

**Staff Responses to Council Questions**  
**6/07/2022**

**Manager’s Report - B. Solid Waste Contract Renewal Discussion**

1. *Please provide information about the solid waste contracts for nearby municipalities.*

<b>Municipality / Unique Attribute</b>	<b>Provider</b>	<b>Sticker-Only Option?</b>	<b>Pricing (Cart prices monthly)</b>	<b>Expiration</b>
<a href="#"><u>Downers Grove</u></a>	Republic Services	Yes	- \$4.17 sticker - \$18.77 35-gal cart - \$21.36 65-gal cart - \$27.95 95-gal cart	2023
<a href="#"><u>Lisle</u></a> <i>Includes multi-family</i>	Lakeshore Recycling	Yes	- \$3.16 sticker - \$19.63 35-gal refuse cart - \$20.65 65-gal refuse cart - \$24.55 95-gal refuse cart	2023
<a href="#"><u>Woodridge</u></a>	Groot	Yes	- \$3.90 sticker - \$24.00 35- and 64-gal cart - \$27 95 gal-cart - Carts can be rented for \$3.40 a month or purchased for \$75	2023
<a href="#"><u>Clarendon Hills</u></a>	Lakeshore Recycling	No (Cart Program)	- \$19.76 refuse cart (default is 95-gal, residents can opt for 35- or 65-gal) - \$19.31 95-gal yard waste/ compost cart - \$2.83 sticker (yard waste only)	2025
<a href="#"><u>Darien</u></a> <i>Switched from Sticker only-option in 2022</i>	Lakeshore Recycling	No (Cart Program)	- \$20.95 65- or 95-gal cart - \$10.00 35-gal cart (seniors only)	2027
<a href="#"><u>Elmhurst</u></a>	Republic Services	No (Cart Program)	- \$18.00 35-gal refuse cart - \$18.76 65-gal refuse cart - \$24.32 95-gal refuse cart - \$19.00 65-gal yard waste cart - \$3.50 sticker	2023
<a href="#"><u>Westmont</u></a> <i>Recycling collected every other week</i>	Waste Management	No (Cart Program)	- \$32.64 bi-monthly rate - \$24.50 bi-monthly rate <i>seniors only</i> - Refuse stickers \$2.03 - Yard waste stickers \$3.60	2024

2. *Has Republic Services conducted customer satisfaction surveys?*

Yes, Republic contracts with a third party provider to collect random customer satisfaction surveys. Republic Services has indicated that they will query the data for Downers Grove households and provide that information to the Village.

3. *How much of the recycling picked up by Republic Services contains non-recyclable materials?*

According to an [article](#) published by Republic Services in March of 2021, “across the country, the average recycling contamination rate is 20%.”

4. *Does the Lisle contract include services for non-residential properties?*

Yes, the solid waste contract for the Village of Lisle includes single-family and multi-family residential properties.

5. *Is styrofoam recyclable under the current program?*

No, styrofoam is not a recyclable material.

6. *Please provide information about how Amnesty Days operate in other nearby municipalities. Which municipalities have them? How often do they take place? Are there any issues with separating refuse from recycling materials? How are they paid for?*

Refuse and recycling is placed in the appropriate trucks if they are separated at the curb, however if refuse and recycling are all in one pile it will all be placed in the refuse truck. For additional information, please see the spreadsheet below.

Municipality	Provider	Amnesty Or Clean-up Day?	Frequency	Pricing
Clarendon Hills	Lakeshore Recycling Systems	No	N/A	N/A
Darien	Lakeshore Recycling Systems	No	N/A	N/A
Downers Grove	Republic	Yes	Once per contract term	User Fees + 2-5 stickers depending on cart size
Elmhurst	Republic	Yes	Annually	User Fees (no stickers required)
Lisle	Lakeshore Recycling Systems	Yes	Annually	User Fees + 5 stickers
Westmont	Waste Management	No	N/A	N/A
Woodridge	Groot	Yes	Annually	User Fees + 5 stickers