

Downers Grove Business Owners / Operators Survey Results

Please rank the level of activity at your business by day of week with 1 being the busiest to 7 the least busy

	1		2		3		4		5		6		7		N/A		Total	Weighted Average
Monday thru Friday all the same	13%	2	20%	3	13%	2	7%	1	20%	3	7%	1	7%	1	13%	2	15	3.54
Monday	13%	2	13%	2	0%	0	13%	2	19%	3	13%	2	25%	4	6%	1	16	4.6
Tuesday	7%	1	7%	1	36%	5	7%	1	29%	4	14%	2	0%	0	0%	0	14	3.86
Wednesday	0%	0	17%	3	22%	4	39%	7	11%	2	6%	1	0%	0	6%	1	18	3.65
Thursday	6%	1	29%	5	29%	5	18%	3	18%	3	0%	0	0%	0	0%	0	17	3.12
Friday	0%	0	33%	5	20%	3	0%	0	20%	3	20%	3	7%	1	0%	0	15	3.93
Saturday	60%	15	0%	0	0%	0	4%	1	8%	2	16%	4	12%	3	0%	0	25	2.96
Sunday	7%	1	13%	2	7%	1	13%	2	0%	0	7%	1	20%	3	33%	5	15	4.3
																	Answered	31
																	Skipped	1



What hour(s) is/are your busiest time of day/night?

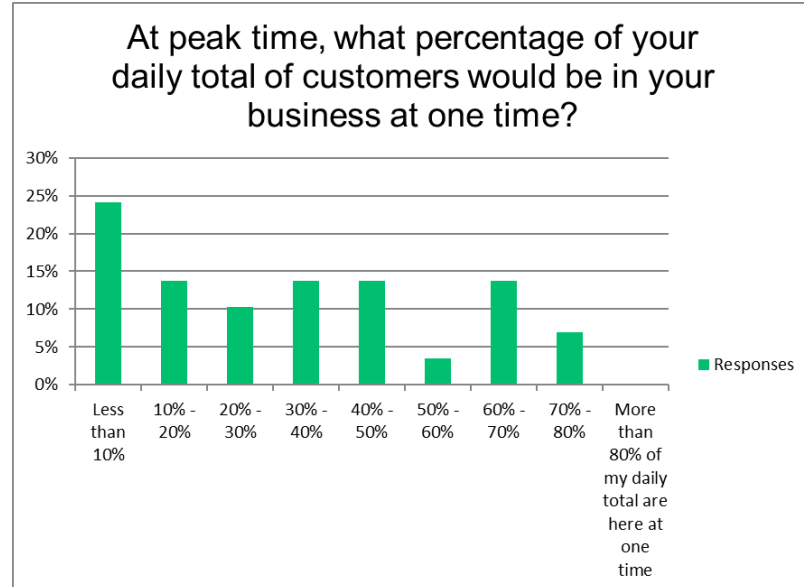
Answer Choices	Responses
AM	79% 22
PM	89% 25
Answered 28	
Skipped 4	

Respondents	AM	PM
1	11:00	1:00
2		5-9
3		12 pm to 3 pm
4		3:00 - 8:00
5	All day	
6	11 am	5 pm
7	11-12	3-5
8	12 to 3	5 to 9
9	9-noon	3-8
10	8-5	
11	8:30-1pm	3:30-8pm
12		2:00
13		6
14		6:30
15	730am-10am	2pm-7pm
16	11	3
17	Noon to 2	
18	10 -noon	6 -10
19	10	2
20	11	12-2
21	8-9	2-4
22	11 am - 2 pm	12 - 2pm
23	10	3
24	N/A	N/A
25	11	2
26	09:00-10:00	3:30-4:30
27	between 10-3	5-6
28	varies	varies

Downers Grove Business Owners / Operators Survey Results

At peak time, what percentage of your daily total of customers would be in your business at

Answer Choices	Responses
Less than 10%	24% 7
10% - 20%	14% 4
20% - 30%	10% 3
30% - 40%	14% 4
40% - 50%	14% 4
50% - 60%	3% 1
60% - 70%	14% 4
70% - 80%	7% 2
More than 80% of my daily total are here at one time	0% 0
Answered	29
Skipped	3



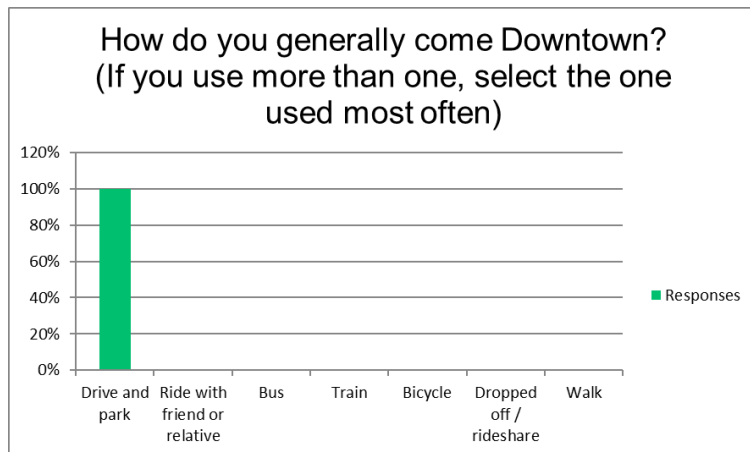
Answer Choices	Responses
_____parking spaces available (fill in the preferred number)	100% 24
within_____block(s) of my business (fill in preferred number)	100% 24
during the hours of:	88% 21
Answered	24
Skipped	8

Respondents	_____parking spaces available (fill in the preferred number)	within_____block(s) of my business (fill in preferred number)	during the hours of:
1	More	2	11am to 8pm
2	2	2	3:00 to 8:00
3	5	2	11-2
4	15	2	3-8
5	25	2	10-6
6	5	5	11am to 7:30pm
7	6-8	1	3-8
8	0	0	0
9	6	1	8:30-1pm
10	More	2	3-7
11	10	3	5-8pm
12	8	2	8-5
13	30	2	10-5
14	4	2	9 To 6
15	10	2	8 - 6
16	10	3	11-2
17	1	1	2-4
18	10	1	11am - 3pm
19	5	1	10-5
20	25	1	
21	For customer, employees, deliveries...not sure what you are asking	For customer, employees, deliveries...not sure what you are asking	
22	250	2	10-5
23	more	the whole downtown	operation
24	1	1	

Downers Grove Business Owners / Operators Survey Results

How do you generally come Downtown? (If you use more than one, select the one used most often)

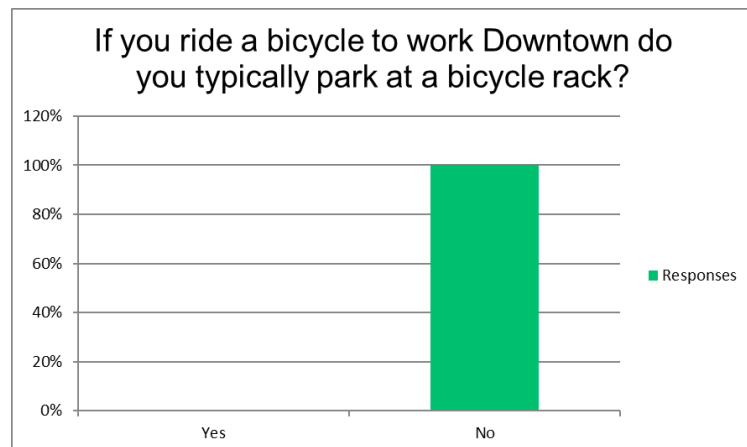
Answer Choices	Responses	
Drive and park	100%	32
Ride with friend or relative	0%	0
Bus	0%	0
Train	0%	0
Bicycle	0%	0
Dropped off / rideshare	0%	0
Walk	0%	0
	Answered	32
	Skipped	0



If you ride a bicycle to work Downtown do you typically park at a bicycle rack?

Answer Choices	Responses	
Yes	0%	0
No	100%	9
If no why?		2
	Answered	9
	Skipped	23

Respondents	If no why?
1	Too far to ride daily
2	I don't bike



Do you have parking for yourself at your business/building?

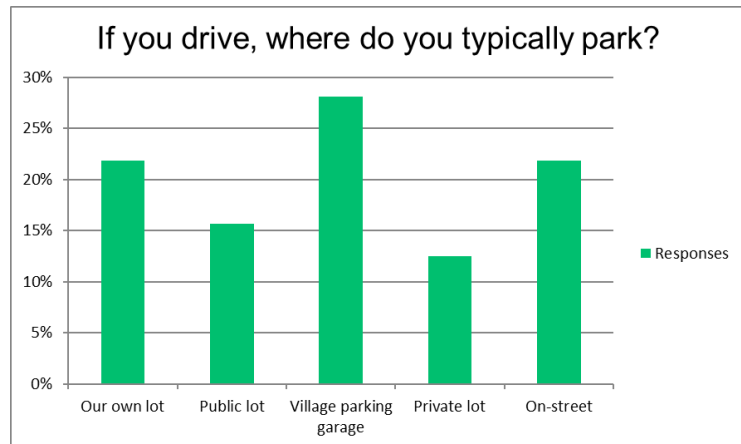
Answer Choices	Responses	
Yes	48%	15
No	52%	16
	Answered	31
	Skipped	1



Downers Grove Business Owners / Operators Survey Results

If you drive, where do you typically park?

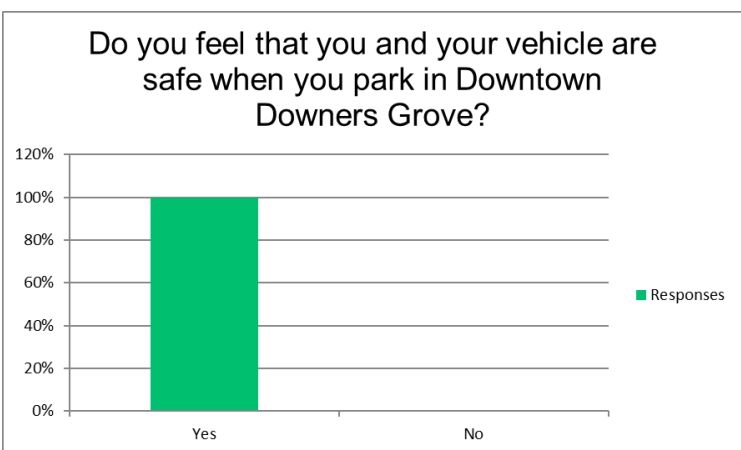
Answer Choices	Responses	
Our own lot	22%	7
Public lot	16%	5
Village parking garage	28%	9
Private lot	13%	4
On-street	22%	7
Answered	32	
Skipped	0	



Do you feel that you and your vehicle are safe when you park in Downtown Downers Grove?

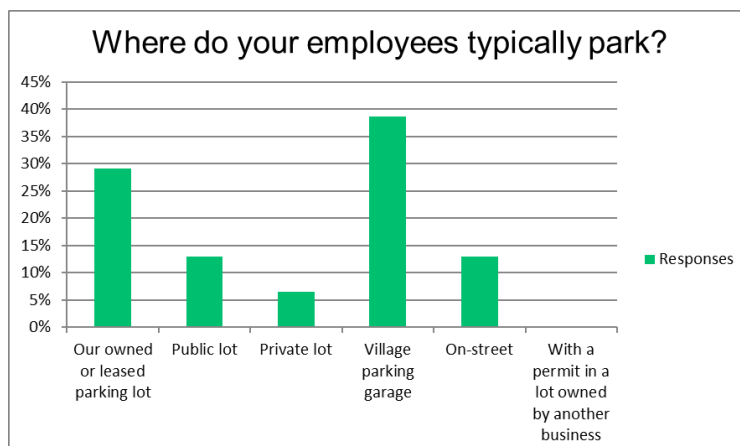
Answer Choices	Responses	
Yes	100%	31
No	0%	0
If "No", please explain.		1
Answered	31	
Skipped	1	

Respondents	If "No", please explain.
1	Parking tickets



Where do your employees typically park?

Answer Choices	Responses	
Our owned or leased parking lot	29%	9
Public lot	13%	4
Private lot	6%	2
Village parking garage	39%	12
On-street	13%	4
With a permit in a lot owned by another business	0%	0
Answered	31	
Skipped	1	



Downers Grove Business Owners / Operators Survey Results

Do you have a policy that encourages/requires employees to not park on-street or that they reserve the most desirable off-street parking spaces for customers?

Answer Choices	Responses
Yes	56% 18
No	44% 14

If so, please tell us about it. Do your employees adhere to the policy?

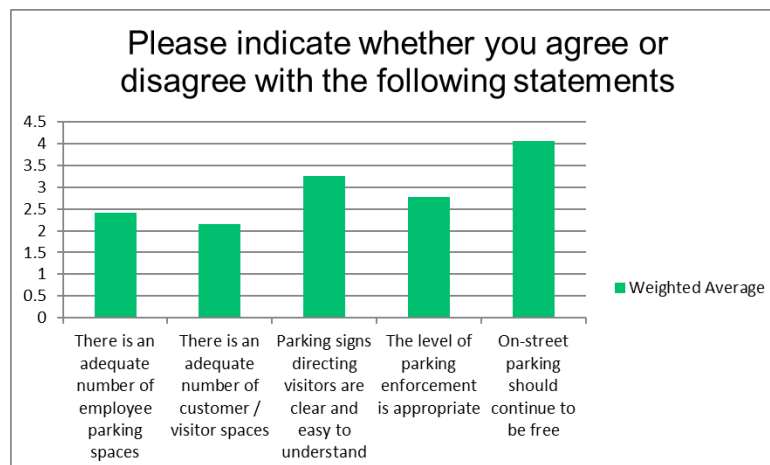
Answered	12
Skipped	32
	0



Respondents	If so, please tell us about it. Do your employees adhere to the policy?
1	They are to park in garage. They do not adhere. Response is , as tipped in employees and having cash with them, they want to be closer when they leave.
2	Don't park on street
3	We purchase parking passes for full-time people and store manager. Part-timers park in the garage, if there is space when they arrive. Most times there is no spaces left in the garage.
4	We are attached to the village lot so this does not apply.
5	We are set up so our employees can park in our lot. However we often have people parking in our spaces (regardless of clear signage re. risk of being towed). We hate to have to start towing people, but we will if the habit continues.
6	They buy a parking permit for the public employee lots. We have to keep our building spots available for patients.
7	Yes - they cannot park in spots closest to our business
8	We get some of them passes
9	I pay for my employees Village parking passes and i hand them out myself.
10	Yes, unless our lot is full and street parking is the only available option.
11	Yes my employees never Park on street. That is for our customers to use. Unfortunately the postal workers park in front of my shop all day on Saturday so it's hard for my customers to park there.
12	The closest lot to my business is 2 blocks away and can only be accessed after 11:00. The other lot is about a half mile away

Please indicate whether you agree or disagree with the following statements

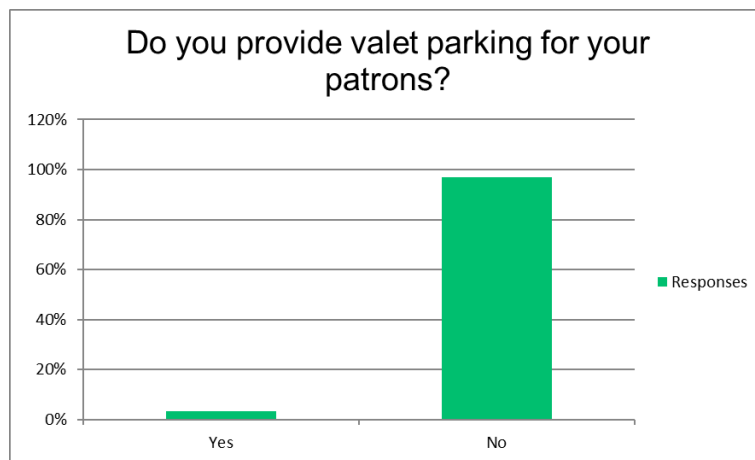
	strongly disagree		disagree		neither agree or		agree		strongly agree		Total	Weighted Average
There is an adequate number of employee parking spaces	31%	10	28%	9	16%	5	19%	6	6%	2	32	2.41
There is an adequate number of customer / visitor spaces	39%	12	32%	10	6%	2	19%	6	3%	1	31	2.16
Parking signs directing visitors are clear and easy to understand	13%	4	13%	4	10%	3	65%	20	0%	0	31	3.26
The level of parking enforcement is appropriate	23%	7	20%	6	17%	5	37%	11	3%	1	30	2.77
On-street parking should continue to be free	6%	2	13%	4	3%	1	25%	8	53%	17	32	4.06
											Answered	32
											Skipped	0



Downers Grove Business Owners / Operators Survey Results

Do you provide parking for customers/visitors at your business/building?

Answer Choices	Responses
Yes - All visitors have parking provided and available	13% 4
No - Customers / visitors must park using Village parking facilities	63% 20
Some - Can provide for some but not all	25% 8
Answered	32
Skipped	0

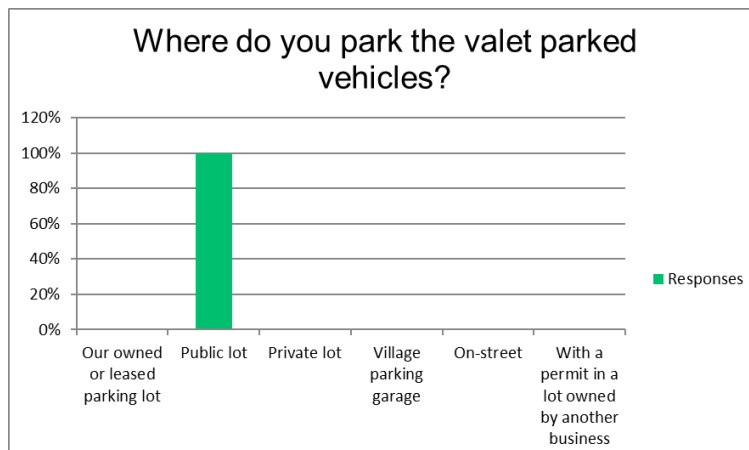


Do you provide valet parking for your patrons?

Answer Choices	Responses
Yes	3% 1
No	97% 31
Answered	32
Skipped	0

Where do you park the valet parked vehicles?

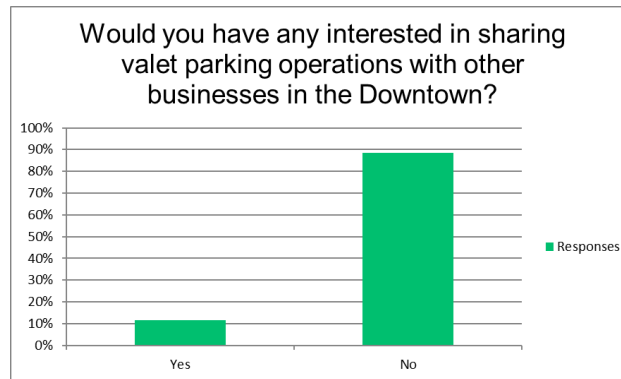
Answer Choices	Responses
Our owned or leased parking lot	0% 0
Public lot	100% 1
Private lot	0% 0
Village parking garage	0% 0
On-street	0% 0
With a permit in a lot owned by another business	0% 0
Answered	1
Skipped	31



Downers Grove Business Owners / Operators Survey Results

Would you have any interested in sharing valet parking operations with other businesses in the Downtown?

Answer Choices	Responses
Yes	12% 3
No	88% 23
Answered	26
Skipped	6



Please feel free to make additional comments regarding parking:

Answered	16
Skipped	16

Respondents	Responses
1	Parking has been an issue since our opening. I'm open to any reasonable discussions to provide a better experience for my patrons and the other patrons of the downtown area.
2	I have a lot for customers but it is constantly being taken advantage of by nearby businesses! A tow sign was just installed by my landlord, I will start calling to have cars towed.
3	Customers will sometimes have to circle the block til a space opens up before they can come into the shop. Some groups meeting for breakfast/lunch want to shop afterwards and they have to get to their cars to move them so they don't get parking tickets, leading them to not want to shop in our town. Others will call and order an item over the phone and we will wait in the street for them to do a drive by and we will hand them our shopping bag with their item in their car window. Others call and ask us to deliver items they want from our shop
4	I'm not happy with the handicapped parking in downtown downers grove, there is not enough of it! Also, there needs to be more curb cuts for wheelchairs.
5	Again, we're set up a bit differently as we have private lots at both of our buildings and have limited customers that would need parking outside of this space. We just need people to stop parking in our private lot!
6	Parking is exceptionally tough for my business as Burlington continues to be closed for every Downers Grove activity. My business requires stays of 2-4 hours for my customers to enjoy their purchases. With restrictive 2 hour parking windows or a parking garage that's too far away, it can be a real hassle. My customers have driven passed Burlington on a car show or farmers market day and have decided to not stop due to no parking and crowds.
7	We have been here 9 years and there seems to have been many surveys in the past. I hope this one brings forth some much needed change.
8	No not let residence who have passes park on the first floor of the parking garage it makes no sense they should be actually parked on the top floor. If they were allowed to park on the street their cars would be outside all the time. Instead our customers have to park on the top floor. That is not right
9	There are not enough handicapped accessible parking spaces around town for shoppers who need them.

Downers Grove Business Owners / Operators Survey Results

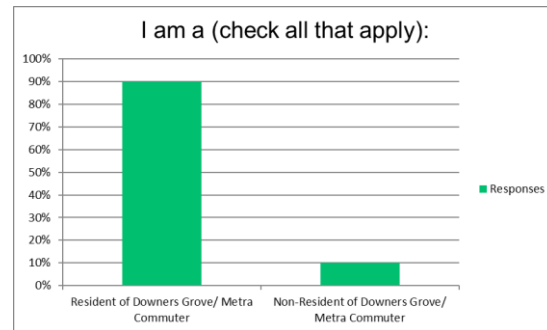
Please feel free to make additional comments regarding parking: (Cont.)

Respondents	Responses
10	There needs to be more spaces on Main street with time limits (10 - 15 minute) for grab-n-go business.
	There needs to be another garage built towards the Burlington side of Main Street.
	Contractor or delivery companies should not be allowed to park on Main Street.
	Main Street should add more diagonal parking spaces at least on one side of the street.
	Consider adding a multi-level parking facility at current Village Hall parking area and designate spaces with fees for train commuters.
	No employee parking by any business on Main or Curtiss allowed.
	All longer-term parking on Main or Curtiss should be metered/paid spots. Short-term (10 -15 minute spots increased and they should remain free of charge
	Add a garage near Library and Burlington apartments.
	Add a pedestrian bridge over the train tracks to expand options for parking North of the tracks downtown and free access to North and South Main Street.
	Move Grove Fest out of downtown DG. Does not help the parking situation for businesses or residences and does not generate business downtown...but hurts it.
	Ticket more often parking violators and significantly increase the fines.
11	Car Show...no parking before 6pm by any participant period...forget the moving their cars around games to keep prime spots on Main street and avoid the time limits.
	CURTISS ST WEST OF MAIN ST IS 3 LANES ONE WAY, THE LEFT TURN LANE FROM CURTISS EASTBOUND TO MAIN ST IS UN-NECESSARY SINCE THE CENTER LANE CAN BE FOR BOTH THRU TRAFFIC AND LEFT TURNS ON TO MAIN ST. THAT LEFT TURN LANE SHOULD BE CONVERTED INTO 4 OR 5 PARKING SPACES
12	On occasion our lot is full and employees must park on the street, but the 2 hour parking limit is too restrictive.
13	The signs on street should read Saturday 2 hour limit and Sunday and holidays no time limit. I have a hard time on Saturday with all the postal workers parking on the street that my clients have no where to park. I have limited space for my customers behind my shop. I have been fighting this for 16 years and nothing has changed. It's always a fight
14	There are no parking spots available north of the tracks. I understand the parking restrictions for commuters but as a business owner I have nowhere to park near my office. I feel there should be a permit available to business owners and employees. There is always parking available north of the tracks yet business owners are not allowed to use them.
15	#1 complaint we get from customers is lack of easy parking.
16	Would love to have an actual spot available in the alley behind Harvest Bread Co, unfortunately they seem to already be reserved for others. Parking in the village lot isn't terrible, but will become a bigger pain in the winter.

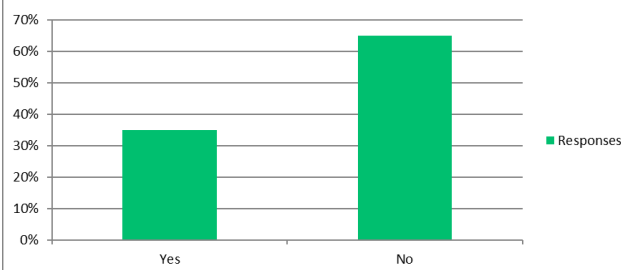
Downers Grove Survey Results – Commuters

I am a (check all that apply):

Answer Choices	Responses	
Resident of Downers Grove/ Metra Commuter	90%	269
Non-Resident of Downers Grove/ Metra Commuter	10%	30
Answered	299	
Skipped	1	



If you are "resident" of Downers Grove, do you reside in Downtown Downers Grove?



If you are "resident" of Downers Grove, do you reside in Downtown Downers Grove?

Answer Choices	Responses	
Yes	35%	97
No	65%	180
Answered	277	
Skipped	23	

If not a resident of Downers Grove, what City, Town or Village do you reside in?

Answered	35
Skipped	265

Respondents	Responses
1	Darien
2	Darien, IL
3	Darien
4	Darien
5	Darien
6	Homer Glen
7	Westmont
8	Woodridge
9	Na
10	Woodridge
11	Woodridge
12	Lombard
13	Westmont
14	Darien
15	Darien
16	Naperville
17	Darien
18	Lisle
19	Oak Brook

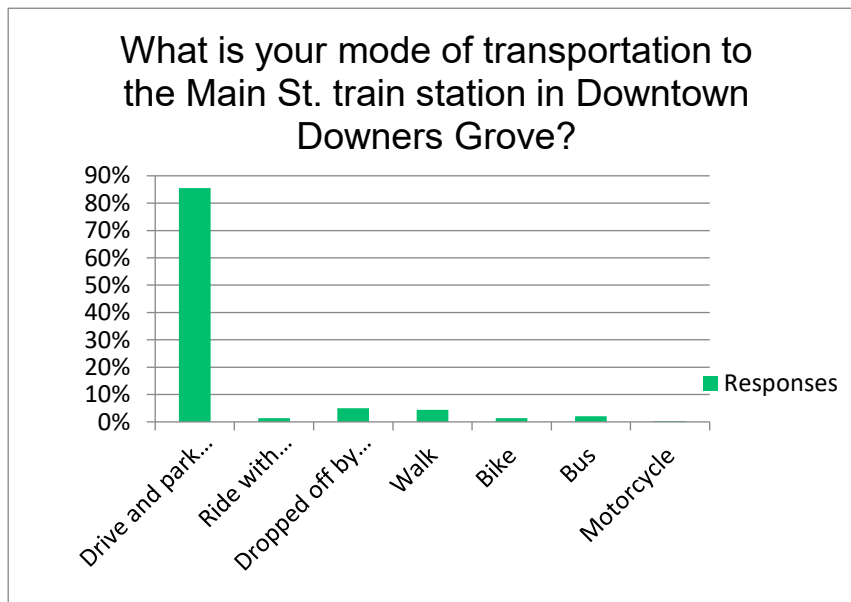
20	N/A
21	Unincorporated Downers Grove
22	Darien
23	Darien
24	I was a resident of Downers Grove for many years I was grandfathered in and have been a resident of Darien, IL.
25	Unincorporated DG
26	Woodridge
27	N/a
28	Willowbrook
29	Darien
30	Wheaton
31	Aurora
32	Lemont
33	Darien
34	Darien
35	Willowbrook

Downers Grove Survey Results – Commuters

What is your mode of transportation to the Main St. train station in Downtown Downers Grove?

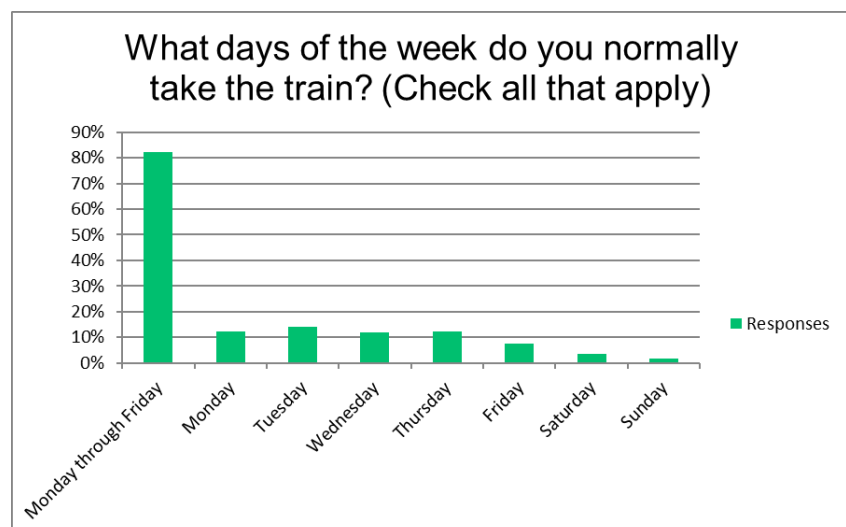
Answer Choices	Responses	
Drive and park my own vehicle all the time	86%	254
Ride with someone else who parks	1%	4
Dropped off by friend or spouse	5%	15
Walk	4%	13
Bike	1%	4
Bus	2%	6
Motorcycle	0%	1

Answered 297
Skipped 3



What days of the week do you normally take the train? (Check all that apply)

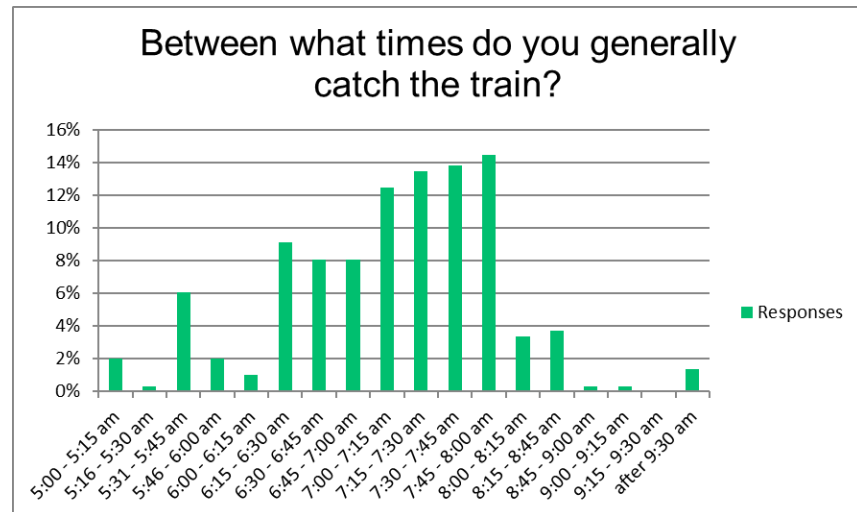
Answer Choices	Responses	
Monday through Friday	82%	245
Monday	12%	37
Tuesday	14%	42
Wednesday	12%	35
Thursday	12%	37
Friday	8%	23
Saturday	3%	10
Sunday	2%	5
Answered	298	
Skipped	2	



Downers Grove Survey Results – Commuters

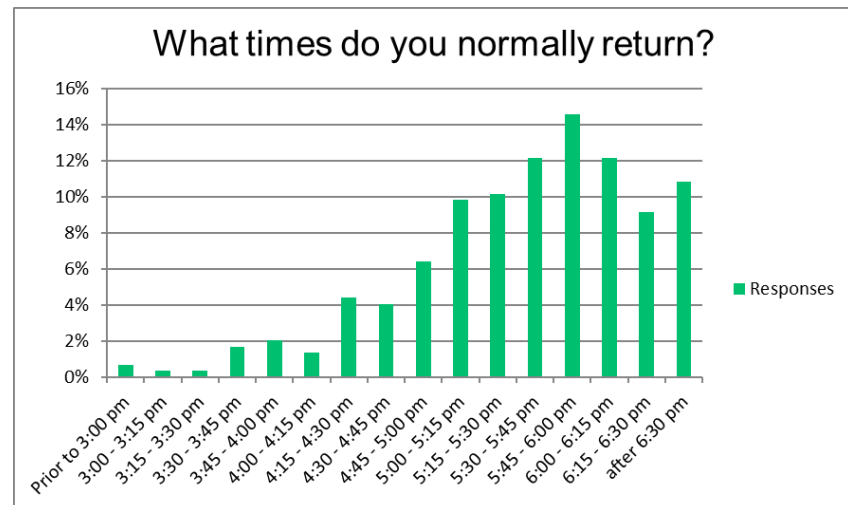
Between what times do you generally catch the train?

Answer Choices	Responses
5:00 - 5:15 am	2% 6
5:16 - 5:30 am	0% 1
5:31 - 5:45 am	6% 18
5:46 - 6:00 am	2% 6
6:00 - 6:15 am	1% 3
6:15 - 6:30 am	9% 27
6:30 - 6:45 am	8% 24
6:45 - 7:00 am	8% 24
7:00 - 7:15 am	12% 37
7:15 - 7:30 am	13% 40
7:30 - 7:45 am	14% 41
7:45 - 8:00 am	14% 43
8:00 - 8:15 am	3% 10
8:15 - 8:45 am	4% 11
8:45 - 9:00 am	0% 1
9:00 - 9:15 am	0% 1
9:15 - 9:30 am	0% 0
after 9:30 am	1% 4
Answered	297
Skipped	3



What times do you normally return?

Answer Choice:	Responses
Prior to 3:00 pm	1% 2
3:00 - 3:15 pm	0% 1
3:15 - 3:30 pm	0% 1
3:30 - 3:45 pm	2% 5
3:45 - 4:00 pm	2% 6
4:00 - 4:15 pm	1% 4
4:15 - 4:30 pm	4% 13
4:30 - 4:45 pm	4% 12
4:45 - 5:00 pm	6% 19
5:00 - 5:15 pm	10% 29
5:15 - 5:30 pm	10% 30
5:30 - 5:45 pm	12% 36
5:45 - 6:00 pm	15% 43
6:00 - 6:15 pm	12% 36
6:15 - 6:30 pm	9% 27
after 6:30 pm	11% 32
Answered	296
Skipped	4

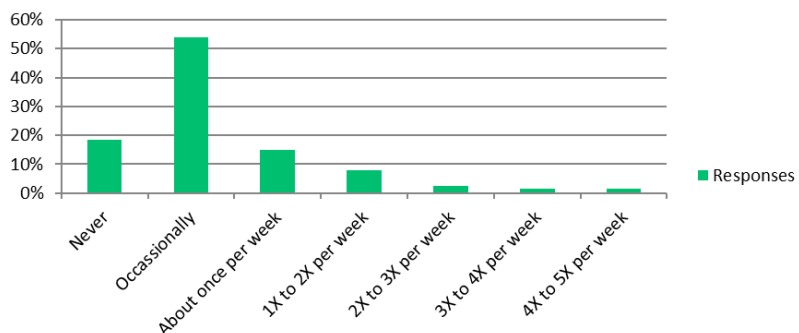


Downers Grove Survey Results – Commuters

How many times per week would you say that you visit Downtown shops or businesses when returning on the train?

Answer Choices	Responses	
Never	18%	55
Occasionally	54%	161
About once per week	15%	44
1X to 2X per week	8%	23
2X to 3X per week	2%	7
3X to 4X per week	1%	4
4X to 5X per week	1%	4
Feel free to add comments		35
Answered	298	
Skipped	2	

How many times per week would you say that you visit Downtown shops or businesses when returning on the train?

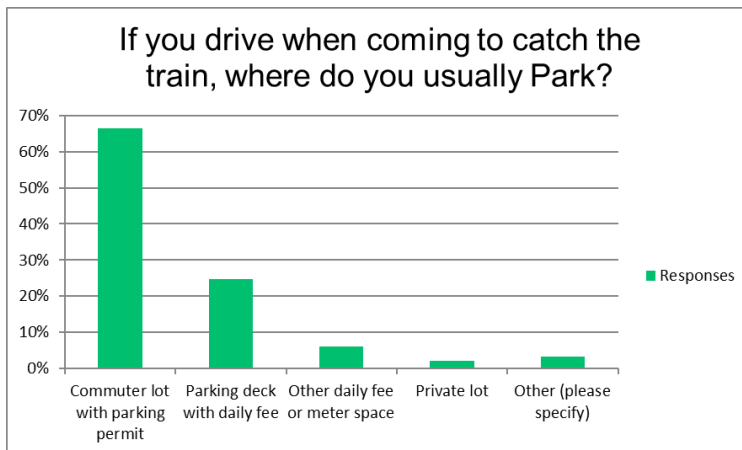


Respondents	Feel free to add comments
1	I wish they were open more evenings then just on Thursday.
2	Downtown businesses and restaurants are great and one of the reasons we chose downers grove as our city.
3	Mostly to eat dinner
4	Our child goes to daycare downtown. We also try to shop and eat local.
5	usually once a week we have dinner in downtown Downers
6	I typically will come home and then visit downtown with my family.
7	Most shops are closed, but stop to get food (take-out) or dry cleaning
8	Not very often directly from train. But visit downtown frequently.
9	I rarely do this (maybe 5x/yr), but there is probably an opportunity to encourage commuters to spend money downtown. I'm sure there is a clever marketing technique to commuters, like a groupon type thing for restaurants, easy dry cleaning drop off and pick up, etc.
10	That's a reflection of my kids' ages - all under 7. Need to get home to relieve our nanny.
11	1. You should have defined "downtown downers grove" above. 2. You should allow for more than one selection on "how do you get to the train." Sometimes I walk, sometimes I drive. Sometimes I carpool. 3. you spelled "occasionally" wrong. That's sloppy.
12	I go home and get my significant other.
13	Typically to get dinner after work
14	Often do so on weekends as well
15	I would stop by more often if stores are open after 5:30 during the week.
16	I take a Lyft if for work or fun.
17	As a 30 year old married couple that just moved to DG from the city, we need more restaurants and bars like Pierce Tavern and Cadence Kitchen. We would visit the area more frequently instead of heading to Naperville or Glen Ellyn for a casual date night.
18	only if the car show is going will I visit the downtown area after work
19	I go to the shops separately, not after commuting
20	My wife and I together coordinate downtown shopping and commute about 3 times per week.
21	I rotate between trains leaving Downers Grove between 5:45am and 7:12am and take return trains from 3:17pm-4:17pm
22	More parking is needed beyond the parking deck The lack of easily accessible parking is an issue that sometimes makes is not go to downtown Downers
23	Most stores are closed by the time I get off train. I do go yo the downtown restaurants as they are open later.
24	If you can convince BNSF to add more trains in the morning, it would improve my quality of life. The changes last year have limited my choices to get to work.
25	Many shops I have tried to visit are already closed.
26	Almost never. Traffic is crazy around those crossings at that time.
27	I visit a downtown DG hair salon every 6 weeks
28	During summer months will meet at the concert in the park or meet family or friend for dinner once every couple months.
29	Usually dine out at one of the restaurants during the Friday car show
30	Many close by 5 p.m. as if they don't realize working people shop.
31	I frequent gattos. Its a great restaurant
32	Hair salon, restaurants and shopping occasionally right after work. Shops are normally closed by the time I commute home after work. More common to hit restaurant after work. Normally, get coffee daily, depending on time restriction to catch train in morning.
33	Car show can often make exiting the parking lot at Main street difficult on Fridays.
34	I might have dinner or grab a drink on a Friday, but otherwise I don't frequent DG shops when returning on the train
35	I would frequent downtown businesses if they were open in the evening.

Downers Grove Survey Results – Commuters

If you visit Downtown shops and make other visits when returning on the train, do you feel that sufficient convenient parking is provided?

Answer Choices	Responses	
Not applicable, I can generally walk to my downtown destination.	39%	108
No, convenient parking is difficult to find.	38%	106
Yes, parking is generally available when I return.	23%	63
Answered	277	
Skipped	23	



If you drive when coming to catch the train, where do you usually Park?

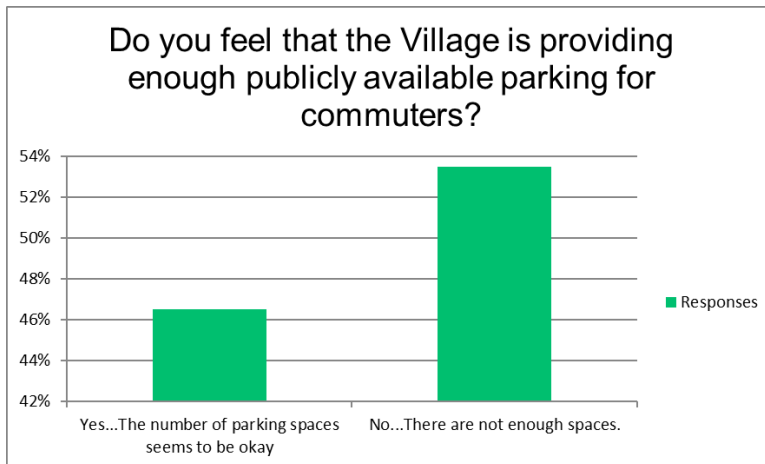
Answer Choices	Responses	
Commuter lot with parking permit	67%	185
Parking deck with daily fee	25%	69
Other daily fee or meter space	6%	17
Private lot	2%	6
Other (please specify)	3%	9
Answered	278	
Skipped	22	

Respondents	Other (please specify)
1	I am on a 6 year waiting list
2	If lot full, I park on the street illegally- all day in a 4 hour spot. That's why I ride my bike most days.
3	Friends house
4	I can NEVER find parking after 7:20am so I am forced to walk from my house abt 3/4 of a mile away. after I drop my kid off at daycare. Belmont is also full by 7:20. fortunately I have the option of walking. There is absolutely not enough daily parking available at the downers grove train stations. we all know the wait-lists for permits is INSANE.
5	I walk
6	Well, I'm on the wait list for Main St, so I actually ride from Westmont
7	Friends house near the train bc the wait list for train pass was SIX YEARS.
8	Any place we find a spot
9	That I waited 7 years to obtain. Seriously - there is NOT enough parking for anything downtown

Downers Grove Survey Results – Commuters

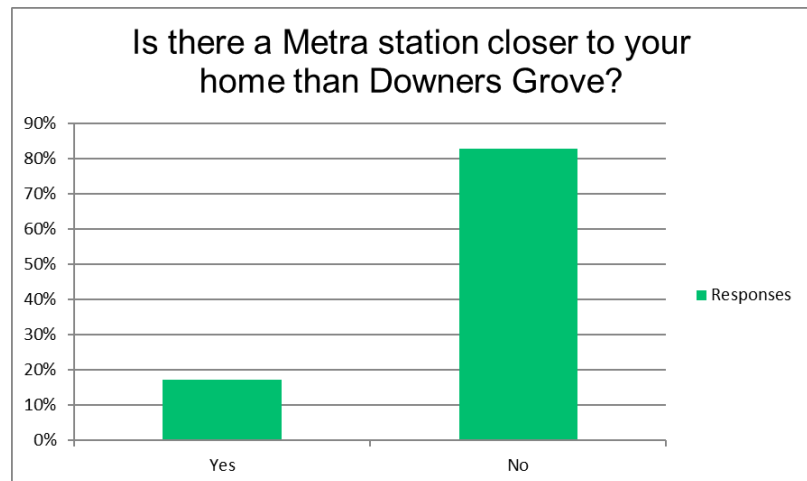
Do you feel that the Village is providing enough publicly available parking for commuters?

Answer Choices		Responses	
Yes...The number of parking spaces seems to be okay	47%	134	
No...There are not enough spaces.	53%	154	
Answered		288	
Skipped		12	



Is there a Metra station closer to your home than Downers Grove?

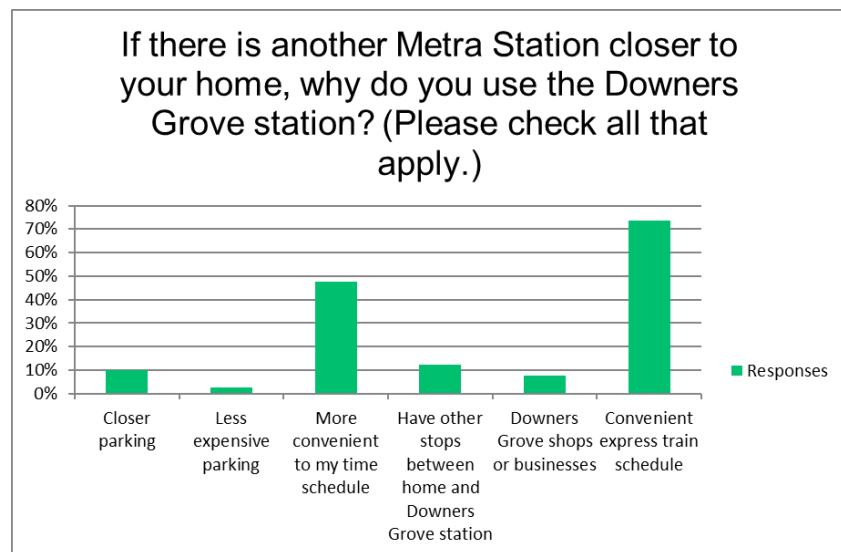
Answer Choices	Responses	
Yes	17%	51
No	83%	246
Answered		297
Skipped		3



Downers Grove Survey Results – Commuters

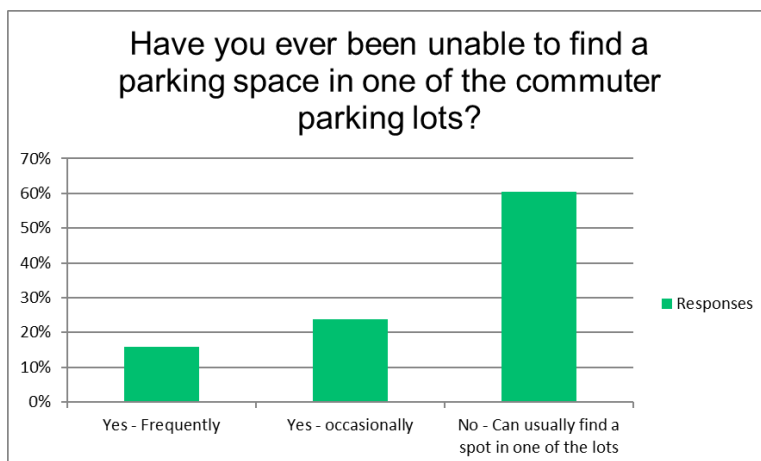
If there is another Metra Station closer to your home, why do you use the Downers Grove station? (Please check all that apply.)

Answer Choices	Responses	
Closer parking	10%	8
Less expensive parking	3%	2
More convenient to my time schedule	48%	38
Have other stops between home and Downers Grove station	13%	10
Downers Grove shops or businesses	8%	6
Convenient express train schedule	74%	59
Answered	80	
Skipped	220	

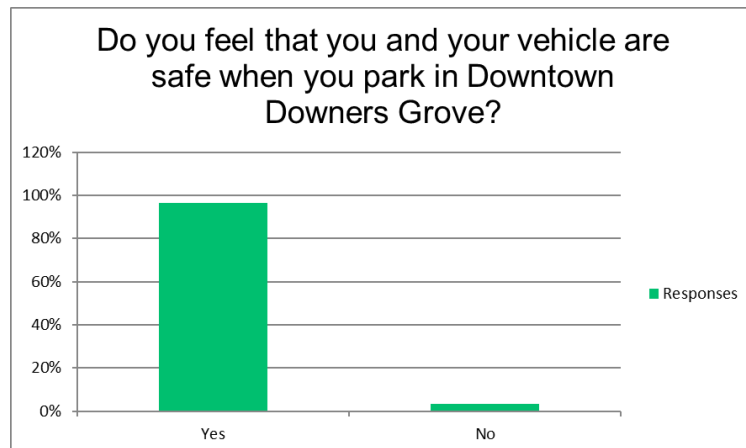


Have you ever been unable to find a parking space in one of the commuter parking lots?

Answer Choices	Responses	
Yes - Frequently	16%	45
Yes - occasionally	24%	67
No - Can usually find a spot in one of the lots	60%	171
Answered	283	
Skipped	17	



Downers Grove Survey Results – Commuters



Do you feel that you and your vehicle are safe when you park in Downtown Downers Grove?

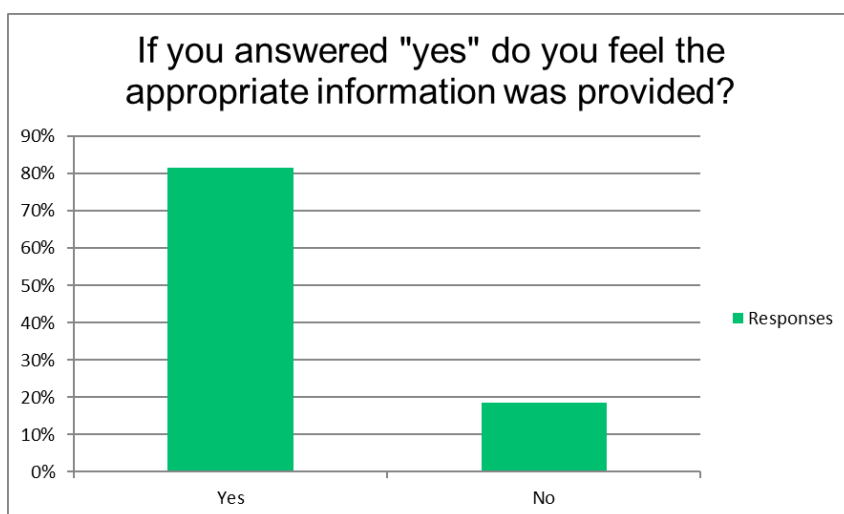
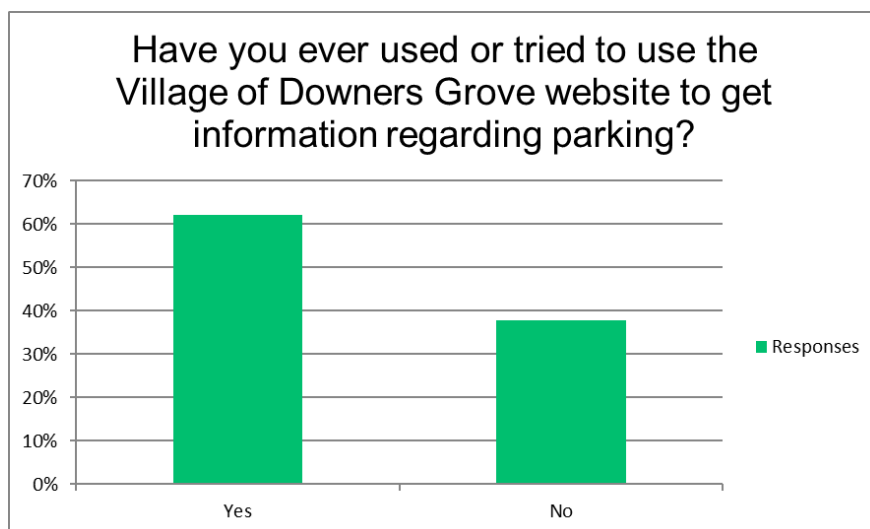
Answer Choices	Responses
Yes	97% 283
No	3% 10
If "No", please explain	16
Answered	293
Skipped	7

Respondents	If "No", please explain
1	Except on Fridays when the car shows are in taking place. They park and drive where ever they like. Sometimes rude also when asking if they can move their car so you can get out of a space.
2	Except when parking in the parking deck i have so many dings on the passenger side of my vehicle only, from careless drivers banging my car when they get out of theirs.
3	Homeless people routinely sleep in the parking deck stairs.
4	Seems to be an incline of homeless people meandering around. They are sleeping at the parks, in the cemetery, at the library, there are bags of their "personal items" kept under tarps for MONTHS at a time, there are piles of vomit on the street and in the bank parking lot, and last week there was a knife fight?!?! WTF DG!! I carry mace with me DAILY
5	I take an early train in the morning so I don't usually have this problem, but some drivers enter the commuter lot to drop people off and they park in commuter spots, taking up those parking spaces so permit parkers can't use those spots when the train arrives. some drivers also do this to pick people up in the afternoon and they wait in the "isle" so parkers can't back out.
6	Behind cellar doors back entrance, there are a bunch of hooligans that hangout in the parking lot. Not the most safe looking bunch. Also, need to remove all the meth heads from the downtown area (benches at train station and library. Need to move the meth clinic from downtown DG.
7	Depends on time of day and where we park. Street parking for a few hours is fine. Homeless people walking around near the train station and garage makes it feel a little unsafe.
8	Parking in garage structure not too safe as I've seen people sleeping or camping in stairwells, pee. Also have seen teens groups smoking in garage.
9	I park in Lot D and have had a few occasions when the construction was going on that I did not feel safe and had to report activity.
10	I park in Lot D by the new condos off Gilbert Avenue and west of Forest Avenue. It's is getting lighter outside now, but that is a remote lot and it is a bit scary when it gets dark early when you're a woman walking over there alone. That is a very isolated lot. When the condos were being built multiple people, including me, got flat tires in that lot which was very frustrating. It was not a fun experience to park there during construction but has improved now that it's complete.
11	Currently in Zone B I do. When I was "Parking" in Zone D the lights were rarely on and it was an abandoned bank and then a construction zone- both not lit well. When I called and inquired to the police I was told I could not park at the police station since I felt unsafe. I was forced to drive and commute until my Zone B switched.
12	A few years ago, a maintenance truck was working on the trees next to my car and totally smashed the whole side of it. Other than that, probably.
13	There are lots of construction workers that try to park in our commuter lot - plus many construction vehicles that scratch our cars. No consideration of politeness by these construction workers.
14	I park in Parking Lot D and when I arrive there at 5:30am there are several vehicles that I know have been there overnight. There is a sign at Parking Lot D that says no parking between 2:00 am and 5:00am.
15	I have no proof, but, my car was damaged in the grill due to an auto accident. Once damaged, my Mercedes emblem was removed from the grill damaging my car further. My car is parked in Lot D and is sometimes there until 9:00 or 10:00 PM. I think the only place my car was parked for an extended period of time was in the parking lot, otherwise my car was parked inside my garage.
16	I park in Lot C along tracks by Tivoli. It is very congested as the trains arrive from Downtown in the evening, which is leading to unsafe conditions. Also, in the evening, the non-commuters park in those spots like total idiots. They do not spend the time to properly pull into the parking spot. The amount of damage from car doors is unbelievable. I have had my car dented, mirror ripped off. Something has to be done... maybe make the spots larger or give those damn people parking lessons.

Downers Grove Survey Results – Commuters

Have you ever used or tried to use the Village of Downers Grove website to get information regarding parking?

Answer Choices	Responses	
Yes	62%	184
No	38%	112
Answered		296
Skipped		4



If you answered "yes" do you feel the appropriate information was provided?

Answer Choices	Responses	
Yes	81%	154
No	19%	35
Answered		189
Skipped		111

Downers Grove Survey Results – Commuters

If you answered "no" what would you suggest adding?

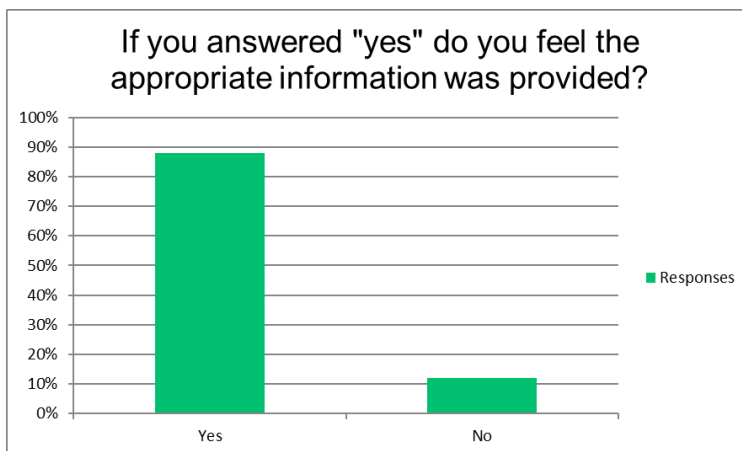
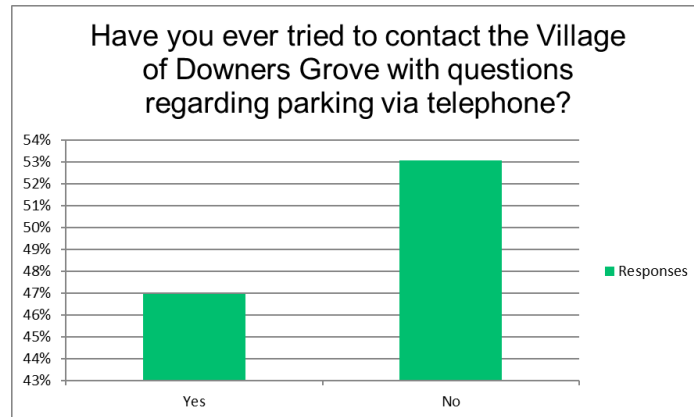
Answered 34
Skipped 266

Respondents	Responses
1	I am a resident , yet there is no easy option to pay monthly, every morning I have to deal with the fee
2	I frankly didn't know there was a site on DG's website regarding parking.
3	More information available to commuters, i.e. signs, that direct you to pertinent websites.
4	Tried to get info on my phone. I expect I would have better luck using a pc.
5	Spots available updates.
6	Extremely unclear process on parking permit wait list status
7	It would be helpful to understand what businesses are offering commuter parking. Other village websites provide this information Also the wait for permit parking is crazy. We have been on the list for 7 years and every year we call we get the response you should be able to get one next year. That never happens.
8	no suggestions
9	an 8 year waitlist is unacceptable. Also, i feel like the spaces are not reviewed very often, there are SEVERAL spots near the metered spots in lot F open consistently, that could go to people on the waitlist. People dont give up their permits so they dont end up back on the waitlist!
10	i don't usually need info.
11	Construction information.
12	It's difficult to drive to catch the train and when no spaces are available, you miss your train, with no apparent place to park for the next train.
13	Do not know as I haven't looked for parking
14	Maps that are extremely clear regarding hours. Also include street parking nearby neighborhoods.
15	I'm unsure of my parking options if I were to find the parking deck to be full (e.g. if I were to take a later train). I would suggest adding more information/detail for daily fee/non-permit parkers.
16	N/A
17	The website should include daily updates on road blocks due to construction or events. This past year, there have been times when I could not find a path to the parking lot through all the road closures and traffic backups.
18	Wait list time for parking permits
19	N/A
20	Show the wait list publically. I've been waiting for 10 years to get into a lot south of the tracks. Either people are getting bumped in front of me in the line (corruption) or the price for monthly parking is way too low. Any business that has a 10 year wait would either raise prices to satisfy demand or provide more spaces.
21	I feel the information can be more concise and could include a graphic or color coded map of where parking is available and when it is free vs. pay.
22	It would be nice to view your place in line for a permit without having to contact someone directly
23	I do not need any info
24	Better signage
25	Was not aware of availability
26	Less surveys Less apartments More parking
27	Really hard to figure out who to call w questions
28	I have a permit so there is no need to go to the web-site. The web-site is not very easy to find information.
29	Overnight parking is confusing. Need clearer instructions.
30	Since most commuters take the train from 6:45 a.m. - 8:20 a.m. - having the Village Hall for selling commuter one day parking open at 8 a.m. is almost worthless. Web site is very weak. Entire site is very unfriendly in usage - too many places to search for information - needs to be simplified with tabs on top and side that breakout the information people are looking for straightforward.
31	When the need came up for me to leave my car overnight in my lot, I found that the overnight parking form is a little confusing for permit holders. Otherwise, all other information is fine.
32	Not necessary, I have a parking permit.
33	Being able to find out where I am on the waitlist for permit parking
34	n/a - I don't use website as have permit.

Downers Grove Survey Results – Commuters

Have you ever tried to contact the Village of Downers Grove with questions regarding parking via telephone?

Answer Choices	Responses	
Yes	47%	139
No	53%	157
	Answered	296
	Skipped	4

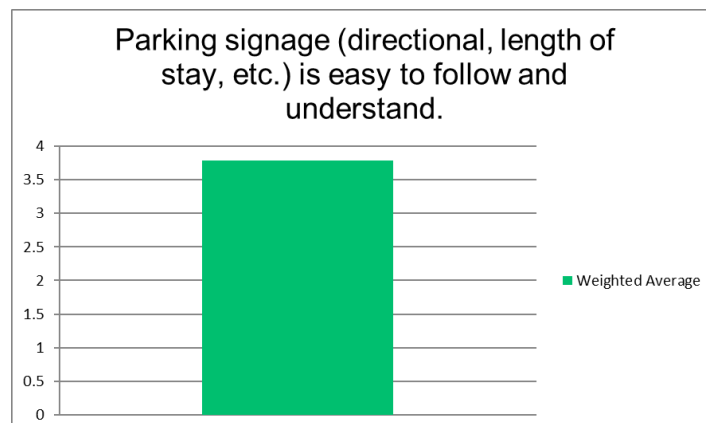


If you answered "yes" do you feel the appropriate information was provided?

Answer Choices	Responses	
Yes	88%	125
No	12%	17
	Answered	142
	Skipped	158

Parking signage (directional, length of stay, etc.) is easy to follow and understand.

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Total	Weighted Average
Choose one	3%	10	7%	20	19%	55	50%	146	21%	61	292	3.78
Answered											292	
Skipped											8	



Downers Grove Survey Results – Commuters

Please feel free to make any additional comments regarding parking below.

Answered 94
Skipped 206

Respondents	Responses
1	Parking should be free like on other stations.
2	There has to be better way in and out of the downtown area. Can wait sometimes 10 to 15 minutes just to get to Main or Maple.
3	The signage in the lots is very sparse, and what happened to head-in parking only? Letting people pull-through and park head-out has caused a lot of problems, with people not parking well and taking up two spaces.
4	Please encourage bike, walking, and transit facilities downtown. More parking spaces are not the best use of downtown space.
5	The only additional issue I've noticed is the congestion and back-up on Burlington. There are buses, drop offs, and pedestrians crossing continuously in the middle of the street (not at crosswalk or light). Many times the buses are blocking one or all lanes of traffic to get through the street. I don't ever see the same congestion on the north side of the tracks. I think there should be some serious consideration to reconfiguring that area. Perhaps only buses get to use the loop and cars are limited to the north side or parking spaces on the south side. And the car show on Fridays exacerbates the situation. Many times it takes 10-15 minutes to get from the parking lot just to the light on a Friday evening. It is a complete standstill.
6	<p>We will often meet friends for dinner, from other towns and they weren't aware that they could park in the commuter lots after 5 as a location to park to use the downtown area. I think you need bigger signs to indicate AFTER commuter hours "free" parking.</p> <p>Also, in the question above, I know a lot of people come to DG main street up Lemont Road from the town of Lemont because they only have 2 trains in the morning and 2 trains home at night. If you miss either or any of those, you're basically screwed, so I think they buy monthly BNSF tickets because this line is the FASTEST commute to the central business district in Chicago.</p> <p>I also suggest getting rid of the Friday night car show, it's run its course. It was set up to bring people to DT Downers, but this has been accomplished and now these folks in the DG parking lot on Friday nights is a disaster and to get through town to get home. In addition, it's the same old timers who don't buy or frequent the restaurants, they just sit in their chairs and people watch. Perhaps the empty shopping centers in DG could be used but it's just too much wear and tear on our downtown on Friday nights, lets free up some parking and sidewalk space for entertainment and food.</p>
7	<p>Commuters for Metra already pay a very high fee for the train from Downers (\$195.00). Paying additionally another 3.00 per day for the parking deck is too much money. Plus many commuters then have to pay another commuting fee once they arrive at Union Station, to get to their jobs. I have to pay 70.00 a month for that part of my commute alone.</p> <p>Plus if I do not take the early train, the parking deck would be full for a later commute. I would have nowhere else to park. The commuter bus would be a couple of blocks from my house to walk to in the morning, if I took that instead of driving. In inclement weather that is tough.</p> <p>It is just very difficult all around for parking, costs, and schedules to work downtown.</p>
8	<p>I infrequently use the Metra to go downtown for seminars, etc. Perhaps two or three times a year. I took the 9:49 AM train this morning and was able to snag one of the last eight or so spaces. (The last time my wife tried to take a train around 11 AM, there were no spaces and she ended up driving downtown.</p> <p>Anyway, my main purpose is to let you know about an experience I had today when paying for my parking space. I've used the machines before and normally feed in singles.</p> <p>For some reason, I automatically pulled a \$5 from my wallet and as soon as I put it in, realized that the machine didn't give change.</p> <p>Now I know that there were signs saying the machine doesn't give change and admit this was my mistake. However, I want to point out something: EVEN THOUGH THE CHARGE IS ONLY \$3.00, THE GRAPHIC RIGHT BELOW THE CURRENCY SLOT SHOWS A \$5.00 BILL! Why would you have a \$5.00 graphic if the cost is \$3.00 and there is no change given? Very misleading. I WOULD STRONGLY SUGGEST that you remove the \$5.00 graphic and replace it with another sign reminding parkers to insert exact change only, or something to that effect.</p> <p>Finally, I'd appreciate it if someone would call me to acknowledge this misleading sign. And that someone actually read this. Thank you for letting me vent.</p> <p>Paul J. Jarosz</p>
9	More parking is required. I would pay more than \$3.00/day to obtain a long term reserved parking spot.
10	It's difficult to find parking during rush hours or Friday/Sat night. This is a turn off to come downtown and enjoy the local businesses.
11	I feel parking is fine as long as there is parking enforcement with time limits. I also feel that the library should have a parking garage next to it versus just the flat lot (wasted space). I would also add to aid in congestion with parking and road planning that the road that currently heads north in front of Egg Harbor be redirected to go one way south. Moving the commuter traffic out of the parking garage heading north is too congested in addition to the Pace bus pick up. Too many cars are funneled over to Main street by moving them north in front of Egg Harbor and this area is already so congested with pedestrians and commuters. Redirecting the traffic south and away from Burlington and Main would help move traffic more freely in Downtown Downers.
12	More daily fee commuter spots are needed. You can't catch a train after 7:30 and get a spot from Main St. Belmont is even more impossible. Do something to solve this problem!!!!

Downers Grove Survey Results – Commuters

Please feel free to make any additional comments regarding parking below. (Cont.)

Respondents	Responses
13	<p>Why can't we back in spots? it makes it easier/safer to exit when commuters are rushing out of the garage.</p> <p>Too many spots are blocked off on lower desk, not leaving not enough commuter.</p> <p>Also, closing off half the garage annually to do repairs is unacceptable. There has to be a better way. Other cities manage to maintain their garage without inconveniencing hundreds of paying commuters.</p>
14	As a resident I feel the way we are treated by the city is appalling when calling about parking. If money is paid for the day and the tax payer accidentally puts the wrong number on the machine the fine should be forgiven completely as we all pay an enormous amount of money to park here. Also the police should be making sure bums are not sleeping over night in the parking garage and smoking in the stairwell.
15	We need more spaces. There just isn't enough for all of the commuters and it's not fair. Some days I can't go to work because there are no parks at any of the Downers Grove lots
16	Please look into or stop allowing sale of monthly/annual commuter parking permits. The wait list is way too long and people are selling the permits, I assume for a profit.
17	I appreciate the police presence on rainy days since lot B is a preferred (though illegal) place to drop off and getting in is a problem. Like to see a similar presence during car show season. There have been some nights where the classic car people have been borderline abusive when I get to my car at 615 or later
18	Feels like the pay per day garage has several unused spots on levels 2-4 that could be used as daily pay spots to help alleviate the stress of not knowing when you enter the garage if the top two levels are full.
19	We need more parking spots. After 7.40 the garage is full.
20	Seems to be an incline of homeless people meandering around. They are sleeping at the parks, in the cemetery, at the library, there are bags of their "personal items" kept under tarps for MONTHS at a time, there are piles of vomit on the street and in the bank parking lot, and last week there was a knife fight?!?! WTF DG!! I carry mace with me DAILY
21	<p>Don't understand why the parking is head in only. I drive a pickup and find it easier to park and exit from straight parking spots by backing in. Especially in tight lots. I know how to park between the lines.</p> <p>From a downtown parking perspective I think another garage is needed either just north of the tracks or just east on the west side of the street. Possibly in the village lot over the street and part of t library lot.</p>
22	something should be done about drivers dropping off and picking up commuters.
23	I waited 4.5 years to get a parking pass and I've been told that the wait is now 7 years. The long wait makes our village less attractive to people commuting to Chicago. That decrease in attractiveness will affect our home values.
24	<p>The biggest issues imho are that people are unwilling to walk very far, and the library parking. It's insane.</p> <p>Also not a parking issue per se, but there needs to be far more bike racks and public seating areas in downtown. I'd spend much more time there than I do but I have mobility issues and cannot stand for hours, but the only places to sit are restaurants.</p>
25	I can't speak about Fairview, but the Belmont and Main st. stations are greatly lacking in parking (daily and permitted.) Due to childcare restraints, I cannot leave for work earlier than the 7:58 train and by 7:30am there is no available daily parking at either of the stations. The village has to do something to address this issue. I live within walking distance to Main St., but am willing to drive to Belmont, but even that is useless. My already hectic mornings are made even more stressful bc I have to drive home after dropping my kid off at daycare to park and then book it to the train st. on foot to catch the train. And I know I am not the only ones struggling with this in the mornings. Thank you for working to improve the situation.
26	I have concerns about homeless individuals in the parking deck stairwells and vestibules. I'm understanding that the parking deck provides needed shelter for them when perhaps there are no other opportunities. However, the north and east stairwells frequently smell like or contain urine/feces. I have noticed efforts to clean the stairwells recently (wet floors, bleach smell), which I appreciate, but this is becoming a more consistent problem as of late. I know this is a difficult situation but this is also unsanitary and potentially a health hazard.
27	I am a Monday through Friday commuter with village parking in the "B" lot. Because I am on an early train, there is never an issue finding a spot. I do not know how it is for later commuters. However, an situation that I hope the village addresses is the ongoing issue with the Friday night car shows. Being the son of a classic car collector, I am surprised at the aggressive and rude behavior displayed by the attendees of the show. All last year and again at the start of this year, I have had people block my car from backing up, ask me to get in on the other side of my car (I assume to avoid getting close to their car), have arguments over who was in the parking lot first to take my spot when I leave, and have people shouting at me to move my car after I dropped off my work bag to meet my family for dinner at a downtown restaurant. Last year I also witnessed two classic cars block a disabled commuters car and a police officer had to come to make them move their cars for her. I wish there was either a distinct set of rules for the classic cars or more of a security presence for those of us in Lot B.
28	Naperville attracts many fine upscale restaurants due to the ease of parking, my friends prefer to go there.
29	<p>As a Main Street Permit holder for over 20 years, it would have been nice to know why my pass was being canceled and moved to Belmont prior to getting a phone call from a Village staffer letting me know the Village had made the decision for me. I am fairly sure that the Main Street parking pass, when issued back in the 1990s, was mine to have as long as I paid the fees and did not violate the Village's rules with respect to the pass (such as selling it to someone else). I am guessing that the Village would have liked to terminate the rights of all the Main Street passholders who no longer live within the incorporated Village limits, but decided to move this group of 40 or so folks to the Belmont lots to avoid the inevitable litigation that would have ensued had it taken that approach.</p> <p>FREE THE DOWNERS GROVE 40!!!!</p>
30	After parking in a Metra lot for over 16 years with a permit, it is a sham and a shame that you TELL me that I will now park at Belmont because ONLY DG residents can park at Main St. Not a very friendly thing to do, and a lousy way to do it. No warning, no chance to try to get on a list elsewhere. No way does that encourage one to do anything in downtown DG, only suggests to be sure that others are aware of the way we have been treated. And forget returning phone calls. Typical "public servant" attitude. Total surprise.

Downers Grove Survey Results – Commuters

Please feel free to make any additional comments regarding parking below. (Cont.)

Respondents	Responses
31	The \$3 per day fee is high compared to other nearby suburbs.
32	Need more stop signs on Prairie and Franklin. Too many people flying down the street from the high school and trains - almost saw a child get hit by a car the other day on Forest and Prairie by someone racing to get to the train on time.
33	I don't understand why all the commuter permit lots are always half empty. If people are not using their passes they should over sell the lots as they never fill up anyway.
34	Would not be opposed to nominal charge meter spots in the downtown. Would encourage more bicycle rack parking in strategic places near the downtown area. Seems the train racks get full quickly. Does anyone enforce the 15 minute spots? They were a great addition.
35	More daily spaces needed!!!
36	The garage/parking deck is fine, but it fills up really early so I feel like I need to take the earliest train possible to get a space. It would be great if there was a daily lot/garage on the north side of the tracks. Also the wait list for a monthly parking pass (6 years+) is unreasonable. Would like to see more options all around.
37	Have an analysis done by a parking professional / firm for signage, availability for both commuters and customers / shoppers, etc. When was the last such analysis done?
38	With all of the new residential apartment and condo buildings located in downtown DG, parking is becoming increasingly more difficult. The village must take action to resolve this issue or it is going to start driving people away from downtown and going elsewhere to shop and eat.
39	People take advantage of handicapped spaces in Lot B (south side of tracks). It is quite obvious that some with handicapped placards are not the people the placards are intended for. I commend the police for checking for placards a month ago, unfortunately the person that violates this the most came after the check was completed (black jeep, IL licence plate DI NO MITE). A check of the driver licence against the placard registration would prove the driver is not the handicapped person. Parks there most days around 7am.
40	I have lived in Downers Grove for many years and then moved to Darien. I was grandfathered in for computer parking and because of a new ordinance am being booted out of my lot that I have been parking at for over 30 years to Belmont. I have shopped and dined in Downtown Downers Grove since I parked in the commuter lots right off of Main Street. Since I will now be parking at the Belmont Station (not happy at all about doing) I will not be shopping and dining in the Downtown Downers Grove because it will not be convenient and I will not be traveling back to the downtown area since I am going to have a further commute to/from the train. I am VERY upset about the change and the people that have been grandfathered in and use their pass every single day throughout the years should not have been even considered and forced to give up their passes to go to another train station. I hope the safety and security is just as good as the Main Street station.
41	It is incredibly frustrating that a lot that could have helped move some people off the permit wait list or serve as additional daily parking (which is full by 7:30) was instead used as a "VIP" lot with ParqEx. I know it's hard to estimate, but the wait list estimates for permit parking have been way off. I asked about both Fairview and Downers Main. It has been 38 months since I added my name to both lists and originally was told Fairview had a 16 month list - still haven't heard anything (when I checked in I was told it would be another 9-12 months, which has again passed).
42	More parking is needed for occasional commuters and downtown DG shoppers. The ParqEx is OK, but more options like it needed.
43	When I first used the commuter lot, next to village hall, I had no idea we could not back in to a spot. Never saw a sign anywhere and still don't see the sign and that was about 7 years ago. No sign could be seen but no one cared I still had to pay the ticket for the one time offense
44	If you visit other suburbs along train lines most have MUCH better signage for parking, for where shops are, etc
45	I have recently given up my parking permit for Lot B since I am not a Downers resident. I have retired and only travel to Chicago on occasion therefore do not have a permit any longer.
46	Bike racks are often crowded. Does the Village of Downers Grove ever remove abandoned bikes? I can count at least four which haven't been moved since last fall.
47	We have many folks from other towns take the train from DG main due to the great metra schedule so more parking would help.
48	I've been living in DG for 6+ years and put my name on the parking list since then. I'm still waiting to be called. While I realize that some people wait much longer in other towns (Naperville) something needs to change! It's been a while since I last parked in DG to ride the train in. Happy to provide more details if you guys want. Abhay Shah abhay.shah@lat42.com
49	It would be nice if the parking deck were cleaner. Windows, doors, and stairwells are filthy.
50	I park in lot B and arrive at 5:35am to catch the 5:45 train. Many non permit holders park or drop off in the lot. There is never any enforcement at that time of day. Please consider having a parking official routinely monitoring the lot and issuing tickets. Warnings don't work. Thanks.

Downers Grove Survey Results – Commuters

Please feel free to make any additional comments regarding parking below. (Cont.)

Respondents	Responses
51	I parked at Downtown DG for almost the last 20 years and over time my daily commuter experience evolved to a random family and friends activities such as wife or kids waited for me at downtown for various activities then we took the car home together. It worked well until 06/01/2019 that DG refused to renew my permit for Lot "C" and offered me permit in Lot "G" that I declined. The notion that the VODG has initiated to dis allow people in Unincorporated DG park in commuter parking near the downtown is unjust or to say the least it is not implemented properly. This recent restriction by VODG must have been grandfather in, and people who have prior permit can be continued to park and for new applicant and new residents of DG implement this restriction accordingly. After all, the station was built with RTA and MFT funds and I am positive they contribute in the annual maintenance, it is paid by state of Illinois. Metra services and commuter parking is a package that go together, one can not be helpful without the another one, I did not buy a monthly train pass as I will work from home some days, and some days drive, also Uber and Lyft share ride are an feasible alternative, and also option of daily parking at DG is there too. In LA, I have shared the Uber ride with others and it divides the cost to a third, it is called Uber Pool that is not offered around DG but I am trying to contact Mr. Kosrowski if we can turn this situation to an opportunity. Considering increase in the cost and restriction of commuter parking, Metra monthly pass and Shutter monthly services in Chicago, Uber Pool could be a contentious alternative, and you pay as you use not monthly fee that I even did not used the train all together for many days of the month. Metra services and commuter parking is a package one cannot be helpful without the other one. I really can not think how this restriction has helped DG business, parking Lot C is never full. It would be interesting to see how this initiative evolves to in couple of years. But I love DG raised my kids here and planning to stay here. Thanks
52	I'm happy the DG metra station is easily accessible by walk, pace bus, and bike. Parking space is ample. I also suggest tracking ride share users (uber, lyft) in future surveys!
53	The newer rules regarding commuter lots are awful. I used to be able to park overnight in my lot (Lot D) and now it is no longer allowed??? This is completely unacceptable. If I pay for parking and have to work at night or stay overnight for work I shouldn't have to worry about where I'm going to park my car. Having to leave it overnight in the parking garage and jump through hoops and report the fact that I need to leave my car overnight is unacceptable. You are making the commuter lots very commuter unfriendly. Commuters should be able to leave their car in their commuter lot overnight without moving to a different lot or having to call. I know the issue with Lot D was that people from the old people residence were permanently parking their cars in the commuter lots taking up spaces they shouldn't have been. Banning overnight parking is not the way to resolve this. Just don't give those people permits! If you need a commuter to do a one time verification or even an annual verification that they are in fact a commuter and not just parking their car overnight for storage- that is acceptable. But to ban overnight parking and inconvenience the actual commuters who need to park overnight is unacceptable. Please change this policy.
54	I park in lot F and it is very dark at night in the winter. Most people walk in the street, not on the sidewalk on the opposite side from the parking. I have seen several near- misses when commuters are backing out of the spaces and almost hit those walking to their cars.
55	Downtown is over built
56	Very, very occasionally, I have been unable to get a place in my own lot when I arrive after 9 am. When I called the parking office, they gave me information about parking in the garage.
57	Very unhappy about my parking being taken away from me at Main Street I've had my Main Street permit for almost 30 years
58	Parking permits need to be prioritized for DG residents. I have been parking in lot L for about 8 years and I am worried that my spot will be eliminated with the new town hall. Existing residents of DG must be accommodated with equivalent parking permit locations if that happens.
59	The lack of commuter permits is ridiculous. Seven years to get a permit??!! Something needs to be done.
60	Parking in the permit lot B has numerous cars dropping off passengers with no regard to cars that have permits. They basically drive in the front spaces and stay there to the train pulls up. There is a sign mentioning no passenger drop off but numerous cars just plain ignore it.
61	I time my arrival due to available parking spots. If arrive after 7 am no spots. Love paying via app.
62	I was a resident of DG for over twenty years all my kids grew up in DG I had a parking pass for over 20 yrs and since I moved just 1/2 mile from DG they have taken my parking pass away Bad form
63	Distance wise I am closer to Fairview station but during school year I drop my child at school before taking the train so it actually works out better along with all other things I have mentioned in the survey.
64	Although I'm happy to have parking, I would like to be closer to the station. I have been on the waiting list for the lot at the station for a long time and the last time I checked I was eleventh in line. It seems that there are always spaces in that lot so I'm just wondering why the line isn't getting shorter. I was told it was a two year wait when I signed up and it has already been significantly longer than that.
65	I park in Lot F. From what I see there are always 25+ spots unused every day. Maybe you could sell more spots (and lower the cost. back to \$75. (☺) Also I know they have a lot to cover, but when there is overnight snowfall if it could be plowed early ; because once cars start parking it isn't plowed at all
66	Summer months on Fridays are the most challenging with the car shows and events like Rotary Fest. I do think with the parking deck (I remember when we didn't have it) it's better. More condo construction downtown is a concern because of its impact on available parking.
67	I am lucky bc I am in lot D, which is the best lot and I would be very unhappy if this lot went away. I waited at least 10 years for this lot. Parking on Main, the library and curbside is not easy to find.
68	As a longtime lot A parker, it would be nice if village landscaping and BNSF crews wouldn't take up the lot before 8am. Not thrilled about getting booted out for Rotary Fest, but can't do much about that. Signage to not block the entrance would be nice, as right turners onto Main often block the entrance.
69	I park in the B lot and increasingly I am finding cars in spots that are dropping off commuters when they are not supposed to be in the lot. This limits access to spaces and creates congestion with the large volume of people walking through the parking lot.
70	I think the price for some of the commuter lots is slightly exaggerated.

Downers Grove Survey Results – Commuters

Please feel free to make any additional comments regarding parking below. (Cont.)

Respondents	Responses
71	Zone B has a lot of people that drop off and will wait until the 8:28 express comes. There is a tiny sign indicating no drop offs are to occur in that lot. In the winter when B was plowed and we loose 3 or 4 spaces to snow I was displaced. For going into the city only 2 or 3 days a week it was frustrating.
72	Please do NOT sell Lot L. We waited for 10 years to get this lot and it's the only one that makes sense (other lots would take longer to drive to vs. us walking from our home). With kids in school and start times it is essential that we have access to Lot L in order to drop off and catch the train. There is already a shortage of commuter parking and this would make it worse. The location of Lot L is essential to people south/east of the tracks.
73	Less parking and more traffic flow concerns. 1. For trains arriving in DG during evening rush hour, train passengers do not use designated crosswalks on Burlington Avenue (South side of tracks). It's quite the free for all of people crossing Burlington Avenue illegally between Main Street and Mochel Drive trying to get to the parking garage. Is it possible to add signage or police presence to redirect pedestrians to the right crossing locations? 2. For trains arriving in DG during evening rush hour, the Metra train that terminates at Fairview Avenue causes delays for passengers trying to cross the tracks at Washington after exiting at Main Street. The train that terminates at Fairviews sits just East of Washington and keeps the crossing gate down for several minutes before backing up.
74	I believe the Village should actively pursue adding parking. We should be supporting making commuting convenient for residents.
75	My start time is could be any of the 2 hours from 6 - 8 am. That was not something I could select in the question. Same applies for the end of the work day, which could be anywhere from 5 - 7pm.
76	I find many Villagers do not realize parking in commuter lots is free after 11 a.m. You would think the Village would promote this more to relieve the parking congestion - LARGER SIGNS. Also - the 5 story parking lot - is very poorly marked. Where are the signs on the OUTSIDE of the building explaining the availability of hourly parking locations versus commuter. Think about the driver going around looking for parking - if well posted - well stated information of how and when to park in areas are available OUTSIDE the Parking Garage - maybe people would be more inclined to use it??? AGAIN SIGNAGE - make larger and more of it perhaps. The Village has spent more time allowing housing with NO considering of how many extra visitors and people that brings to the area. Now these apartments want to rent space or get space from the Village after the fact - NOT FAIR. Village needed to really look beyond just building the housing in a very small congested area. Think about MORE PARKING FIRST. Put a 5 story Parking Garage on Parking Lot L by the Village Hall. Think about the opportunity of making money for the Village and relieving the parking congestion.
77	I have been moved several times in the last 20 something years. I am very happy to be in Lot L. Please do not change it!
78	I park in Parking Lot D and several vehicles from Immanuel Residences park overnight in Parking Lot D and never move their vehicles for a full week or month. In fact a number of these vehicles have handicapped license plates, however they refuse to use the handicapped parking spaces and use general parking spots. If I was to use one of the handicapped spaces, I would receive a hefty fine. Downers Grove should have built another Parking structure, instead of building four huge Apartment/Condominium units, since I have heard that the waiting list for a parking spot is now six years.
79	I am not sure why head in parking in the garage and most lots is required. I believe it used to be when parking stickers needed to be in the back window. We use hang tags now and this seems to not be needed.
80	My issues regarding commuter parking center around winter issues - primarily snow removal. The permit lot to which I am assigned is frequently difficult to access on foot due to deficiencies in snow removal either where pedestrians need to cross the tracks to get to platforms or sidewalks or where pedestrians need to access village sidewalks to get to or from the car or the platform. Notes: Question 6 above does not consider those who catch a train prior to 5 AM. The first train now stops at DG at 4:37 AM. Question 9: While I think parking is generally available, sometimes it takes a few trips around the block to find a space. I have given up on occasion and skipped the intended stop.
81	The village should provide more meter spaces for commuters.
82	The only time I encounter any real problem/inconvenience re commuter parking is the weekend of what used to be Heritage Fest. Not much can be done about that. If I want to stay in downtown Downers for dinner or whatever, I can walk to a lot of places from my lot. If I do need to re-park, it can be very difficult to find a spot.
83	Commuter Lot D has sidewalks inside the parking lot just west of the new apartment building that also have a ramp that runs north to a sidewalk that runs along the south side of the tracks and those sidewalks and ramp need to be shoveled and salted REGULARLY in the winter. I would like to see the village put these sidewalks on a regular salt schedule. It is highly dangerous and I myself have fallen and I'm sure others have too and I'm not getting any younger, and neither are a lot of the people that use this commuter lot.
84	When we moved to DG 13 years ago, it was a multi-year wait to get a parking permit. I used to drive a scooter and parked on Forest near the library. Then those motorcycle/scooter spots were removed and turned into car parking. That in my view was a mistake. Cars parked there block the view south when cars are turning south or north from Burlington Ave heading east, and it is a traffic danger. In any event, we have had a parking permit at B and G for many years now, and while in past years I had a problem now and then getting shut out at G with a full lot, that hasn't happened in years. So I think the parking situation is pretty good now. I don't now how long the wait it to get a permit, and that could be an issue.
85	I obtained a D pass for the main street lot in the last few months. If I had one request it would be greater transparency on the waiting list for migrating to a new lot. It seems like staff is fine with providing estimates, but I would like that to be readily accessible on the website. Not sure why there has to be a mystery about it.

Downers Grove Survey Results – Commuters

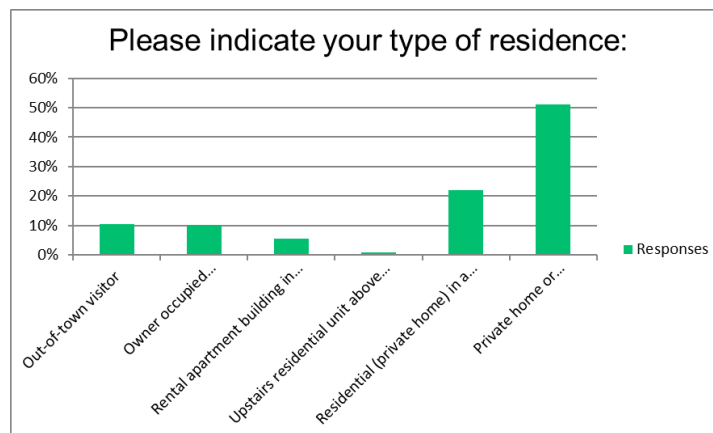
Please feel free to make any additional comments regarding parking below. (Cont.)

Respondents	Responses
86	What is considered residing in "downtown DG"?
87	If you have to drive and park in downtown DG to commute you either have to have a quarterly permit, for which the wait is something like 7 years, park in the limited spaces available in the parking deck, or park illegally. The parking deck parking runs out by around 7:45, so if you can't take an earlier train (and as a parent of elementary school aged kids who need to be dropped off before school -I can't) then you're hosed. You get downtown, try to park, find no parking, and then have to park illegally. Prior to getting our quarterly parking pass, which we waited for for many many years, it was a source of daily stress as to whether we'd be able to find a spot to park every morning. There needs to be 1) more permit spots so residents don't have to wait seven years, and 2) more daily commuter spots so those without parking permits can count on finding a spot everyday, regardless of when they catch their train in the morning.
88	Based on the traffic and the bad parking by non-commuters in the afternoon/early evening... I would not allow non-commuters (those without a parking sticker) to park in Lot C (along tracks by Tivoli) until after 8pm.
89	Need more parking for businesses and restaurants
90	I am a huge fan of the daily spaces added at the police station. On days when you cannot gamble with getting a space in the parking garage due to timing it is worth the premium to buy the daily reserved space.
91	I am seeing uptick in scooters - seems like we can create more options by allowing for them and easily fit more people.
92	I am extremely upset that my parking permit at Main St was not allowed to be renewed after parking there for about 20 years. I was offered Belmont which is farther from my home and not convenient. If Metra offered Express service to Westmont, I wouldn't mind parking there. Just because I don't live in DG, that doesn't mean I shouldn't have the same rights as any other commuter.
93	I'm not sure how parking apps like Spot Hero work , but would it Make sense for the village to offer spots through an app as a revenue stream?
94	I find it kind of annoying that certain people feel that they can park wherever they want in the commuter lots. For example, there is someone with an A lot permit who parks in the 2 hour parking every single morning and never gets ticketed despite being parked there all day.

Downers Grove Survey Results – Downtown

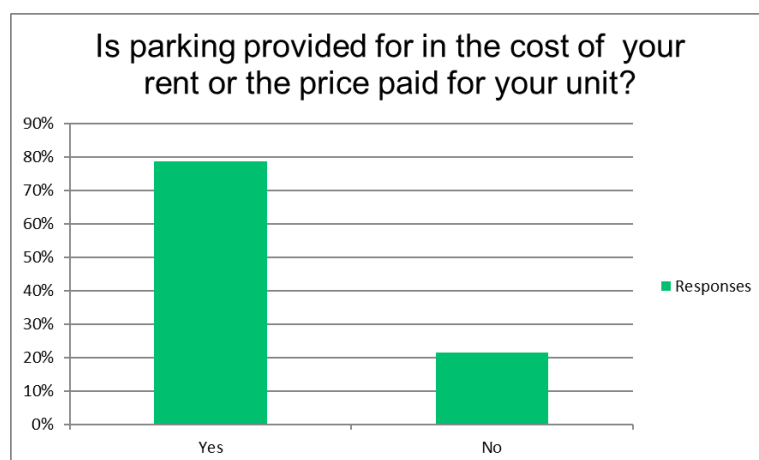
Please indicate your type of residence:

Answer Choices	Responses	
Out-of-town visitor	10%	113
Owner occupied condominium in the Downtown area	10%	110
Rental apartment building in the Downtown area	5%	59
Upstairs residential unit above commercial space in the Downtown area	1%	10
Residential (private home) in a neighborhood that is within 1/2 mile of the Downtown Metra Station	22%	237
Private home or apartment/condo located more than 1/2 mile from the Downtown Metra Station	51%	553
Answered	1082	
Skipped	1	



Is parking provided for in the cost of your rent or the price paid for your unit?

Answer Choices	Responses	
Yes	79%	136
No	21%	37
If parking is associated with your building, how many spaces do you have?		107
Answered	173	
Skipped	910	



Downers Grove Survey Results – Downtown

Respondents	If parking is associated with your building, how many spaces do you have?
1	2
2	1
3	1
4	1
5	1
6	Not sure how many Burlington Station has but not enough.
7	2
8	1
9	2
10	1
11	2
12	1
13	2
14	2
15	2
16	2
17	1
18	2
19	1
20	1
21	two
22	1
23	2
24	1
25	2
26	1
27	1
28	2
29	2
30	0
31	2
32	1
33	1
34	2
35	1
36	1.5
37	2
38	2
39	2
40	1
41	2
42	2
43	1 space, have to pay extra an additional space
44	4 total deeded personal indoor/outdoor; 12 guest parking spots for the building
45	96
46	1
47	1
48	1
49	1
50	1
51	1
52	2
53	4
54	2
55	1
56	2
57	4
58	1
59	2
60	2

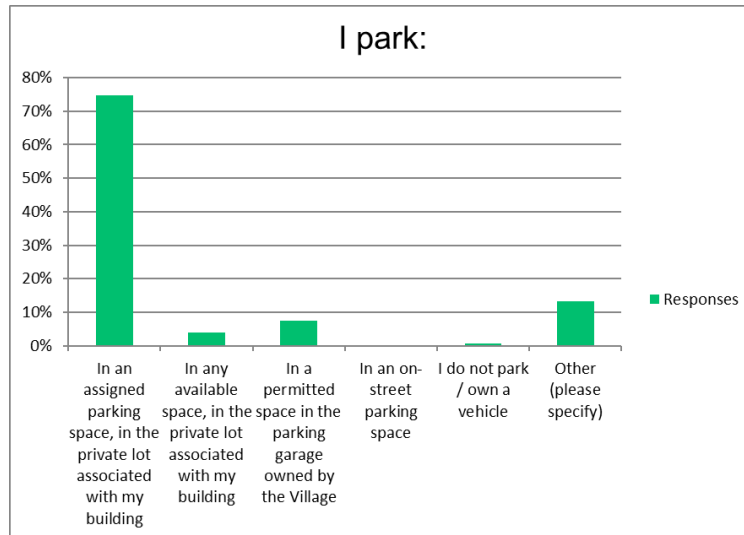
61	1
62	2
63	1
64	4
65	1
66	2
67	1
68	1
69	Yes and No to #2. Some units are sold with parking spaces, while others are not. Some spaces in our garage are owned by non residents, which is problematic.
70	1
71	2
72	1
73	1
74	1
75	one
76	1
77	1
78	1
79	1
80	One
81	3
82	1 and need additional parking for visitors
83	One
84	1 space
85	1
86	One
87	1
88	One
89	2
90	one
91	1
92	2
93	2
94	1
95	2
96	2
97	2
98	1
99	1 - we need 2
100	two
101	1
102	2
103	2
104	Two
105	1
106	1
107	1

Downers Grove Survey Results – Downtown

I park:

Answer Choices	Responses	
In an assigned parking space, in the private lot associated with my building	75%	130
In any available space, in the private lot associated with my building	4%	7
In a permitted space in the parking garage owned by the Village	7%	13
In an on-street parking space	0%	0
I do not park / own a vehicle	1%	1
Other (please specify)	13%	23

Answered 174
Skipped 909

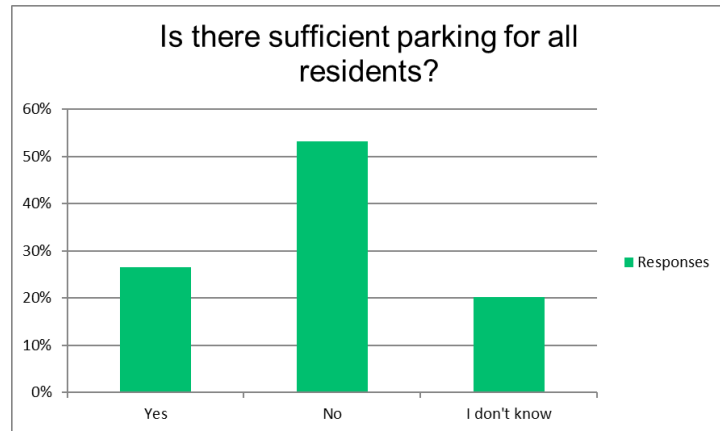


Respondents	Other (please specify)
1	My husband parks his car in an assigned spot in the private lot of our apartment building. I park my car at my parents house in Oswego as there is not sufficient overnight parking in the area.
2	This is NOT a new problem. The parking issues go back to the '70s & '80s. I lived at 1010 Curtiss and there was nowhere to park without getting a ticket, or threats of being towed.
3	May Garage - I have a townhome.
4	In an assigned parking spot in the private garage owned by the building.
5	We have to leave our second car at our daughters house across town
6	Garage
7	My college-age son cannot get a space in our building, so we pay an additional \$55 per month for him to park in the lot by the pharmacy on Main Street. This is in addition to the \$350/month I pay for 2 spots in my building.
8	Private garage.
9	I live in a rental unit in downtown Downers Grove and own a vehicle. There is no where to park my car so it sits at my parents home 15 miles away.
10	In a space I rent in a private business lot a few blocks from my apartment.
11	own attached garage
12	A private garage attached to the townhouse
13	Private garage that is part of my townhouse property
14	Village owned lot
15	In an assigned parking space, in the private underground garage associated with my building
16	parking inside my building and one space outside on property.
17	We are a family of 3 with two cars. I either have to rent a spot or consider buying a spot for \$15k-\$20k.
18	In a borrowed, assigned parking space, in the private lot associated with my building.
19	Only in the garage. No other parking is available.
20	I have two cars, one parks in a assigned space in my building the other parks in a permitted space in the parking garage owned by the Village.
21	Need to park second car - need solution
22	indoor parking spot deeded to me
23	I own one inside space and I own one outside space.

Downers Grove Survey Results – Downtown

Is there sufficient parking for all residents?

Answer Choices	Responses	
Yes	27%	46
No	53%	92
I don't know	20%	35
Answered	173	
Skipped	910	



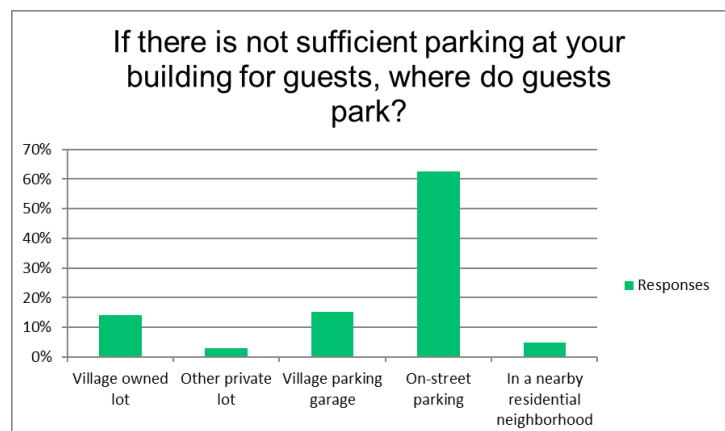
Is there sufficient parking at your building for guests?

Answer Choices	Responses	
Yes, always	1%	2
Not at all	82%	143
Usually, but not always	17%	29
Answered	174	
Skipped	909	



If there is not sufficient parking at your building for guests, where do guests park?

Answer Choices	Responses	
Village owned lot	14%	23
Other private lot	3%	5
Village parking garage	15%	25
On-street parking	63%	102
In a nearby residential neighborhood	5%	8
Other (please specify)		27
Answered	163	
Skipped	920	



Downers Grove Survey Results – Downtown

If there is not sufficient parking at your building for guests, where do guests park?

Respondents	Other (please specify)
1	Wherever they can find a spot
2	Metra owned lot
3	On street parking
4	I park our cars on the street and let guests use my unit spaces in the building
5	We meet in on Ogden, in Naperville or somewhere with parking
6	Wherever they can find a spot
7	If not overnight, usually in open spaces by the train. If overnight either private lot or parking garage
8	I honestly don't know still trying to figure out the policies since I moved to downers. Too complicated to figure out
9	Anywhere they can find a spot.
10	Library lot and commuter lot
11	More than 1 applies here
12	Lincoln Center lot (with permission ahead of time) otherwise on-street parking
13	Sometimes there are open "extra" spaces in the building parking area.
14	All of the above, depending on availability
15	There is no other place to park, we need more parking
16	In village parking garage IF street parking full, or after 11 pm
17	We have to call for permission to park on the street or in the local garage. However we only get so many opportunities to do this we avoid this situation with our guests which is unfortunate.
18	This is horribly inefficient as the number of times a guest may park is way too low.
19	We try to swap spaces in the building.
20	If friends park on street where available have to move the car ever 2 hours or they will get a ticket.
21	On street when available....the issue is overnight/out of town guest parking
22	any where you can find it, if any
23	Would prefer a parking pass, rather than requesting overnight parking permit.
24	Multiple places: on street parking, parking garage, wherever available. More challenging for overnight parking for visitors out-of-town.
25	and on the street
26	Where ever they can find a spot.
27	all of the above

If you live in a private home near Downtown, is there sufficient parking for all of your personal vehicles?

Answer Choices	Responses
Yes	90% 206
No	10% 24
Answered	230
Skipped	853



Downers Grove Survey Results – Downtown

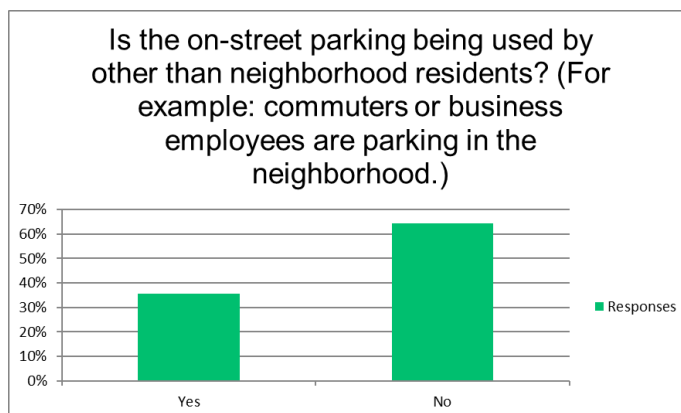
Is on-street parking available near your residence?

Answer Choices	Responses
Yes	83% 190
No	17% 38
Answered	228
Skipped	855



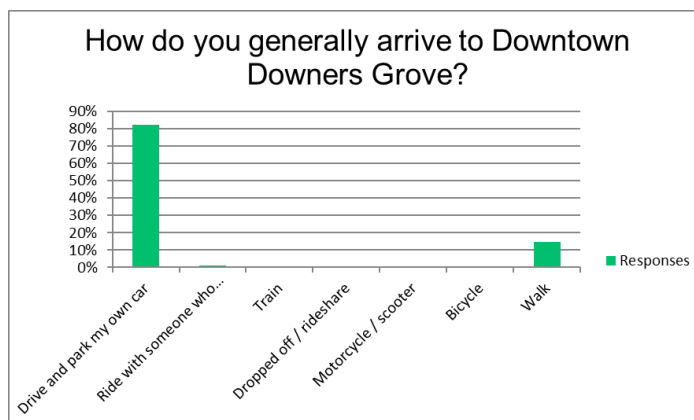
Is the on-street parking being used by other than neighborhood residents? (For example: commuters or business employees are parking in the neighborhood.)

Answer Choices	Responses
Yes	36% 80
No	64% 144
Answered	224
Skipped	859



How do you generally arrive to Downtown Downers Grove?

Answer Choices	Responses
Drive and park my own car	82% 660
Ride with someone who then parks	1% 9
Train	0% 1
Dropped off / rideshare	1% 6
Motorcycle / scooter	0% 0
Bicycle	1% 7
Walk	15% 118
Answered	801
Skipped	282



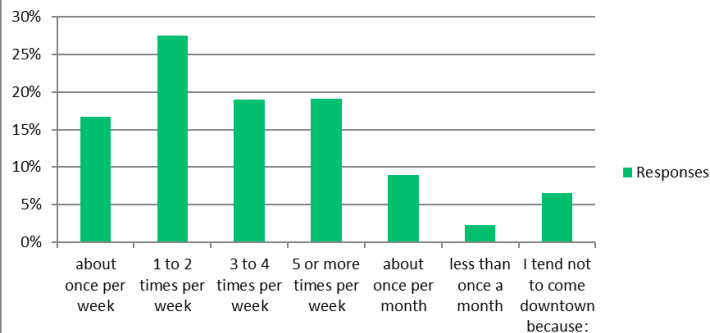
Downers Grove Survey Results – Downtown

How many times in a typical month do you visit
Downtown Downers Grove?

Answer Choices

Answer Choices	Responses	
about once per week	17%	134
1 to 2 times per week	27%	220
3 to 4 times per week	19%	152
5 or more times per week	19%	153
about once per month	9%	72
less than once a month	2%	18
I tend not to come downtown because:	6%	52
Answered	801	
Skipped	282	

How many times in a typical month do
you visit Downtown Downers Grove?



Respondents I tend not to come downtown because:

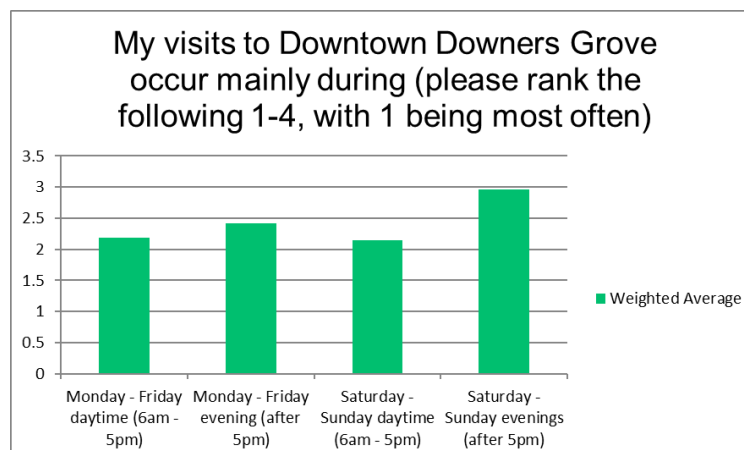
1	going to library
2	Lack of handicap parking
3	there is no were to park
4	NO PARKING! I WANT ALL ALLEGEDLY ILLEGALLY PARKED/STANDING/STOPPED VEHICLES IMMEDIATELY TICKETED, NOT WARNING TICKETS, BOOTED OR TOWED! I. E. THIS REPEATEDLY OCCURS DURING THE FRIDAY SUMMER CAR SHOWS WHEN COMMUTERS VIOLATE POSTED SIGNAGE @ ENTRANCES TO VILLAGE LOTS THAT INDICATE THE TIME COMMUTERS MUST HAVE THEIR VEHICLES REMOVED! THIS RESULTS IN CAR SHOW PARTICIPANTS PARKING IN SPACES THAT SHOULD BE PARKING FOR BUSINESS & TAX REVENUE GENERATING SHOPPERS & DINERS!
5	D
6	Parking is a mess, and even going to the library to work or study, you can't park for more than 2 hours or get a ticket because they think you're a metra commuter. I'm downtown only when I have to be (haircuts, dinner sometimes), because there just isn't anywhere to park.
7	too many bums hanging out all over drinking sleeping on benches
8	parking has become very difficult since the downtown area has developed "condoitis". And after an injury it is more difficult for me to walk blocks to get to Main St and surrounding area. Used to enjoy spending a lot of time in the downtown area but barely go there anymore because of the difficulty of parking and being a little over 3/4 miles away it is too far to walk
9	It's a hassle to find a parking spot for a quick errand.
10	We used to go 1-3 nights a week but have stopped because of parking and crowds
11	It's hard to find parking close to where I want to shop or eat. I will still go but I tend to use other options if I can. Usually I can park in the deck but honestly don't want to walk that far. Sometimes if I can't find something really close to where I want to go I will leave downtown and go elsewhere.
12	of parking. On Friday afternoon during summer you have the people for the car show tying up parking spaces starting early afternoon even before 4pm
13	I would stop more if parking were easier. Now it is maybe three times a year.
14	I come downtown about 1-2x per week, most often to go to the library. It's frustrating to have dinner downtown because of the parking problem, so I would rather eat somewhere else. As a library patron, I don't like sharing that parking lot with shoppers, but there isn't enough convenient parking for shoppers/diners either. LaGrange had an excellent urban planner about 20 years ago, and their downtown is a pleasure! I would rather drive there to dine for the restaurants I prefer, and more desirable parking. DG is a nice town and great for families and teens to walk around, but let's start some serious competition with LaGrange!!!
15	Because the filthy cops are always writing tickets
16	Only park for train - never shopping as parking is terrible during all other times - even in the evening.
17	Parking is horrible, and one way streets make things worse.
18	parking is so difficult. I visit Happy Dog Barkery but the parking lot is normally full, even after cruising around for awhile. Then I end up in the "pickup" space. I'd like to go to the farmers markets but, again, the parking is very, very difficult.
19	Parking is a problem around restaurants, library and Charlie and Grace children's resale.
20	No parking
21	Too many homeless and other criminal types hanging out all over, especially by the Metra station
22	Poor parking near the places I would.
23	Parking is hard to find
24	Stores I want to visit aren't in Downtown area.
25	Express train

Downers Grove Survey Results – Downtown

Respondents	I tend not to come downtown because:
26	No where to park
27	I have a problem walking very far and there is seldom any place to park.
28	Parking is horrible! Just like Naperville. And the trains are often and cause very long backups! Otherwise DG is a great town.
29	Bh
30	Sidewalk is cluttered especially by that new Pierce bar with all the sidewalk tables. To walk around there is tree right in the middle (nice plan there). Plus there is junk covered in blue tarps. Just a mess to go downtown.
31	Of difficulty finding a parking space
32	Too crowded. Not enough shops that I am interested in.
33	restaurants, shopping, library, concerts in the park, car show
34	Traffic is awful and the parking is worse.
35	It takes longer. It is faster to use Maple Ave. or Forest to Curtiss.
36	Parking at DGL hit and miss why not a structured parking with FREE parking for library staff, tutors, teachers and administration? Seniors!
37	Parking is difficult, especially weekends
38	Parking is difficult
39	I try, but if there's no good parking, or if one of the shows or events have clogged Main Street, I go elsewhere.
40	It's very hard to find parking that's convenient. Especially when you're trying to make a quick purchase at a store downtown or have problems walking and carrying back purchases to the parking garage.
41	Parking Main St should be all disabled parking We love to dine at Gattos and shop at he stores but parking garage is too far for my disabled family members And it makes me nervous to double park to let them out so I can go park maybe more 10 min spots
42	No place to park that is close to shops. Mainly park at train station to visit farmers market.
43	Parking is too hard and not close to the businesses I'd like to shop at on Main St.
44	I shop at Happy Dog Barkery for my pets
45	Parking is horrible. And construction is a hassle in any town.
46	You got it parking, I love Happy Dog, but usually go on a Sunday afternoon and even parking is a challenge. Seniors can't walk from the garage to shop.
47	I try to avoid downtown downers unless there's no choice because parking even during the day is typically very limited. I love several businesses (Happy Dog Barkery, Ingram's Busy Bee, & Anderson's bookstore) but I limit going to these places bc it's just so inconvenient unfortunately.
48	Parking is a nightmare. In the library lot, you see people circling multiple times to try and find a spot. I can park two blocks away if the weather is nice.
49	I do come downtown because I love what DG offers, but I would shop and dine there more than once a week if parking were easier.
50	Parking is a problem so i usually go elsewhere.
51	Because parking is such a hassle.
52	Its too hard to find parking

My visits to Downtown Downers Grove occur mainly during (please rank the following 1-4, with 1 being most often)

	One		Two		Three		Four		Total	Weighted Average
Monday - Friday daytime (6am - 5pm)	47%	310	13%	87	14%	90	26%	174	661	2.19
Monday - Friday evening (after 5pm)	20%	130	33%	213	30%	194	16%	103	640	2.42
Saturday - Sunday daytime (6am - 5pm)	30%	195	36%	239	25%	164	9%	62	660	2.14
Saturday - Sunday evenings (after 5pm)	13%	78	19%	115	27%	165	41%	249	607	2.96
Answered									798	
Skipped									285	



Downers Grove Survey Results – Downtown

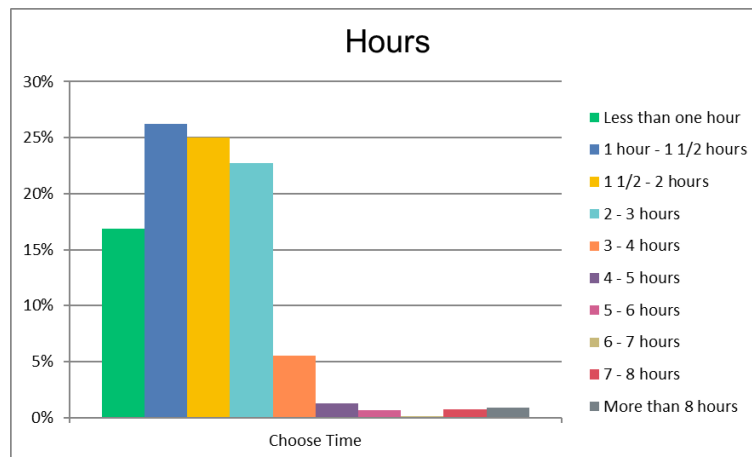
How many businesses do you generally visit each trip?

Answer Choices	Responses
Generally 1 (single purpose)	40% 322
2	43% 340
3	14% 112
4	3% 20
5 or more	1% 5
Answered	799
Skipped	284



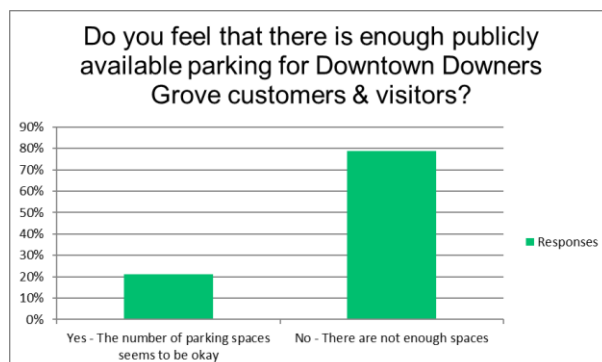
During your visits, how long do you generally stay in Downtown Downers Grove?

Hours	Less than one hour		1 hour - 1 1/2 hours		1 1/2 - 2 hours		2 - 3 hours		3 - 4 hours		4 - 5 hours		5 - 6 hours		6 - 7 hours		7 - 8 hours		More than 8 hours		Total
Choose Time	17%	134	26%	208	25%	198	23%	180	6%	44	1%	10	1%	5	0%	1	1%	6	1%	7	793
																		Answered		793	
																		Skipped		290	



Do you feel that there is enough publicly available parking for Downtown Downers Grove customers & visitors?

Answer Choices	Responses
Yes - The number of parking spaces seems to be okay	21% 168
No - There are not enough spaces	79% 626
Answered	794
Skipped	289

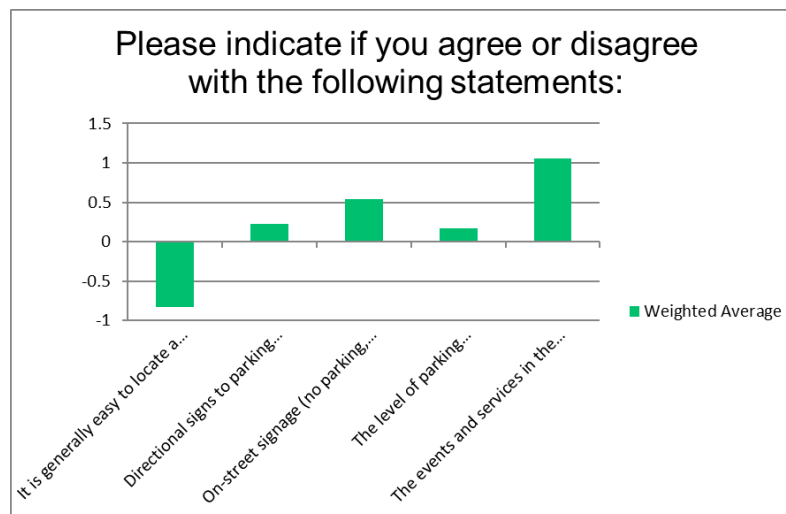


Downers Grove Survey Results – Downtown

Please indicate if you agree or disagree with the following statements:

	Strongly Disagree		Disagree		Neither Agree nor		Agree		Strongly Agree		Total	Weighted Average
It is generally easy to locate a parking space near my destination	29%	233	44%	353	10%	82	14%	113	2%	19	800	-0.83
Directional signs to parking are clear and adequatePublic parking areas are clearly identified	7%	54	21%	167	23%	182	42%	333	8%	64	800	0.23
On-street signage (no parking, loading zones, etc.) are clear and consistent	4%	34	10%	80	21%	170	56%	449	8%	66	799	0.54
The level of parking enforcement seems appropriate	5%	43	11%	88	48%	386	32%	251	4%	28	796	0.17
The events and services in the Village make Downtown a desirable place to visit	4%	35	5%	37	8%	66	46%	371	36%	289	798	1.06

Answered 801
Skipped 282



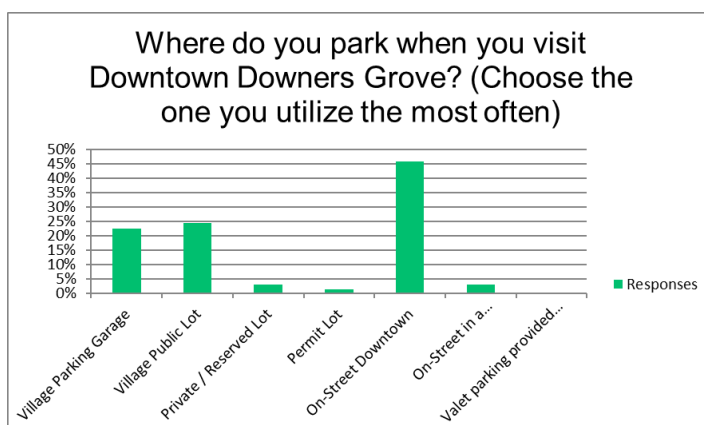
Where do you park when you visit Downtown Downers Grove?
(Choose the one you utilize the most often)

Answer Choices

Responses

Village Parking Garage	22%	179
Village Public Lot	24%	195
Private / Reserved Lot	3%	24
Permit Lot	1%	11
On-Street Downtown	46%	365
On-Street in a residential neighborhood near Downtown	3%	23
Valet parking provided by business / establishment	0%	0

Answered 797
Skipped 286



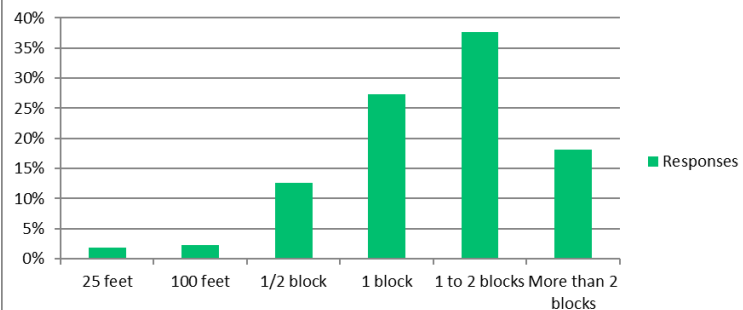
Downers Grove Survey Results – Downtown

How far are you willing to walk from your parking space to your primary destination?

Answer Choices

25 feet	2%	15
100 feet	2%	18
1/2 block	13%	100
1 block	27%	217
1 to 2 blocks	38%	299
More than 2 blocks	18%	144
Other (please specify)		38
Answered		793
Skipped		290

How far are you willing to walk from your parking space to your primary destination?



Respondents	Other (please specify)
1	We usually walk downtown because there is not enough parking
2	I am selling my (in-town) large home since kids have grown and it is time to downsize. I want to continue living near the downtown area. Have been looking at condos in downtown DG (Maple, Burlington Ave, etc.), but most have limited parking spots (1 car). I am now looking at buying a place and relocating to a town which allows overnight street parking within 1/2 mile of town center. DG should allow overnight parking on streets in town. As a homeowner on a busy street in town - Washington St. a few houses from Maple, I would not have a problem with cars parking in front of my house at night.
3	Depends on the weather and amount of purchases I plan to make.
4	Parking Garage is not easily accessible for a single woman at night - does NOT feel safe as I never see any police staffing in it or around it.
5	The public library should have a designated parking lot for users. This is the only library in the suburbs without a parking lot making it impossible to find a parking space when visiting the library, especially inconvenient when with an infant and a toddler
6	I park where I can find a spot & walk the rest of the way. When i'm alone this isn't a problem, but when i'm with my elderly mother it can become a hassel.
7	I always park in the garage when I come in the evening for a restaurant or Bank Financial, but often go to the Library, the Barkery, Anderson's, Peet's and Cut Above and almost never find a spot in the west lot. I park on Warren for the Tivoli theatre.
8	I'm disabled not enough handicapped spots anywhere in town
9	Getting a space close is great, but a 2-3 block walk should get you most anywhere in our downtown
10	It depends, if I'm just picking up dry cleaning or running in the library then I would like a quick in and out.
11	I'm willing to walk, but when I am registered for a library program or going to a meeting, parking needs to be available close by
12	If I need to stop by a store quickly and no parking is available I then don't bother to shop in town and head to a big retailer instead.
13	I am handicapped and have noticed that there is no handicapped accessible spot in front of Egg Harbor. There should be one right of the alley entrance in addition to the far ends of Mochel drive.
14	But if I buy a bag of dog food then it is harder to carry 25 lbs of dry dog food to my car.
15	I have a handicap permit. There are often NO handicap spots available when I come downtown. It is hugely challenging to walk more than 100 feet, but I am forced to park often a block away or more.
16	In good weather I don't mind walking. In the deep Winter, the closer I can get to a central parking space for my shop visits, the better it would be.
17	I pretty much stopped going to the DGPL with my young daughter because I could never get a spot in the library lot. Alone, I'll walk more than 2 blocks. Not with a toddler/infant.
18	We are forced to park in the garage even though it is not ideal for so many shops/restaurants in the area. I wish there was more on street parking or open parking lots closer to other establishments
19	I go to enjoy leisurely walks with my wife, son, and dog. We go all the way up and down the street on foot. So it doesn't matter where we park.
20	Really depends on what I'm buying and how much I need to carry. I avoid down town when I know things are going on on the weekend other than the farmers market. When the public lots are used for events it makes getting Arouca nightmare

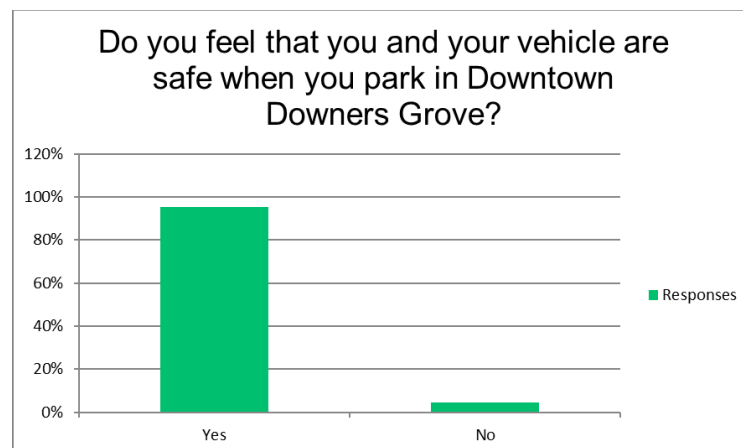
Downers Grove Survey Results – Downtown

How far are you willing to walk from your parking space to your primary destination?

Respondents	Other (please specify)
21	I have physical issues preventing me from walking too far so I have a handicap placard. Theses spaces aren't always available so I would pick the 25 ft option.
22	Depends on the weather, I generally have two little kids with me (1 and 3)
23	There is enough disability parking but not enough regular parking for seniors we're not disabled
24	For the library with my kids, if I am not in the library lot, I will leave. For visiting business without my kids I will walk 1-2 blocks.
25	I am disabled so I cannot walk very far without being in too much pain. I have a disabled placard but there are not enough disabled spots.
26	I'm able bodied do not mind a 2 block walk it's both of my family members that are physically disabled that have the problems
27	As little as possible as I am disabled.
28	Some days I can walk far most others I can't.
29	I usually have my dog so I don't want to walk with her too far on the street or through high traffic areas.
30	I walk to the downtown
31	I use a walker, so it's difficult to maneuver and I try to park as close to destinations as possible.
32	I have a little kid and an infant. I need super convenient parking because of them.
33	Use handicapped when available, limited walking ability.
34	Like everyone else, I try to walk as short a distance as possible, but if I need to run an errand, I'll walk as far as a need to.
35	Unless its super cold or rainy
36	I worked in downtown dg for 37 years, but when I retired, I moved to downtown lisle where life is calmer, less congested and easier. I now have a knee issue and walking distances are Very important to me. Therefore i am very careful about when I come for haircuts, shopping, bank, etc when chances of close parking are best; won't come on Friday afternoons (car show prep & parking restrictions) or Saturdays. I don't do parking garages.
37	Prefer to have quick visits closer and am willing to park farther if trip is longer duration.
38	depends on the time of day, if its night and I do not feel comfortable walking far.

Do you feel that you and your vehicle are safe when you park in Downtown Downers Grove?

Answer Choices	Responses
Yes	95% 762
No	5% 37
If "No", please explain:	34
Answered	799
Skipped	284



Respondents	If "No", please explain:
1	Yes, I feel that I am safe and my vehicle is safe. UNLESS I have to park in the parking garage. I definitely do not feel safe when I have to park and walk there.
2	THE MENTALLY ILL/HOMELESS LOITERING/LIVING IN THE DOWNTOWN; I.E. MAIN ST. RAILROAD STATION, BENCHES OUTSIDE THE LIBRARY, SIDEWALKS & EVERYWHERE THEY WANT! I WANT THIS STOPPED!
3	need to get rid of the bums and fix the homeless problem
4	I have had my car broken into while at an evening event.
5	I primarily visit Power Yoga on Main in the evenings. Because parking spots are often not available nearby, I must pass several bar establishments when leaving the studio (after 8pm). I don't always feel safe when passing these establishments in yoga attire with my arms fulls (yoga mat and gear) in the dark.
6	The exit in the downers grove public library lot does not give you proper visibility to look both ways because of the parallel parking spots right outside the lot. I have been almost t-boned multiple times!

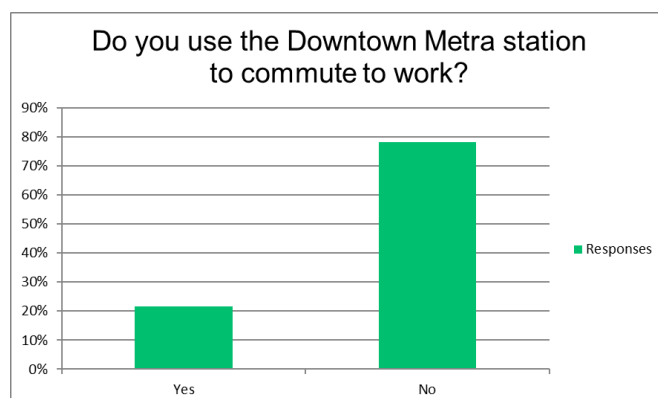
Downers Grove Survey Results – Downtown

Do you feel that you and your vehicle are safe when you park in Downtown Downers Grove?

Respondents	If "No", please explain:
7	I do not feel safe in the multi-level parking garage. It is also located too far away from the library and shopping areas since I am older and not able to walk far.
8	I feel uncomfortable with how far I have to walk, encumbered. Keeps me from staying into the evenings when alone.
9	I can tell people are looking into my vehicle during the day due to hand prints on the windows on a regular basis. I park in a commuter parking lot daily. Also due to the amount of trash around the parking lot - can tell there are people drinking and eating in the lot.
10	Too many homeless people hanging around and sleeping at the parking garage.
11	The homeless and kids are more often using the parking deck for shelter and hanging out. I returned late last Friday to about 6 to 8 kids smoking marijuana in the parking deck. The homeless have been in the elevator lobbies everyday this week and around the train station. Kids are sitting on the outer walls of the parking deck and skateboarding down the ramps.
12	Need more than one parking structure Never yes the patient yes well sometimes you have them but the blood is not full enough yet so hold out a little bit between two or three hours this week because if you try to go before us know for sure
13	The high amount of homeless in the area especially around the train station, Starbucks region, and library makes me uneasy as I've witnessed many to be under the influence. When people are drunk or on drugs I am concerned for what they are capable of doing.
14	My vehicle has been broken into twice, need the cops to clean up the downtown
15	There have been too many car burglaries recently and I am wondering what the police have been doing to prevent it or to catch the burglars.
16	The increasing homeless presence is a problem. In addition the CAP clinic attracts drug addicts to the downtown.
17	The stairways in the village garage often smell like urine or smoke (or both) which is concerning and should be addressed. Otherwise I think it is safe.
18	There's constant homeless people who are in the elevator lobby's in the parking garage every morning. It makes me feel not only uncomfortable to stand there, but I feel unsafe as I don't know what they're capable of.
19	When parallel parking no one seems to GET it that I'm trying parallel a car on Main St and get yelled and honked at
20	Used to have angle parking on Main St. Parallel pkg. makes it difficult to park & also to get out of your car. Almost had my door ripped off by a speeding driver.
21	Too many homeless and other bums hanging out
22	Spaces are too tight in pull in spots, and people do not know how to park within the allotted lines that are generally tight.
23	The further from the train station the better. There is transient activity between Main Street and the Downers Grove library and high speeds on (south) Forest at West DGL entrance
24	The homeless in the garage is a little concerning. Also, letting them in the train station and main square of town - we prefer to walk than drive to downtown DG.
25	There are people around that are up to no good
26	The increase in homeless individuals has decreased my feeling of safety when walking at night. Particularly if I have to park in the parking garage as they urinate, congregate and sleep in parts of garage.
27	Depends on how many vagrants are hanging around the downtown/train station area.
28	i was an employee for a business down in DG and my car was hit many times in the library parking lot
29	Inadequate parking and I'm always concerned that my vehicle may be hit when I park on the street. The area is too congested
30	Often times I'm worried about my car due to homeless people hanging around.
31	Do not drive downtown
32	My car is always parked in my condo's secured underground parking garage in my reserved spot.
33	Many drug dealers and homeless in parking garage near cars
34	Someone could hit my car or steal from it

Do you use the Downtown Metra station to commute to work?

Answer Choices	Responses
Yes	22% 210
No	78% 756
Answered	966
Skipped	117



Downers Grove Survey Results – Downtown

Thank you for taking our survey. We appreciate your time. Please feel free to make any comments regarding parking in Downers Grove below.

Answered 326
Skipped 757

Respondents	Responses
1	Residents that pay for a parking permit should be guaranteed a spot in the designated place we pay for, regardless of time of day or day of the week ... i should not have to move my vehicle once i come home for the night because all of the spots i pay for are occupied
2	Usually use lot by library but with recent construction on Forest it was a problem. Recently have been to places like Elmhurst , Oak Park and Lagrange. Their downtown areas seem to be very busy. Are we missing the boat on development???? Is parking one of the reasons we are not attracting businesses?
3	People seem to use the Downers Grove Library Parking lot as General parking. There is hardly ever a free space there when I go to the Library..It is supposed to be 2 hour parking but I think that is rarely enforced. I have seen patrons leave Orange abd bre . the new bar and go with a beer can to get in their car which was parked in the Library Parking Lot. A new drinking establishment in Downers Grove should NOT be using the Library Parking lot as Parking for their Patrons !! but there is no where else for them to park because street parking and other small lots always seems to be full. Definitely Orange and Brew Patrons should not be using the Library as their personal Parking lot.. with no time restrictions enforcement !!!.
4	Village needs more parking do to the obvious... new apartments, condos and bars.
5	While more directly related to traffic flow and not parking, making Mochel Drive in front of Condos/Egg Harbor one way going SOUTH would really increase traffic flow in front of the train station and make it easier to park on the street.
6	Our building only has enough parking for residents and even then, not 2 spaces per unit. This is fine, as we only have one car, but when guests visit, it is sometimes difficult to find parking on the street or in a lot. I think every spot in our garage is assigned.
7	Feel unsafe with people living in the Parking Garage on rainy days.
8	Downtown is a great place, but our out of town friends do not like coming because there is not enough parking.
9	Public transit, walking and bike facilities should be encouraged downtown. The availability of parking downtown is currently adequate.
10	Over the years, the number of surface lots have diminished (Main & Maple, Burlington where Mochel Drive is now, lot next to Peace Manor on Gilbert) yet the population density in the downtown area has increased. Nearly all the new condo and apartment buildings in downtown were approved to be built without space for two cars per resident. The argument at the time was that driverless cars are coming and so people don't need the parking spaces! I go downtown as little as possible because parking is impossible.. I certainly do NOT attend any of the events (Rotary Fest, etc.) downtown due to a lack of parking or other viable transportation. Thank goodness for the PACE Commuter Shuttle -- I took it each day for 12 years when riding the train to the Loop.
11	Downtown for all practical purposes is not available for anyone who is limited to walking only a few blocks. Need more handicap parking. We can't park in the garage and walk that far to businesses.
12	Why not consider to make the Library parking lot into a multiple level garage.
13	I feel the old village board is to blame by allowing all the apartment and condominium to be build and not worrying about the parking problems
14	If you count the spaces in the parking garage, there are probably enough parking spaces for the demand. However, like most folks, I prefer to park close to the place I want to visit. Parking on Main Street south of the tracks is pretty much a crap shoot. (Generally, parking north of the tracks is not that much of a prob lem.) Parking is also problematical on Curtiss, east of Main. Lately, even finding a parking spot in the library lot is a crap shoot - more times than not, I end up in the commuter lot across Burlington. And even that's practically filled up on Saturdays.
15	Parking is abysmal in downtown. I try to patronize the downtown businesses, but finding parking is ridiculous and getting worse. When I worked downtown, I parked in the D lot, but toward the end, I was dropped off and picked up because parking was at a premium even in the permit lots. It seems lately I avoid downtown and the traffic whenever possible.
16	REMOVE MAIN ST. MID-BLOCK CROSSWALK & STREETSCAPE BETWEEN BURLINGTON AV. & CURTISS ST. AND RESTORE PARALLEL PARKING. THIS CROSSWALK LOCATION WILL CAUSE INJURIES/DEATH & WILL BE BETTER UTILIZED FOR PARKING!
17	Yesterday I wanted to take the 10:38 Metra downtown but had to drive instead because there were zero daily fee parking spots downtown and zero at Fairview. You need an electronic sign outside the downtown garage showing # of spots available. I wasted 10 minutes driving through the whole thing. Meanwhile, the reserved spots are free but only after 11 am, which is useless to those of us catching the 10:38 to get into the city for lunch, Cubs games and afternoon events. Those spots AND the DG employee garage spots should be free after 9 or 10 am because all the commuters are gone by then or DG employees are at work by then. Once I parked in one of those spots to catch the 10:38 and nearly was ticketed; I was able to talk the police officer out of giving me a ticket when I begged him from across the train tracks a few minutes before my train arrived. Why 11 am? I also tried one of the seemingly vacant spots by the police station and downloaded the ParqEx app to claim it but the app said it was unavailable. Please make the reserved spots available earlier and install an electronic spot update sign outside the garage -- these 2 simple actions will solve half your parking issues. My husband also commutes but rides his bike. Thank you for promoting this environmentally friendly mode of transportation by making bike rack parking free, ample and safe. Kudos to the village on that front.

Downers Grove Survey Results – Downtown

Thank you for taking our survey. We appreciate your time. Please feel free to make any comments regarding parking in Downers Grove below. (Cont.)

Respondents	Responses
18	I have a resident pass for the garage. Often I've arrived at home during an event (car show, music in the park) and found no open spots in the designated area in the garage. Also, I haven't needed to yet, but how should I access my car from 2-5am?
19	I frequently come to downtown area for the Library and services like haircuts, massages, and nails. Business owners frequently tell me that they have to hear from upset clients who are late for appointments or cancel all together because of parking shortage. Seems very unfair to those businesses that have stayed in the downtown area but have seen no solutions from the Village. Have any attempts been made to acquire the parking lot on the corner of Washington and Curtis by the Masonic Temple? It is very disappointing to see how the Village has allowed such extensive construction of multi-story dwellings with absolutely no consideration of parking and the negative impact on the businesses and residents in DG who cannot easily walk to the downtown area.
20	Hmmm.... Over the past few years the downtown is packed with condos and apartments and, surprise, now people are complaining there is no parking?!?! Jeezzzz, who would have thought??? You needed other and more parking garages as part of the earlier planning/zoning. (Think Naperville) Now you only have the library lot and the two lots East and West of the train station and small lot across from the Moose Lodge. Don't even think of putting garages there. They are needed to be flat for civic functions (Grove Fest, Farmers Market.) For more commuter parking, think of a deck at the Belmont Station. You lost the chance of a deck downtown.
21	When we signed our lease at Burlington Station we were told that the Village of Downers Grove only allowed the building to have 105 parking spaces for the 85 units that this building holds. Clearly not enough spaces for at least two cars per unit for more than half of the units. I was also told that I could put myself on a waitlist to get a permit for the parking garage. I was on the wait list for three months before finding out the Village of Downers Grove again, limited the parking available to downtown residents. The fact that we don't have enough spaces in our building and then are told we are not allowed to have a permit for the only other available parking area is ridiculous. It's completely unrealistic to expect downtown residents to pay over \$300 a month to park two cars in the building when there is a much more cost effective option available down the street. I commute to work using the train so I don't need my car every day, but would prefer to have it closer than Oswego, where I leave it because there's a limit on how many nights you can register your car overnight. If we cannot be permitted to park in the garage there should be other options for the downtown residents, specifically for overnight parking.
22	You guys keep increasing the reasons people want/need to be downtown, but haven't done anything to improve the parking situation.
23	Please enforce/ticket cars backed into parking spots and larger vehicles parked in "compact" car spaces! As a daily commuter I would prefer to back into a space but follow rules though I see almost half a dozen cars DAILY backed into parking spots. Separately, I was happy to see the garage turned into mostly daily parking because prior to that if you wanted to take a late train it was hard to find a spot.
24	PLEASE do not let people blame the Friday car show for the parking issues! We patronize all the businesses downtown!!!
25	When I first moved here years ago I enjoyed the downtown area for shopping, dining, etc. Now I rarely go and only if I am lucky enough to find an on street parking
26	I most often am downtown early AM for Spenga classes when parking is not an issue, plus they have their own lot as well. Other times of day, and for car show events, we utilize the garage, which often end up on the top or near top level. That's fine, but it does get pretty congested, and I always wonder what happens when it fills up!?
27	The parking by our Public Library and areas on both sides of the railroad tracks IS NOT ADEQUATE for the number of cars that are trying to park!!!
28	Keep the events. Don't stop them or start charging for parking because of a few times some residents get visitors
29	My opinion is probably unpopular, but for all the people who are living in the downtown area in an apartment or condo, they are facing similar challenges of larger cities like Chicago. Nobody in Chicago lives in a high occupancy building and has two cars. They can't have their cake and eat it, too. Anyone in Chicago is facing the same issue when it comes to visitors trying to come over. Let's not bend over backwards to accommodate people who didn't realize what living in a downtown apartment is really like.
30	The library parking lot is a nightmare any time of day. Most of the people that park there aren't even at the library. Really sucks
31	The village should have required more parking in the new downtown condos and apartments. The required parking was totally inadequate for reality
32	As businesses grow and new ones open- more parking is absolutely needed.
33	The timing of the lights on Main St near the tracks need to be extended to longer green on Main, especially after trains and late afternoon.
34	My biggest issue is trying to take my kids to the library. I can never find parking in the library parking lot. Although signs indicate that it is only allowed to be used by library patrons I have seen people come off trains and out of stores etc to their cars, while I've been circling for 25 mins. Parking is NOT enforced there. We pay a lot of taxes and I fee as if the number one thing that we would use - the library, is not utilized by us as much as it would be, if it wasn't for the frustration of not finding parking. I've also brought out of towners to enjoy our restaurants and we had to leave because the parking ramp was full.
35	I would utilize the businesses in downtown more if I could reliably find parking more often. I don't aw
36	I often park in the lot by the police station and walk to my destination--if weather allows. During inclement weather that distance is farther than I would prefer to walk to get to my destination. (Rocco & Rocco, Library, Peet's, Andersons usually).
37	I love living in Downers Grove. The only time I struggle to find parking is during the Car Shows. But I really like the Car Shows, and don't think that's the problem. The congestion seems to have gotten worse only recently, perhaps coinciding with occupancy of the new apartments and condos. If residents are only permitted one parking spot, but have two cars, and that represents a significant percentage of residents, then that could be the crux of the problem. Combine that, with any guests they have, and that's a major flux in parking needs far beyond the additional parking that was created when the new buildings were constructed.
38	The lot across from the post office is wasted space. I hope the village can find a creative way to make this a parking option for shoppers/visitors. More "15-minute" spaces would be appreciated as well--picking up food, stopping by dry cleaners, getting a coffee, etc. The Friday night car shows are excessive. Westmont also hosts this, every Thursday night. Why not once per month? Every Friday? Not everyone appreciates the "show." We might stop by on Fridays for dinner somewhere, if it wasn't such a hassle to park. Thanks for asking!
39	Parking for guests is difficult especially over night. It's confusing where/where not they can park. There should be a dedicated overnight lot or there should not be a limit on how many times a guest can stay over and fill out the form online.

Downers Grove Survey Results – Downtown

Thank you for taking our survey. We appreciate your time. Please feel free to make any comments regarding parking in Downers Grove below. (Cont.)

Respondents	Responses
40	I feel we need another parking garage in Downers Grove's downtown area. I have to schedule my visits for early morning before 10:00 a.m. in order to get a 4 hour free slot in the parking garage.
41	I am finding it harder to find free parking in the parking garage. I like using the library and salons in the area. Parking at library is extremely bad.
42	My boyfriend just moved into the Maple and Main apartments and parking has been a nightmare. I am told different stories when I call and ask a question than what's mentioned on the website. For instance, I was first told that there is an unlimited amount of times I can park in the parking garage, then online it says 12 times per year, then the dispatcher I spoke to (because the form online was not correct) told me 12 times every 6 months. Also, as a visitor, the parking garage's signage is misleading. As a visitor, the odds of me going online to check that parking is not allowed from 2am-6am is very slim. The signage in the parking garage says "free parking on the weekends" which implies that I can park for free all day/night. I really enjoy supporting the local businesses such as the wine bar, the bars, car shows, farmers market, etc. However, I am responsible and will not drink and move my car. I really wish there was an option to enjoy Saturday nights in the summer and stay at my boyfriend's apartment to enjoy Sunday Brunch and the Farmer's Market in Downers.
43	It seems to us it would be more efficient to exit area if we could turn south on Mochel between Burlington Ave and Curtiss. Takes forever to just go around the block. Also, would be more efficient to turn east on Burlington at Mochel, as we do with the festivals. Just saying the one-way streets are going the wrong way.
44	Downtown Downers Grove getting so crowded cannot have convenient access to library without a dedicated parking lot during weekdays.
45	I am very frustrated that I can't find a parking space in the adjacent lot when I want to go to the library. This is a problem during the day when I want to pick up a book and also in the evening when I want to attend special events and club meetings that are held at the library. I avoid going to the downtown stores and restaurants because parking is not convenient. I can not walk far. The multi-level parking lot is not located close enough to the library and I do not feel safe when I am in there.
46	Library parking should be open for parking overnight as it's not used during these hours.
47	I live at Burlington Station. Our guests park in the village lots east and west of the building. Would it be possible to make parking available in one of these lots (maybe Lot D?) for an occasional overnight guest? I would be willing to pay for it.
48	Allow overnight parking on streets in downtown area. It is ridiculous to call the Police and request waivers for guests, which are limited. I am not going to spend \$400k-\$500k on a condo with only 1 parking space unless my guests can park on streets overnight.
49	I think parking on Main St. should not be allowed from the tracks to Maple.
50	We were sad that the lot was lost in the far south end of downtown to condos that really never seemed to fit in with the character of the village.
51	I understand there needs to be a balance between the need for business parking for economic development vs the negative impact of more vehicle traffic in the DT area. The difficult question is how do you keep a dense and vibrant business district without pushing parking to the outskirts of the DT and impacting residential areas. If a parking garage is built that fits into the neighborhood, businesses may relocate to these areas. The garage should be funded with TIF dollars and not via the SSA.
52	As a person who moved into The Burlington Station, it is very difficult for me to have one of my daughters stay overnight with me occasionally because of the lack of overnight parking available for them when they visit. During the day it is possible for them to park a car in the library lot for a short visit. The street parking is almost impossible to find a parking spot near my apartment.
53	Pave the parking areas behind the Tivoli!!!
54	it would be nice to be able to park in the library parking lot after operating hours without being ticketed
55	DGPD sucks
56	It would be nice to have a few other options in the answers. I come downtown all different times during the week. And park where ever I can find. And at equal frequency, I wish I could have had a choice to express that fact. I have worked in the downtown for decades and parking has always been an issue. I frequent local stores purposely and would do so more often if the parking was better. I have recently gone downtown to shop or eat and left because of not being able to park. Hope you can find a solution that doesn't include another badly located parking garage.
57	sadly, visiting our wonderful library and having (or picking up) lunch or dinner is no longer an option... parking is near impossible. thinking the nearby apartments are only making things worse. can't imagine why such a huge development was allowed to build with inadequate [suburban] parking. council was definitely NOT thinking long term... perhaps they don't actually use the downtown area?
58	Work needs to be done especially on safety and signage for usage. The "private lot" on Main Street by the Subway is a stupid waste of land by that owner. He/She can do so much more for the community by being a part of the solution instead of towing peoples cars and such.
59	The public library needs to have the parking lot next to it designate to library users only. I can hardly find a spot because of people parking there not going to the library. Particularly inconvenient when visiting with an infant and toddler
60	The construction parking in th3 parking deck needs to stop. They take up a considerable number of spaces that the commuter public should have access to. Then there is the trash (cigarette butts, beer cans and bottles, wrappers) they litter the deck with. There is a work site and they should allocate space there for worker parking.
61	When I visit the library, it is very difficult to find a spot. I feel many use that lot to park for other businesses.
62	Have not visited new bread store on Main because donot think could find close parking This winter with blowing snow had to park near Maple for Curtiss St appointment Village parking garage was full Always wondered why no garage behind library
63	To many workers and construction vehicles take up the parking spots which is frustrating
64	Downers Grove has interesting shops and a pleasant downtown. I would likely come more often if parking were not such an ordeal.

Downers Grove Survey Results – Downtown

Thank you for taking our survey. We appreciate your time. Please feel free to make any comments regarding parking in Downers Grove below. (Cont.)

Respondents	Responses
65	Residents can park overnight with police permission 12 times per year. For many of our condo residents this is not enough exemptions. We have no options if we use up our 12 times and have additional needs.
66	There is definitely not enough parking.
67	The amount of residential condos being added to the downtown area is alarming. It puts more pressure on an already congested area. Also, the parking on Main St. that is for the medical building should be renegotiated to be open to the public after the medical office is closed. That would help.
68	Lack of parking spaces at the library and for Friday night car shows
69	Would love a parking garage near the library. I have 4 young kids and it is extremely challenging to visit when there is limited parking.
70	it is very difficult to find street or overnite parking in the downtown area
71	You built too many apartments and condominiums when another parking lot or garage or too were needed I would go to downtown Downers more I parking was better
72	Handicap parking by the library is nearly impossible to find.
73	There should be better enforcement of the no parking times at the bus loading zone on the Burlington side of the Metra Station. Tow cars that park there and force the buses to block traffic in Burlington.
74	We have one spot that we pay for in our condo building, but we can't afford another. It's VERY expensive to buy a parking spot in our building. So one of us uses the spot we own, and the other looks for street or garage parking. We are not the only downtown residents with this problem. We take up valuable shoppers spots just to park and live in downtown Downers Grove. We are moving out because of this.
75	It seems we could use the present parking areas off of Burlington and Forrest. The area behind the library and Main St businesses could use a parking deck as well as the area between Burlington and the tracks on the west side of Main. I don't know who owns those parking areas, but parking decks would certainly help. Naperville has opted for several parking decks in their city and I think, since we are strapped for space in town, maybe multi level decks utilizing these parking areas would be a solution, plus maybe generate a little revenue too.
76	DG needs more daily commuter parking availability that does not include the one parking garage that fills up daily before 7am.
77	You asked about enforcement. I have never seen anyone enforcing parking laws. Nor, seen anyone violating them.
78	Parking around the library is sometimes very difficult.
79	The library parking lot needs to be exclusive for library visitors during the day. Everyone who can't find parking at the garage or in the commuter lots parks at the library all day & no one else can find a spot.
80	with the addition of so many condos and apartment complexes in the downtown area, it becomes more and more difficult to find parking spaces downtown
81	Library parking availability is a significant issue. There needs to be more parking by the library.
82	A parking garage or more parking spaces are needed south of the tracks near the metra station.
83	An overnight parking solution is needed for guests of downtown owners. My significant other stays with me fairly often, and we have to park his car in Westmont and drive him back to my unit if he wishes to stay overnight. Registering vehicles for overnight parking is fine, but imposing a quota is not.
84	Something needs to be done about the homeless and others who loiter around the downtown all day.
85	I find that the majority of the time when I go to the library that there are no spaces in the library lot. There have been times that I was unable to find a spot on the street or in the lot by the tracks and I simply did not go to the library that day. Frustrating.
86	Love everything about Downers Grove. Thank you for all you do and offer.
87	I like to park at the library because it's among the places I visit, along with Rocco & Rocco, the post office, and Busy Bee. I will say I have had to arrange to go earlier than I might like because I know there might not be parking available later in the day.
88	With all of the apartment and condo buildings being built and hopefully influx of restaurants and other businesses we will certainly need another parking structure
89	Non-parking related request - Please bring a bluegrass concert to the DG bandshell pavilion!
90	Not nearly enough library parking, which causes library patrons to take up additional public spots on the surrounding blocks. Frustrating both when visiting the library and trying to go to other area businesses.
91	I love coming to downtown and wish to send my Shopping here including Christmas shopping. It is very frustration that the surface lots are gone (south Main) and being towed on New Year Eve from the 5700 lot. It is a nightmare to find a spot at the library!
92	It is challenging to run a quick errand to Happy Dog or the Library when there are often no spots and many folks are driving around and around. I've parked in a non-parking zone with my hazards on (as have others) just to be able to pop into a downtown business for a quick errand. This creates unsafe travel for pedestrians and bicyclists when you have motorists constantly circling and causing congestion by parking in non-parking zones.
93	It is a shame that the Village Board allowed all of the large condos to be built but didn't consider the amount of automobile traffic that would generate downtown nor did it take into consideration where the people who visit these new residents would park their cars. Parking used to be very easy and now, with SPENGA across the street, it is really difficult to find a parking place on the street to attend my yoga class. My daughter's car was towed from the parking lot next to Subway on Main--the owner is overly restrictive about the parking in that lot. The village really needs to purchase that privately owned lot.

Downers Grove Survey Results – Downtown

Thank you for taking our survey. We appreciate your time. Please feel free to make any comments regarding parking in Downers Grove below. (Cont.)

Respondents	Responses
94	More street parking and make the lot next to subway publicly accessible for all of downtown. It would be nice to connect that parking lot with the parking garage to make the parking garage accessible from Main Street without having to go to Curtis. I feel the parking garage is inconvenient for visiting downtown businesses as it is tucked away on side streets.
95	I know this suggestion was in-use long ago: Please consider making Main Street parking angle-in and perhaps make Main Street one way if needed. I would think angle-in parking would provide more spots and tie up traffic less than parallel parking does. I am however, unaware of a study on this that provides numbers to compare the two parking styles. And a note about the parking garage, it seems very out of the way from businesses, especially in winter. The dead end in the garage is not helpful when searching for spots. It would be nice to be able to circle around level 1. Thank you for asking!
96	Strongest need is for more parking near the library
97	The lack of a loading dock at Maple/Main apt development is an issue -- likewise for the building a Gilbert Ave.
98	On some questions., I thought more than one selection should have been available.
99	I think you could have more short term parking spots for pick ups at restaurants.
100	I may be biased because I lived in downtown Downers Grove (Washington and Curtiss) for 9 years prior to buying a home about 3/4 mile from downtown. I am very familiar with the area. When friends have visited though I have to be specific about where a good place to park is depending on our meeting place/destination. The garage seems well signed and located to me though I have had friends get confused with one way streets.
101	I don't have any issues / problems with parking. I always find a space and don't mind walking. I think people who don't want to walk a little bit are being unreasonable.
102	The dedicated bank parking near the cemetery is silly. Those spots are never full, and could easily be used for the Cellar Door or the library.
103	The parking situation is unbelievably poor. We live in Burlington Station which only has 1.3 spots per unit! The overflow is a huge issue and there are no overnight guest spots. To make matters worse, we need 3 spots; one for me, one for my wife, and one for our son. The parking deck was to be an option until a new ordinance was passed indicating that residents of Burlington Station and M&M were not allowed to park in the deck. This is probably illegal but I don't have the time or money to play this out in court. If Downers Grove wants to make their downtown area thrive, they need to have more spots available for residents, shoppers, and diners. Commuters do not pay the local area business' bills.
104	I'm strongly against new single use parking structures, and I believe they will be completely useless in the not-too-distant future (10-15+ year time frame).
105	Need an additional parking garage
106	Parking stinks in town to go in anywhere
107	Where are the public lots other than the one behind the library and the parking garage? And the library lot is always filled, especially during the construction of the apartment building. I was told by library staff that there's a lot behind some apartments that they use. Where? I never bother with the garage as I've heard that's fills with commuters quickly. I moved here 4 years ago and parking is my biggest complaint downtown. Also I thought there was no overnight parking on the streets, I don't see that being addressed., there's always cars parked on my street all night.
108	You should have a category for DG residents more than 1/2 mile from downtown. I almost declined the survey because there is not a category for me. Commuter parking should be moved farther from downtown to encourage more commuters to use Belmont or Fairview. I honestly do not think the commuters bring significant business to the downtown and they take up valuable parking all day.
109	The large parking lot is too big and too far to walk for seniors.
110	I find the parking garage dangerous. People drive crazy in there, the whip around the corner. Also, it is confusing about where you can park for free and when. The parking by the library is usually full, I park in the commuter lot by the library.
111	Library parking is the worst. I would patronize our Libra three times as much if we could get parking more easily nearby. With small children walking blocks is just sometimes not an option.
112	The library parking lot is nearly always full, even at 9am and at night during operating hours, with a half dozen cars regularly circulating while looking for a parking spot. The surrounding streets are usually teeming with folks searching erratically for a spot as well. As someone who uses the library regularly, this is a problem! Who parks there? They certainly are not patrons of the library!
113	I visit the same 2 businesses. Lack of parking on the street is always an issue. I park behind the businesses at the library because I'm there less than an hour. I don't like taking a parking spot from a library patron but have no choice. The Metra trains but traffic North and South difficult as there are no under passes.
114	I like the old photo parking on angle on main. That should mean more spaces than parallel. Some nights it's fine to walk from garage other times that's full too.
115	Not enough handicapped parking on the main roads in town.
116	Biggest concern is lack of parking around the library.
117	I feel the village needs a second parking deck with the most logically place being the village "library" lot.
118	I am a downtown DG resident and I pay for a parking permit that allows me to park my car in the garage over night, every night. There is no parking for my unit (which is on the 5200 block of Main Street). my problem is that the permitted parking area for residents is also used by visitors. On weekends I cannot move my car to run errands or go out for a short while without my spots being taken. Can we make these spots exclusively for residents? Otherwise I have to park elsewhere, mind the time that I am there before I get a ticket and move my car again.
119	Please consider Moving the car nights to a day other than Friday. Downtown is not usable by residents who live more than a few blocks from fowntown on Friday nights in summer.
120	I love to shop local but it isn't very easy to do. I know the area very well so I sometimes find a hidden spot most people wouldn't know about. I don't think I would visit very often if I wasn't familiar w the parking areas like I am. If I meet friends for lunch and we stroll the shops, we are often in town 3+ hours which usually ends up costing us \$ for parking ticket if we were lucky enough to find a spot on the street. I know people who have stayed away from downtown for many years because of tickets. Very sad.

Downers Grove Survey Results – Downtown

Thank you for taking our survey. We appreciate your time. Please feel free to make any comments regarding parking in Downers Grove below. (Cont.)

Respondents	Responses
121	I would use the parking garage more often but between 4 and 6 when I visit the downtown it is a very dangerous proposition to exit it because of cars speeding down the ramp.
122	Library parking is the worst!
123	It is ridiculous that residents of Burlington Station and Maple and Main are not allowed to get permits for the municipal garage. Three adults live in my unit, each with one car, and we are only allowed to rent 2 spots in our building.
124	Village parking garage too small especially to commute on Metra
125	The parking garage is SO dangerous. In spots that are marked for compact cars, there's constant huge SUVs. This makes turning corners hard in the garage. In the summer there's a constant flow of traffic up the garage as people are leaving and it results in a lot of dangerous driving. No one yields.
126	More 15 minute parking would help me stop in at dry cleaners, bakery, and coffee shop for quick ins and outs. If I don't find a space I usually don't stop then.
127	I don't know what the solution is, but I wish there were more parking spots other than the parking garage. Yes, parking garages and lots take up space and do not look pretty, but the amount of time wasted walking back and forth prevents us from making Downtown DG our first choice when shopping. I also wish there was more parking for the library. Too many times I am walking from the parking garage to the library!
128	I live in the new Burlington station building. There is no guest parking in the building and we are on our own to figure it out for our guests. All my family lives out of state I need options for them to park when they come to visit. I am new to downers and never expected to be dealing with this issue way out in the suburbs. There needs to be a solution.
129	It is not clear whether library and reserved CBD spaces can be used at the weekend or evenings
130	Electric parking and chargers would be a great addition. It would allow more people to come from farther away and charge while in Downers Grove.
131	Suggestions: 1. Create more short term (15-30 minutes) parking spaces on or near Main St. In fact the majority of Main St. parking could be short term. 2. Encourage business employees to park in the garage to free up street parking.
132	I hope the village considers long-term forecasts re: vehicle ownership. Good article at https://www.forbes.com/sites/alanohnsman/2018/05/18/end-of-parking-lot-autonomous-cars/#35b2fab7244b , which describes planning parking garage space that can be adapted for other uses down the line.
133	It can be frustrating to go to the library or downtown shops on the weekends due to the non-decl spots are always full
134	I work in Downtown DG and I visit to shop. This was a little unclear. Was I only supposed to answer in my role as a shopper?
135	I use to live in nearby Darien. Completely surprised in learning there is no place to park to shop in Downers shops!!
136	Main street parking should be on an angle accommodating more. Current is inefficient
137	The parking garage was put in a really stupid location. Not surprising given the stellar visionaries we've had in this town for decades who were more interested in giving their developer friends business than actually doing anything to make life easier for the taxpaying citizens.
138	If walking on Washington South of tracks after 5pm it's like taking your life in hands trying cross the with out being it by a car and commuters from train DO NOT walk or take the cross walk thus jamming cars from crossing tracks truly a dangerous affair where serious circumstance may occur. I challenge our new Mayor to walk and drive in the area I'm speaking about
139	Need better parking options in the library area.
140	Please see my comments in #10
141	I actually avoid having to shop at downtown DG stores, although I love them, because parking is so scarce. One benefit of the suburbs should be ample free parking. With the crowded downtown and truly awful Marquis and Maple & Main bringing an influx of residents, I sadly worry that DG will turn into the next Naperville or Elmhurst, which is not a good thing.
142	Go back to angle parking in all areas. Also police should watch the pedestrian crossings. Very few people observe the signs on Main St. & west of the library You take your life into your hands. Also lots of speeding on Carpenter & Curtiss. It's like a race track.
143	Not enough parking close to shops
144	Not sure if Downers Grove does this but a discounted rate for DG residents overnight parking in village lots would be nice. My fiancé and I share one parking space out our apartment building because there aren't enough spaces for all of the residents. One of us has to park at a friends house half a mile away. I leave early in the morning for work and come back later in the day. It would be extremely helpful if there if were options to pay for overnight parking (monthly or quarterly) on the weekdays in commuter lots. Perhaps state hours (12 pm-8am or something similar) in a contract to be signed that drivers would be allowed to park in these lots. This way the overnight drivers are out of the commuter lots by the time the commuters start arriving to catch their train.
145	It's a lovely town and I like the shopping but lack of parking is the single reason I don't come more often
146	I don't mean to come off rude- but after working 12 hour shifts of taking care of other people the last thing I want to do is to come home and have my spot (free four hour/reserved overnight) taken by a visitor/shopper/diner. I then have to find a spot somewhere else, go in to my apartment, remember to wait and come back out, hope there is a spot available (this has required several hours of rechecks in the past), move my car, then get back up in the morning on a shortened amount of sleep because I was trying to avoid a ticket in and park in my *paid for* parking spot.

Downers Grove Survey Results – Downtown

Thank you for taking our survey. We appreciate your time. Please feel free to make any comments regarding parking in Downers Grove below. (Cont.)

Respondents	Responses
147	I am writing with a complaint about the parking permit restrictions against those residents living in apartments. My wife and I are new residents to Downers Grove at Burlington Station and hope to one day become homeowners in the area. We frequent the restaurants and small businesses on Main Street and around Downers Grove and all have made us feel welcome. We are disappointed that the Village of Downers Grove is not as welcoming or inclusive. We hope that the decision to restrict Downers Grove apartment residents from obtaining parking will be reconsidered. Sincerely, Joe Henrici
148	It is difficult to find a place to park. I don't care to park in garage which seems far away from stores I go to.
149	The Village of Downers Grove should have never gotten rid of the parking lot west of the post office. The buildings were Egg Harbor is nice but the building directly west of the post office should have remained a parking lot. The grocery store never took off and I think there is a lot of vacancies in the condo building. Plus now the other condos and apartment buildings bring in more cars.
150	Very limited handicapped parking near restaurants & other businesses
151	More parking needed! Would be nice to have a garage near/in the library lot.
152	The library parking is my biggest frustration. There's not enough parking there.
153	Helpful to have additional over night and/or extended your parking permits for residents' guests.
154	you should have put up another parking deck instead of the housing monstrosities.
155	We need solutions for over night parking. You can find a spot usually during the day, but people cannot leave their car anywhere.
156	I feel that new apartment buildings and condominiums should include guest parking
157	Downers Grove NEEDS more dedicated handicap spots in the Village lots and permitted lots.
158	Library parking lot is generally filled with vehicles of persons not using the library. This can be frustrating, especially if just returning books or making a quick stop there.
159	The garage ordinance that has gone into effect is discriminatory towards residents of Burlington Station. After speaking with Robin from the finance department, she informed me they did not want the parking garage "turning into a Burlington Station parking lot", so they were specifically not allowing residents of Burlington Station to park there. Can someone please explain how this is not blatant discrimination? My name is Sean Enk Thank you
160	It is frustrating that although we have a deeded out door parking spot in a private lot, people will often park in it and then walk downtown. Unfortunately, the building will not tow cars as the association will not pay for them to be towed. This is an ongoing issue and a reflection of not having enough downtown parking.
161	I tend to try to come downtown when the shops open because I am more likely to find a space that allows me to get to all my stops for the day. When I come later-as for a dinner out- it would be nice to park within 1 1/2 blocks of the restaurant. I never use the parking garage. It is never central, and I never feel entirely safe as a woman alone.
162	Area around the library is too congested.
163	Overnight parking for guests is a huge problem in Downers Grove. We just moved here in March and it is the only negative issue to living downtown. Please make this a priority!
164	Instead of putting condos/apartments on top of one another should have added additional parking.
165	The library should have at some dedicated parking, at least for the elderly and young families. There should be safer pedestrian and bicycle access to the library from the north side. In general, in good weather, community members should walk or bike more. Accordingly, there need to be more bicycle racks closer to businesses.
166	It is ridiculous that the apartment buildings were not allowed to build enough spots for its residents...
167	We generally walk downtown because of where we live, however on the occasion that we are stopping on our way to/from somewhere else we do generally find it difficult to find parking right where we are going, so we end up parking in the garage - which isn't bad. But when we have friends who are driving from further to meet us, they almost always have a hard time finding parking spots. And when they are from out of DG they aren't aware that the parking garage is available (there aren't many signs directing people to it and if you don't know it's there then it's not easy to see from Main St.) Plus with Curtiss and Mochel both being one way, you have to approach it just right.
168	You need more designated handicap parking. I had a shower at Capri for my niece, who is handicapped. My mother and another handicapped guest also attended. The nearest designated spot was in front of the Physical Therapy place a block away. They use their spots. It was pouring rain. I know 3 handicapped attendees is a lot at an event but no designated spots near by is not good for business.
169	More parking is needed for the library
170	Personally, I feel that there should not be any parking on Main Street. Backlash would ensue, but I don't see the point, if the village has adequate parking. Until individuals that are driving/parking, learn how to parallel park or attempt to see around parked vehicles, it is a hazard having vehicles on Main Street.
171	We chose Burlington Station under the impression that we would be able to sign up for the parking permit with the village. We would NOT have moved to this location if we had known that this would be the case. We LIVE in downtown. We frequent the restaurants and bars downtown during the week and weekend. We are the ones contributing to the business regularly so I don't understand why WE cannot get access to parking our vehicles over night and pay for them like everyone else can. When our lease is up, we will be moving away from Downtown Downers Grove in order to find better parking opportunities.

Downers Grove Survey Results – Downtown

Thank you for taking our survey. We appreciate your time. Please feel free to make any comments regarding parking in Downers Grove below. (Cont.)

Respondents	Responses
172	This is a serious problem that diminishes the quality of life in Downers Grove and allows landlords to gouge renters with absurdly high parking fees.
173	Need to pull back restrictions on overnight parking, even if it means move your car by 7am or something like that
174	More parking in the library lot. It's mostly construction workers, apartment dwellers or people that work downtown. If I don't get downtown by 10am guaranteed I'll be circling for at a min 30 min for a spot. It's not fun when there is a Storytime or other fun library event to attend to.
175	Usually, I am able to find a parking space in the overnight parking area of the village of Downers Grove parking garage, a pass that I pay for quarterly. However, on occasion, it has been frustrating that this area doubles as four hour parking, because sometimes the spots are all occupied, mostly by people who do not pay quarterly for passes.
176	Commuters should not have prime parking spots. They should be paying for parking garage while residents have the parking lots near the tracks to utilize. I feel like many shops/restaurants in downtown DG are being neglected due to parking. It is easier to go somewhere else then deal with parking
177	If there was more parking available close to downtown, I would utilize the businesses more often. There is often nowhere to park near where I am going during the day. There is rarely a spot available on the street. As a woman, I don't always feel comfortable parking in the parking structure (especially at night). Also, the structure so far from the places I'm interested in visiting. It is not convenient if you are just going to one store or trying to run a short errand. The library lot is almost always full. I often have to park in the few available spaces in the commuter lot near the tracks when I go to the library or other businesses in downtown. Additional 15 minute spots on the street would be really helpful for things like the small shops (like the cobbler, dry cleaners, Evelyn Jane, Style Studio, etc). I'd there were more short spaces like that available (that I new would likely be available), I would be more likely to go to downtown to shop. Also, two additional 15 minute spots in the library lot would be really helpful for the library and businesses that are close by.
178	I feel folks have gotten too accustomed to having/needng a parking space being right THERE, a little walk never hurt anyone.
179	Non-residents of the village of downers grove should have to use the parking garage or further during special events.
180	Village may consider purchasing the vacant garage on the corner of Washington and Warren for commuter parking.
181	Besides a new garage in the library lot, angle parking should really be considered everywhere for more spots but also because so many of the downtown visitors are terrible at parallel parking. Not only does it slow down the flow of traffic having to wait for them to try and do it but, when they finally do, the space between vehicles is very large. More cars could fits if they knew how. Since you people can't teach them, consider angle parking.
182	I dont have little kids, so it doesn't affect me, but if I did I would find that there is not enough parking near the library and it wouldnt be easy to run in an out of businesses quickly (example, Busy Bee Bakery.) On a positive note, I have left my car several times overnight in the garage and Ubered home. I am always grateful that my car isnt ticketed or towed on the weekends.
183	I think there is a fair amount of Parking on most days. Event days (farmer's market, summer concerts) it is harder to find a spot within the heart of downtown. It would be nice to have library only parking. With the new residences I assume they will have their own parking under the building. Could there be visitor spots in the building for DG visitors?
184	Biggest pet peeve is the library parking lot. I visit the library often and the lot is not used for library parking, but for general parking.
185	For businesses on Main Street or Curtiss, I find the parking garage convenient. However, when I visit the library, that parking is typically difficult
186	We need another parking structure downtown. I'd be willing to pay higher taxes for the village to take out a municipal bond for financing. Issuing rates are currently at a 40-50 year low with the highest demand of all debt securities offered in the secondary market. I know because my company is the largest underwriter of all marketable debt instruments.
187	I like shopping in Downtown Downer Grove but with the decrease in parking over the last couple of years I tend to get in and out at the stores I'm loyal and don't real explore any further
188	My family has been on a wait list for 6 years for all Metra lots. It looks like we have another 2 years before a space opens up. There has to be a better solution.
189	I believe downtown needs more parking near the library, especially since Downers Grove only has one library and most of the town does not live in walking distance. Plus many people are coming with young children who may have difficulty walking far (especially in rain or snow) or unloading on a busy street. It is unfortunate that such an important resource that our tax dollars pay for, is difficult to access.
190	I think the limit for on- street parking should be raised to 3 hrs. Very difficult to go have lunch (including wait to be seated) and then also shop. It's one or the other.
191	I believe a huge issue that needs to be addressed as well, is the pedestrian traffic by the train station. With all the commuters, and new residents moving in, the streets are a nightmare. They walk in front, behind and in between cars, (not in the crosswalk) on their phones usually and pay no attention to the cars. I'm really concerned as more people move in and take the train, this will (and already is) a dangerous situation.
192	I leave early enough to get a meter spot on north side of tracks east of Washington. I have been on list for permit parking for 2 years and there are still 900+ people currently ahead of me. I was told 6+ years when signed up, which looks grossly understated. Resigned self to leaving early to assure I have a spot north of tracks as I live on that side. Would be nice to have a parking garage on north side.
193	The downtown area has been over developed, which results in parking problems :)
194	I have recently become compromised in my ability to walk even short distances. I have found a very low number of designated handicap parking spaces in the downtown area.

Downers Grove Survey Results – Downtown

Thank you for taking our survey. We appreciate your time. Please feel free to make any comments regarding parking in Downers Grove below. (Cont.)

Respondents	Responses
195	Love the 15 minutes spaces but not sure people adhere to that. Sometimes I just don't come downtown because I know parking will be an issue. Not enough spaces for the general public at the parking garage.
196	In the past, the packing system has been impeccable. With the migration that has occurred over the last 10 years, considerations (specifically for seniors not disabled) would be a big plus TY
197	This survey is about current habits, but I think it should address DESIRED parking habits. For example, I work from home many weekdays and want to visit the downtown restaurants to pick up food for lunch. I currently do not even attempt to do this because I know the parking situation for a quick visit isn't favorable. I don't want to park in the garage to grab a quick sandwich at Great Harvest Bread Company, for example. This has changed my habits and I now avoid the downtown area for weekday lunches. If appropriate short term parking was available close to the restaurants, I might frequent these locations. From a survey standpoint, these visits are not included in the survey data.
198	The library needs more parking that is dedicated to the library ONLY.
199	Belmont station should have a parking structure and library lot needs a garage as it's always full.
200	Thanks for asking residents on views
201	It would be nice to have a parking garage on the north side of the tracks
202	I am very pleased with Downtown Downers. I drove down Main Street yesterday(Tuesday) around 6 pm and there was a nice hustle n bustle of good looking people all up and down Main. Very nice to see.
203	Not enough parking near library.
204	People routinely park in the 15 minute spaces for the evening. These spaces should be for people who need to get in and get out and make pickups. Some people park in them for hours on evenings and weekends.
205	I don't train into work but the wife does. Been on wait list for 2 years. Still over 900 ahead of her. That needs to improve. We definitely need a parking garage on north side of tracks or a big lot. Nobody from Northside of tracks wants to cross over to park them have to go through the tracks to get back home.
206	Everytime I am downtown, i wonder why we don't have a second garage on the lot behind the library. That lot fills up so quickly when the library is open. Seems like a garage similar to the one east of main would be beneficial
207	Maybe we could get Resident passes There should be some perk for paying extra taxes for living downtown
208	Definitive shortage of morning spots for commuters. There should be a way to give priority do DG residents in the Parking garage. I have coworkers who live in Westmont who drive to DG b/c of better schedule. Priority should be to residents of DG. We choose to move here and pay all costs associated with living here. Other towns shouldn't get priority if they don't want to live here.
209	We need more parking in the downtown area! I'd also like to see parking restrictions enforced. Construction workers should NOT be allowed to park for hours on end in the very limited parking we do currently have...for example, in the library parking lot on the north side of the building!
210	When I look for off street parking I see many empty lots (i.e. across from Emmetts) with no parking signs with the threat of being towed
211	A lot of the parking in the lot next to the library seem frequently opposed by people not using the library. I've had a harder time finding library parking since additional apartment buildings have been built.
212	I would like to see vehicles parked illegally such as in two spaces ticketed.
213	Not terrible but getting worse so let's solve this proactively.
214	Sometimes I struggle to find parking at the library during peak times like after school
215	The area by the train station crescent parking/taxi area is terribly marked. Every day the busses can't pull up to let passengers on because cars can't figure out that it's no parking during rush hour for the busses to be staged there. Police never enforce this area.
216	There needs to be closer short term parking spots for picking up pizza at Giordanos or Angelos. It's inconvenient to park in the garage and then have to walk all the way back with food.
217	If the lot next to Subway will not allow visitor parking please make the signs larger. This probably isn't a village issue, but one for the business there, but it may help prevent your residents from being towed like I was.
218	The library lot used to be my "go to" place to park. I use the library frequently but now there are never spots in the lot. Burlington Station residents are using the lot for their visitors. Very frustrating.
219	The main problem with downtown parking is the lack of overnight parking. The only option is to call the police station and that is only permitted 12 times per year. Where are visitors supposed to park overnight? There needs to be an approved overnight lot for those living within the business district.
220	The real parking problem is for our overnight guests, which happens once or twice a year for us, and more often for some of our neighbors. A solution to this problem would be greatly appreciated.
221	Because I live so close to downtown, I rarely have to park in the area, but even just walking around, it's obvious there isn't nearly enough space. The parking lot by the library is parked solid virtually at all times other than maybe Sunday morning. Curbside spots are likewise full.
222	Only commute by train occasionally, not every day
223	Library parking is difficult and inadequate. I'm not even sure if their lot is marked for library patrons only, or if it's shared, but I've given up and gone home when I couldn't find lot or street parking on Curtiss in front of the library. I have health/fatigue difficulties and if I can't find a close spot in those areas, it's not worth it to me which is a shame because it takes 5 mins to either return items or pick up reserved items. Downtown is a pain in general, but having the library there is an added negative.

Downers Grove Survey Results – Downtown

Thank you for taking our survey. We appreciate your time. Please feel free to make any comments regarding parking in Downers Grove below. (Cont.)

Respondents	Responses
224	Parking lot at library is usually full. I see people park there to pick up commuters taking up much needed customer spaces.
225	Confer with Elmhurst about how they addressed their downtown parking/Metra station problems, PLUS lessons learned. Solution should involve more diagonal parking spaces, for better space utilization, tho this would require more one-way streets. If that done, must make provisions not to funnel too much traffic onto streets that cross the tracks (especially onto Washington or Forest or Fairview) WITHOUT installing more stoplights (such as at Maple and Washington). Consider building more underpasses (such as at Belmont) -- for Main street in particular.
226	Desperately need North Side parking solution (and your survey should be enhanced to account for various locations/quadrants). The current situation on North side is unsustainable...especially if/as Tivoli expands. Barely sufficient parking for a simple movie/event at Tivoli without parking creeping into residential areas to point of dangerous congestion. Rogers & Washington intersection is dangerous, needs some dedicated turn lanes and a LOT more police enforcement. On days where street parking due to Tivoli events is present (which is "very" often, cars are forced into effectively one lane, which is dangerous. With any train traffic and corresponding backups, people weave/go around stopped traffic, which creates BOTH vehicle AND pedestrian incidents. People regularly block the center of the intersection to "get in line." Lighting is woefully insufficient at dusk in Fall/Winter, making it even more dangerous for pedestrians. This is a life/safety issue that must be addressed ASAP as it is only a matter of time. With any increase in Tivoli events/expansion, or more North side commuters, this North side problem will get worse. Need a garage and additional solutions. Public/Private partnership with Tivoli and Tivoli-owned properties makes a lot of sense. Washington Street and Rogers (and Warren for that matter) is a very serious problem and the Village is on notice.
227	All these new condo's and apartments should have provided more guest spot. The Real Estate Brokers need to let buyers know the difference between guest spots and long term parking.
228	Please remove restrictions on parking in lot near Subway. That lot is too big not to open to general parking as those business don't need all that space.
229	I love DG - adding more parking will really help especially with all the new development.
230	You definitely need more parking options. It's my single biggest negative for your downtown area.
231	You need a survey to figure out parking sucks and effects the businesses in DG? wow.
232	We need to fix the lack of public parking on the north end of downtown by the railroad tracks, especially. It's hard to find any parking and the library lot is always competing with its own patrons and the stores. The middle part can be serviced by the parking garage but then also the south end down near Maple has no public parking lot. I once parked in the lot by the medical building (which saidit has restricted parking for that building - of which is the same address on the Subway because I double checked before I parked.) After making a quick purchase at Subway I headed back immediately to my car only to be threatened with towing saying parking was for the medical office patients only. When I pointed out that it says a specific building address of which the Subway shares they argued and said I was in violation of private parking. There was no street parking open and I wasn't going to park in the garage to grab a sub to go. Please purpose CONVENIENT parking that make visiting downtown more desirable.
233	I am a DG resident of 35 years, and previous homeowner. Recently, I moved into Burlington Station where I have 1 parking space. We use the downtown to shop every week and are major customers that support the downtown economy. I feel it's very discriminatory if not illegal that the parking garage is not available to renters for overnight parking. We have a second car that we have nowhere to park.
234	DEFINITELY need additional parking, especially with the amount of new apartments/condominiums that have been added to the downtown. I was just at Happy Dog Barkery an hour ago. Had to circle the blocks several times to find a parking space. People are parking near the library now to access the Burlington Station apartment building.
235	I would come to the downtown area more often if more parking was available; it definitely deters me visiting
236	<ul style="list-style-type: none"> - The greatest difficulty is trying to find a spot when going to the library. People definitely park there and go other places or park and get on the Metra. Is the lot just for library patrons or not? - Parking has definitely become more difficult with all the new condos and apartments. I think the downtown has hit the limit on number of condos and apartments! - I think a second parking garage built where the library parking lot is now would help a lot and maybe don't allow Metra commuters in that one. - Don't allow parking on the north side of Curtiss so close to the intersection with Forest Ave - Please add a stop sign going west on Burlington Ave at the intersection with Mochel Drive. Right now there's nothing and it's very confusing for pedestrians. A variety of things have been tried but a simple stop sign would work fine.
237	Parking is a lot worse since the lot was taken away to build condos. We still like to come to DG - love the shops!
238	I believe that the residents who complain about the downtown parking don't realize that there are spaces available in the village garage. They just don't want to walk a block. I believe some of that is laziness and some is ignorance. I'm curious to learn if there is ample parking in the village garage for the general downtown visitors in addition to the commuter parking during commuter business hours
239	Downtown parking is horrendous when you want to run a quick errand on your way somewhere. The businesses in our downtown struggle daily and the parking situation compounds that.
240	You have a serious lack of parking in downtown on weekdays and Saturdays. Many times I have to circle the block several times hoping for a spot to open up. Sometimes I give up and go home. I think the addition of Pierce's Place and the new beer place next to Pine Cone Tea Shop have greatly impacted available parking. We need a parking garage behind the library!
241	Build a multi level garage in the library lot! Nobody's view is going to be blocked!

Downers Grove Survey Results – Downtown

Thank you for taking our survey. We appreciate your time. Please feel free to make any comments regarding parking in Downers Grove below. (Cont.)

Respondents	Responses
242	I believe the homeowners are not considered when parking issues are evaluated, only the businesses are considered. As a resident in the downtown area we should have our concerns met also, we are the ones supporting the downtown businesses on a daily basis.
243	Attempting to park Monday-Friday from 7 to 5 is horrible! I avoid going downtown during that time because it takes forever to find parking. Especially around the library. I like to take my little ones to storytime at the library but often have to park in the garage which is a long walk with two little ones.
244	The Friday evening car show makes it impossible to find parking. I find it extremely frustrating when I am attempting to run into a store between 4-6 pm on Fridays and I am forced to park blocks away. Someone should be enforcing the car parking rules for the car show. It is unfair that customers are forced to park so far away when the car show has not even started for the evening! Thank you.
245	With all the new residential buildings in the downtown area, parking availability is horrid! The Library lot is especially insufficient.
246	The worst part of going to Downers Grove is the parking. We have actually had to leave and come on another day due to lack of parking. We frequent Happy Dog Barkery and my Mom is handicapped so parking is a real concern. We would frequent more if parking wasn't such an issue but my Mom uses a walker and cannot walk far distances so it prevents us from coming more often.
247	Part if the problem with the parking is the poor parking lot conditions, painted lines and multiple entrance exits that make it difficult to know who is coming and going. I have shopped in downtown downers for years and the last year or so the parking has been insane. I have almost been hit three times due to the entrances and exits of lots.
248	I would shop and eat downtown DG more often if parking were more readily available.
249	there needs to be more parking
250	Another garage is needed, where to put it is why you get paid the big bucks.....
251	During my service on the TAP Commission, I wanted to address DT parking. A survey was done about 6 yrs ago that showed parking was also inadequate north of the tracks for those businesses. Garage was nearly maxed out. Employees parking was inadequate. The 15 min soots we developed and head-in angle parking down Main Street was not an option due to wide sidewalks. A configuration like Curtiss Street was not considered; and library parking lot decking was not supported then. With the new builds on Forest ave, there is even more need to keep DT parking accessible. Check PW survey results.
252	Parking behind the library is horrendous!
253	I'm fortunate to live near enough to walk to downtown, but if for some reason I can't (illness, bad weather, etc.) I choose not to about 80% of the time I think to entirely because of poor parking options. Also - I marked that our street does technically have on street parking, but it should be noted that there's not really room for it and traffic gets gummed up when people do take advantage of the parking. When there are downtown events (car show, concerts, fests, etc.), the parking situation is downright laughable.
254	As a young family residing in downtown Downers Grove, we love the area and are fortunate to live in the heart of all the action. We wish there was more public parking options available overall and for overnight guests.
255	It would be nice to have spaces designated for library use only in the lot at the back of the library (and enforced!). Love downtown DG!
256	I have a pick up truck. It is very difficult for me to find appropriately sized parking areas for both navigating and parking.
257	As a long time area resident and formerly employed in DG, it's disappointing to see that as the community has grown, it's become less accessible. Gone are the days of bringing the kids to the library, popping in to Anderson's, grabbing a cup of coffee and watching the kids enjoy the fountain, and getting some ice cream. And weekend/evening dining out in DG? No way it's worth the hassle! Luckily, Westmont restaurants are great and parking is ample!
258	Availability of parking is insufficient in downtown area.
259	The library parking is awful! There are usually no spots open in the lot and I have 4 kids making it hard to park somewhere else and walk especially in the winter.
260	There is never enough parking near the library. I often have to circle the area for 5 - 15 minutes before I can park. Please do something about this.
261	Given the number of residents (like myself) that live within 1 mile of the downtown area, having more options for CYCLISTS would also be good. Several neighboring towns have bike lanes and much more bike racks to accommodate residents and visitors who prefer to take more carbon-neutral forms of transportation.
262	Downtown residents should be able to have guests park near their dwelling anytime they wish.
263	I do park in the garage for my train commute and if you don't get there by 7:45, there aren't any spots. Otherwise, for going to any store on Main (bakery, any restaurant,) if you don't get a spot on the street (common,) your option is to park at the library, which is limited in spots as it is and no easy way to walk around.
264	I think the businesses at the south end of Main St have suffered with the sale and closure of the parking lot that is now apts/condos.
265	The condo buildings do not provide sufficient parking for all cars. For example, we own two cars but only one parking space. We need more options for where we can park.
266	The parking garage is not always available. What other options are there for guests?
267	It seriously ticks me off that we are not allowed to "legally" park in the lot by the medical building (east across the street from Emmets). This is a huge wasted space after business hours. I know people park there anyway, but we're trying to set a good example for our kids and it really irks me.

Downers Grove Survey Results – Downtown

Thank you for taking our survey. We appreciate your time. Please feel free to make any comments regarding parking in Downers Grove below. (Cont.)

Respondents	Responses
268	Please stop building tall condos that drastically change the landscape and feel of Downers. The lot at the library is unsafe and people whip around in the tiny lot fighting for a spot. Children are not safe here. Why the bank lot across the street went empty for years is beyond me. It would have been better for a parking garage to go there with a sky ridge to the library. Now access from the library lot to downtown shops is blocked off at the bank. This is an eyesore. The current parking grage is so far removed. I would never use it. We need more library parking.
269	My guests visitors and workmen are forced to be concerned with only 2 hr limits. Usually all my guests need more than that. If I have family overnight it is irritating to call every night for a pass. The Village has done a poor job planning for parking. They have added 3 large resident buildings and never addressed the needs of all the residents already here much less the new residents. The delivery trucks are also a problem. Traffic is a mess. Why can't some of the empty lots be used for overnight parking? Why can't residents and their guests have permits for extended parking time in front of our own building???
270	I'm retired but I used to daily walk to the Main St Metra station. It's a fabulous draw for DG, along with a busy downtown. We need to do everything we can to keep this going.
271	I pay extra taxes for the privilege of living downtown but can't even offer my friends a place to park without having to move their cars every 2 hours and I have no place to park by my building for more than 2 hours without worrying about getting a ticket.
272	You seriously need a survey to investigate the issue with parking downtown?? First, you eliminated an entire lot for an apartment building and DID NOTHING TO MAKE UP FOR THE LOST SPACES! And car shows should NOT be on the available street side parking spaces, but in the Metra lots.
273	Overnight parking for guests is too strict, and the website for notifying the police of a visitor doesn't work. Guests should be allowed to park on the street overnight in the downtown area.
274	There's no doubt more parking would mean neighbors (I live in Westmont/ Oakbrook area) would spend more time in Downers Grove. I would! It has much to offer and it's a lovely place to shop, dine and visit.
275	I think having a second parking garage in the library parking lot would help tremendously.
276	I think that a strictly commuter parking structure/garage would free up lot parking access to people visiting businesses downtown.
277	I think residents in the condo buildings need additional permits for overnight guests that do have limitations that are monthly or weekly. We should have a specific parking pass that can always be utilized on the 1st floor of the parking garage. We don't have the option of street parking and our condo building's don't have guest parking spaces. This needs to change for the condo residents. In the city of Chicago, residents are given a booklet of parking permits, which we can utilize in Downers Grove. As residents, we could purchase booklets like this.
278	The signs in the parking garage are confusing! Morning commuters fly up the ramp taking lefthand turns into oncoming traffic coming down! It is VERY dangerous and unnecessary. All that needs to be fixed is a sign that says park to the right. It looks like the sign is saying park to the left which is directing people into oncoming cars.
279	There is no overnight parking for guests of condo owners.
280	My concern is the village allowing minimal overnight guest parking. Considering the amount of taxes I pay to live in the downtown area, as a condo owner I feel I should be able to have guests stay overnight as frequently as I would like, Assuming of course there is not a weather situation or downtown event. I own a condo at 935 Burlington Ave.
281	It is starting to fill up. The Friday car shows are too numerous and every business I talk to say it harms more than helps business. Cut it down by 2/3 and add more festivals.
282	The permitted parking in the village owned parking deck has been working for us, but it seems to have gotten busier as more rental apartments have been built. There are some evenings when there are no spots available in the permitted area of the garage.
283	We need parking in the village parking garage for the occasional guest requiring overnight parking. Where else are they going to park... the police station?? (that's embarrassing).
284	When needed,I would like my guests to be able to park in front of the building for more than two hours, and be able to park in front overnight.
285	I think the car shows needs to Be scaled back To twice per month in summers. Parking is taken up By people who aren't visiting stores. We have spoken to many store owners who do not see increased shopping traffic in these evenings. Also, my family actively avoids going downtown on these evenings because it's such a hassle to find parking.
286	I think all downtown condo owners should be provided a guest parking permit. We pay more taxes because of our location. Thanks for looking into this issue.
287	Street parking is limited to 12 days a year which is hardly enough for frequent guests. It would be great if owners could park on the street with a valid permit sticker like thy do in large cities. The dramatic increase in new condo development doesn't allow for the current parking structure. Also, for those of us that have to get a permit for the garage it becomes dangerous during rush hour when commuters are speeding in and out of garage to make their train. I have nearly been hit a few times because commuters do not stop at the stop sign in the garage. Parking in Downers Grove is a huge issue!
288	About time you focus on parking rather than pushing for more condo's that are ugly, are so close to the street and make things more crowded. To top it off you charge us more tax then the rest of DG to benefit the businesses. I call that corporate welfare. The only businesses that are really prospering because of it is the bars and the added drunk traffic. I get to hear the drunks, tire squealing and motorcycle engines. Maybe you can hire more police officers and raise taxes to cover their lush salaries, retirements as well as further increasing the corporate welfare of the bar owners even more. Oddly almost none of the business owners live downtime, wonder why. Perhaps they don't like how crowded it is, how noisy at 2 am and the fact they would pay more in property taxes.

Downers Grove Survey Results – Downtown

Thank you for taking our survey. We appreciate your time. Please feel free to make any comments regarding parking in Downers Grove below. (Cont.)

Respondents	Responses
289	Parking is a significant challenge for residents in downtown Downers Grove.
290	Having family to my condo is so inconvenient! They have to move car every two hours or wait to park in lot if there is even parking! To have family from out of town is a nightmare! There is no where for them to park their car!
291	It would be nice to have guest parking passes so we don't have to submit requests to the police dept every time someone is in town
292	It would be nice to have signs that designate spots for residents, etc. In addition, you only have a two hour allotted town out front per police order.
293	Build More parking, don't discriminate against those that live in the downtown area apartments and are happy to pay for parking in your garage.
294	We feel our downtown area could use another parking garage.
295	1. Super difficult to park at the library, maybe could create a row of designated "for the library" spots in that lot? 2. Parking got worse when you tore down the lot at Maple and Main and turned it into something else that needs additional parking.
296	There are not nearly enough parking spaces for the number of commuters. Too many spots for employees that remain open that could open up to permit holders.
297	I recall a previous survey some years ago found that the major destination in town was the Downers Grove library. I suspect it still is.
298	I receive one parking spot in condo building, but 2nd car pays for parking in Village lot.
299	Street parking for residents should be available. Our family has two cars and finding space for our second car is impossible and costly. This needs to be resolved.
300	There's obviously no way to create additional on-street parking, which is what most people are clamoring for. It's rare that all of the parking in the parking garage is taken, although that does happen occasionally. It would be great to have more parking available in or near the library, as the parking garage is not convenient for library patrons, and the library lot is very frequently full. That is the area with the most need for additional parking, as parking is very limited, especially during weekdays when the commuter lots aren't accessible, and there are lots of patrons who wish to use the library. (However, please don't take away the commuter lots from those who use Metra, as the commuter parking, in my opinion, is a far worse problem than the general parking situation in Downtown DG.
301	I'm a frequent patron of Anderson's Bookshop, Great Harvest Bread, and the library. I almost never find parking in the lot west of Anderson's, and feel lucky when I can find parking in the commuter lot directly north of it. Great Harvest is particularly difficult since on-street parking is very limited. 15-minute spots are helpful. I am able-bodied and no longer toting a stroller. Downtown DG needs another garage for people with limited mobility and young families. Help us support our local businesses.
302	Parking for the library and shops close to the train station is very insufficient. We can walk there in good weather but if we need to drive it is very difficult to park.
303	The private parking mess in the downtown area is solely due to insufficient village codes & enforcement; and builders lack of planning and selling extra spaces for profit.
304	It's frustrating to see people park in the library parking lot to commute to the city - they should be ticketed! There are never enough spots in that lot.
305	Even though I pay for parking in the village lot three months at a time, there are days in the summer and evenings during the year when there are no available spots in the lot. Also, when there are races, the parking lot is off limits. Last year, during a village-hosted race, I was directed out of the parking lot by police and consequently trapped on a street without any way to get out of the village. I missed a family event because of that. If I was able to use my permit to park on the streets of Downers, I could have parked near by building to avoid the race.
306	I would like to see overnight parking increased from 12 per year to 20 per year.
307	I think parking is adequate in the downtown....we have a big parking garage.
308	Library need more parking space
309	I was very disappointed when condos were built near the library, rather than additional public parking for shoppers and permit parking for commuters. I have small children, and I have talked to so many other parents that they don't use our library in DG, and go to other communities to use their library like Westmont, because it is easy to access. When it is bad weather (half the year) or cold/wet, parents pushing strollers that can't find parking in the library lot will choose to go elsewhere. I feel DG missed a big opportunity to be a community and event host by not having available parking. Also on summer Saturdays we can't find parking, sometimes even in the parking garage.
310	Generally I think parking on weekends is okay. I had a recent situation where I had to go to an emergency meeting downtown Chicago on the train! I arrived to DG at 930 am and found 0 parking. The garage was completely full. All spots are 4 hours or less. So I left my car in a spot and had to have a family member go out of their way to move it one spot over so I didn't get a ticket. There has to be a better way to manage parking in off situations where visitors or residents need to get on the train and use parking for 4 or more hours.

Downers Grove Survey Results – Downtown

Thank you for taking our survey. We appreciate your time. Please feel free to make any comments regarding parking in Downers Grove below. (Cont.)

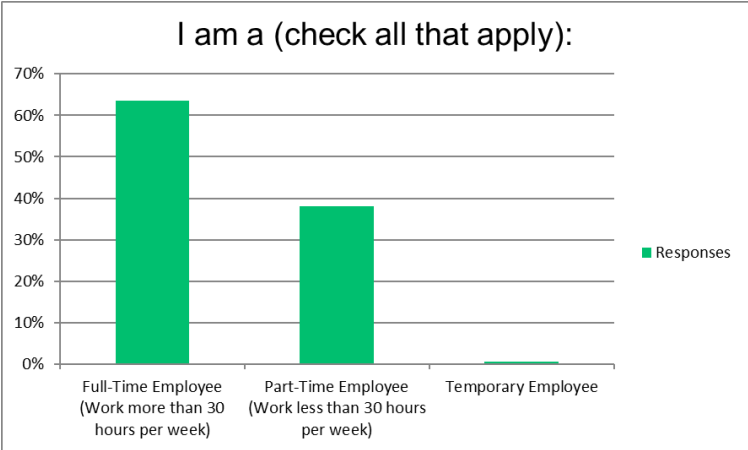
Respondents	Responses
311	Please add EV charging stations!!!
312	i have never seen parking enforcement beyond Metra lots and the private medical building lot. Some people park all day in the library lot and beyond the time limits posted.
313	There's been a noticeable decrease in parking over the last year, especially in the evenings when we want to grab dinner. It's frustrating to find parking at the library. During big events like car shows, farmers markets, & festivals we opt to walk. We live about .8 miles from Main Street Metra.
314	My number 1 visit -once or twice a week- is the dg library. I do other errands & shopping in dg because of my trips to the library. It's far superior to the other, very nice, libraries in the area, and its the thing that continues to draw me to dg.
315	I strongly dislike the limitations on parking time in the library lot (and nearby areas). Very inconvenient to have to go and move the car every couple of hours or be ticketed when you need to spend a day at the library.
316	Think the time frames near library should be longer. Sometimes I remote work in library and have been ticketed for longer than 3 hours. Dont want to walk to garage in bad weather. Should have a closer option available.
317	Parking by the library is especially bad and the garage is not too close. Need more parking options near there
318	I feel like most people who complain about village parking just don't want to walk a block or two to their destination. I rather like having our vibrant downtown and am willing to walk a few blocks to my destination in order to have it.
319	While I don't use metra daily to commute to work. I occasionally use it to head downtown during the week. Parking fills up very quickly and I need to plan ahead if I want to park. Or make arrangements to have a ride. I'm lucky I don't have to use the metra everyday as that would be a huge headache finding parking and being on the long waitlist to park.
320	There should be more free parking in the garage for customers of local businesses.
321	With any more growth in the business district (including visitor parking for condo/apt. residences), parking WILL be very difficult and residents who don't live within walking distance of the downtown will visit bordering towns.
322	Library parking is especially difficult. The library offers many fun events for families which are typically well attended. On the weekends the Metra lot provides some relief, but this doesn't help on weekdays.
323	I would shop and dine a lot more in downtown D.G. if parking were more available. Now I only visit to use the library.
324	The library needs a dedicated lot or a closer garage or lot. During storytimes or events at the library it's really hard to find a spot. And with 2 small children, especially in winter, the garage is too far.
325	The lack of parking is ridiculous. I need to leave 1/2 hour from my house in Warren if I need to park so that I have enough time to circle around. The library parking lot is the worst one as it seems like people park there for hours. Why not convert that lot to a garage with access from Main Street, as well as the other two entrances currently there, through the old banks drive-thru. That way you don't have to do the one way loop all the way around.
326	I think there needs to be more parking by the library.

Downers Grove Survey Responses – Employee

I am a (check all that apply):

Answer Choices	Responses	
Full-Time Employee (Work more than 30 hours per week)	64%	119
Part-Time Employee (Work less than 30 hours per week)	38%	71
Temporary Employee	1%	1
Other (please specify)		5
	Answered	187
	Skipped	4

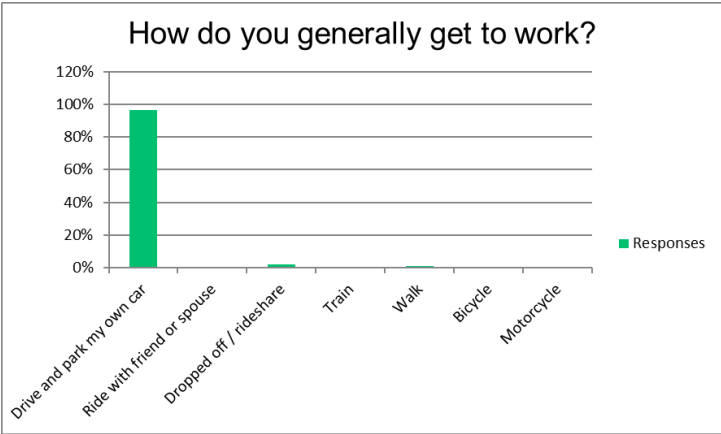
Respondents	Other (please specify)
1	I also am handicapped
2	I work exactly 30 hours a week
3	Realtor work 24/7
4	I work about 30 hours a week
5	Business Owner



How do you generally get to work?

Answer Choices	Responses	
Drive and park my own car	96%	184
Ride with friend or spouse	0%	0
Dropped off / rideshare	2%	4
Train	0%	0
Walk	1%	2
Bicycle	0%	0
Motorcycle	1%	1
Other (please specify)		1
	Answered	191
	Skipped	0

Respondents	Other (please specify)
1	Also Motorcycle



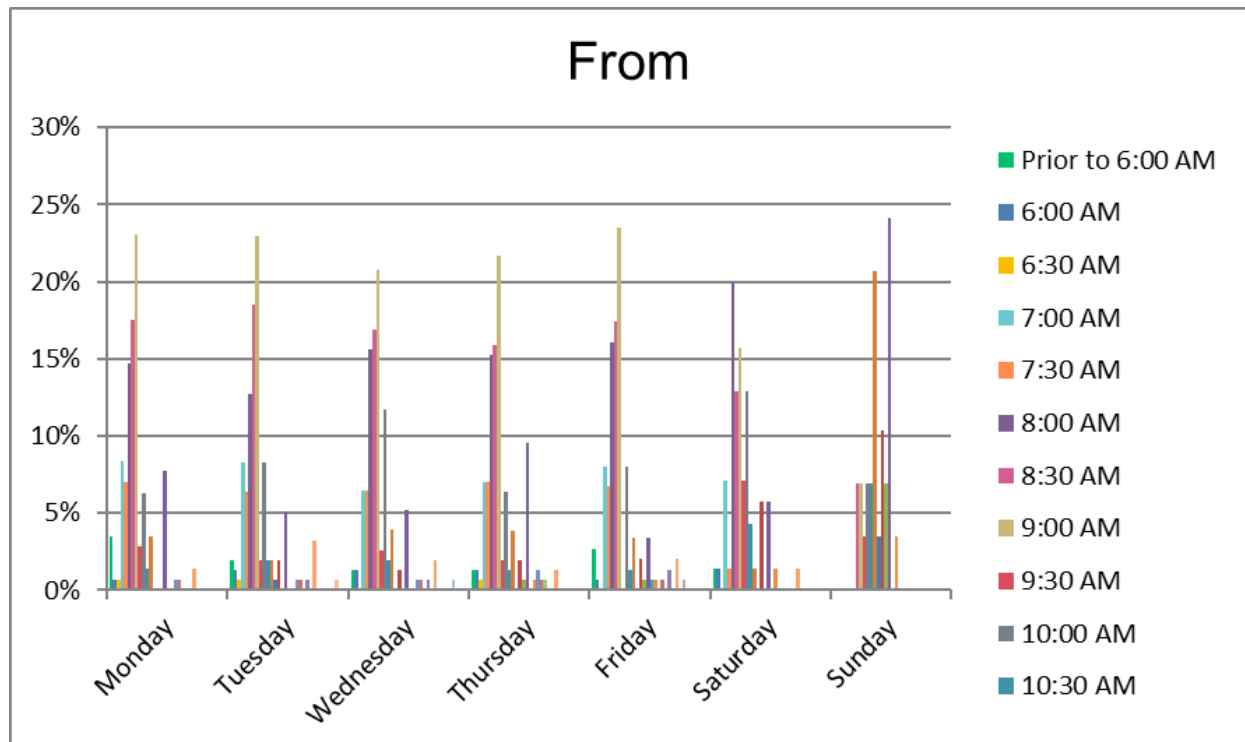
Downers Grove Survey Responses – Employee

What hours do you generally work?

From	Prior to 6:00 AM		6:00 AM		6:30 AM		7:00 AM		7:30 AM		8:00 AM		8:30 AM		9:00 AM		9:30 AM		10:00 AM	
Monday	4%	5	1%	1	1%	1	8%	12	7%	10	15%	21	17%	25	23%	33	3%	4	6%	9
Tuesday	2%	3	1%	2	1%	1	8%	13	6%	10	13%	20	18%	29	23%	36	2%	3	8%	13
Wednesday	1%	2	1%	2	0%	0	6%	10	6%	10	16%	24	17%	26	21%	32	3%	4	12%	18
Thursday	1%	2	1%	2	1%	1	7%	11	7%	11	15%	24	16%	25	22%	34	2%	3	6%	10
Friday	3%	4	1%	1	0%	0	8%	12	7%	10	16%	24	17%	26	23%	35	0%	0	8%	12
Saturday	1%	1	1%	1	0%	0	7%	5	1%	1	20%	14	13%	9	16%	11	7%	5	13%	9
Sunday	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	7%	2	7%	2	3%	1	7%	2

10:30 AM		11:00 AM		11:30 AM		12:00 Noon		12:30 PM		1:00 PM		1:30 PM		2:00 PM		2:30 PM		3:00 PM		3:30 PM		4:00 PM	
1%	2	4%	5	0%	0	0%	0	0%	0	8%	11	0%	0	0%	0	1%	1	1%	1	0%	0	0%	0
2%	3	2%	3	1%	1	2%	3	0%	0	5%	8	0%	0	0%	0	1%	1	1%	1	0%	0	1%	1
2%	3	4%	6	0%	0	1%	2	0%	0	5%	8	0%	0	0%	0	1%	1	1%	1	0%	0	1%	1
1%	2	4%	6	0%	0	2%	3	1%	1	10%	15	0%	0	1%	1	1%	2	1%	1	1%	1	0%	0
1%	2	3%	5	0%	0	2%	3	1%	1	3%	5	1%	1	1%	1	0%	0	1%	1	0%	0	1%	2
4%	3	1%	1	0%	0	6%	4	0%	0	6%	4	0%	0	1%	1	0%	0	0%	0	0%	0	0%	0
7%	2	21%	6	3%	1	10%	3	7%	2	24%	7	0%	0	3%	1	0%	0	0%	0	0%	0	0%	0

4:30 PM		5:00 PM		5:30 PM		6:00 PM		6:30 PM		7:00 PM		7:30 PM		8:00 PM		8:30 PM		9:00 PM or Later		Total
0%	0	1%	2	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	143
0%	0	3%	5	0%	0	0%	0	0%	0	0%	0	0%	0	1%	1	0%	0	0%	0	157
0%	0	2%	3	0%	0	0%	0	0%	0	0%	0	1%	1	0%	0	0%	0	0%	0	154
0%	0	1%	2	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	157
0%	0	2%	3	0%	0	1%	1	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	149
0%	0	1%	1	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	70
0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	29
Answered																				186
Skipped																				5



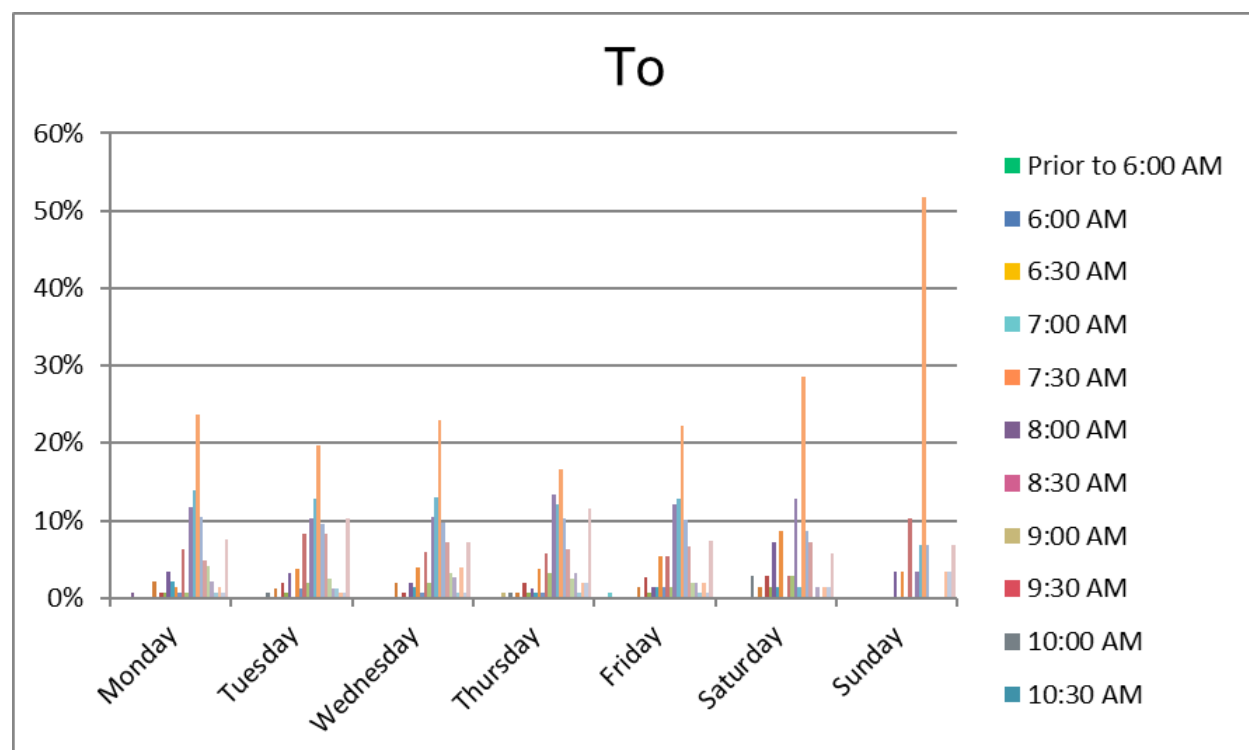
Downers Grove Survey Responses – Employee

What hours do you generally work? (Cont.)

To	Prior to 6:00 AM		6:00 AM		6:30 AM		7:00 AM		7:30 AM		8:00 AM		8:30 AM		9:00 AM		9:30 AM		10:00 AM	
Monday	0%	0	0%	0	0%	0	0%	0	0%	0	1%	1	0%	0	0%	0	0%	0	0%	0
Tuesday	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	1%	1
Wednesday	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Thursday	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	1%	1	0%	0	1%	1
Friday	0%	0	0%	0	0%	0	1%	1	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0
Saturday	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	3%	2
Sunday	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0

10:30 AM		11:00 AM		11:30 AM		12:00 Noon		12:30 PM		1:00 PM		1:30 PM		2:00 PM		2:30 PM		3:00 PM		3:30 PM		4:00 PM	
0%	0	2%	3	0%	0	1%	1	1%	1	3%	5	2%	3	1%	2	1%	1	6%	9	1%	1	12%	17
0%	0	1%	2	0%	0	2%	3	1%	1	3%	5	0%	0	4%	6	1%	2	8%	13	2%	3	10%	16
0%	0	2%	3	0%	0	1%	1	0%	0	2%	3	1%	2	4%	6	1%	1	6%	9	2%	3	10%	16
0%	0	1%	1	0%	0	2%	3	1%	1	1%	2	1%	1	4%	6	1%	1	6%	9	3%	5	13%	21
0%	0	1%	2	0%	0	3%	4	1%	1	1%	2	1%	2	5%	8	1%	2	5%	8	1%	2	12%	18
0%	0	1%	1	0%	0	3%	2	1%	1	7%	5	1%	1	9%	6	0%	0	3%	2	3%	2	13%	9
0%	0	0%	0	0%	0	0%	0	0%	0	3%	1	0%	0	3%	1	0%	0	10%	3	0%	0	3%	1

4:30 PM		5:00 PM		5:30 PM		6:00 PM		6:30 PM		7:00 PM		7:30 PM		8:00 PM		8:30 PM		9:00 PM or Later		Total
14%	20	24%	34	10%	15	5%	7	4%	6	2%	3	1%	1	1%	2	1%	1	8%	11	144
13%	20	20%	31	10%	15	8%	13	3%	4	1%	2	1%	2	1%	1	1%	1	10%	16	157
13%	20	23%	35	10%	15	7%	11	3%	5	3%	4	1%	1	4%	6	1%	1	7%	11	153
12%	19	17%	26	10%	16	6%	10	3%	4	3%	5	1%	1	2%	3	2%	3	11%	18	157
13%	19	22%	33	10%	15	7%	10	2%	3	2%	3	1%	1	2%	3	1%	1	7%	11	149
1%	1	29%	20	9%	6	7%	5	0%	0	1%	1	0%	0	1%	1	1%	1	6%	4	70
7%	2	52%	15	7%	2	0%	0	0%	0	0%	0	0%	0	3%	1	3%	1	7%	2	29
Answered																			186	
Skipped																			5	



Downers Grove Survey Responses – Employee

Does your employer provide parking for you at your workplace?

Answer Choices	Responses	
Yes	30%	55
No	70%	129
Other (please specify)		27
Answered		184
Skipped		7



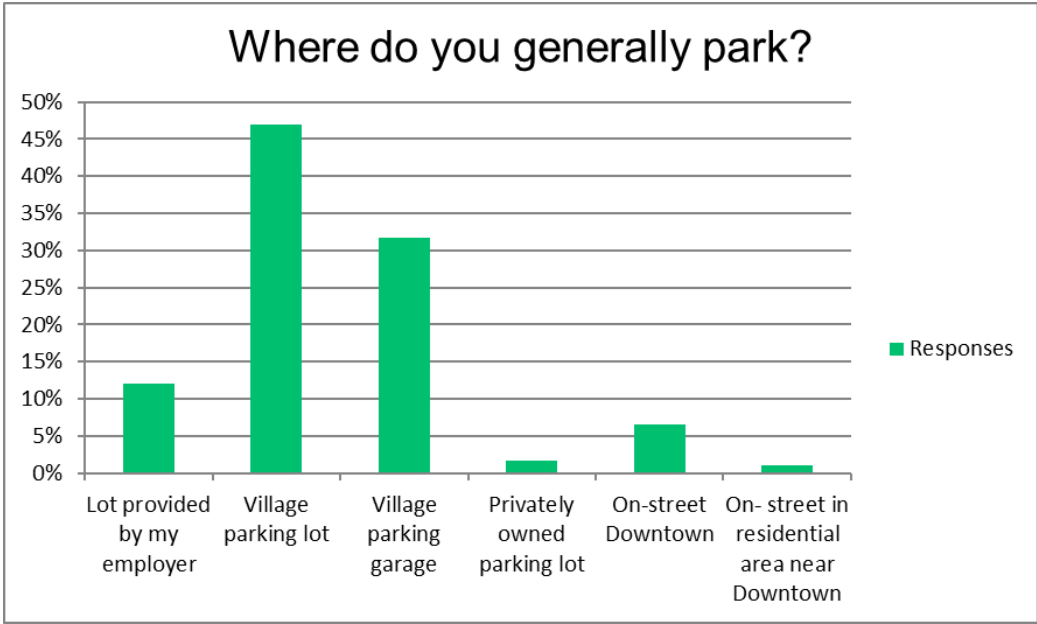
Respondents	Other (please specify)
1	We do receive employee parking pass to use on assigned lots but are always full by the time our shift starts
2	Provides BD tag for parking in designated village lot
3	Limited spots available so 1st come 1st served
4	They provide a parking tag for free
5	Parking permit DB
6	Employer pays for DG parking permits
7	Park on the street with a DG business pass
8	no library parking lot designated.
9	employer provides parking at parking garage
10	I am handicapped and park in the spot on the side of "The Tea Cottage" however.....for 2 years now they have not painted the diagonal lines on the spot next to the handicapped. ALL the other parking spots have been painted, but these lines are so faded, they cannot be seen. People are CONSTANTLY parking there making it difficult for me to enter and exit my car. Also, they are ticketing these cars almost daily. It's almost like a purposeful trap. Please get someone out there to paint the lines that are supposed to be there.
11	They purchase parking permits for the downtown business parking areas.
12	They buy my parking pass for the garage
13	Employer pays for permit
14	Permit parking only for certain hours
15	I work at the Main St. Train Station DG
16	company pays for quarterly parking pass in village lot
17	Just parking pass for the garage
18	My employer pays for my parking. We do not have parking available.
19	Used to, but now you guys changed the damned rules!
20	Provides parking permits for village lots. Our building does not have its own parking.
21	We're given passes to park at the train lot and the parking lot behind the apartment buildings. The train lot is usually full and the apartment lot is scary to walk to and from in the evenings.
22	I have a DB permit
23	Limited parking so our clients have to park on the street
24	We do have permits for lot D and the Forest North lot, but the business itself does not have dedicated parking.
25	Provided village parking passes
26	We are provided DB parking passes for use in village lots and garages.
27	parking pass for lot B

Downers Grove Survey Responses – Employee

Where do you generally park?

Answer Choices	Responses	
Lot provided by my employer	12%	22
Village parking lot	47%	86
Village parking garage	32%	58
Privately owned parking lot	2%	3
On-street Downtown	7%	12
On- street in residential area near Downtown	1%	2
Other (please specify)		9
	Answered	183
	Skipped	8

Respondents	Other (please specify)
1	random lot behind the store I work at
2	Library lot
3	But the lot is often full. It is not exclusive for employees.
4	Wherever I can find a stop which is a challenge at 12:30 to 1:00
5	in the lot/spot on the side of "The Tea Cottage"
6	Behind my store. Private spot
7	Burlington and Main
8	Downers Grove Public Library lot
9	On Tuesdays the village lot is full so I park on the street and have to move my car



Downers Grove Survey Responses – Employee

If you are required to use public parking, is enough off-street parking provided near your employment?

Answer Choices**Responses**

No - Parking is too far away	52%	84
Yes - Publicly available lots / garages are near enough	48%	77
Other - Please feel free to add comments		34

Answered 161**Skipped 30**

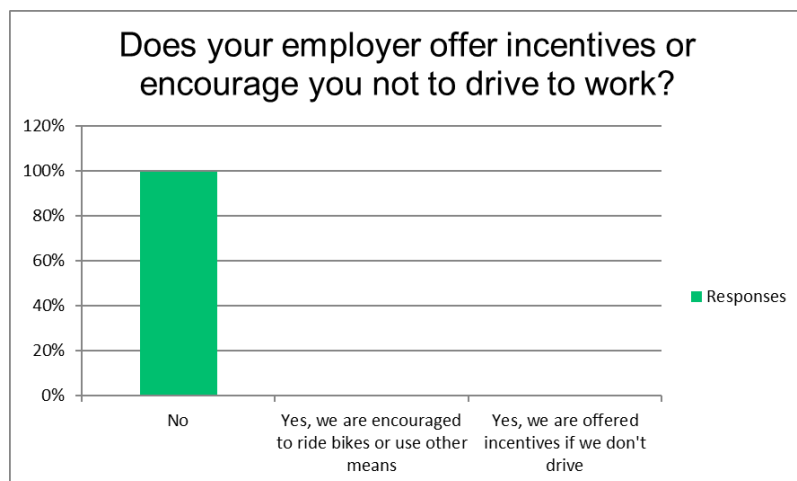
Respondents	Other - Please feel free to add comments
1	Lots are often full and distance can be difficult because of knee problems
2	There never an open parking space
3	And street parking is 2hr, so have to move my car
4	N/A
5	I sometimes use off-street parking if my employer provided lot is full.
6	Too few spots
7	Usually not available
8	Parking is close, but has become more difficult to find in the past 2 years
9	the answer is NO- there's not enough parking spots. I see people driving around for extended periods of time looking for a spot.
10	I park in the train lot which is in terrible condition.
11	My opinion is that the library lot is overused by employees of businesses which makes it difficult for shoppers and library patrons to find a spot. If employees weren't allowed to park there then the permit spots would be inadequate.
12	There is not enough parking near my employer. Parking in the garage is fine when the weather is clear but very challenging during rain and snow.
13	yes it's available but car needs to be moved every 3 hours
14	Other coworkers really struggle to find parking, I'm luck I come early but once 9am hits there is no parking available.
15	But not enough spots. Parking is very hard to find sometimes and lots are full
16	There is parking, it is often full
17	I wish they would have left a few motorcycle parking spaces near the library lot on Forest Ave.
18	If I get to work early in the morning, there's enough. If I start in the afternoon, it's highly limited and quite a few times even the spots I pay for a permit for are full and I have to drive around looking for street parking forever
19	Have to move car within 4 hours to achieve free parking
20	No - absent space in the DT deck, parking is limited in both availability and duration.

Downers Grove Survey Responses – Employee

Respondents	Other - Please feel free to add comments
21	Varies depending on the day/time, public parking lot and permit parking usually full
22	There is a lot of public parking but it's always taken and most people start using the lots the people pay for.
23	No - not enough
24	Generally yes
25	We pay for parking passes and every time we leave we can NEVER find any of our permit parking spots!! I have to circle around for at least 15 minutes trying to find a parking spot because our permit parking lot is full. If we are paying for passes then why is the lot open to everyone after 11? We can't even leave for lunch because there is no parking available in our lot!
26	While there is parking near my place of employment there is rarely any available. The time limits require me to move my car during my shift. 4hours is not enough for a full shift.
27	However, some days are impossible to find a parking spot...have many time driven around for 20 minutes looking for a spot
28	Garage is close, but fills up fast and can't find a spot.
29	Spaces are available
30	Depending on day can be challenging and 2 hour limit causes some stress
31	No. Parking is close but not enough spots in the lot.
32	there are times when I have lots of things to carry in. in this case, parking lots are blocks away.
33	When I come in at 1pm on Mondays & Wednesdays, I often have to park at the back of Lot D.
34	Employer provides DB parking permits

Does your employer offer incentives or encourage you not to drive to work?

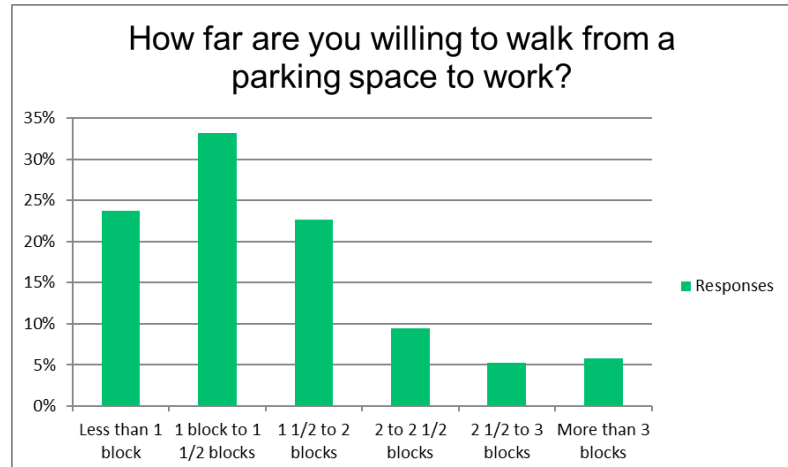
Answer Choices	Responses	
No	99%	189
Yes, we are encouraged to ride bikes or use other means	1%	1
Yes, we are offered incentives if we don't drive	0%	0
Answers	190	
Skipped	1	



Downers Grove Survey Responses – Employee

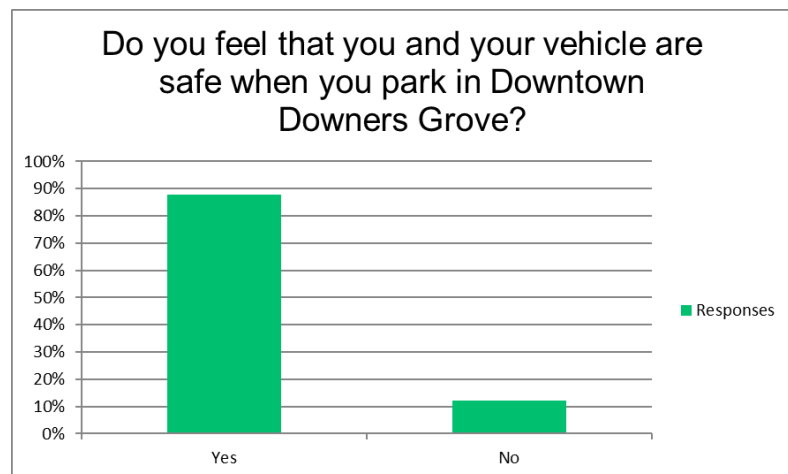
How far are you willing to walk from a parking space to work?

Answer Choices	Responses	
Less than 1 block	24%	45
1 block to 1 1/2 blocks	33%	63
1 1/2 to 2 blocks	23%	43
2 to 2 1/2 blocks	9%	18
2 1/2 to 3 blocks	5%	10
More than 3 blocks	6%	11
Answered	190	
Skipped	1	



Do you feel that you and your vehicle are safe when you park in Downtown Downers Grove?

Answer Choices	Responses	
Yes	88%	166
No	12%	23
If "No", please explain		30
Answered	189	
Skipped	2	



Respondents	If "No", please explain
1	my car has gotten hit while parked
2	Co-worker was hit by a fedex truck on street.
3	Sometimes there are creepy people sitting in their cars. It makes me nervous when people are not just getting in their cars and leaving.
4	Not always. The garage is often dark and filthy
5	I do not like walking by myself to the lots or parking garage at night by myself. Any other time, I feel safe.
6	Parking in the lots here do not feel very safe having brought my car here I have had multiple scratches and scrapes wherever I park.
7	I work at Another Round. I typically leave work between 1:30am-4am depending if it's on a weekday or weekend. I would like to park as close as possible (the garage) when going to my car late at night, especially with a lot of cash. I have received two tickets for being parked after 2am. This is out of my control, since on weekends we close at 2am but still have MINIMUM of 1.5hr of cleaning and counting money to do. If there was some way of having my plate being "flagged" as a Downtown DG employee so that I wouldn't get a ticket I would be satisfied. The same way that played called in for any other overnight parking is handled. I prefer the garage for having the shortest distance from our back door of the restaurant to the garage. Occasionally there are some homeless people or random stragglers who do make me uncomfortable. Recently I have noticed a police presence which I appreciate. A large concern of mine is when I am coming to work, and people are FLYINGGGG down through the garage as I'm trying to go up to park. The people coming around the corners is scary. I believe having a police car sitting at the top of the second level would decrease people doing this. I am amazed I haven't been hit yet.

Downers Grove Survey Responses – Employee

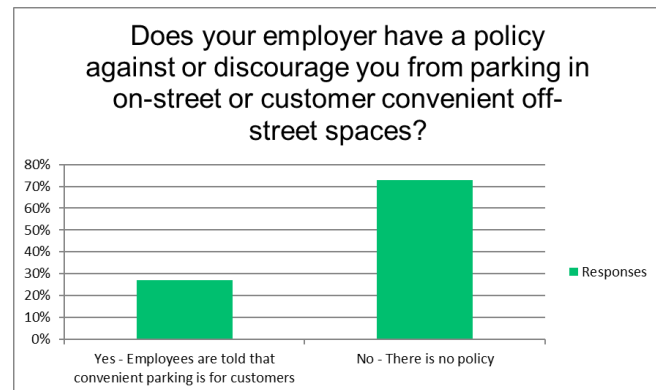
Do you feel that you and your vehicle are safe when you park in Downtown Downers Grove? (Cont.)

Respondents	If "No", please explain
8	Generally, yes. However, Parking Lot D is secluded and when leaving work after dark, can feel less safe than other parking areas when walking alone.
9	I typically park in the village lot behind the library or in the 2 hr street parking on Burlington ave between Main Street and forest ave. In either place the exterior of my car has been dented, scratched, or had the mirrors torn off. Since there are cameras in the area there is nothing that can ever be done.
10	We work late and we're all girls. Our Employer told us that if we ever feel not safe that the police encourage us to call them and they will escort us to our car in the parking garage.
11	I don't feel that the parking lots are well lit at night
12	Depends on the lot and how late I have to work
13	My car has received many door dings, scrapes since I started parking in downers lots
14	Most of the time, but walking late at night scares me because there's a whole lot of riff raff walking around here these days, homeless people and kinda weird crack head looking people.
15	No because homeless people and other strangers loiter and/or damage cars after leaving the bars.
16	I have to walk to far late at night to get to my car. And on the street the 2 hour parking limitation is ridiculous
17	there seem to be more homeless people popping up in town and linger around cars a bit
18	Not in the parking garage.
19	Way too many homeless people walking around that garage - and the stairwell is simply gross - in the winter months especially they are living in the stairwell - in the summertime when it's raining they are in the stairwell when it rains they then are walking around -
20	The amount of homeless people and drug addicts running around this town is unreal. I worry about my vehicle being vandalized or broken into every single day.
21	no it already got smashed once and people park in the middle of two spots leaving the rest of the row to park terrible and squeeze in where they can't
22	No, parking lines are not maintained and hence parking becomes erratic and I have experienced many door dings and scratches and at times am unable to get back in my vehicle
23	STAIRWELL ALWAYS SMELLS LIKE URINE
24	Yes, relatively so. Downers Grove generally seems safe, but I have experienced damage in a previous garage in downtown DG. Also, I have seen what appeared to be discarded drug paraphernalia in the parking garage that was there for over a week.
25	Not in the parking garage, where the homeless people "live".
26	I am the Employer. I feel safe, but my employees do not--mainly female employees due to apparent Homeless living in the stairwells overnight.
27	People here have had problems and the cameras in the garage are of no help.
28	I do not feel comfortable parking in lot D when I have to work until 9 PM. It's too isolated back there at night
29	gangs of teens on skateboards
30	The lighting is not great in lot DB. Also, my car is constantly getting hit by other drivers when it's parked. I've only been working here a year and my car has been hit in the bumper (of course no one left a note) and numerous people have opened doors into my car hard enough to significantly dent and scratch. Normal wear and tear/parking bumps are fine, but this is ridiculous. There needs to be more room to maneuver in the lot.

Downers Grove Survey Responses – Employee

Does your employer have a policy against or discourage you from parking in on-street or customer convenient off-street spaces?

Answer Choices	Responses	
Yes - Employees are told that convenient parking is for customers	27%	50
No - There is no policy	73%	135
Other (please specify)		12
Answered		185
Skipped		6



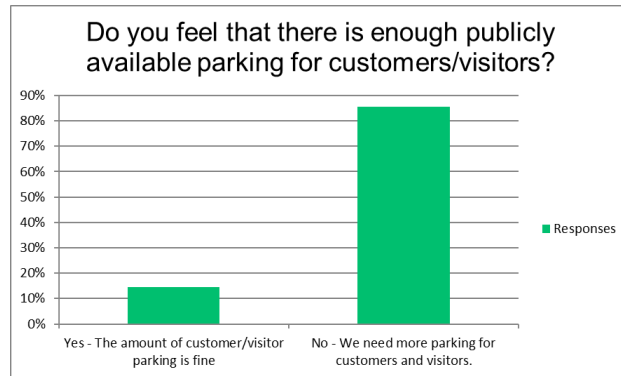
Respondents	Other (please specify)
1	Unsure
2	We can park wherever we can find a spot
3	I know not to park downtown
4	None of our employees park on street
5	no policy but use common sense
6	Only on Saturdays
7	On Saturday we are required to park in the D lot
8	Permit parking lot is generally full because of time constraint on "permit only" parking , additionally the hours of "permit parking" don't seem to be enforced as much as "x hour parking" areas
9	We do not typically receive customers
10	Not that I'm aware of
11	2 hour limit makes it hard to park on street since we are in meetings all day
12	No. They know how difficult it is to find parking, so it is a free for all.

Do customers/visitors to your workplace complain to you about a lack of parking at your business/building?

Answer Choices	Responses	
Yes - All the time	65%	124
Sometimes	24%	46
No	11%	20
Answered		190
Skipped		1



Downers Grove Survey Responses – Employee



Do you feel that there is enough publicly available parking for customers/visitors?

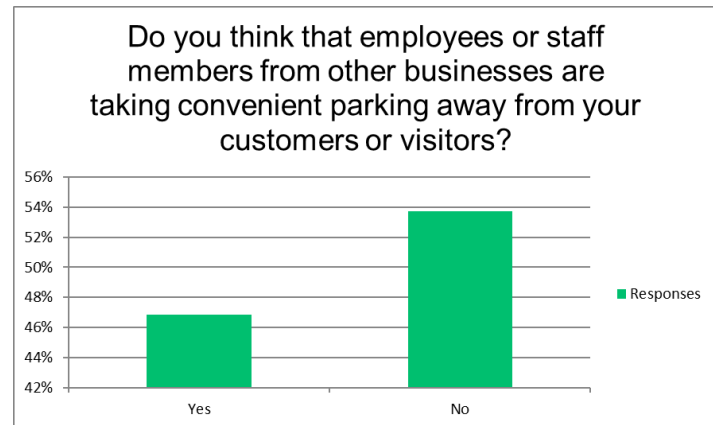
Answer Choices		Responses
Yes - The amount of customer/visitor parking is fine	15%	27
No - We need more parking for customers and visitors.	85%	158
Other (please specify)		19
Answered		185
Skipped		6

Respondents	Other (please specify)
1	Parking is awful and many workers park in 2 hour spaces and then move their car to another spot.also, during the week should be allowed to park for more than 2 hours and then on the weekends there should be a time limit to 2 hours. It makes no sense.
2	It depends on the time of day and time of year
3	Depends on time of day and evening..open 7 days a week but offer classes at various times
4	I tell library patrons that parking is very difficult to find on weekdays between 11-3pm.
5	don't know
6	Most of the time, there is space in the garage. In good weather, the garage becomes very full around lunchtime. If I leave for lunch, I occasionally have difficulty finding a spot when I return. If the garage is full, people ignore the Level 2 employee parking signs.
7	See response to #6. I feel there is not enough parking available for all the people competing for it. In my opinion employees should park further away but they don't.
8	I do not understand why residence park on the first floor of the parking garage if they don't have parking in the building they live in and they were allowed to park in the street their cars would be outside in the elements the rain the snow the heat. They should have to park on the top floor of the parking garage. Maybe then they would purchase parking from someone in their building that does not use their space
9	sometimes we need more
10	People have told us that they avoid coming to downtown DG (including our store) specifically because of parking availability.
11	I think there needs to be an option beyond the free 4 hours in the parking garage bc often people will need to stay longer than that
12	the public lot provided near the library is usually full, with some cars parking in areas that are not parking spaces, winter is particularly bad with people literally parking anywhere in the lot
13	depends on events downtown
14	Our business suffers on days with bad parking due to the walking distance from nearest parking. Guests complain often about parking.
15	We do not typically receive customers
16	Yes, honestly. And yet, it's the managing of expectation that's difficult to overcome. Meaning, people expect easy access and if they haven't lived in the City, for example, there's little perspective for what's possible (right then and there when they need a parking spot).
17	We are always very short of parking
18	We get complaints and questions all the time. Any time I invite someone to meet here, I need to send a disclaimer about the parking.
19	I work at the library and patrons CONSTANTLY complain to us about parking because they think the village lot belongs to the library. People are late to programs and events often because of lack of parking.

Downers Grove Survey Responses – Employee

Do you think that employees or staff members from other businesses are taking convenient parking away from your customers or visitors?

Answer Choices	Responses	
Yes	47%	82
No	54%	94
Other (please specify)		30
	Answered	175
	Skipped	16

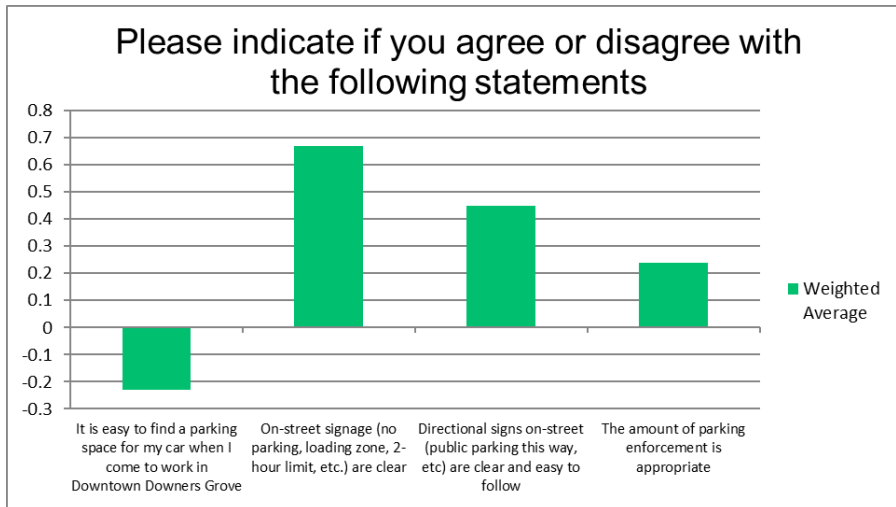


Respondents	Other (please specify)
1	Not sure who is taking all the parking spots. Maybe the new condos all over the city are an issue. Never was an issue before
2	Parking is many times not available in BD spots and employees are arriving for different shifts. Sometimes there is nothing else.
3	Not enough parking for any group.
4	Many use library and jst move their cars every 3 hours to avoid fines
5	It is not the fault of the employees however. There is not nearly enough parking for employees. I pay for parking, and I often still cannot get a spot near my work. The parking garage is too far, and I never feel safe in parking garages.
6	They have to park somewhere too
7	staff members from my own business are taking visitor parking, even though they are provided with a parking pass
8	Many keep moving their cars (post office employees)
9	Other companies share the lot and street parking
10	We have people park in our lot that are not coming to our business
11	I don't think it's specific residents or staff members. We're just all piled on top of each other. New condos that went up at Burlington and Maple made the problem even worse.
12	Unsure
13	don't know
14	I think parking is taken up by restaurant customers, and perhaps construction crews.
15	employees from all businesses, including the one I work for
16	No clue
17	Not sure but Gatos employees park in my spot all the time.
18	Yes residential parking that allows the residence to park the car on the first floor of the parking garage.
19	There is a serious lack of convenient parking in downers grove
20	Where else would they park
21	I have seen post office employees park in 4hr spaces on Saturdays which inconveniences customers of all local businesses.
22	I think the commuter lots that we pay for should be permit only for entire business hours such as "permit parking until 1600" other than the current 1130 which make no sense
23	I think the problem is lack of ample parking for the train commuters more than local businesses.
24	Only one business at my building is discourteous enough to take one or more of the 3 spaces in front of our building.
25	I think we all need to use the limited spaces, and, by default, we are taking convenient parking away from each other
26	I think metra riders are taking the permit lot spaces within reasonable distance to our building
27	Parking in DG is the wild west: each man for himself
28	Often the library lot is filled with realtor's cars.
29	The employee parking lot is often full when I arrive at 9am due to everyone having a permit. And the lot is too small to accommodate patrons and customers of other businesses.
30	I think there is just inadequate parking, and parking passes are oversold

Downers Grove Survey Responses – Employee

Please indicate if you agree or disagree with the following statements

	Strongly Disagree		Disagree		Neither Agree nor Disagree		Agree		Strongly Agree		Total	Weighted Average
It is easy to find a parking space for my car when I come to work in Downtown Downers Grove	23%	43	27%	51	11%	20	30%	57	10%	18	189	-0.23
On-street signage (no parking, loading zone, 2-hour limit, etc.) are clear	5%	9	9%	16	13%	25	62%	116	12%	22	188	0.67
Directional signs on-street (public parking this way, etc) are clear and easy to follow	5%	10	14%	25	22%	41	48%	89	11%	20	185	0.45
The amount of parking enforcement is appropriate	9%	16	19%	35	25%	47	36%	68	12%	22	188	0.24
Answered											190	
Skipped											1	



Please feel free to make any additional comments regarding parking below.

Answered 92
Skipped 99

Respondents	Responses
1	Employees should have parking passes provided to park anywhere for any amount of time
2	I have seen people make a left turn onto Burlington from Forest Avenue, going the wrong way, to enter the parking lot near the tracks. Cars also frequently go the wrong way in that lot, making walking in the lot hazardous. Pedestrians and cars alike are sometimes dangerously careless in the parking lot behind the library.
3	There should be some sort of permit system for employees of downtown businesses
4	There are often times where there are cars parked in the employee level (level 2) in the parking garage that do not have a parking permit- this prevents there being enough spaces for those who work in the area and pay to have those spaces
5	Better planning and less political nonsense from the last Mayor would have helped, but time to move on and make whatever improvements that are possible and reasonable. Looking forward to collaboration and less divisiveness. And more parking!
6	<p>I find that the garage is mostly filled all the time and is farther than I want to walk, especially by myself. The CBD lot (by the tracks) is also always filled at all times. D seems to be getting more and more crowded. I will be honest and say that I do try to park in the main lot on my evening. I do not feel comfortable walking to the D lot (which is where I usually park, unless snow is scheduled to fall) at night and by myself.</p> <p>I hear a lot from our patrons that they cannot get into the library easily. We almost always have a delay when starting our programs because families are circling and looking for parking. It does not seem that families use the parking garage at all to get to the library. Especially if they have infants and toddlers or multiple children.</p> <p>I also cannot stress enough how often people complain to us about parking. Especially when they think the large lot is the library's property. They are always shocked that it isn't. This is a daily conversation that we have.</p> <p>Thank you so very much for doing this survey! I personally, really appreciate it.</p>

Downers Grove Survey Responses – Employee

Please feel free to make any additional comments regarding parking below. (Cont.)

Respondents	Responses
7	Id like to see a handicap parking spot in front of my restaurant. This is 1 complaint I always hear
8	I believe that on the weekends there should be a 2 hour time limit not during the week. It gets so busy on the weekends and people park in the spots (with 2 hour limit) and then leave their cars their for hours and hours. It affects the stores located on Curtiss is which where I work. Customers then have to park far and walk. It does not make sense
9	I have been working in the Downers Grove area now for over a year, and while I have been here I always have had people coming up to me and complaining about the parking. The staff are frustrated and the customers are even more so. I believe trying to better parking a must needed opportunity.
10	There needs to be more parking. If I don't get to a village lot by 9:00 a.m. there are no spots and then I have to park in the garage which is a longer walk to my office.
11	I pay for my employees to park in the business lot. The parking rules have been changed several times and it is always difficult to find a space. My chief complaint is employees of downtown businesses who use the library lot and just keep moving their cars. This takes away customer parking. I realize the garage is nearby but many customers don't use it if they are just picking up one or two items.
12	I have coworkers who live in downtown Downers Grove who consistently have their PAID spots taken up by people who shouldn't be parking there. In result, my coworkers have received tickets when their own PAID spots are being taken and not ticketed.
13	Every day at work several customers complain about parking in the downtown area. Some people have told us that they can no longer patronize our business due to bad parking. The parking garage is in an illogical location, as it is not conveniently located to most of the downtown shops. The garage should've been built behind the library.
14	I purchase a parking pass so so don't necessarily have to worry about parking.
15	Parallel parking on Curtiss is a huge issue, especially since Pierce Tavern opened. There is 30 minute (I believe, I know it's short-term) parking that people park for hours in. There are then tons of deliveries during the day and nowhere for the delivery trucks to park. They either block traffic or take the handicap spots. I feel that the second floor garage parking is usually ok, but the 4 hour parking can get really bad.
16	Several times if leaving for lunch there are no CBD parking spaces available. Many cars do not have parking tags.
17	I feel that the parking deck is centrally located to the downtown area with plenty of options for CBD employees, commuters, and visitors.
18	Concerned about all the new condo and apt buildings and traffic on Forest. Rush times offer little help when trying to park and the trains are constant. My business has greatly suffered by infrastructure of this growth. No one comes becomes too hard to cross tracks and find parking.
19	The amount of parking is not adequate for the needs of staff or visitors. It is especially difficult for people with mobility issues.
20	Only being allowed parking for 3 hours is hard for employees who work alone and are unable to move their car so they don't get ticketed.
21	time of year affects things - biggest challenge is leaving work for lunch or anytime, often difficult to find a space depending on time of year or if there is nearby construction.
22	2nd floor parking in the garage, where we are supposed to park is difficult as it is usually full.
23	Construction trucks, cars and vans are parked on street where customers need to park.
24	There is a car that's parked on Warren just West of Forest who has had a DG business pass on her vehicle from 2018. I've never once seen a ticket on her vehicle and she is parked for longer than the allotted time.
25	Crossing Burlington from the village lot to the permit lot can be dangerous as both a driver and pedestrian. Cars drive too fast and there are too many blind spots from the angled parking on the south side of the street that make it hard to cross safely at any time of day. There are not enough DB permit spots for employees that don't arrive by 8:45 a.m. When working a shift that is different from the typical 9-5, it is incredibly difficult to find parking and I will often have to allow an extra 10-15 minutes to find parking and then have to move my car halfway through the workday because I am not in a permitted spot. This is one of the most frustrating things when as a full-time employee I can't find a spot. This must be even worse for residents who are looking to park for a short amount of time to run an errand and the time it takes to park is longer than the time they'll be in any of the businesses.
26	I'm so glad this parking study is happening! The library is very happy we're addressing it. We would be over the moon if we were able to have designated library parking spaces. I've seen other libraries that use their Village lots have designated spaces, I think that would make patrons very happy, especially those with accessibility issues.
27	It would be nice if the DGPD would not ticket village employees when all the spots in the village lots are filled. This is a very unfriendly practice.
28	Our clients sometimes have difficulty finding the parking garage, I think signage could be better. Also I think parking enforcement could be better around the lunch hour, to discourage non permit holders from taking permitted spots. I called the village once to complain, and I have seen the parking officer in the garage more often since then. I think some improvements have been made in that area.
29	Parking enforcement is a trap next to the handicapped spot on the side of "The Tea Cottage". As I said before, they haven't painted the "diagonal lines" next to the actual handicapped spot in over 2 years!! You cannot see the lines at all, and in inclement weather, it's at it's worst visibility. You also need at least 2 more handicapped spots made available. At least 1 should be located where the "bank drive-through" is for easier wheelchair accessibility. In the snow, rain, sleet.....etc, where you do have the 2 handicapped spaces, they are incredibly difficult for the disabled to access the buildings without risking injury or death. It's not just about having the correct amount of designated spots, it's about the ease of accessibility of those spots to enter the buildings for a disabled person. There should be 1 more next to the 1 on the side of "The Tea Cottage". All too many times I see many handicapped people searching for additional parking in this particular parking lot and they have to sit until 1 is available. There just aren't enough, and 2 more would help a great deal.

Downers Grove Survey Responses – Employee

Please feel free to make any additional comments regarding parking below. (Cont.)

Respondents	Responses
30	I say it is easy but that's because I have developed my own system and I'm willing to walk a few blocks to avoid searching for a spot or circling the one way streets. Not everyone does what I do so others likely disagree with me.
31	It has been difficult to find parking in garage at times when it is full of workers for the new building s but I continue to try...after all I purchase a pass! I feel the village should build an additional garage for library and businesses on the library's parking lot.
32	I own a truck and the parking spaces in the parking garage are to narrow to fit.
33	The second level of the garage is amazing! Thank you for a reliable, safe space to park my car.
34	There is a 30 minute loading and unloading sign for two parking spots as you're driving up to the parking garage off of Washington there is always a black suburban with Wisconsin plates parked there all the time for hours at a time I've only seen the car have a ticket one time. It was there today all day. You need to get the residential cars off the first floor of the parking garage. And enforce the four hour parking in the garage.
35	We need employee parking that is just for employees. The current lots are public after 11 am which does not work for employees (permit purchased) who have an afternoon shift.
36	The lack of parking in Downers grove is awful. It's hard to bring business into a town when no one can park their car to work or shop. It's extremely frustrating.
37	A lot of my coworkers have to move their cars every three hours in order to park for work. It takes away from work being done in store and is insanely inconvenient for everyone involved. During the middle of the day it's the worst and sometimes it takes 10+ mins to get a parking space. I do think you guys did a good job at handling the construction traffic when it became a problem so kudos but I definitely think there is a parking problem for workers and customers.
38	I worry about getting a ticket parking my motorcycle in the parking garage all day, but I don't want to take up a whole space for a car. I'm not aware of my alternatives.
39	I work at a salon where my clients very frequently are here for over three or four hours patronizing our business. They are constantly complaining that the garage is too far away, but they can only park on the street for two hours, which I think is way too short a time for any person who is trying to enjoy their time down here and give money to the businesses that keep DG thriving, and I know we are one of those very popular businesses. I wish my clients could park on the street without fear of a ticket for longer than two hours.
40	If I leave the office at any point during the day and return I have no parking at all. Most spaces are filled with people who do not have a permit. in the morning the speed at which commuters drive in is unacceptable. There is going to be a major incident at some point with a pedestrian being hit. they are speeding around corners in lines of cars at a rate of speed that is unacceptable.
41	There should be video monitoring with playback up to 3weeks available to paying customers...especially for vandalism and theft. Also, stairwells should be checked daily for homeless people that urinate in the corners; the stairs should be deodorized daily.
42	Parking enforcement is ridiculous. The amount of tickets they have given people who work in our office is absurd. Maybe all the money they make off our tickets should go towards providing more parking!!!
43	Tow signs were put up but how do we know which cars don't belong in our lot.
44	The amount of downtown business parking boarders on the inadequate. I'm at a loss as to how the lot north of the library can be full or near full around 9:00 a.m. Where do all these people work that they are downtown so early? How much verification is done of pass applications and renewals?
45	I park in the parking garage when I'm working 3-4 shifts & there are times when there are no 4 hour/ free spots available in the garage.
46	People park in front of the post office and go to restaurants even though it says 15 minutes
47	I work part time at the Law Office of William North. Given my hours, it was necessary to purchase a permit for a parking garage. Now that I have a permit, I can easily park in the parking garage. Before I had the permit, I really struggled to find open spots in the free parking lots.
48	It is a downtown area, so I understand that parking is not going to be convenient for everyone. I've been working here for a few years so to me the parking restrictions are clear but I also believe that a lot of people either don't notice the restrictions, particularly in the permit parking lot, or don't care. I've only seen parking rules being "enforced" in the public lot and that's not very often. However, I am a firm believer that our boys in blue have much better things to be doing than writing parking tickets and a "library only" parking lot seems exceedingly difficult to regulate.
49	Everyone knows that they don't start checking the paid lots until later in the morning so there are plenty of people parking in paid spots before 11:30am forcing the people that pay for parking to find alternatives. Usually they don't check until 11:30am and the patrons are already done with their morning coffee at Pete's and will leave. Check the lots at 8:45am and ticket people who do not have card hanging from their mirrors. Stop punishing the people that do pay but have to find public spots. Garage is way to far.
50	You should allow overnight street parking and not have a two hour limit to parking on street
51	Customers complain all of the time that there is NO parking available - especially in the lot adjacent to Library as well as street parking. Employees are late because they can not find a place to park! We are loosing customers in downtown DG! You are going to loose businesses because of lack of convenient parking! This is a CRISIS!
52	lunch time is especially bad around here with the weather turning nicer
53	Employees with disabilities need to be able to park in reserved spaces as close to the workplace as possible. They must be allowed to use municipal parking close to their places of employment for the duration of their work hours.
54	Even with a parking lot pass, the spots are filled quickly.

Downers Grove Survey Responses – Employee

Please feel free to make any additional comments regarding parking below. (Cont.)

Respondents	Responses
55	When I worked different hours i had a difficult time finding parking on some days. I also have noticed that Grove street may not be checked enough.
56	I work at the train station at 5am M-F. I have to move my car to a lot ACROSS MAIN STREET instead of using the lot next to the building. I have to go in and out of my car for supplies so it is not convenient to park across Main St. in a lot when the lot right next to the building would be so convenient. I would free up a space by 11 am on most days. Also, I have people getting on the train ask me often where can they park without getting a ticket. (2 hour parking most places) If the garage is full and the spots for parking after 11 are not available (before 11am) there is no where for people to park when getting on the train. They park knowing they will come home to a ticket on their car since that is all they can do. That sucks! If Downers Grove wants people shopping here or going to restaurants etc. they can't be giving tickets out non-stop either. I never have a problem when parking in Naperville where I live.
57	The parking garage is very dirty and full of trash. A pressure wash every couple of weeks would be nice.
58	Parking is easy in the morning because we start early. However, parking is HORRIBLE when my employees go out to lunch. The village allows to people park in the lots after 11am. This needs to be moved back to 1pm to allow employees who choose to go to lunch to park back in the lots. Currently as soon as my employees leave for lunch, the spots are immediately taken by another car. We pay the village a quarterly fee for the right to park in those lots, not the people showing up at 11am. My employees have to circle the wagons and park in the library or other locations due to the lack of parking, and they've been ticketed for this.
59	There is about 1/2 the adequate parking available, needed to fulfill the needs of this community. Personally, I drive around for, on average, 15 minutes looking for a parking spot when I come back from my break. The parking lot surface needs to be re-done, there are pot holes all over it and all the yellow lines are worn off. The 2 new condo buildings made it much worse.
60	the parking lot after 11 am is ridiculous. If you leave for lunch you are waiting and circling the area daily for a spot to open. The parking lot cop does nothing but make sure you have your badge in the morning. write a ticket for disrespectful people who park in two spots since it's crowded enough. put some mulch in so that whenever it rains there isn't standing mud flowing everywhere.
61	I currently have a parking permit, however if we arrive anytime between 11am - 3pm, it is often difficult to find parking on the level we have a parking permit for.
62	The parking garage is quite filthy. It could use a biannual clean. Not to mention there is a significant amount of broken glass I often park on.
63	Our company pays for parking and every day I leave for lunch to spend money at area businesses, and when I come back there are never any spots available anywhere. The paid lots should not be made available to the public parking until after 1-2pm. If we're paying for parking I should be able to find a spot somewhat close when I come back from lunch. Today I had to circle for 17 minutes to find a spot within 3 blocks of my workplace. This needs to change ASAP.
64	again, the permit parking spots need to be an all day instead of allowing the public to access as soon as we leave to spend money at area restaurants at lunch and then unable to find a spot once returning
65	We pay for parking passes and every time we leave we can NEVER find any of our permit parking spots!! I have to circle around for at least 15 minutes trying to find a parking spot because our permit parking lot is full. If we are paying for passes then why is the lot open to everyone after 11? We can't even leave for lunch because there is no parking available in our lot!
66	No, it's frustrating at lunch when i return and there are so many shoppers taking tagged spots...
67	Metered parking would fix some of the issues. I usually can find parking in the morning but when I need to move my car mid shift I waste a lot of time looking for somewhere else to park. I usually end up farther away.
68	2yrs ago I scratched my car against the concrete pillar next to one of the last available spaces, ive seen multiple cars with the same scratch aswell.
69	<p>The employee level in the parking garage seems generally sufficient. The spots themselves seem a little too narrow however. It seems like taking out a spot on each side and redrawing the lines to be a little wider would be helpful. I couldn't say how full the lot is at peak usage however as I am usually in the office during the day.</p> <p>While there are other smaller lots, the parking garage seems to be my only option near my office. I and my coworkers completely rely on the DG business employee parking level. If more spaces for visitors are needed, it seems like a completely new lot or garage would be required.</p> <p>The stairways in the garage are generally pretty dirty (and smelly sometimes) and appear to have serious water drainage issues. Anytime it rains significantly, the northern stairway is usually flooded.</p> <p>EV charging spots/stations would be a wonderful addition. There are several EVs that I have seen in and around the garage and they are ideal for many commuters.</p>
70	I have a spinal condition and cannot walk very far. It is very hard to get a handicapped parking tag and most parking is too far away for me. Also, frequently all handicapped spaces are already taken.
71	We pay to park in the garage so we don't take any spaces from clients and visitors, but way to many people who work downtown just move their cars every 2-4hrs which takes from customer spots. This needs to be addressed, maybe parking meters like they have in Hinsdale would prevent this? Or maybe more defined customer only parking would help. Maybe the village buying some property downtown and using for customer only parking would also help. just some thoughts, thx
72	<p>There is plenty of parking in the garage if you start work before 9:30am. Employees who have meetings and arrive later in the morning are unable to find available parking in the garage.</p> <p>Have you ever been in the parking garage between 5pm and 6pm? People drive way too fast and are reckless leaving their spots and exiting the garage. This is not good for the safety of everyone walking or driving in the garage. Is this ever patrolled by a Police Officer?</p>

Downers Grove Survey Responses – Employee

Please feel free to make any additional comments regarding parking below. (Cont.)

Respondents	Responses
73	It's easy for me to find a spot when I come into work, but if I were to take my car to go and get food for lunch I know I will have trouble finding parking when I come back from lunch.
74	Parking Garage enforcement can be lacking at times. Cars in the Employee area with no sticker and there for two days... I do see tickets being issued for cars without stickers, but not as much as need be. Real problem is homeless in the stairwells. It's an embarrassment to the town and horrible reflection on those visiting DG. The North stairwell off Mochel Drive is disgusting and should be powerwashed weekly.
75	I have a parking permit and get to work early enough to find parking. I don't like to take my car to lunch because too often I can't easily find a parking space when I get back.
76	Why the hell did you remove the building owners from providing our parking? Now quarterly I need to write checks and get tags??? Seriously?? You made it much less convenient.
77	I don't see a problem with the current level of spaces available.
78	I can usually find parking close by first thing in the morning, but anything later than 10:00 a.m. gets very dicey. I disagree with the amount of parking enforcement, because if you work in downtown, and need to spend upwards of 15 minutes or more driving around looking for a parking space to go to work, you shouldn't then be penalized by receiving tickets if you are not able to move your car.
79	Speaking of enforcement, I resent when I need to leave work to move my car because the closest or most available public parking is limited to two hours. On that note, moving my car from one spot to another is kind of ridiculous to stay within compliance ... even if it's two spaces (miraculously) away from the first. Also, I do not believe our Village is accessible in a way it would like to claim. And I do feel that needs to be addressed as well in light of parking and easy access.
80	I have a couple of regular customers who have physical disabilities, who routinely complain there is not enough safe and accessible handicapped-accessible parking in the downtown area for shoppers. They do not use any form of wheelchair or mobility assistance, and walking from the parking garage is too physically difficult for them, so they do not stop and shop. There needs to be more parking options for those with physical disabilities.
81	The parking at the library has been bad for decades. Customer is constantly complain. This is a major issue for us and the people we serve. I've been amazed in the last year how often I try to use my downtown parking permit in the downtown Spaces just south of the tracks and they are all already full. It's crazy. I feel like it's gotten even worse since the new condos went up and forest in Gilbert. We simply need The parking at the library has been bad for decades. Customers constantly complain. This is a major issue for us and the people we serve. I've been amazed in the last year how often I try to use my downtown parking permit in the downtown spaces just south of the tracks and they are all already full. It's crazy. I feel like it's gotten even worse since the new condos went up on Forest in Gilbert. We simply need d more parking
82	Its "easy" to find parking only because I know the lots closest to my building will be full or almost full when I arrive. I go directly to the lots farther away or the parking garage and walk 10 minutes to the building.
83	When they were building Burlington Station Apartments/Condos the lot was not policed and parking was not available. When I came in at 8:15 there would be 30+ cars in lot.
84	When parking, we often have to circle the lot multiple times before someone finally pulls out of a space. It is also hard to navigate the lot because a lot of the time someone rounds the corner coming towards us and we struggle to go around each other. I think the lot would benefit from having one way navigation to minimize the risk of bumping into another driver.
85	There's a great misconception in the DG parking world that the south Forest and Burlington lot belongs to the library. it's just a lot in downtown DG.
86	We need another parking garage on the west side of Main street. Or, at least additional floors on the existing one. I don't mind walking, but there have been times where I can't find a spot in the permit lots, on the street, and then I circle in the parking garage until I can find somewhere to go. There have been times where I have circled the garage numerous times. This has made me late for work, even when I give myself about a 30-minute buffer to find parking.
87	I work at the library, and the village lot behind the building is inadequate not only for library patrons but downtown businesses as a whole. Library employees end up being the front line for any parking complaints despite not having any say in the matter - clear signs indicating who to contact regarding lot issues or where to find additional parking (e.g. the garage) might calm matters a bit. Finding a spot is extremely difficult any time past 11:00 or so (the lot turns into a war zone). Most staff do try to park in the Forest north lot or in the Lot D behind Immanuel, but both of those are also used by commuters. Lot D is fondly known as murder alley, as the sparse lighting doesn't really put anyone at ease - additional lighting and a sound barrier next to the tracks could change that image. I understand that we're fundamentally dealing with a physical space issue - there are only so many spaces that can be added in what is already a congested area - but clearer signage or even maps of additional parking structures would lessen the frustration.

Downers Grove Survey Responses – Employee

Please feel free to make any additional comments regarding parking below. (Cont.)

Respondents	Responses
88	The employees have been having a harder time than ever finding parking, even in permitted spots. We often have to park in customer spots then take our break to move our car so as not to receive a ticket. Not only that, the library lot has cars going in every direction and there are often fender benders or danger to pedestrians. Crossing Burlington Ave from the library lot to the North lot is dangerous because it is one-way and there is zero visibility when cars are parked on an angle in front of Orange & Brew/Peet's/Pinecone Cottage. It is very dangerous for patrons & drivers alike. And
89	Often the staff lot is full by the time we arrive at work. We then have to take 2/3 hour spots and continually move our cars. Also when we park in the D lot, there is quite often ice that I've fallen on before. Sometimes when I park there on my evening shifts I don't feel comfortable walking to my car in the dark.
90	Parking is ridiculous. We need another parking garage in the heart of downtown. I know parking structures are ugly, but we need more CONVENIENT parking near the Library. It would also help the commuters. Something must be done.
91	We do not have enough parking in our lot because half the spots are 3 hour parking, and permit spots are available to anyone after 11am. If that lot was just for employees all the time, that would leave more parking spots in the customers lots, because employees wouldnt have to find alternate spots. Officer Burns is so concerned about giving out tickets to those with Permits even though there are never enough spots available. His time and resources could better used actually doing something useful.
92	DB permit spaces are at a premium from 9am through 1-2pm in the Forest North lot.